

[represented - s]

Page 35

represented 49:15 334:12	resources 50:18 respect 12:21 14:2 34:6,8 39:7 40:23 58:6 59:12 60:16	197:24,25 198:2,20 199:6,8,10,17 202:13,17 225:19 226:7 244:25 255:9	164:11,13 170:4,5 172:9 179:5 181:23 183:16 211:11,12 221:9 224:4 239:21
representing 8:24 247:17	63:23 69:4,11,23 70:7 74:6 76:12	255:20 260:4 262:4 266:4 277:8 279:23	251:2 253:19 254:15 258:22,22
represents 317:18	81:3,10 82:4 83:13	280:7 307:19	261:7 265:16
reps 108:5 324:21	85:3,11,21 93:6	308:25 309:6 310:3	267:14,19 268:23
republic 294:21 295:2,17,18 297:6	96:23 97:20 98:5 104:14 108:23	312:10 retained 14:5,20 138:23 241:9 339:25	270:14 277:23 278:5 287:5 299:10 303:25 304:10 305:15 315:23
repurchase 213:25 305:23,24	109:3 119:17 142:17 163:9	retrieve 71:17 return 218:16,19 220:7 234:24 271:6	322:8 332:23 335:22 336:3
reputation 53:8 184:12 257:12	165:21 193:9 197:23 207:25	returned 235:16 237:15	rightfully 43:22 rights 19:11 20:10 21:5 268:25 272:3
request 322:11	208:3 211:19 212:8	reused 334:17	334:4,5
requested 58:15	228:16,19 232:14	review 102:17 209:5 209:16 212:24 270:13 330:5	rikers 3:3 23:24
require 266:14 285:15	246:9 248:14 253:6 259:5 281:15	reviewed 96:9 102:20 209:3 213:2 249:11 314:10	ring 34:22 ringing 72:11
required 104:10 121:17,19,21 128:2 128:18 149:17 245:12 246:6 266:8 266:17,19 285:12 287:14,15 303:12 303:19 334:7	286:15 292:9 299:13,15 304:25 328:20 329:8 330:7 335:7 337:5	reviewing 210:18 261:21 301:4	risk 85:16 283:22 329:12
requirement 289:23	respective 6:5	reviews 210:12	risks 329:13
requirements 284:6 304:24	respectively 48:13	rewind 65:14	road 4:6,22 24:5,20 328:8 341:4
requires 266:15	respects 132:7	richard 4:23 5:4,7 9:10 337:8	robbed 250:16,19 250:22 251:20,22
requiring 331:11	response 58:12 150:23	rico 9:21 24:17	robert 5:12 9:5
resell 115:24	responsibility 144:4	rid 221:16,17,19	room 16:15 66:5,6,8
reserve 159:17 211:11 268:23,24 270:14 272:2,22 273:6,13	responsible 81:15 309:25 315:22	rider 246:4 323:23 333:21 334:6	164:13 327:24 330:24
reserved 6:10	rest 170:18 212:19 216:6	right 13:8 17:10	rules 41:2 85:3,11 242:23 243:21
reserves 124:19 271:24 272:10 273:7 318:2	resubmit 282:19	19:7,13 20:10 21:25 29:3 63:8 66:23	run 95:14 100:16 162:23 163:11
reside 164:15	result 51:19 294:12 296:19	67:18,23 68:3,8,9	165:8 190:25
residence 16:21 24:3,4 96:3 284:25 285:2 303:16,17	resulted 296:21	68:14,15,17 80:16	274:21 292:3
resolved 314:18	resumed 61:6	84:21 90:6,15 91:15	runs 36:5
	retail 77:8,14,21 78:14 79:10,15 80:8	122:19 124:4,19	ryan 5:9
	87:12 88:2,20 89:2	127:15 129:3,3	s
	95:20 110:14	147:11 150:19,22	s 4:2,14,18,21 5:2,5 6:2,2 7:2 338:11 341:8
	133:18 135:16,17	151:2,3,9 158:23	
	136:3 166:13	159:17 161:9	

[sad - send]

Page 36

sad	188:15	191:21 192:22	320:14	260:8 261:6 270:18
sadia	35:22	246:11 247:15	scars	277:16,18,21 278:5
safe	107:9,11,20 108:12,17 109:14 109:16,20,23 110:6 110:9	282:5 284:11 285:12 290:19 298:9,11,13,15 299:6,8 302:10,18	scheduled	279:7,13 280:8
salary	26:6,7 206:8 206:22 208:10	303:6,20 304:2,7,20 305:5,18,19,22,25	schlanger	321:19 331:7 335:4
sale	32:10 135:5,7 166:14 197:21,25 198:9,10,21,22 199:2,5,14,15 200:17 201:15,17 201:19 202:14 255:21 260:5 281:12 298:15 304:20 338:21 339:7,8	306:11,17,22 307:3 313:22 327:8 329:2 329:9,22 330:9	school	291:14
santander's	298:23	299:12 303:23	science	24:15
santiago	94:7,8	304:14,23 329:15	scope	291:14
sat	57:9 180:3	231:17	score	100:18,20,21
satisfied	257:23	sat	101:9 112:24,24	
	285:6 312:22	57:9 180:3	194:22 251:10,12	
sales	8:17 25:23,24 48:7,19 63:12 79:5 79:21 80:14 88:2 94:5 95:15 102:11 102:12 108:5 126:12 135:11 162:3,5 163:23,24 173:21 193:2 197:23 200:2,4,5,21 202:24 254:18 274:20 298:24 300:6 307:7 324:20 326:15	saturday	251:13 267:11	
salespeople	200:12	31:6 32:24	screaming	254:7
salesperson	75:17	32:24 43:24 211:23	screen	71:20
	76:21 79:14 80:6,20 89:6 265:4 299:9 300:5 302:22	saved	68:11,16,20	
san	24:15,17	65:24 66:3,3	screw	189:10
sanctions	22:11	160:10 239:12,16	scrolled	251:11
santander	5:10 9:8 49:17,19 50:22,24 51:3,12 52:6 117:14 117:16,20 119:15 119:25 120:4,5,18 123:15 128:4 136:16 148:18	37:13,15 81:6	scrutiny	330:8
	122:19 123:13	148:17 167:20	seal	56:9 57:10,10
	126:3 129:4 130:22	213:19,20,20,20	83:12	221:10,16 243:19
	135:12 145:21	230:7 232:11	sealing	243:20 244:7 268:2
	191:13,15,16,16	sayfur	273:16 317:23	
	217:7 219:25	156:15,18,21	search	319:19
	226:17 240:9,15	saying	76:14 152:23	
	258:23 261:8	58:22 64:11	second	12:8 58:18
	313:21 320:5,8,13	69:13 121:8 154:11	97:10 130:10 238:3	97:10 130:10 238:3
		170:23 236:25	258:14 277:16	258:14 277:16
		243:14 244:7 251:8	291:10	291:10
		322:18 328:17	seconds	163:2
		337:2	secured	108:4
		says	security	56:2,21,24
		38:11,14 64:12	56:25 57:3 83:18	56:25 57:3 83:18
		83:11 101:21	91:24 93:6 96:16	91:24 93:6 96:16
		112:21 120:17	203:7	203:7
		122:19 123:13	sedan	194:6
		126:3 129:4 130:22	see	10:7 44:13 72:2
		135:12 145:21	72:14,20 74:11	72:14,20 74:11
		191:13,15,16,16	76:13,24 77:2 80:17	76:13,24 77:2 80:17
		217:7 219:25	91:2 102:10,11,12	91:2 102:10,11,12
		226:17 240:9,15	102:13 120:16	102:13 120:16
		258:23 261:8	125:17,20 137:8	125:17,20 137:8
		313:21 320:5,8,13	148:23 166:8	148:23 166:8
			167:16 169:3	167:16 169:3
			191:13 198:12	191:13 198:12
			223:8 224:9,13	223:8 224:9,13
			225:14 230:24	225:14 230:24
			249:17 250:2 258:6	249:17 250:2 258:6
			258:13 259:8,12,24	258:13 259:8,12,24

[sending - simon]

Page 37

sending 159:3,5 232:11	shakes 27:19 shape 70:4 103:22 188:14 252:9 304:4	sided 204:14 sidewalk 222:18,19 222:21 223:5	110:10,11,21 111:8 111:18 113:3 119:19,21 123:15
sense 36:8 127:6 131:18 133:10	share 104:4,6 she'll 166:20 sheet 341:2	sign 49:10 50:18 68:22 78:14 90:11 91:19,22 108:10	129:3 131:13 144:19 148:13 150:15,16 168:11
sent 14:16 101:19 254:18,23 281:2,7 281:17 302:17,23 314:3,25 316:13	shift 229:6 shifted 228:25 shine 229:11 243:9	shifted 112:18 119:16 shit 129:4 134:15 135:10 143:20	168:24 179:20 197:10 205:23 218:3,5 245:5,7
sentenced 150:21,25 151:4,5 155:9 293:7	shop 310:25 short 94:4 113:11 141:24 144:23 195:9 216:19	shop 146:18 148:23 short 149:14,17,19 172:2 182:13,20 197:20	246:4 252:12 255:14 258:22 259:13 261:23
sentencing 151:8	shorthand 340:5 shortly 17:12 shot 209:17 229:21	shortly 199:4,5,10,13 208:5 shot 214:17,20 245:9,22 229:13,20 256:2,5	270:3,12 271:20 278:8,9,10,13
separate 127:13,23 153:22,24 205:25 245:10 331:18	show 10:5,10 17:9 117:24 136:4,6 142:18 144:24	show 255:9,20 256:2,5 259:8,12 260:8 261:13,24,25	279:16,23 280:8 304:5 309:8,23
separately 127:18 133:14	showed 147:19 149:24 168:14 196:12,13 233:14 257:3,25	showed 277:24 279:13,15 280:21 308:21,24	310:11 311:9
september 153:10	showing 233:14 257:3,25 259:15 276:25	showing 311:22 312:4,7,8 317:15 320:13	312:14 324:25
series 146:23 247:22 298:5	signature 278:15 309:14,15 311:19,21	signature 323:19 325:15 326:10 331:11	332:15
serious 22:8 270:6	showed 316:20 107:23 137:9	signature 332:8 110:21 119:12,13	signing 46:10 64:9
seriously 335:19,20	showing 316:20 107:23 137:9	signature 119:23,24 120:11	68:25 71:21 91:21
seriousness 22:5	shows 106:20 130:18	signature 121:9,10,13 148:9	120:7 121:19
served 15:13 17:2,4 17:18,18,22	shows 133:20 137:10	signature 148:11,17,24 149:2	168:12 183:14
service 14:19 15:7 16:19,20 17:5,23 18:8 60:5 127:4,9 127:17 133:13	shown 204:5 233:14 270:2 278:21	signature 149:9 204:7 245:6	192:15 197:17
203:6 244:8,9 267:3 269:23 295:16	shown 297:11	signature 255:22 258:13,17	258:23 261:8 271:4
services 4:9	shows 100:17,19	signature 258:20 259:24	307:20,22 309:3,9
set 26:7 173:23 242:23 276:18	shown 126:17	signature 260:2 261:6 277:17	309:10 310:13
seven 25:10 155:25 156:9 158:19,20 195:13 250:10 293:19	shut 190:17	shows 277:19,21 279:7,10	324:24 325:19
shadow 325:12	side 66:10 90:15	shown 279:12 309:11	326:18,19
shahad 141:13 276:4	shahadat 91:15 126:18 169:2	shut 340:18	signs 120:17 134:10
276:4	170:8 200:8 261:16	signatures 121:5	201:6 209:8,23
shahadat 1:11 4:9 7:20 8:24 160:3 194:4 204:24 247:5	261:18 265:16	signed 148:20 149:12,15	216:8 228:19 272:6
259:22 278:23 314:21	274:18 324:24	signed 149:20	301:2
	325:5,19	signed 73:6,23 91:23 99:20	similar 330:7
		signed 102:20 103:12,17	simon 154:9 201:14 235:6
			247:6 248:17,18
			258:5,11 277:13

[simon - speak]

Page 38

328:21 335:13,19	103:2,9 106:6	296:3,23 297:20	smith 4:21 5:5 89:21
335:23 336:4 337:2	109:24 113:18	298:4,18 299:2,11	142:22 143:9
337:9,17	117:22 119:3,9,17	302:25 304:16,22	147:23 297:22
simple 165:22 197:6	119:18,20 122:3,10	305:3,8 306:13,18	smoking 181:13
338:17	122:13,21,24 123:3	307:2,10,12,15	social 56:2,21,23,25
simply 15:15 326:18	124:23 125:3,20,25	317:12 320:4	57:2 83:17
simultaneous	126:9 127:5,25	326:22 327:6	software 98:21
300:11	129:20 130:7	330:12 335:5	sold 77:16 130:3
sincerely 229:2	131:12,15,21 135:4	sister 181:5,7,12,17	132:9 136:8 217:9
single 64:20 70:16	135:5 136:9,13	182:2	219:16 242:9
74:4,25 134:9	137:20,23 138:15	sit 15:17 67:25	244:13
162:18,18 166:25	139:24 140:16	68:15 90:22 164:5	solid 228:16
173:20 325:17	141:9 142:17	169:5 180:6	somebody 75:10,21
327:24	144:19 146:6	site 125:13,14	93:8 141:2 254:23
sir 14:8,23 15:5,19	148:12,15 149:7,10	sitting 85:19 164:12	326:13
16:23 18:2 19:11	149:18 150:11	168:15,16 172:9	son 141:13 142:5,9
20:15 21:8,20 22:2	151:4,15,18,21	208:16 261:17	142:11 250:6,11,12
22:5,15,16,21 23:9	152:4,11 153:10	274:17	250:13 252:20
23:18,25 24:18 25:3	155:8 157:6,18	situation 40:21	276:21 328:24
25:11,18 26:5,8	158:6,9 166:3,17	46:19 47:6 49:14	soon 61:5 72:10
27:5 28:9,17 29:11	172:10 177:21	65:17 73:19 185:4	167:20 217:13
29:14,18,20 30:2,7	214:16 235:15,18	192:18 194:16	sorry 17:25 33:10
30:15,18,25 32:19	235:24 237:17	210:13 225:20	37:3 42:10 54:15
34:3,16 35:20 36:2	240:7 241:21	229:14 240:2	62:3,20 147:9
36:14 37:3,15,17,20	247:23 248:3,7,11	244:17 285:7 293:5	148:10 153:17
38:4,7,10,18,25	250:4,17,23 251:10	293:9 314:8	161:5 172:11
39:12,19 40:11	252:16 253:9,13,18	situations 14:10	177:22 178:25
41:14,23 42:16,22	253:22 255:13	82:5 165:20 228:20	200:5,18 208:7
43:4,7 44:21,24	256:10,15 257:25	six 10:4 11:21 16:18	213:11 220:5
45:12,16 47:2,18	258:13 260:2,10	18:7 24:22 41:23	227:12 262:20
48:9 49:25 50:23	261:5,7,12,19 262:3	42:24 94:3 114:14	315:19,23
51:13 53:15,20,25	262:14 263:6,14,15	250:10 252:21	sort 296:8
54:5,13 55:8,19	266:2,13,23 267:6	271:18 275:7 318:9	sorts 162:22
56:3 57:6,17,20	267:15 268:4,21	318:13,16 319:10	sounds 20:8 110:3
58:2,10 59:21,23	269:19 270:5,6,9,20	320:19,23 321:2	121:4 174:14
60:19,22 61:10	270:24 271:10,21	size 164:3	space 66:14 147:14
62:12,25 63:3,9	274:24 276:2,9,25	sized 119:5	147:16
65:4,23 66:10 67:3	277:3 278:5,11,13	skies 219:20	spaces 278:2
67:23 69:16 71:14	278:20,25 279:9,25	skinny 197:15	span 93:25
72:23 75:13 81:5	280:9 282:16	slash 25:23,24	speak 22:24 44:15
82:17 83:22,23	283:15 284:17,19	slick 233:13	44:16 69:3,9 74:4
84:14,17 86:11 88:4	286:16 287:6,7,13	small 136:22 188:7	163:14 164:25
93:12,21 94:3,4,6	288:17,21 289:7	188:16 189:3	167:18 169:5
95:16 97:19 98:18	290:13 291:5	smg 1:3,9,16 2:2,9	182:19 220:14
98:24 100:2 101:18	292:10 294:3,10,14	2:15	239:24 262:16,19

[speak - subtotal]

Page 39

263:2,7 264:13 270:16,17,18 287:25 315:2 speaker 223:15 speaking 40:14 124:12 136:7 167:16 168:17 197:18 219:6,9 239:14 256:17 267:21 287:18 317:17 325:13 329:7 speaks 260:20 300:15 specific 120:11 121:24 specifically 44:15 52:12 114:18 192:6 213:22 294:16 295:12 spectrum 52:2 245:19 306:2 329:9 spend 74:25 spent 39:8 171:24 spoke 76:20,21 179:23 182:19 184:15 215:5,23,24 217:24 218:12 220:10 239:15,16 239:17 254:2 279:19 280:12 315:2 316:4,16 326:12 328:22,24 spoken 19:2 37:16 49:23 sponsored 46:13 spots 119:22 spray 222:23 sprayed 223:6 spraying 222:24 224:8 spring 4:22 staircase 224:5 stairs 168:6 224:3	stand 168:3 standard 76:10 131:10 195:23 244:12 318:25 328:5 330:13 standards 328:3 standing 231:24 stands 203:7 stapled 93:13 start 27:2,24 44:18 45:7 55:5 158:21 160:4 165:16 202:4 202:11 290:21 292:12 started 28:12 29:7,9 44:22,25 45:2 49:6 53:22 54:17,20 55:10,14 60:25 61:7 84:2,23 133:20 150:19 157:13 158:3,7,9,16 188:3 290:25 starter 136:20 starting 216:15 starts 202:19 state 3:6 7:3 23:6 58:7,8 59:13,14 60:17,18 84:12 87:25 114:23 116:10 124:23 126:20 216:22 243:21 263:15 266:14 269:2 277:8 320:4 334:5 stated 67:4 80:11 96:19 112:13,15 123:9 139:13 143:25 173:14 200:19 231:21 264:25 statement 8:13 32:14 146:3 227:3 227:10,10 245:22 263:23 266:12 268:12 270:4 271:9	275:8,17,17 statements 164:23 260:17 303:11,15 states 1:2 111:9,11 112:22 130:12 186:2 201:10 202:18,20 225:9 246:5 275:21 277:24 281:13 294:25 310:8 323:23 331:14 333:22 337:6 stating 92:17 103:13 110:15 174:3 204:7 205:23 208:23 216:9 245:10 260:17 263:19 317:16 322:12 331:17 333:24 status 101:23 stay 109:21 229:22 stays 160:13 183:17 210:9 steering 176:20 stenographic 340:10 step 300:3,7 steps 75:24 89:5 stipulated 6:4,8,11 stipulation 80:2 284:24 stipulations 104:10 104:18,21 284:21 303:13 stood 238:7 stop 106:4 170:4 189:18 261:20,20 storage 68:4 store 251:15 stored 66:5 67:9 storing 67:14 story 141:24 195:9 216:19 straight 191:22 215:3,13 226:16 239:11 313:14	street 3:3 strength 197:2 strike 35:2 strong 275:10 332:14 stubs 303:14 stuck 229:4 315:4 stuff 50:19 64:15,17 64:23 173:4 174:3 193:20 224:8 229:18 230:2,6,16 232:21 314:6 stupid 230:25 subject 201:9,10 318:16 320:25 submit 80:17,19 96:20 99:2,3,8,18 101:2,5,8 102:16 103:14 123:20 138:9 169:12 264:3 stay 109:21 229:22 stays 160:13 183:17 210:9 steering 176:20 stenographic 340:10 step 300:3,7 steps 75:24 89:5 stipulated 6:4,8,11 stipulation 80:2 284:24 stipulations 104:10 104:18,21 284:21 303:13 stood 238:7 stop 106:4 170:4 189:18 261:20,20 storage 68:4 store 251:15 stored 66:5 67:9 storing 67:14 story 141:24 195:9 216:19 straight 191:22 215:3,13 226:16 239:11 313:14
--	---	--	--

[successful - testified]

Page 40

successful 138:12	286:7 299:23	329:19	251:23 252:9 256:2
sues 249:18	303:10 307:5	talked 83:4 140:18	257:6 259:16
suggest 154:10	327:23 332:24	232:18 306:8	260:25 266:23
suite 4:16	suspended 292:21	talking 154:19	267:13,19,22 269:5
sum 127:10 271:19	suzuki 155:22,24	160:6 167:21	269:6,14,15,20
summed 198:8	156:3,9,12,14	179:24 182:8	270:15,16 274:9
summons 14:17,19	157:10,12,14,21,25	251:18,19 282:25	277:11 288:2
15:4,7	158:3,16,17,19,23	292:11 297:2	307:12 311:18,23
summonses 16:24	159:2,3,8 255:17	330:10	312:20 313:14
sums 126:14	293:19 316:20	talks 300:5 302:21	314:7 322:22
supercedes 197:25	333:4 334:13,22	task 141:11	telling 85:10 165:12
199:15	335:15,22 336:3,8	tasks 39:5 85:4	171:3 179:23
superseded 135:17	swap 125:11	taught 169:6,10,11	192:19 207:2
135:19 198:9	switch 125:12	169:12,19,20 332:7	208:15,18 216:16
supersedes 204:4	sworn 6:14 7:3	332:9,10	233:5 250:11,13
superseding 136:2	21:10,12 337:21	tax 56:17 126:19	266:7 272:23
supervise 61:17	340:7 341:23	taxes 133:7 134:5	296:17 333:20
62:5,10,13,14	system 287:18	203:22 308:9	tells 79:21 99:3,6
161:17,18 212:10	t	td 107:7 282:14	100:11,25 101:23
supervised 95:8	t 1:24 2:25 6:2,2 7:2	teacher's 282:13	181:8 216:4,25
162:7	338:4,11 340:2,2	teaching 169:9	219:4 313:8,24
supervisor 62:7	table 63:8 214:19	team 200:21	334:3
156:11	231:25	tear 115:19	temporarily 164:15
suppose 142:23	take 39:3 52:15	tech 75:9,12	ten 41:25 109:10
supposed 26:20	75:11 85:18 97:13	technical 67:14	114:15 157:6 177:9
31:17 32:8,12,13	113:8 118:10	technically 26:19,19	244:20
90:3 120:3 121:2	129:15 134:23	tell 14:25 22:7 24:8	tendency 171:20
133:16 190:6 191:2	142:19 143:12	25:4 49:4 52:17	term 115:10,12
192:12 266:22	145:10 146:4 150:8	54:10 64:2 69:8,10	123:24 135:24
supposedly 180:17	168:4 204:11	70:3 71:16,24 72:2	202:8 214:5 272:25
182:5 186:3	218:22 221:20	72:25 73:10,11,21	273:4 274:10,10
sure 10:11 16:6,11	229:23 240:15	73:21 75:4 90:2,3,8	275:12
20:16 21:6 27:11	258:4 265:4 270:10	90:18 91:3,4,13,21	terms 98:4 114:2
29:24 33:16 37:5	280:20 300:3,19	92:8 101:4 111:3,13	130:9 168:10
38:15 61:22,24	301:5 309:6,18	114:17 125:21	200:15 258:25
64:18 66:15 89:13	311:6,18 312:2	166:10,11,21,23	261:10,22 265:5
91:16 94:22 97:14	323:24 329:13	168:22,24 169:4	268:9 269:10
143:23 144:11	335:8	170:4 174:10,23	270:15 271:8 272:9
154:20 193:8	taken 79:24 113:11	179:5 185:17,17,23	285:10 302:20
194:12 196:14,25	140:6 144:23 155:8	187:5 191:22 212:7	308:23 309:2
207:21 211:15,21	204:8 226:25 304:6	214:20 216:21	310:14 325:10
211:22 213:2	talk 14:24 43:11	218:8 225:2 226:17	test 92:5,6,24,25
223:17 225:15	53:23 298:9 300:9	231:22 239:7	108:21 301:19
242:25 245:5	303:2,3 308:17	240:12,13 249:3,10	testified 7:4 21:18
265:12 269:13		249:16 250:16	21:21 27:13 168:18

[testified - toby]

Page 41

169:21 209:2	171:22 197:22	100:3 109:8 115:20	toby 33:21,22,23
233:23 236:23	222:8 228:17 230:8	120:4 137:15,16	35:14,15 47:6 66:22
241:11 293:22	230:23 239:21	138:14,21,22,24	68:14 69:9,15,20,23
296:4 305:9 307:18	249:2 292:22	139:13 155:19	70:12 71:22,23,23
325:2 330:23	303:18	157:2 159:3,13	74:4 85:2 86:16,19
testify 22:4 296:25	think 17:16 25:12	167:2 168:11,19,24	90:7 109:22 122:6
335:21 336:2,7	34:24 113:8 141:20	171:24 172:24	122:11 123:25
338:15	145:25 155:12	173:6 177:10,20	136:19 137:7
testifying 20:19	159:15 235:7 251:6	182:2 184:19 191:4	140:10,23 159:11
21:16 22:7	253:14 262:3	197:3 199:9 203:19	159:14 162:13
testimony 19:8	315:17	205:20 210:13	171:25 172:21,23
20:20 21:5 22:12	thinking 243:7	211:24 212:22	173:2 179:19,23
28:2 66:13 284:19	third 73:22 173:16	214:16,18 218:20	180:5,13,16 181:8
text 174:8,9 232:11	186:19 258:15,15	222:7 223:12,12,13	181:10,14 182:7,8,9
texting 212:21	258:16 259:3 261:2	223:14 224:6 227:6	182:18,23 183:4,6
325:20	thomas 89:20	227:20 234:11,17	183:10,17,19,21,24
thank 20:2 28:4	313:13	238:6 239:23	184:7,9 185:2,16,17
130:8 155:12	thoroughly 67:12	247:22 249:25	185:19,19,21,21,21
159:25 166:9,19	74:21 302:10	252:2,23 253:25	185:25 186:18
252:15 290:12	316:22	254:16 256:19	189:6,23 190:7,16
335:12 337:3	thousand 110:22,23	257:2 262:18	190:16 209:11
thanks 227:19 337:4	threats 254:4	264:21 273:9	210:4,11 211:14,16
337:17	three 9:3 64:11	274:22 275:7,19,23	211:20,25 212:24
thanksgiving 27:8	113:25 138:14	276:19 280:22	212:25 213:19,19
28:8 61:14	160:12,12,15	282:12 288:5,12,14	215:5,7,10,13 216:3
theft 129:24 131:3	207:19 217:17	288:19,21 290:12	216:4,15,24 218:20
131:19 132:15,20	221:10 236:12,14	292:14 295:9	218:21 219:2,3,4,6
180:23 234:5,6	247:3,19 258:2	314:16 322:14	219:8,12,14,17,22
236:18 269:25	261:21 262:5	326:5,10,10,11	220:6,9,10,11,13,23
338:19	264:23 272:19	328:22 337:18	220:24 221:5,7,8,23
therapy 232:25	274:2 279:16	times 21:20 38:20	222:15 223:13,13
thieves 216:10	281:10	39:3 64:6 65:10	223:25 224:4
thing 27:11 89:9	throw 53:16 240:19	75:6 136:9 138:14	229:20,21,25 230:5
92:2 167:2 171:21	time 6:10 12:13,14	151:23,24 173:13	230:20,25 231:10
172:6 187:2 192:2	16:3 18:22 28:10,13	187:14 191:9	231:12,20,22,25
196:2,9 221:18	28:16 29:9 30:12	195:11 211:3	232:2,7,7 233:8
224:8 244:19 253:9	32:4 33:4 39:8	232:13 234:9,10,11	236:24 237:4,4,5
265:9,10 269:20	42:20 45:13 49:18	238:18 241:12	238:10 241:13
270:23 300:13	50:4 51:17 52:21	268:22 274:11	242:18 244:7
305:17 306:4	53:6,14 57:21 63:6	280:23 282:16,22	276:16 280:15,16
things 16:14 34:8	64:20 68:22 70:13	326:4,9 327:11,13	294:20 295:22
35:16 37:17 65:24	70:23 71:22 73:2,6	327:14,16	297:9 301:11
97:6 98:12 139:18	73:25 76:16 80:13	tin 56:14	313:11 315:2,2,3
146:22 160:5	91:19 93:25 94:4	title 25:19,21 258:6	316:12,14,23 323:9
163:17 170:25	95:17 96:4,6,17	339:3	325:20,21

[toby's - undersign]

Page 42

toby's 65:13 66:9 87:2 122:8 182:7,11 183:15,17 210:2 213:16,17 216:15 218:24,25 223:16 280:11 today 7:25 11:18 19:9 20:19 146:8,18 148:3 207:16 222:7 252:15 316:4 330:3 today's 18:14 told 10:25 14:18,19 52:15 53:6 54:22 55:2 60:21 62:21 64:4 72:12 74:6 90:8,17 113:3 114:18 137:7 166:22 170:9 180:7 183:25 185:19,19 185:21,25 186:2,9 186:15,16,18,24,25 212:14,17 214:9 215:13 218:20,21 218:22 219:8 220:13 221:8 222:17 223:3,4,4 229:25 230:4,5,6,12 230:21 231:13,19 231:20 232:2,2,7,7 232:22 233:2,8 237:4,6,9 239:11,11 239:18 240:7,7,12 247:10,21 249:5,9,9 249:11 250:17,23 251:6,9,11,13,24 252:5 253:10,12,17 254:5,6,8,13,22 255:4 268:18,21 272:11 280:15,19 295:19 316:7,19,22 318:4 332:16,20 tomorrow 270:19 308:16 312:3 tool 221:19	top 38:10,13 122:17 122:18 133:22 146:20 191:15 202:10,18 206:3 258:7 321:15 334:23 topics 333:15 torres 23:10 82:24 83:2,9 108:6 276:14 292:8 total 133:19 135:25 203:16 308:8 totally 15:19 303:8 319:19 tower 66:4 68:5 71:13 160:14 toyota 158:10 track 102:5 204:23 traders 4:15 trail 106:20 144:2 144:12 trailer 66:11,12,16 73:25 75:2,4 85:24 164:11 224:2 276:22 trailers 67:18 train 84:22 157:16 180:9 trained 157:19 training 84:19,20 transaction 136:5 145:3 185:15 198:25 319:2 324:9 324:14 325:6,7,10 325:17 transactions 9:16 153:5 324:18 transcribed 21:17 transcript 169:22 transcription 340:9 transmitting 101:22 treated 139:21,25 treating 337:4 treats 212:15	trial 6:10 tried 213:24 218:19 221:23 315:3,12 tries 219:12 triggered 52:7 trip 294:21 trouble 332:22 true 188:15 244:6 263:23 266:11 268:12 270:4 271:8 275:8 276:8 340:9 truly 258:12 260:6 trust 4:15 trusted 37:11 truth 22:7 114:20 truthfully 60:21 try 161:18 164:17 164:20 191:6 221:15 233:12 312:16 313:18 314:20 trying 115:24 153:15 193:17 197:5,6 212:7 215:9 229:15 236:4 267:25 tuesday 33:2 70:19 70:19 tuhin 1:11 4:10 7:20 8:24 9:4 160:3 194:4 197:8 213:23 217:14 220:7 247:6 247:20 248:10 255:8 259:22 266:24 274:25 278:23 279:23 281:16 327:18 335:8 tuhin's 7:21 204:24 279:12 280:6 314:21 turn 154:2,5 244:18 278:24 283:3 turned 23:17 183:25 185:25 231:12	240:6 283:16 318:19,21 turning 224:10 turns 190:10 tv 68:16 136:21,22 136:23 137:14,15 twice 65:5 179:3 299:20 two 9:6 12:7,9 14:16 16:18 17:20 18:2,7 53:11,21 55:12 61:2 63:5 64:10 94:9 117:9,11 119:21 125:10 138:14 151:24 164:9 176:13 184:14 187:14 197:12,22 199:5 202:16 203:24 206:4 207:7 217:17 218:2,5,10 218:10,11 221:10 234:9,10 236:12 249:2 254:17 260:11,20 262:9 272:3 273:23 279:18 280:10 317:24,24 type 132:7 193:17 263:5,16,20 329:3 329:14 330:8 types 196:5 u u 6:2 7:2 u.s. 78:7 uh 27:20,20 uhs 27:20 uncertainty 228:9 unclear 321:3 underneath 129:4 244:3 258:22,23 261:8 277:23 278:6 undersign 318:5 320:11,15
---	---	---	--

[undersigned - wanted]

Page 43

undersigned	320:10	318:25 331:21	193:3,4 201:7 203:7	walked	72:7 74:8	
undersigner	321:7	332:4	203:12,17 208:3		79:7 88:14 168:6	
understand	11:21	uses	210:16 244:10		182:9 184:4 233:3	
13:11 15:19 16:13		usual	286:2 308:5 312:24	walking	161:11	
18:6,18 19:19 20:9		usually	324:2		166:24	
20:11,17 21:7,24		vehicle's	77:10	walks	90:9 183:18	
22:3,6,14,19 27:14		vehicles	81:16,18		194:19	
28:3 33:14,16 47:24		97:4 98:11 125:4		wallet	240:8,10	
49:3 50:20 66:12,15		176:25 266:5		want	8:9,20 10:5,15	
67:12,13,16 74:15		298:16			10:20 11:19 13:7	
74:21 83:24 89:5		verbal	27:19		16:10,17 18:18,19	
97:15 124:24		veritext	341:2		19:17 20:7,16 21:6	
127:19 147:21		versus	247:6,7,8		25:13 27:10 38:15	
153:16 154:17,21		vacation	341:5		53:9,11 61:24 75:24	
171:18 184:21		vaguely	188:11		77:3 85:13,16 89:12	
219:7 220:6 226:5		valle	video		97:14 106:3 110:4	
236:5 247:23 248:5		94:15	63:18 65:20		111:4 118:13 137:7	
288:17 289:4,6		valley	65:21,22 67:9 68:23		137:8 148:8 152:18	
312:22 332:25		value	71:20 72:20 90:14		154:20 160:3 166:4	
understanding		100:23 116:3	274:16		176:19 182:14	
19:18 88:6 89:13		175:11 193:10,14	videos		186:8 191:24,25,25	
225:25 257:12		283:9 286:12	67:15 68:24		193:21,24 194:2	
260:19 310:19		varies	71:14 75:9		195:20 202:4	
335:15		131:24 132:6	videotaped		204:16 212:3 214:5	
understood	34:13	285:8	3:2		214:21,23,23 215:7	
64:24 65:4 72:20,24		vary	village		216:17 217:7,8	
220:9 245:22 248:4		108:15 120:9	194:18		220:14 221:24	
undertake	263:21	132:2	vin		222:6 226:23 229:9	
unfortunately	26:22	vehicle	124:13 277:15		236:23 239:7	
64:9 92:9 243:11		31:21 76:15	vincent		242:18,25 248:11	
union	116:18 268:16	76:16,18,18,25	violations		249:8 250:15 257:5	
282:12		77:12,13,15,19,23	190:4		257:9,19,20 288:12	
unions	268:8,14	77:24 78:10,12,23	visit		290:4 300:18 302:2	
unit	280:18	79:9,24 81:7 86:21	44:7,8		305:12,13,20 306:5	
united	1:2 294:25	86:23,23 87:2,8,9	vividly		307:4 311:18,21	
337:6		87:10 88:6,10,23	18:12 117:22		312:18 313:15	
university	24:16	92:6 96:22,25 97:5	voice		314:13 332:12,18	
unsigned	309:24	97:7 98:5,6 100:22	232:25		332:24 335:13	
310:4 311:4 312:10		108:23 110:16,20	vsi		wanted	39:25 40:2
usa	5:10 298:11	112:14,20 115:18	203:6		51:10 54:22 57:14	
use	21:2,3,4 45:18	115:25 116:4	w		69:3 105:24 136:22	
48:5 120:3 121:5		123:18 124:11	56:6,20 57:16		142:3,5 144:11	
124:25 125:3		125:18 126:4,8,10	83:4		147:9 165:25 180:8	
148:25 212:19		130:19,20,21	wait		195:15 196:14,25	
269:24 303:17		131:25 132:8,13	33:2 62:21		215:6 220:7,24	
		133:9,12,21 134:2,9	170:13 187:6			
		134:13 135:13,21	waited			
		136:11,14,15,21	186:12,13			
		137:18,24 138:3	waiting			
		139:6,23 141:15	55:11 61:15			
			85:23 289:16			
			waived			
			6:7			
			waiver			
			281:14 339:6			
			wake			
			64:12 221:11			
			walk			
			66:18 67:17,18			
			89:11 161:8 165:22			
			167:24 182:3 201:2			

[wanted - write]

Page 44

222:4 238:21	we've 7:17 11:14	wife's 23:21 24:9,10	47:12,13 53:15
243:23 244:7 249:2	54:8 66:13 115:8	willing 22:24 112:18	62:17,18 67:7 87:5
249:4 280:16	270:21 314:9 317:9	201:7 215:11	155:15,17,18
307:24 309:14,15	wear 115:19	216:16 221:5	157:25 158:5
310:25 311:6 315:5	wearing 18:16	window 53:17 126:3	171:19 184:7
wanting 40:24	web 125:13,14	winter 238:4	188:11,12,12 228:3
wants 21:15 85:6,8	wednesdays 70:18	witness 134:25	288:22 332:6
105:14 286:6	week 27:7 28:7	146:11,19,25 147:4	333:13 334:21
305:22 316:23	291:10	147:8,18 261:12,15	working 19:24 27:2
warmer 146:9,10	weekly 47:14	279:3 336:7 340:7	28:6,11,12,25 29:7
warrant 179:5	weeks 55:12 60:24	woke 214:3,5	29:9 30:4,9 38:21
warrantees 266:9	61:3 94:9	woman 306:15	42:23 43:12,14,18
267:4	welcome 155:14	wondering 132:23	44:22 49:6,13 54:18
warranty 74:23,24	337:7	133:10	54:20 55:7,14 60:25
128:7,8,12,22	welcoming 329:25	woodside 28:20,21	61:7 67:20,21 86:8
134:15 199:22,23	went 48:8 85:2 92:3	woolworth 4:16	100:4 101:14
203:5 266:16	107:18 110:11	word 238:16 275:10	121:20 155:5,21
285:11,18 286:6	112:19 144:6	337:3	157:8,9,11,13,14
300:18,20,20,23,24	158:15,15 169:17	words 108:15	158:16,25 159:2,14
308:7 323:25	170:9 172:21	112:19 121:15	161:3 164:7 169:24
wash 222:18 229:7	173:10,10 174:6	147:10 212:6 232:8	169:25 170:21,22
wasting 212:22	176:16 179:4,17	249:14 283:25	178:19 181:3,5,6,9
watch 68:23 180:11	211:16 213:3	311:11	181:19 183:4,5
180:13,17 223:10	215:21,23,24,25	work 15:23 22:25	184:9,24 187:19,23
280:15,19	216:2 236:5,8 238:6	26:10,12 30:14,17	188:4 189:19,25
watchful 175:6	239:10 241:7,9	30:23 31:2,5,9	197:2 213:16
265:17	248:9 250:13	33:19 37:21 38:2,16	233:25 234:3
watching 140:11	252:18 280:11,13	39:4 41:11 43:2	236:11 238:11
167:8 325:3	311:16,17 316:16	44:3 45:24 47:16	241:15 290:22
way 41:5,7 43:8	321:8	51:20 53:4,24 54:11	291:20 292:12
44:12 52:23 63:5	westlake 101:11	54:23 55:17 61:18	293:17,19 323:17
64:19 70:4 75:23	282:10	62:5 67:2 156:15	326:23 333:3,14
84:22 103:22	whack 288:2	157:20 162:6	334:13
106:19 120:8	whatsoever 22:21	164:17 174:19	works 35:20
121:18 123:5	298:21	181:10 234:24	world 87:6
139:22 148:22	wheel 92:17 137:9	235:17 236:5	worried 211:6,8
149:18 155:19	333:24	237:16 240:4	worse 216:2 267:17
165:25 176:4 188:9	whichever 121:18	241:13,16 243:11	worst 241:24,25
188:14 200:9	133:17	291:15 293:12	worth 193:4 216:13
207:22 212:15,16	whoever's 233:16	294:2,5,8,12,19	wow 110:3
229:2 237:8 240:2	wife 16:21 17:7,23	295:25 296:20	write 84:2 146:4,7
243:12 244:2 252:9	139:18 173:24	314:19 331:8	146:21,23,24 147:2
261:19 288:2 304:4	174:5,6,8,12 186:15	worked 12:25 16:4	147:6,10,16 225:21
313:10 314:18	230:17,17,19	25:14 29:5 30:20	308:14 310:23
330:15 332:23	252:24	35:14,18 46:23	

[writing - zoned]

Page 45

writing 27:16 227:3 232:10 257:22	yo 73:21	288:22 290:22
written 226:10,10 227:17	york 1:2,7,14,21 2:7 2:13,20 3:4,6 4:6,11 4:11,17,17,21,22 5:4,6,11,11 7:4,9,13 7:16 9:12 11:24 12:12,15,17,19,25 13:3 14:4,13 15:23 16:3 22:25 23:13 25:7,14,16,18 26:8 26:10,23 27:3 28:7 28:13,21,21 29:8,10 30:4,9,21 32:18 33:7,19 34:15 35:9 35:24 36:20,21 37:8 37:22,25 38:8,21 39:7,9,20 40:11,11 40:18 43:12 46:8,9 54:12,18,20 55:4,6 55:10,17 57:23 58:7 59:13 60:18,23 61:9 62:5 66:25 67:5 70:9,15,20 75:10 76:5,7,8,12 79:2 84:23 87:25 114:12 114:23 116:10,21 123:2,4 124:23 125:5,14 140:21 144:17 152:9 154:7 155:6,16,18 160:8 161:2 168:13 171:14 175:20 176:6,11 177:20,24 178:13 179:17 181:7 184:23 187:8	291:2,15 292:5,12 293:12,23 294:2,5,9 294:13 295:25 296:20 298:3,16 319:2 320:4 331:25 333:12 334:6,20 335:6 339:4 341:2,4 341:4,6
wrong 73:12 184:17 191:24 222:17 227:12 296:7 315:18 320:6	young 95:6 161:5 210:25 251:4 256:16 259:7 261:3 276:11 306:18	
wrongfully 9:23	yous 166:12	
wrote 103:19 227:10		
x	z	
x 1:4,9,15,22 2:2,8 2:15,21 77:18 110:20 171:3 182:16,17 195:24 219:24 273:9 338:2 338:4,11	z 67:16	
y	zero 156:5,5,10	
yeah 26:2 50:4 66:2 86:3 95:10 101:18 108:15 130:12 141:17 149:10 151:11 158:25 159:9,13 189:4 197:18 220:18,22 222:21 223:12 234:14 237:3,23 253:15 254:19 265:9 292:19 293:4 323:20	zhenghui 2:10 4:5 7:11	
year 17:11 98:5,5,8 153:10 158:8 178:17 179:13 237:20 238:8 291:8	zoned 208:8	
years 23:17 24:22 25:10 35:15 41:22 41:23,25 42:2,24 53:21 54:8 97:19,25 155:25 156:10 157:6 158:12,19,20 217:21 242:22 256:21 293:19		
yesterday 194:11 215:22		

Federal Rules of Civil Procedure

Rule 30

(e) Review By the Witness; Changes.

(1) Review; Statement of Changes. On request by the deponent or a party before the deposition is completed, the deponent must be allowed 30 days after being notified by the officer that the transcript or recording is available in which:

(A) to review the transcript or recording; and

(B) if there are changes in form or substance, to sign a statement listing the changes and the reasons for making them.

(2) Changes Indicated in the Officer's Certificate. The officer must note in the certificate prescribed by Rule 30(f)(1) whether a review was requested and, if so, must attach any changes the deponent makes during the 30-day period.

DISCLAIMER: THE FOREGOING FEDERAL PROCEDURE RULES ARE PROVIDED FOR INFORMATIONAL PURPOSES ONLY.

THE ABOVE RULES ARE CURRENT AS OF SEPTEMBER 1, 2014. PLEASE REFER TO THE APPLICABLE FEDERAL RULES OF CIVIL PROCEDURE FOR UP-TO-DATE INFORMATION.

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

1

1

2 UNITED STATES DISTRICT COURT
3 EASTERN DISTRICT OF NEW YORK

4 ANWAR ALKHATIB,

Case No.
13-CV-02337
(ARR)(SMG)

5 - against -

ACTION #1

6 NEW YORK MOTOR GROUP LLC, et al.,

7 Defendants.

8 SHAHADAT TUHIN,

Case No.
13-CV-5643
(ARR)(SMG)

9 Plaintiff,

10 - against -

ACTION #2

11 NEW YORK MOTOR GROUP LLC, et al.,

12 Defendants.

13 BORIS FREIRE and MIRIAM OSORIO,

Case No.
13-CV-5653
(ARR)(SMG)

14 Plaintiffs,

15 - against -

16 NEW YORK MOTOR GROUP LLC, et al.,

ACTION #3

17 Defendants.

18 SIMON GABRYS,

Case No.
13-CV-7290
(ARR)(SMG)

19 Plaintiff,

20 - against -

21 NEW YORK MOTOR GROUP LLC, et al.

Action #4

22 Defendants.

23 (Caption continued on next page.)

24 DATE: April 27, 2015

25 VIDEOTAPED EBT OF MAMDOOH ELTOUBY

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2

1

2 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
3 -----x
4 ZHENGHUI DONG, Plaintiff, Case No.
5 - against - 14-CV-2080
6 NEW YORK MOTOR GROUP LLC, et al., ACTION #5
7 Defendants.
8 -----x
9 NASRIN CHOWDHURY, Plaintiff, Case No.
10 - against - 14-CV-2981
11 NEW YORK MOTOR GROUP LLC, et al., Action #6
12 Defendants.
13 -----x

14 EXAMINATION BEFORE TRIAL of the Defendants
15 PLANET MOTOR CARS, INC., NEW YORK MOTOR GROUP,
16 LLC and MAMDOOH ELTOUBY, taken pursuant to Order
17 held at the law offices of MFY LEGAL SERVICES,
18 INC., 299 Broadway, 4th Floor, New York, New
19 York 10007, on April 27, 2015, commencing at
20 10:30 a.m., before KAREN VIGGIANO, a Shorthand
21 Reporter and Notary Public within and for the
22 State of New York.

23
24 REINIG REPORTING, INC.
25 192 Lexington Avenue, Suite 805
New York, New York 10016
(212) 684-7298

♀

3

1
2 A P P E A R A N C E S:
3
4 SCHLANGER & SCHLANGER, LLP
5 Attorneys for Plaintiffs/Action #1, 3, 4, 5, 6
ANWAR ALKHATIB, BORIS FREIRE and MIRIAM OSORIO,
Page 2

NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
SIMON GABRYS, ZHENGHUI DONG, NASRIN CHOWDHURY
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(Continued...)

†

4

A P P E A R A N C E S: (Continued)

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SMITH s/h/a NADA ELTOUBY
112 Brick Church Road
Spring Valley, New York 10977
BY: RICHARD SIMON, ESQ., of Counsel

8

9 NYMG_depo transcript_Mamdooh Eltouby_4.27.15
LAW OFFICES OF RICHARD SIMON
10 Attorney for Defendants/Action #2 - NEW YORK
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s/h/a NADA ELTOUBY
11 39 Lakebridge Drive
Kings Park, New York 11754
12 BY: RICHARD SIMON, ESQ.
13

14 LeCLAIR RYAN, ESQS.
15 Attorneys for Defendant/Actions #3 and 5 -
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16 885 Third Avenue, 16th Floor
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17 BY: ROBERT J. BRENER, ESQ.
18

19
20
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24
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♀

5

1
2 STIPULATIONS
3
4 IT IS HEREBY STIPULATED AND AGREED by
5 and between the attorneys for the respective
6 parties herein that the filing, sealing and
7 certification of the within deposition be
8 waived.
9 That such deposition may be signed
10 and sworn to before any officer authorized to
11 administer an oath with the same force and
12 effect as if signed and sworn to before the

13 NYMG_depo transcript_Mamdoch_Eltouby_4.27.15
officer before whom said deposition was taken.

14 IT IS FURTHER STIPULATED AND AGREED that
15 all objections except as to form are reserved
16 for the time of trial.

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♀

6

1 M. Eltouby
2 M A M D O H E L T O U B Y, having been
3 affirmed by a Notary Public within and for the
4 State of New York, was examined and testified
5 under oath as follows:

6

7 EXAMINATION BY

8 MR. KESHAVARZ:

9 Q Good morning, sir. Can you state
10 your full name for the record, please?

11 A Mamdoch Eltouby.

12 Q Have you been known by any other
13 name?

14 A No.

15 Q What is your address, sir?

16 A 1783 Penc Drive, Melville, New

17 NYMG_depo transcript_Mamdooh Eltouby_4.27.15
York 11747.

18 Q How long have you resided there,
19 sir?

20 A From '03.

21 Q Do you own?

22 A Yes.

23 Q Where did you reside prior to
24 that?

25 A Excuse me?

♀

7

1 M. Eltouby

2 Q Where did you reside prior to
3 that?

4 A Valley Stream.

5 Q Do you remember the address?

6 A Yes.

7 Q What is it?

8 A 29 Liggett Road, Valley Stream,
9 New York.

10 Q How long did you reside there,
11 sir?

12 A Ten years.

13 Q And did you own that property?

14 A Yes.

15 Q You've been sitting in on some of
16 the depositions in this case, right?

17 A Yes.

18 Q Which depositions have you been
19 sitting in so far?

20 A Two.

21 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
22 Q Which ones?
23 A Right now two.
24 Q You sat in on your daughter's
deposition?
25 A Yes.

♀

8

1 M. Eltouby
2 Q Did you attend any of the other
3 depositions in this case?
4 A I don't know.
5 MR. SIMON: We can stipulate he
6 sat in when -- you were there when --
7 THE WITNESS: My daughter.
8 MR. SIMON: When Nada was here?
9 THE WITNESS: Correct.
10 MR. SIMON: You were here when
11 Freire was deposed and Dong was deposed?
12 THE WITNESS: No.
13 MR. SIMON: You weren't here then?
14 THE WITNESS: No.
15 MR. SIMON: You were only here on
16 yours and your daughter's?
17 THE WITNESS: Correct.
18 MR. SIMON: Okay. .
19 Q Did you understand the oath that
20 the court reporter gave you prior?
21 A Yes.
22 Q You understand you have to tell
23 the truth, the whole truth, just as if you were
24 in front of a judge and jury?

25 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
A Yes.

♀

9

1 M. Eltouby

2 Q Let me go over the ground rules.

3 It's normal in a conversation to anticipate the
4 end of a question and to begin an answer,
5 especially in New York City.

6 A Okay.

7 Q It's important since the court
8 reporter is taking notes that we have a clear
9 record. So please try to wait until I'm done
10 with the question before you begin to answer
11 even if you think you know the question. Will
12 you try to do that?

13 A Okay.

14 Q If I ask you a question that you
15 don't understand, will you please ask me to
16 rephrase it?

17 A Okay.

18 Q It's important in a deposition to
19 verbalize and answer either yes, no, as opposed
20 to nodding or shaking your head. Will you
21 attempt to do that?

22 A I understand.

23 Q If I ask you a question -- I'm
24 sorry, I might have asked you this, but let me
25 ask you again. I apologize if I'm duplicating.

♀

10

1 M. Eltouby
Page 8

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

2 It's not easy to do it on this side. If you
3 don't understand a question, will you please
4 ask me to rephrase it?

5 A Correct.

6 Q If I ask you a question and you
7 don't ask me to rephrase it, is it reasonable
8 for me to assume that you understood the
9 question?

10 A Okay.

11 Q Are you under the influence
12 currently of any medications that may affect
13 your ability to testify truthfully at this
14 time?

15 A Not really.

16 Q You said "not really"?

17 A Because I'm on medications right
18 now.

19 Q I don't need to go into your
20 personal business.

21 A Yes.

22 Q But I'm just wondering if it is a
23 medication that affects your ability --

24 A No, no.

25 MR. SIMON: Let him finish the

♀

11

1 M. Eltouby

2 question first, then answer.

3 THE WITNESS: okay.

4 Q It's normal in a conversation
5 to --

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

6 A No problem.

7 Q -- to anticipate.

8 So I don't need to get into your
9 medical personal issues. My only question is,
10 are you on any medication that will prevent you
11 from fully understanding and fully, truthfully
12 answering my questions?

13 A No.

14 Q Okay, what is your age, sir?

15 A 65.

16 Q And what is your date of birth,
17 sir?

18 A 4/26/50.

19 Q What's your Social Security
20 number, sir?

21 A Objection.

22 Q Let me go through some of the
23 rules, sir.

24 A It's private stuff. I never see
25 in a deposition I give my social security

+

12

1 M. Eltouby
2 number to anybody.

3 MR. SIMON: Tell us why you want
4 his Social Security number?

5 MR. KESHAVARZ: In case we do a
6 background check.

7 MR. SIMON: Can you go with the
8 last four or the whole thing?

9 MR. KESHAVARZ: Whole thing.
Page 10

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

10 MR. SIMON: You can state your
11 Social Security number but I don't want
12 it given to anybody outside of this room
13 without our permission.

14 Q You have to understand in court
15 the information can't be filed public that has
16 private information, such as account numbering
17 cannot be filed public. The rules, that has to
18 be redacted. Social Security number, date of
19 birth, none of that can be filed public. You
20 don't have to worry about that aspect of it.
21 During the course of the deposition, I get to
22 ask you questions. If your attorney has an
23 objection, usually objection to form, you still
24 go ahead and answer the question. Do you
25 understand that?

+

13

1 M. Eltouby
2 MR. SIMON: You can answer it.
3 I'll make sure the judge prohibits that
4 information from getting out to others,
5 but technically you have to answer it
6 because they may need that if they want
7 to do a background check on you, file a
8 lawsuit, judgement, whatever. So,
9 therefor, give him the Social Security
10 number.

11 A 106-74-5031.

12 Q I couldn't hear you.

13 A 106-74-5031.

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

14 Q Where were you born, sir?

15 A Cairo, Egypt.

16 Q When did you move to the United
17 States, sir?

18 A I not move to United States. I
19 was in Europe before.

20 Q So how long did you live in Egypt
21 for?

22 A Until age 22, 23, something like
23 that.

24 Q And where did you go to after you
25 were 22, 23?

+

14

1 M. Eltouby

2 A Scholarship to Germany.

3 Q You went to college?

4 A Scholarship.

5 Q Scholarship for what, sir?

6 A For engineering.

7 Q Did you get an engineering degree?

8 A Yes.

9 Q Was it a bachelor's degree?

10 A It's called engineering degree.

11 Q Before you left Egypt, did you go
12 to college?

13 A Yes.

14 Q Did you complete college?

15 A Correct.

16 Q What was your major course of
17 study in college?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

18 A Technology.
19 Q What do you mean?
20 A Technology.
21 Q In a sense, what do you mean by
22 college?
23 A Electrotechnique engineer.
24 Q A type of engineer?
25 A Uh-hum.

♀

15

1 M. Eltouby
2 Q Yes or no, for the court reporter.
3 A Yes.
4 Q And then you went to Germany on a
5 scholarship to continue your studies, correct?
6 A Yes.
7 Q And you got a degree in
8 engineering in Germany?
9 A Yes.
10 Q How many years did you study in
11 Germany?
12 A Another two years.
13 Q Another two years.
14 And did you remain in Germany
15 after your two years?
16 A Yes.
17 Q How long did you reside in
18 Germany?
19 A 12 years.
20 Q And what did you do while you
21 resided in Germany, sir?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

22 A I was working for Mercedes Benz
23 and Porsche.

24 Q What capacity, sir?

25 A Factory.

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16

1 M. Eltouby

2 Q What capacity? In what way were
3 you working?

4 A Robotic engineer.

5 Q So 12 years, what time period was
6 that, roughly?

7 A Until 1985, 1986.

8 Q And then you started around '73?

9 A '74.

10 Q So from '74 to '85 you were a
11 robotics engineer at Mercedes or Porsche?

12 A I was working in Mercedes Benz and
13 Porsche.

14 Q Just briefly, what do you mean by
15 "robotics engineer," what does that mean?

16 A Factory. You don't know robotics
17 engineer? When they assemble the car, they
18 have some robot, this is already -- technique
19 was electric. This was welding stuff, put
20 something in the car, they come in second car,
21 this is robot. You know robot?

22 Q In case you're wondering, there's
23 some things -- we'll get into the facts of the
24 case that I know, but the point of the
25 deposition is if the case ever goes to trial,

NYMG_depo transcript_Mamdoh Eltouby_4.27.15

♀

17

1 M. Eltouby

2 that parts of the deposition may be read to the
3 jury. So even if it's something that you think
4 maybe is clear to me or the other attorneys in
5 the room --

6 A Correct.

7 Q -- the reason I'm asking you, so
8 we can explain it to a jury.

9 A Okay.

10 Q Now, what did you do after 1985 or
11 so after that robotics work?

12 A I was not working in my business.
13 Also, was my career, you know, for long. When
14 I finish college, I working only for a year and
15 I change my major and I work in export. I was
16 exporting to Saudi Arabia construction machine.

17 Q For what period of time were you
18 doing exporting?

19 A From 1978, 1977, something like
20 this.

21 Q It's important for you to wait
22 until I finish the question because the court
23 reporter is typing. When she does that she
24 scowl -- I don't know if you noticed.

25 So when you were doing robotics at

♀

18

1 M. Eltouby

Page 15

2 NYMG_depo_transcript_Mamdoх_Eltouby_4.27.15
BMW and Porsche --

3 A No, not BMW. Mercedes.

4 Q Mercedes. When you were doing
5 robotics at Mercedes Benz and Porsche, were you
6 also doing export of construction materials,
7 machinery to Saudi Arabia at the same time?

8 A Not really. In the end.

9 Q But you worked for Mercedes and
10 Porsche doing robotics from approximately 1974
11 to 1985?

12 A No, I was in college in 1974. I
13 finish college in 1976, 1977.

14 Q So you finished college in Egypt
15 in 1976, 1977?

16 A No, I come to Germany in 1974. I
17 finish college in Egypt in 1973.

18 Q Yes. So in 1974 you went to
19 Germany. You were studying for two years in
20 Germany?

21 A Yes.

22 Q Until approximately 1976?

23 A Yes.

24 Q And then from 1976 forward, that's
25 when you worked in robotics at Mercedes and

♀

19

1 M. Eltouby

2 Porsche?

3 A Yes.

4 Q You worked in robotics at Mercedes
5 and Porsche for 10 to 12 years; is that right?

6 NYMG_depo_transcript_Mamdoх_Eltouby_4.27.15
A No.

7 Q For how long?

8 A I was just on the -- when supposed
9 to be making a contract. I chose -- I work in
10 little bit for Mercedes. Then I work for
11 Porsche to see which one, the work I like, you
12 know. Then after this, I see the opening, you
13 know, opening for export, you know. Then I
14 decided, I say, "You know what, let me take off
15 one year to see how is the business working.
16 If I fail, you know, I go back to Mercedes
17 Benz." But I get successful, you know. And I
18 already was one of big exporter in Germany to
19 Saudi Arabia, Middle East between machine,
20 construction machine and cars and trucks.

21 Q And when did you make that leap
22 from doing robotics to trying your hands at
23 exports?

24 A When I explain.

25 Q What year?

♀

20

1 M. Eltouby

2 A You want me to explain again?

3 Q What year?

4 A Okay, this was 1976, 1977. When I
5 was really working, you know, I finish college.
6 After finish college, right away I working, you
7 know, a little bit here, a little bit here,
8 then I decided to go to my own business.

9 Q Okay, so you are saying '76 when

10 NYMG_depo transcript_Mamdoх_Eltouby_4.27.15
you said you were working here, there, does
11 that mean you were working both doing robotics?

12 A Yeah, I work in couple months in
13 Mercedes Benz and couple months in Porsche. I
14 was not have contract, you know. They offer me
15 five-year contract. I say no, I don't want
16 contract right now until I have a vision, I
17 have to see what I have to do exactly because I
18 study a lot in my life.

19 Q So what, I guess, I'm unclear
20 about is in terms of the year if you started
21 working on and off at Porsche and then Mercedes
22 back and forth doing robotics, for what time
23 period was that, from '76 until when?

24 A To '77.

25 Q And in '77 is that when you

+

21

1 M. Eltouby
2 branched out and started doing exports?

3 A I started to open my own company.

4 Q And did you continue to do
5 robotics after --

6 A No.

7 Q It's important you wait until I
8 finish the question.

9 Did you continue to do robotics at
10 all after you decided to start into exports?

11 A No.

12 Q So in '77 you started doing
13 export, correct?

14 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
15 A Yes.
16 Q Did you have a particular business
17 A Yes.
18 Q What was it called?
19 A I have export business for
20 machines, you know. I have my partner, he's a
21 hydraulic engineer and robotics engineer. We
22 was fixing also Caterpillars, bulldozer and
23 machine, big machine.
24 Q Did your export company have a
25 name?

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22

1 M. Eltouby
2 A It was Eltouby Enterprise.
3 Q Did you operate under any other
4 business names other than Eltouby Enterprise
5 when you did export?
6 A Yes, I was, you know, was in the
7 beginning private, you know, it's just export,
8 when somebody asking me from overseas buy for
9 him something and I send it.
10 Q But did you do that -- so
11 sometimes you did business under your name
12 personally and sometimes you did it through
13 Eltouby Enterprise, is that what you mean?
14 A Yes, it's also my name.
15 Q Eltouby Enterprise was that
16 corporation?
17 A Yes.

18 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
19 Q That was incorporated in Germany?
20 A In Germany, yes.
21 Q And how long did you do export of
22 construction machinery, Caterpillars,
23 bulldozers and the like?
24 A Yes, and -- okay, you finish?
25 Q No, go ahead.
A It's not only Caterpillar and

♀

23

1 M. Eltouby
2 machine. It's cars and trucks and construction
3 machine.
4 Q And for what period of time did
5 you do this, in exporting?
6 A From 1977 until 1985.
7 Q And did you reside in Germany that
8 entire time?
9 A I was in Germany all the time.
10 Q Now in terms of the cars and
11 trucks that you were involved in export, tell
12 me what that entailed exactly. When you said
13 you were involved in export of cars, trucks,
14 give us an example about what you mean by that.
15 A Like, you know, in this time was
16 big construction in Middle East, you know, and
17 you need -- Egypt you need cars, you need
18 everything. And it was not only me. There was
19 lot of company sending cars, trucks,
20 Caterpillars to Middle East.
21 Q Can you give me an idea about the

22 NYMG_depo transcript_Mamdoch Eltouby_4.27.15
size of the business in terms of how much
23 revenue it gained, rate how much inventory,
24 give us a general idea about that?

25 A I was -- I was sending about 60

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24

1 M. Eltouby
2 cars a month I would say to Egypt and I was
3 sending also between 20 to 25 cars to Saudi
4 Arabia and trucks.

5 Q Yes.

6 A And I was sending also about
7 around 20 trucks, this is dump truck.

8 Q So in terms of maybe -- what's the
9 value, how much money was going back and forth?

10 A Oh, this is in review monthly,
11 about a million Dutch Mark.

12 Q Do you know how many dollars, U.S.
13 dollars that might be?

14 A No, in this time I don't know. I
15 don't know anything about dollar. I don't know
16 anything about American at this time.

17 Q So one million Dutch Mark per
18 month?

19 A Yes, around.

20 Q Roughly speaking?

21 A Around. Not exactly.

22 MR. SIMON: You mean Deutsche
23 Mark, not Dutch Mark?

24 MR. KESHAVARZ: I don't know.

25 A This could be more.

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NYMG_depo transcript_Mamdooh Eltouby_4.27.15

25

1 M. Eltouby

2 MR. SIMON: You don't mean Dutch,
3 like the Netherlands. You mean Deutsche
4 Mark?

5 THE WITNESS: Deutsche, Germany,
6 Deutsche Mark.

7 MR. SIMON: They used Deutsche
8 Mark. Now they use euro. In those days
9 it was Deutsche Mark, not Dutch Mark.

10 MR. KESHAVARZ: Thank you.

11 Q Are you saying that is the profit
12 per month, revenue per month?

13 A No, revenue.

14 Q Do you know approximately what was
15 the profit per month, per year?

16 A I have to go back to Germany to
17 get something as to how much in a month. I
18 don't have. I lie to you if I telling you this
19 is exactly. You're talking about more than
20 your age, also, you know.

21 Q I wish that were true.

22 But do you know how much money you
23 made during that, roughly speaking, do you
24 remember or not?

25 A Roughly, between, you know 50,

♀

26

1 M. Eltouby

2 60,000, about.

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

3 MR. SIMON: You mean Deutsche

4 Mark?

5 THE WITNESS: Yeah, not profit.

6 Q Per year, per month?

7 A No, monthly.

8 Q 50, 60,000 Deutsche Mark monthly
9 profit?

10 A About.

11 Q That's fine. I'm trying to get a
12 general idea.

13 A Could be less, it could be more.

14 Q Roughly speaking?

15 A Yes.

16 Q That's fine.

17 A I have a partner, yes.

18 Q Who's the partner?

19 A One partner.

20 Q Who?

21 A One guy, his name is M-O-H-A-M-E-D
22 E-L S-H-A-R-K-A-W-Y.

23 Q Do did you any business with this
24 gentleman after you came to the United States?

25 A No, that was, you know, complete

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27

1 M. Eltouby

2 export business. It was not really so much.

3 Q And you left Germany approximately
4 1985?

5 A 1985, 1986. Not '86. First time
6 I come to America in '85.
Page 23

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

7 Q Did you move here in '85?

8 A No.

9 Q How long did you stay in America
10 for?

11 A How long? I come in here and I go
12 back and come and go back, you know.

13 Q For how long a period of time were
14 you coming and going back from the United
15 States to Germany?

16 A Until -- I think until 1987, 1988.
17 1987 about.

18 Q Roughly '85 to '87 you're going
19 back and forth from Germany to the United
20 States?

21 A Yes.

22 Q And did you end up moving to the
23 United States?

24 A Yes.

25 Q When?

+

28

1 M. Eltouby

2 A '87.

3 Q What made you come to the United
4 States beginning in '85?

5 A I was bringing here merchandise
6 was about -- in Deutsche Mark about 600,000.
7 In this time that was about \$200,000, which is
8 the dollar was three Marks in this time, three
9 Marks and a half, something like that, three
10 Marks.

NYMG_depo transcript_Mamdoх Eltouby_4.27.15

11 MR. SIMON: Well, just testify to
12 the best of your recollection.

13 THE WITNESS: Okay.

14 A Then the dollar went down, you
15 know, it went down. Then my money, I tried to
16 take it back to Germany. It was not 600,000,
17 it would be much less. Then I, you know, I
18 decided to stay in America making business to
19 get my money and go back because I never decide
20 to stay here in this country.

21 Q Why not?

22 A I always have very, very good
23 business in Germany and very close to my
24 country. Two, three hours you can be in Egypt.

25 Q So it's because of the devaluation

♀

29

1 M. Eltouby
2 of the currency that made you want to stay in
3 the United States?

4 A Yes, I have lot of merchandise.

5 Q What type of merchandise?

6 A I have lot of Mercedes Benz, you
7 know, remember the time of the gray market?

8 Q Tell the jury what a gray market
9 is. I understand what gray market is.

10 A Gray market, which is bringing
11 cars from Germany, you know, Mercedes Benz and
12 BMW and bring it to the United States and do
13 the conversion, which is that DOT and EBA
14 conversion and then they sell it here and sell

NYMG_depo transcript_Mamdoх Eltouby_4.27.15

15 it here and there was lot of big profit, which
16 is -- the profit is money change, it's not
17 profit -- profit origin, you know, the money
18 change is make big, big difference.

19 Q But I know what you mean by
20 conversion, but tell the jury what you mean by
21 conversion.

22 A Conversion making DOT and EBA.
23 DOT for the safety driving for the cars and
24 America different than Europe.

25 Q That's what happened to be the

♀

30

1 M. Eltouby

2 change?

3 A Uh-hum.

4 Q You have to say "yes" or "no."

5 A Yes.

6 Q Now, you're doing about 600,000
7 Deutsche Mark business in the United States?

8 A Yes.

9 Q Per year, per month?

10 A No, that was I bringing
11 merchandise here was this amount.

12 Q Merchandise being the vehicles?

13 A Yes.

14 Q So how would you sell the vehicles
15 in the United States from '85 to '87?

16 A I was selling the cars through a
17 company called Berlin Motors.

18 Q Are they still in existence?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

19 A No.
20 Q Where were they located?
21 A Coney Island Avenue in Brooklyn.
22 Q Was your dealings with Berlin
23 Motors the first dealing you had with a car
24 dealership in the United States?
25 A This was a friend of mine has

+

31

1 M. Eltouby
2 dealership, not mine.
3 Q But it's the first time you had a
4 business relationship with a car dealer in the
5 United States was with Berlin Motors between
6 '85, '87?
7 A Yes.
8 Q Did have you any other dealings
9 with any other car dealership in that period
10 '85, '87?
11 A No. Because friend of mine, he
12 came to the United States first buying cars,
13 you know, and I see what kind of car he bought
14 and I ask him if you need more car and I bring
15 cars.
16 Q So then you brought Mercedes
17 vehicles through the gray market for Berlin
18 Motors to sell?
19 A Yes.
20 Q And who is the name of the
21 individual that you are referring to at Berlin
22 Motors?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

23 A His name is Ahmed Samey.
24 MR. SIMON: Note my objection to
25 the whole -- all these questions which

♀

32

1 M. Eltouby
2 are many, many, many, years before the
3 events in question in this lawsuit; but
4 counsel, if he wants to continue -- I
5 just object as to relevancy, but if he
6 wants to continue with this line of
7 questioning, he can.

8 A Do you want to know my life?

9 Q Did you do any business with Ahmed
10 Samey after the time period of 1985 to 1987?

11 A Yes, in and out.

12 Q In what way?

13 A You know, I was always coming sit
14 down by him, you know, he's a friend of mine
15 and we trying to do business together.

16 Q So even after the time period of
17 '85 to '87 you had moved inventory, vehicles
18 through dealerships run by Mr. Samey?

19 A Yes, I was trying to sell my cars.
20 This is I bring it to the United States.

21 Q For what period of time did you
22 have vehicles sold through Mr. Samey's
23 dealership or dealerships?

24 A I think until 1988 or 1989.

25 Q And, to your knowledge, did Mr.

♀

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

33

1 M. Eltouby

2 Samey sell those vehicles through any
3 dealership other than Berlin Motors?

4 A No.

5 Q And give me an idea about the
6 amount of inventory that you moved to the
7 United States between '85 an '87. You said you
8 brought \$600,000 of assets, inventory?

9 A Yes.

10 Q Was that all you sold for that
11 period of time?

12 A This is about two years. Twenty
13 vehicles.

14 Q That's the only inventory you sold
15 in the U.S. between '85, '87?

16 A No, I bring another 10 vehicles.

17 Q Anything else from '85 to '87?

18 A No.

19 Q I want to make sure. Both the 20
20 vehicles and the 10 vehicles, those were all
21 being sold through Berlin Motors?

22 A Most of them.

23 Q Where were the other ones being
24 sold, to your knowledge?

25 A I was trying to do by

♀

34

1 M. Eltouby

2 advertisement by myself, you know, in

3 NYMG_depo transcript_Mamdooh Eltouby_4.27.15
newspaper.

4 Q And as a private seller?

5 A Uh-hum. As private seller.

6 Q About how much of that 30 cars and
7 inventory were you selling as a private seller?

8 A Inventory for each car?

9 Q Well, you had about, if I
10 understand correctly, you had about --

11 A I cannot remember. It's '70, '78.

12 Q We're talking about '85 to '87,
13 right?

14 A In the '80s, yes.

15 Q Do you remember if most of them
16 were sold by you or most of them were sold by
17 Berlin Motors?

18 A Some sold by me.

19 Q So then you moved to the United
20 States in '87, '88?

21 A Yeah, so you want step by step for
22 every year until present?

23 Q Yes.

24 A Are you serious? This has to be
25 finish until tomorrow morning maybe.

♀

35

1 M. Eltouby

2 Q How many dealerships did you do
3 business with in the U.S. from '87 to present ,
4 how many dealerships?

5 A I was dealing with Transamerican
6 Export Group. I was dealing with Big Boys Toys

NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
7 -- Big Toys, Sphinx Auto Sales, Atlantic Auto
8 Auctions, Federal Auto Auctions, Planet Motor
9 Export -- Planet Motor Cars.
10 Q What's the full name, Planet Motor
11 Cars, Incorporated, LLC?
12 A Yes, Incorporation.
13 Q What else?
14 A Planet Auto Group.
15 Q Was it incorporated, Planet Auto
16 Group?
17 A Yes.
18 Q Incorporated?
19 A Yes.
20 Q What else?
21 A New York Motor Group.
22 Q Incorporated?
23 A Yes.
24 Q What else?
25 A That's it.

♀

36

1 M. Eltouby
2 Q So from '87 to present, you've had
3 dealings with Transamerican Export, Big Boys
4 Auto Sales, Sphinx Auto Sales, Atlantic Auto
5 Sales, Federal --
6 A No, not Atlantic Auto Sales.
7 Atlantic Auto Auctions.
8 Q Thank you.
9 Federal Auto Auctions?
10 A Yes.

11 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
Q Planet Motor Cars, Incorporated?
12 A Yes.
13 Q Planet Auto Group, Incorporated?
14 A Yes.
15 Q And New York Motor Group,
16 Incorporated?
17 A Correct.
18 Q Did you do business with any other
19 car dealerships in the United States from
20 '87 --
21 A Sometime consultant, also.
22 Q You have to wait until I finish
23 the question.
24 Did you do business with any other
25 car dealerships in the United States from '87

+

37

1 M. Eltouby
2 to present other than the ones that you just
3 mentioned?
4 A This is, you know, in and out for
5 another company, is like, I don't know, United
6 Auto Group, something like this.
7 Q United Auto Group?
8 A Yes, but I was, you know, working
9 as buyer. You want to name every company I was
10 buying for them?
11 Q Yes. I'm trying to get a list of
12 all the car dealerships you did business with
13 from '87 to present.
14 A Okay.

NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
15 Q United Auto?
16 A Yes, United Auto Group.
17 Q Yes.
18 A Atlantic Kia.
19 Q Yes.
20 A Hillside Motor Consultant as a
21 consultant, you know.
22 Q Hillside Motor, Incorporated?
23 A LLC.
24 Q Hillside Motor, LLC as a
25 consultant?

†

38

1 M. Eltouby
2 A Yes.
3 Q what other car dealerships?
4 A I don't -- that's it.
5 Q Particularly, say, in the last
6 five years, are there any other dealerships
7 that you had any business dealings with either
8 as consultant, as investor, as an employee, any
9 other dealerships, say, in the last five years
10 other than those?
11 A Planet Motor Corp.
12 Q we talked about that already, I
13 think. Let's do it from '00 to present, are
14 there any other car dealerships that you were
15 involved with? "Involved with," I want to make
16 sure it's very clear, very broad, either owned
17 on paper, owned in equity, worked there, ran
18 it?

19 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
A Yes.

20 Q volunteered, any business dealing
21 at all other than what we've talked about so
22 far?

23 A I already pronounced for you
24 everything. Yes.

25 Q Is that the entire period from '00

+

39

1 M. Eltouby

2 to present or '87 to present?

3 A Correct.

4 Q '87 to present?

5 A Uh-hum.

6 Q Yes or no?

7 A Yes.

8 Q When you say you did business with
9 them, give us a specific examples. What do you
10 mean by "doing business with"?

11 A Involve, like buying cars,
12 consultant.

13 Q What do you mean by "consultant"?

14 You said you were a consultant at Hillside
15 Motor LLC?

16 A Consultant meaning buying for them
17 cars, buying.

18 Q Buying from where?

19 A Buying. Buying cars from auction.

20 Q From auctions?

21 A Yes.

22 Q And when you buy cars at auctions,

23 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
23 do you do it through a license of a dealership
24 or did you do it personally?
25 A No such person. This is under I'm

+

40

1 M. Eltouby
2 a buyer for the company.
3 Q Oh.
4 A Yes.
5 Q So when you buy -- when you were a
6 consultant at Hillside Motor LLC, you were
7 buying cars at an action under the name of
8 Hillside Motor LLC?
9 A Correct.
10 Q What other dealerships were you
11 buying vehicles in the name of other than
12 Hillside?
13 A Planet Auto Group.
14 Q Incorporated?
15 A Yes.
16 Q For what period of time?
17 A From '05.
18 Q To present?
19 A Uh-hum.
20 Q On a regular basis?
21 A Regular basis, yes.
22 Q What other dealers?
23 A Hunts Point.
24 Q What's the full name for Hunts
25 Point?

+

NYMG_depo transcript_Mamdooh Eltouby_4.27.15
41

1 M. Eltouby
2 A Hunts Point Auto Sales.
3 Q And you had purchased vehicles at
4 auctions under the license of Hunts Point Auto
5 Sales?
6 A Correct.
7 Q For what time period?
8 A Yes.
9 Q For what time period?
10 A For, I think, for a year ago, one
11 and a half until now.
12 Q So from '03 to present?
13 A '14.
14 Q '14 to present?
15 A Uh-hum.
16 Q Give me an idea about how much
17 inventory -- take one at a time, how much
18 inventory are we talking about at Hunts Point
19 you're purchasing?
20 A I buy from them all the time,
21 deals, you know. I don't remember because, you
22 know...
23 Q One hundred cars?
24 A Just only as dealership.
25 Q Ballpark idea, 100 cars, 1,000

♀

42

1 M. Eltouby
2 cars, 10 cars?
3 A I don't remember.
Page 36

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

4 Q What other dealerships were you
5 purchasing vehicles under the license of other
6 than Planet Auto Group, Incorporated and Hunts
7 Point Auto Sales?

8 A Right now at present?

9 Q Well, let's take it that way,
10 presently.

11 A Okay, Hillside Motor, Planet Auto
12 Group and Hunts Point. Those three companies I
13 buy from them cars.

14 Q And from, say, '00 to present,
15 which of these dealerships were you buying cars
16 under their license for?

17 A '00 to present?

18 Q Yes.

19 A No, no such thing. I don't buy,
20 you know, I don't have anybody from '00 to
21 present to buy them, you know, cars, except
22 Planet Motor Cars and Planet Auto Group.

23 Q So you purchase --

24 A Also, not at present, you know,
25 Planet Motor Car is -- already is -- I think I

♀

43

1 M. Eltouby
2 stop buying from Planet Motor Cars in '13.

3 Q When did you begin?

4 A I think in 1988 or 2000. 2000,
5 yes.

6 Q 2000 until?

7 A Until 2013.
Page 37

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

8 Q You would buy vehicles at auctions

9 under the name of Planet Motor Auto Cars?

10 A Planet Motor Cars.

11 Q Planet Motor Cars, Incorporated

12 from '00 to '13?

13 A Correct.

14 Q Where would the money come from
15 for the purchase of these vehicles from the
16 auction?

17 A Money from the company.

18 Q So Planet Motor Cars, Incorporated
19 would provide money for the vehicles you were
20 purchasing under their license from '00 to '13?

21 A No, something called a "floor
22 plan." A company, they give us the money, you
23 understand? They give the company the money
24 and you purchase the car. When you sell the
25 car, you pay the company, the company give you

♀

44

1 M. Eltouby

2 the title. You got it?

3 Q So the title is in whose
4 possession, in the floor plan's possession?

5 A Floor plan company.

6 Q So it's purchased at the
7 dealership from money -- excuse me. The
8 vehicles are purchased at the auction?

9 A Yes.

10 Q By money lent from the floor
11 planner to the dealer?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

12 A Correct.

13 Q And the floor planner holds
14 possession of the title and the dealer pays the
15 floor planner?

16 A Until the car's sold.

17 Q And the car's sold to a consumer?

18 A To consumer.

19 Q And then the money from the
20 consumer goes where?

21 A To go to the company and we pay
22 off the car to get the title.

23 Q The car dealers that is selling
24 the car, the money goes to the car dealer
25 that's selling the car and it pays off the

♀

45

1 M. Eltouby

2 floor planner?

3 A Correct.

4 Q And then the difference of that is
5 the dealer's profit?

6 A Correct.

7 Q And for the cars that you were
8 purchasing under the license of a dealership,
9 would you get any of the proceeds from the
10 sales of those vehicles?

11 A Yes.

12 Q In what way?

13 A They give me a buyer fee.

14 Q Which is what, how much?

15 A About \$100 each car.

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

16 Q Would you get any other
17 compensation in any way for the vehicles that
18 you were purchasing at auction using the
19 license of these various dealerships other than
20 \$100 per car?

21 A Yes.

22 Q What other way?

23 A \$100 only.

24 Q Were you paid in any other manner?

25 A What?

♀

46

1 M. Eltouby

2 Q Were you getting compensated in
3 any other manner?

4 A No. Okay, continue, I'm sorry.

5 Q It's fine. Like I said, it's
6 normal part of conversation.

7 A Okay.

8 Q So when you purchased, say, cars
9 under the license of Planet Motor Cars,
10 Incorporated, are you saying the only money you
11 made in any way, shape or form for any of those
12 vehicles that you purchased at auction was \$100
13 per vehicle?

14 A Yes.

15 Q Any other dealerships under whose
16 license you would purchase vehicles from since
17 '00 other than Planet Motor Cars, Planet Auto
18 Group, Hillside Motor LLC, and Hunts Point Auto
19 Sales?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

20 MR. SIMON: Note my objection to
21 the form of the question because you
22 said purchasing vehicles from. You mean
23 purchasing vehicles for?
24 MR. KESHAVARZ: Right, I'll
25 restate the question.

+

47

1 M. Eltouby
2 Q Are there any dealerships for whom
3 that you were purchasing vehicles at auction
4 under their license in '00 forward other than
5 from Planet Motor Cars, Incorporated?

6 MR. SIMON: You mean, for not
7 from?

8 MR. KESHAVARZ: For.

9 Q From Planet Motor Cars,
10 Incorporated from '00 to '13, Planet Motor
11 Group, Incorporated '05 to present, Hillside
12 Motor, LLC and Hunts Point Auto Sales from '14
13 until present, any other car dealers that you
14 were purchasing vehicles for at auction under
15 their license since '00 other than those?

16 A No.

17 Q For what period of time were you
18 purchasing vehicles for Hillside Motor, LLC
19 under the license of Hillside Motor, LLC?

20 A From '13.

21 Excuse me, back to the question
22 about buying cars. You forgot to say this is
23 New York Motor Group, yes.

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

24 Q And for what period of time were
25 you purchasing vehicles under the license of

+

48

1 M. Eltouby

2 New York Motor Group, Incorporated?

3 A I think '01 -- no, '11, sorry,
4 until '13.

5 Q Now sometimes you had purchased
6 vehicles at auctions under the license of one
7 dealership, but those vehicles would be sold at
8 a different dealership; is that true?

9 A Not really.

10 Q In what way is it not?

11 A Unless, you know -- yes, the floor
12 plan company, this is -- I buy under their
13 name, and so this is called "Palisades Dealer
14 Funding."

15 Q And were they the floor planner
16 for all those dealerships?

17 A For most of the dealership, yes.

18 Q Palisades Dealer Funding,
19 Incorporated or do you know?

20 A I think LLC.

21 Q Do you know where they're based
22 out of?

23 A Queens Boulevard.

24 Q And do you know who runs Palisades
25 Dealer Funding, LLC?

+

49

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

1 M. Eltouby

2 A This is -- what's his name? Gadi
3 Ben Hamu. I don't know exactly his spelling
4 but I know the name.

5 MR. SIMON: I believe the last
6 name is Ben Hamo. So Gadi Ben Hamo.

7 Q Gadi Ben Hamo?

8 A Yes.

9 Q So Palisades Dealer Funding, LLC
10 was doing most of the floor planning for all
11 those dealerships?

12 A Yes.

13 Q When you say "most," like 90
14 percent? Give me an idea.

15 A 100 percent.

16 Q 100 percent, all of it?

17 A Yes.

18 Q So have you been doing business
19 with Gadi Ben Hamo the entire time?

20 A Yes, he's around for long time.

21 Q He's been running it the whole
22 time?

23 A Long time.

24 Q By running it, is he actually the
25 person running it or just on paper?

♀

50

1 M. Eltouby

2 A I have no clue. I don't go in his
3 company.

4 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
5 MR. SIMON: Note my objection to
6 the form of the question. I think he
7 said the dealership did business; Ben
8 Hamo, Palisades would finance the
9 purchases. You said "Does he do
10 business as opposed to Ben Hamo does
11 business with the dealerships funding
12 their purchases." That's just the basis
13 of my objection to the form of the
question.

14 Q Is that correct, sir?

15 A Correct.

16 MR. KESHAVARZ: Off the record.

17 (Discussion is held off the
18 record.)

19 Q Well, other than \$100 per vehicle
20 that you were obtaining through the license of
21 each of the dealerships, how else were you
22 making any money in any way in the auto
23 industry?

24 A You know, sometimes the customer
25 would like to go to auction with me and this is

♀

51

1 M. Eltouby
2 out of the dealership and he give me some
3 commission, you know.

4 Q Such as?

5 A You know, it's like you asking me,
6 "Mr. Eltouby, can I go with you for auction,
7 you buy car for me, I take care of you?" I

8 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
9 said, "No problem, come with me." And we go to
10 auction.

11 Q To your knowledge, would those
12 individuals be purchasing it for themselves or
13 for sales to a dealership?

14 A No, no for self.

15 Q Did you make any other money in
16 any way, shape or form through the auto
17 industry in the United States from '87 to
present other than what we've discussed?

18 A No.

19 Q Other than \$100 per vehicle?

20 A Uh-hum.

21 Q You have to say "yes" or "no."

22 A Yes.

23 Q So how did you support yourself
24 from '87 to present other than getting \$100 per
25 vehicle?

♀

52

1 M. Eltouby

2 A Buying cars, you know, buying 60
3 cars. If you're buying 60 cars for dealership,
4 it's \$6,000. Plus, I had my own money when I
5 coming from Germany, don't forget this.

6 Q How much?

7 A I had my own money. You know, I
8 have 600,000 Marks and converted to United
9 States money is about 200,000, you know, I was
10 dealing with and so -- and buying and sell, you
11 know.

12 NYMG_depo_transcript_Mamdoх_Eltouby_4.27.15
13 Q Buy and sell?
14 A Buy and sell cars.
15 Q So were you buying and selling
16 cars other than the \$100 commissions you were
getting under the license of other dealers?
17 A Yes.
18 Q When were you buying and selling?
19 A Through the company, you know.
20 Q When were you buying and selling
21 cars, who do you mean you were buying and
22 selling it to?
23 A Buying from the auction, brought
24 it to dealership and sometimes they give me a
25 big commission. It's not only \$100 profit.

♀

53

1 M. Eltouby
2 And my buyer fee.
3 Q What's your buyer's fee?
4 A My buyer fee is \$100.
5 Q So when you get a car at auction,
6 you purchase it under the license of the
7 dealership?
8 A Correct.
9 Q One source of income is \$100 per
10 vehicle, correct?
11 A Correct.
12 Q What other source of money do you
13 get?
14 A When I buy cars by myself, you
15 know, and good deals, good deals and I say this

16 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
car here, this got to be not regular commission
17 because I get the car good. Say, example, the
18 car and value in the market \$15,000. I get it
19 already for 12 or 13, you know. Instead, I
20 bump up the price, I say "Guys when you sell
21 car, you get it not for that money," that's it.

22 Q You bump up the price to who?

23 A To the company.

24 Q So you would purchase a vehicle
25 under the name under the license of one of

♀

54

1 M. Eltouby

2 these car dealerships?

3 A Yes.

4 Q They would be financed through the
5 floor planner, yes?

6 A Yes.

7 Q Then it would be purchased from
8 the auction at a certain price, correct?

9 A Yes.

10 Q And then are you saying that you
11 would sell it to the car dealer with a bumped
12 up -- I didn't understand what you meant by a
13 "bump up." Are you saying when the vehicle got
14 sold to a consumer, that you would get some of
15 the profit from that sale?

16 A Correct.

17 Q Okay, so when you said "bumped up"
18 before, one source -- another source of your
19 income is not just \$100 per vehicle, it's the

20 NYMG_depo transcript_Mamdoх Eltouby_4.27.15
difference?

21 A Some cars, yes.

22 Q You have to wait until I finish
the question.

24 A Okay.

25 Q Another source of income was the

♀

55

1 M. Eltouby

2 difference between the price that the vehicle
3 was purchased at, at auction, and the price the
4 vehicle was sold at to the consumer, correct?

5 A Correct. But it's not every car.

6 Certain cars, you know. Certain cars I get it
7 in very good price, you know, and I get, you
8 know, some, you know, commission for this.

9 Q Give me an idea about how many of
10 the cars; half the cars you would do that?

11 A No, no.

12 Q Roughly?

13 A No, two, three cars a month, you
14 know, once in a while you get good deals, we
15 will, you know, in the auction, little better
16 something, you get that deal, you know.

17 Q So when you get that deal, two,
18 three times a month, how much of that
19 difference between how much of that profit?

20 A It depends when they sell the car.
21 Sometimes 500. Sometime 600. Sometimes, you
22 know, it's not solid. It's a commission. You
23 know what's commission, okay?

24 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
Q How many vehicles would you be
25 purchasing a month through the license of other

♀

56

1 M. Eltouby
2 dealerships?
3 A For all three, how many vehicles?
4 It depends on the market. Sometimes market
5 slow. Sometimes market up, you know.
6 Q Roughly.
7 A Average is like, easy, 50.
8 Q 50 vehicles a month you purchase
9 under the license of which dealerships?
10 A All three.
11 Q Three, being?
12 A Which is Planet Auto Group, you
13 know, Hillside and Hunts Point and what else
14 was in this time back then? And New York Motor
15 Group.
16 Q So you were doing purchasing
17 vehicles in the name of -- under the license of
18 Planet Motor Cars, Incorporated through
19 auctions beginning in '13, correct?
20 A Can I correct you?
21 Q Please.
22 A Don't forget, I buy under the
23 floor plan company.
24 Q So --
25 A It's called Palisades Dealer

†

57

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

1 M. Eltouby

2 Funding.

3 Q Tell me what you mean by that, you
4 buy it through the floor planner.

5 A Okay, floor plan company is the
6 source, there's a gift to the company, a
7 capital to buy cars to make a profit.

8 Q Yes.

9 A The company, the floor plan
10 company, they like to buy the car under their
11 name.

12 Q Under the floor planner's name?

13 A Under floor planner's name, yes,
14 they can have the full, you know, asset, you
15 know. And also when car is sold, then they
16 make a reassignment to the company, which is
17 the car sold for, you know.

18 Q So --

19 A So this is here floor plan
20 company, Palisades, do you understand? Also,
21 this is here the source, the cars -- the car
22 would stay in, you know. Say, example, that
23 company sold the car, you know, then make a
24 reassignment for this company and say Planet
25 Motor Cars or New York Motor Group or whatever.

♀

58

1 M. Eltouby

2 Except this is the Hunts Point, this is he own
3 by somebody else, you know, somebody else is
4 they have another floor plan company, it's

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

5 called "AFC."

6 MR. SIMON: If you want me to
7 verbalize, I will. If you don't, I can
8 explain this process. Maybe the witness
9 could either then say I'm right or
10 wrong.

11 MR. KESHAVARZ: I think I got it.

12 It seems clear to me.

13 MR. SIMON: Okay.

14 Q The floor planner for Hunts Point
15 Auto Sales is AFC?

16 A AFC, company called AFC.

17 Q Is that the full name of the
18 company, those three letters?

19 A I think this is. It could be a
20 Adesa Funding Company or something like this.
21 It's a floor plan company, I think. You know,
22 I don't know exactly the name, but I know it's
23 called AFC. You can Google it.

24 Q Who runs AFC?

25 A Who run?

♀

59

1 M. Eltouby

2 Q Who runs it?

3 A A big company. I think hedge fund
4 or something.

5 Q So they floor plan for many
6 different dealerships?

7 A For all dealerships.

8 Q All across the U.S.?
Page 51

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

9 A I think so, yes.

10 Q How big of a floor planner is
11 Palisades Dealer Funding, do you know?

12 A I think he do 50 deal. I don't
13 know. It could be maybe more than 50
14 dealerships.

15 Q Roughly speaking, Palisades Dealer
16 Funding, LLC does floor planning for
17 approximately 50 dealerships?

18 A Probably, maybe less, maybe more.
19 I don't know. You have to ask Mr. Hamo.

20 Q Do you know one way or another New
21 York City dealerships, across the country?

22 A No, I think Brooklyn, Queens and
23 sometime in New Jersey, I think. Long Island
24 also.

25 Q Could it be Automotive Finance

♀

60

1 M. Eltouby

2 Corporation?

3 A Automotive, no.

4 Q AFC?

5 A It could be. It could be.

6 Q Do you know where they are
7 located?

8 A I don't know corporate office. I
9 don't know where it is.

10 Q Now, going to Palisades Funding,
11 LLC, do you personally know this individual
12 Gadi Ben Hamo?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

13 A Yes, he was a car dealer.

14 Q He's a car dealer himself?

15 A Yes.

16 Q Who does he sell vehicles through?

17 Well, what do you mean he's a car dealer
18 himself, tell me what you mean?

19 A A company. Car dealer, like, you
20 know, independent car dealer. He's a car
21 dealer.

22 Q So in addition to running the
23 floor planning company, Palisades Dealer
24 Funding LLC, are you saying Gadi Ben Hamo runs
25 the dealerships himself?

♀

61

1 M. Eltouby

2 A I think so.

3 Q Do you know which ones?

4 A I think Queens National.

5 MR. SIMON: Note my objection to
6 the form of the question. You mean runs
7 them or owns them?

8 MR. KESHAVARZ: We'll take them
9 one at a time.

10 Q Which dealerships did he run?

11 THE WITNESS: I would like to know
12 also if he can ask Gadi Ben Hamo himself
13 because I give information for somebody
14 that I don't know what he do.

15 MR. SIMON: Just to the extent you
16 know. I don't know what relevance this
Page 53

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

17 has to anything of this case at all.

18 A I don't know if he runs it or he
19 have partner or he is with his wife. I don't
20 know.

21 Q I'm just asking what you know.

22 A I know very good that I deal with
23 him.

24 Q On a day-to-day basis?

25 A Yes, but I never know the firm of

♀

62

1 M. Eltouby

2 the company it belong to him or somebody else.
3 I don't know.

4 Q In your experience in the auto
5 sales industry, talking about all your
6 experience with all these dealerships and the
7 floor planners that you personally have
8 experience with, is it common or not common for
9 the paperwork, name of the president or owner
10 of the company to be in the name of one person,
11 like a spouse, while the person's actually
12 running the dealership would be someone else,
13 like the spouse?

14 MR. SIMON: Note my objection to
15 the form of the question.

16 Q Is that a common practice in your
17 experience?

18 A I have no clue. I have no idea if
19 he's -- I know I deal with him only.

20 Q I don't mean just for Palisades

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

21 Dealer Funding, LLC. You're working in the
22 United States with auto dealers since '87 and
23 you listed a long list of auto dealerships.

24 A Yes.

25 Q You list a long list of auto

♀

63

1 M. Eltouby
2 dealerships you've been in business with at
3 that time.

4 A Yes.

5 Q You purchased vehicles under the
6 license of those dealerships for many years?

7 A Uh-hum.

8 Q Yes or no?

9 A Yes.

10 Q And your income, you've been
11 getting your income from dealing with these car
12 dealerships and with the floor planners,
13 correct?

14 A Yes.

15 Q So in your experience, is it
16 common for the paperwork for these businesses,
17 like the article of incorporation, the
18 paperwork to be in the name of one person, but
19 the person actually running the business is
20 someone else, like a spouse or family member,
21 is that common in your experience?

22 MR. SIMON: Note my objection to
23 the form of the question.

24 A No. It's in the contract, they
Page 55

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

25 say I dealing with Palisades Dealer Funding.

♀

64

1 M. Eltouby

2 Q Yes.

3 A They don't say any particular
4 name.

5 Q I understand that.

6 A Yes.

7 Q But what I'm saying is, like
8 Planet Motor Cars, Incorporated, you work for
9 Planet Motor Cars, Incorporated?

10 A Correct.

11 Q Did you run Planet Motor Cars,
12 Incorporated from '00 to '13?

13 A I not ran, but I'm a part of, you
14 know, I was involved in the operation.

15 Q In what way?

16 A Operation, buying cars, see what's
17 going on, you know, it's like manage, GM,
18 general manager.

19 Q You're the general manager?

20 A Yes, manager.

21 Q You made decisions about what
22 vehicles to purchase at auction?

23 A Yes.

24 Q You made decisions about what
25 price to sell the vehicles at?

♀

65

1 NYMG_depo transcript_Mamdooh Eltouby_4.27.15
M. Eltouby

2 A Yes.

3 Q You're the one who got most of the
4 profits from the sales of those vehicles?

5 A No.

6 Q Who is the person at Planet Motor
7 Cars, Incorporated that got most of the profits
8 from the sales of vehicles from '00 to '13?

9 A Mohamed Masoud.

10 Q People spell Mohamed different
11 ways?

12 A M-O-H-A-M-E-D.

13 Q So most of the money that was
14 generated from Planet Motor Cars, Incorporated
15 went to Mohamed Masoud from '00 to '13?

16 A Yes, in the company, in his
17 company.

18 Q When you say "his company," what
19 do you mean by that?

20 A He own the company.

21 Q On paper he was the owner of the
22 corporation?

23 A Yes.

24 Q He's the sole stockholder in the
25 corporation?

+

66

1 M. Eltouby

2 A He's owner.

3 Q And you were essentially the
4 general manager at Planet Motor Cars,

5 NYMG_depo_transcript_Mamdoх_Eltouby_4.27.15
Incorporated?

6 A I was manager.

7 Q Was there any other manager there?

8 A Couple of them.

9 Q Above you or at the same level,
10 below you?

11 A Same level. Little bit under,
12 something like this.

13 Q What do you mean by you managed
14 Planet Motor Cars, Incorporated?

15 A Buying cars.

16 Q And you determined the price to
17 purchase the vehicles at?

18 A This is sales manager, he decides
19 for the price.

20 Q The sales manager goes to auctions
21 with you?

22 A No, sales manager, he decides the
23 price of the car.

24 Q Of the sale of the vehicle?

25 A Correct.

+

67

1 M. Eltouby

2 Q But you made decisions?

3 MR. SIMON: Listen to the question
4 because he was asking you who made the
5 decisions at what price to purchase the
6 cars at auction.

7 A Purchase cars? I purchase cars.

8 Q You made decisions about what

9 NYMG_depo transcript_Mamdooh Eltouby_4.27.15
price to purchase vehicles at, correct?

10 A I buy the cars according to that
11 market value in this time, you know, it's
12 called MMR, Manheim Remarketing, which is
13 biggest auction in the U.S.

14 MR. SIMON: He's saying when you
15 go to auctions, whatever the auction
16 price is, he doesn't set the auction
17 price.

18 THE WITNESS: They show you same
19 car sold last week for this much money,
20 you know, this is according to this I
21 buy.

22 MR. KESHAVARZ: Read back my last
23 question and the answer.

24 (Record read.)

25 Q You make decisions about which

♀

68

1 M. Eltouby
2 vehicles to purchase at the actions, correct?
3 A Yes, depends on what we sold.
4 Say, example, the most selling car is the
5 Nissan, I buy Nissan.

6 Q So is the price at the auction
7 negotiable at all?

8 A No, it's an auction. You know
9 auction?

10 Q Explain it to the jury.

11 A It's an auction. Person in the
12 front of the person, 24, 25, 26, 27.

13 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
14 Q Why don't you explain to a jury,

15 who has no idea about what an auction is, just
16 explain basically how that process works.

17 A It's an auction. In the U.S., lot
18 of auctions about everything, about
19 merchandise, about cars, about machine, about
20 everything is auction in the U.S. It's a big
21 state for auction. Auction is a come -- one
22 auctioneer, somebody bid against you, you know.
23 If you wanted the vehicle, you bid against him
24 or couple different people, you know, until
25 you're last one, last bidder, then they take
the car.

♀

69

1 M. Eltouby

2 Q And the auction house you go to,
3 is that Manheim?

4 A Manheim, yes.

5 Q And is that how it works at
6 Manheim?

7 A Yes. In every auction, not only
8 Manheim. Manheim, every other auction.

9 Q Tell me the mechanics, I know how
10 auction works at Manheim, but tell the jury how
11 it works, like there's a row of vehicles.

12 MR. SIMON: Objection when you say
13 "tell the jury," because he's only
14 answering questions here. There's no
15 jurors here, but are you referencing it
16 goes to the highest bidder, you want him

17 NYMG_depo_transcript_Mamdoх_Eltouby_4.27.15
to explain that?

18 Q Explain the process, you go to
19 Manheim --

20 A I explain to you before. You not
21 understand.

22 Q -- you walk in, what do you see,
23 how does it work?

24 A This is the car coming to the
25 lane.

♀

70

1 M. Eltouby

2 Q Exactly, that's what I mean. The
3 lane, how does that process work?

4 A The car come to the lane and start
5 bidding on the car until you get -- if you are
6 last bidder.

7 Q So the price, there's a base price
8 that bidding starts at; is that right or not?

9 A It depends on the car. Example,
10 value 15,000, you cannot start with \$5,000, you
11 know.

12 Q So I'm just trying to figure
13 out -- the price that the vehicle you purchase
14 at Manheim is determined by bidding for the
15 purchase price of that vehicle, correct?

16 A Correct.

17 Q You would be one of the people who
18 bids for?

19 A Correct.

20 Q So you make decisions about at

21 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
what point you want to purchase the vehicle at
22 what price and what price not to, correct?

23 A Yes.

24 Q And you make that decision for all
25 of the dealerships on whose license you

♀

71

1 M. Eltouby
2 purchase vehicles at, correct?

3 A Correct.

4 Q And do you say you purchase
5 around, roughly speaking, 60 vehicles for the
6 dealerships per month?

7 A For all the dealers. It depends
8 on value of the -- you know, the car business
9 is up and down, you know. One month you
10 selling only 20 cars only or 30 cars only, one
11 month is 60, one month is 50, one month is 40.
12 It's not steady.

13 Q But on average you think about 60
14 cars a month?

15 A Not really.

16 Q 50 cars a month?

17 A About. It could be less, you
18 know.

19 Q Something like that, around 50?

20 A Yes.

21 Q Is that for the whole time period
22 you were purchasing vehicles under the license
23 of a different dealership from '00 to present?

24 A Correct.

25 NYMG_depo Transcript_Malindon Eltouby_4.27.13
MR. SIMON: My client wants to put

MR. SIMON: My client wants to put

♀

72

1 M. Eltouby
2 on the record we're talking about
3 procedures at Manheim on acquiring
4 vehicles at auction. Quite honestly,
5 Manheim's, you know, one of the biggest
6 or one of the biggest in the country.
7 My understanding there could be hundreds
8 and hundreds or thousands of dealerships
9 and it's only for licensed approved
10 dealerships bidding at any auction. I
11 believe they have multiple lanes,
12 sometime five lanes, six lanes at any
13 time. Some dealerships are present in
14 person. Some are bidding online at real
15 time.

16 But, I mean, to go through the
17 whole Manheim process as irrelevant to
18 this case therefore, I object to any of
19 these questions about Manheim conducting
20 its business.

21 Q Is that factually correct about
22 what your attorney said about how the process
23 works?

24 A Correct.

25 Q When you were making decisions

♀

73

M. Eltouby
Page 63

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

2 about which of these vehicles to purchase,
3 roughly 50 a month on average, about how many
4 vehicles do you go through to make a
5 determination?

6 A How many?

7 Q Vehicles do you go through, say,
8 in a day?

9 A You buy how many vehicle?

10 Q Yes, like you look at 100
11 vehicles, you purchase one of them.

12 A No, it's a week.

13 Q A week?

14 A The auction is every week.

15 Q How many do you look at before you
16 decide how many to buy? You look at 100, you
17 decide to buy one?

18 A Say company sold already this week
19 five cars or six cars, I say I got to replace
20 every dealership sold. If they sell, example,
21 ten cars a week or nine cars, I have to go to
22 auction buy some cars. Sometimes I buy 10,
23 sometime 11, you know, it depends on price in
24 auction.

25 MR. SIMON: Off the record.

♀

74

1 M. Eltouby
2 (Discussion is held off the
3 record.)

4 Q So let's take it one at a time.

5 Planet Motor Cars, Incorporated, does that
Page 64

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

6 company have any relationship with the other
7 dealerships that you mentioned?

8 MR. SIMON: Note my objection to
9 the form of the question. You're
10 assuming it's still in business. You're
11 asking in the present tense?

12 MR. KESHAVARZ: Wait. Object to
13 form of the question.

14 Q Sir, if you don't understand one
15 of my questions, will you please ask me to
16 rephrase it?

17 A Okay.

18 Q If I ask you a question and you
19 don't ask me to rephrase it, is it reasonable
20 for me to assume you understood the question?

21 A Okay.

22 Q Please, just let me know if you
23 don't understand.

24 A Okay.

25 Q You were purchasing vehicles under

+

75

1 M. Eltouby

2 the license of Planet Motor Cars, Incorporated
3 from '00 to '13, correct?

4 A Yes.

5 Q Did the company stay in business
6 after '13?

7 A I don't know. I don't buy from
8 them anymore. The company is still open, I
9 think.

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

10 Q You think it is?
11 A Uh-hum.
12 Q Do you know where the company
13 operates, where's the car dealership?
14 A I don't know.
15 Q Do you have any official role at
16 Planet Motor Cars, Incorporated?
17 A Official?
18 Q Yes.
19 A What do you mean "official"?
20 Q Do you sign any papers on behalf
21 of Planet Motor Cars, Incorporated?
22 A Yes.
23 Q What kind of papers?
24 A Whatever, any papers, you know. I
25 was an owner.

+

76

1 M. Eltouby
2 Q You were an owner of Planet Motor
3 Cars, Incorporated?
4 A Correct.
5 Q Who else were owners of Planet
6 Motor Cars Incorporated? You were the owner?
7 A I was a member because it's an
8 LLC.
9 Q I thought Planet Motor Cars was
10 Incorporated, it was not an LLC?
11 A Corporation, incorporated.
12 Q So what you're calling you're a
13 member, might be shareholder, might be a

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

14 member, whatever you're calling it, who were
15 the other owners of Planet Motor Car, Inc.
16 other than yourself?

17 A Who's the owner in Planet Motor
18 Car? I was not owner.

19 Q Were you a member?

20 A No, not even member. There's an
21 incorporation, I was manage.

22 Q Were you a manager?

23 A I was manage, yes.

24 Q Were you the president?

25 A Manage is not president. Manager.

+

77

1 M. Eltouby

2 Q Was manager your title there?

3 A No.

4 Q Did you have a title there?

5 A Manager.

6 Q Other than that?

7 A Manager.

8 Q The money from the sales of the
9 vehicles at Planet Motor Cars, Incorporated,
10 did any of that money go to you other than the
11 \$100 per -- other than \$100 fee and maybe
12 occasionally if you got a good deal, maybe two
13 to three cars a month you'd get a little bit of
14 a commission from that sale; other than that,
15 did you get any money in any way, shape or form
16 from your association at Planet Motor Cars,
17 Incorporated?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

18 A No.

19 Q That's true for all of the
20 dealerships you listed, any money you've ever
21 got from them was \$100 per vehicle or a little
22 bit of a commission from the two or three
23 vehicles you might get a good deal for,
24 correct?

25 MR. SIMON: Note my objection to

♀

78

1 M. Eltouby
2 the form of the question.

3 Do you understand what he's
4 asking?

5 THE WITNESS: No.

6 MR. SIMON: You don't understand
7 the question?

8 THE WITNESS: No.

9 Q Please, ask me to rephrase it.

10 A Rephrase.

11 Q One source of income you got from
12 the list of dealerships that we had talked
13 about is the \$100 per vehicle fee that you got
14 from getting it at auction, right?

15 MR. SIMON: Note my objection to
16 the form of the question. You're
17 referring to the list of the last five
18 years or the list from '85 on?

19 Q Let's talk from '87 on. I think
20 your answer was the same, right, from '87 on?

21 A From '87?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

22 THE WITNESS: Let's talk about '00
23 on, that's fine. Fair enough?
24 MR. SIMON: '00 on, okay.
25 THE WITNESS: Yes.

+

79

1 M. Eltouby
2 Q Your only source of money from any
3 of these dealerships, and we went through the
4 long list.
5 A There was not -- okay, continue.
6 Q well --
7 A Repeat the question.
8 Q The dealerships that you are
9 associated with doing any work for either
10 volunteer, as a finder, as a commission, as an
11 owner, as manager, as operator, as employee,
12 from '00 to present, one was Planet Motor Cars,
13 Incorporated, correct?
14 A Yes.
15 Q And you were a manager there,
16 correct?
17 A Yes.
18 Q And one was Planet Auto Group
19 Incorporated, correct?
20 A Planet Auto Group, yes.
21 Q Incorporated?
22 A Yes, from '05.
23 Q You purchased vehicles there from
24 '05 to present?
25 A Yes.

NYMG_depo transcript_Mamdoch Eltouby_4.27.15

♀

80

1 M. Eltouby

2 Q And did you have any other role at
3 Planet Auto Group, Incorporated?

4 A In this period from '00 and '05 to
5 present to '13 is Planet Motor Cars and Planet
6 Auto Group.

7 Q From '05, go ahead.

8 A I'm sorry, I cannot hold my urine.

9 MR. KESHAVARZ: Take a break.

(Discussion is held off the record.)

12 Q Before we went through the dates
13 that you were purchasing vehicles at the
14 auction house using licenses of different
15 dealerships. Do you know if those dates are
16 the same dates that the dealership was in
17 operation or do you know, were they in
18 operation longer than the period you were
19 getting vehicles for them? I can go through
20 them one at a time if you like.

21 A Go ahead.

22 Q Planet Motor Cars, Incorporated,
23 do you know when that was in operation, from
24 when to when?

25 A I was buying from when to when?

♀

81

1 M. Eltouby

Page 70

2 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
Q You were buying for them from '00

3 to '13, correct?

4 A Yes.

5 Q Do you know when they were in
6 operation from?

7 A I don't know.

8 Q They were in operation before you
9 did anything?

10 A Yes.

11 Q Do you know how long they were in
12 operation prior to that?

13 A How long's operation?

14 Q How long Planet Motor Cars,
15 Incorporated was in operation prior to you
16 purchasing vehicles there in '00?

17 A No, I think from '98 until '13.

18 Q Who is your boss at Planet Motor
19 Cars, Incorporated?

20 A Mohamed Masoud.

21 Q He's the person you report to?

22 A Yes.

23 Q You dealt with him on a daily
24 basis?

25 A Not on daily basis. He doesn't

♀

1 M. Eltouby

2 live here.

3 Q Where did he live at the time?

4 A He come in and out.

5 Q To where?

NYMG_depo_transcript_Mamdoх_Eltouby_4.27.15
6 A He live in Cairo.

7 Q How often would he be in the U.S.

8 at the dealership or was it pretty much an
9 absentee owner?

10 A I don't know how many. I can't
11 count, but he was off also many times here.

12 Q So most of the time when you were
13 purchasing vehicles at Planet Motor Cars,
14 Incorporated, would you say most of the time he
15 was not in the United States?

16 A No.

17 Q Okay, any family members of yours
18 have any relationship to Planet Motor Cars,
19 Incorporated?

20 A No.

21 Q Magdy Eltouby is your spouse?

22 A He's my son.

23 Q I apologize.

24 Q What's your wife name?

25 A Wife name? I'm not married.

♀

83

1 M. Eltouby

2 which wife? I married three times, four times.

3 which?

4 Q Your last wife?

5 A First one.

6 Q Okay, from what period? When were
7 you married last, what period of time?

8 A I not married. I live with
9 somebody.

10 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
Q Are you currently with her?
11 A Yes.
12 Q How long?
13 A I think from '95 until present.
14 Q Until present.
15 Q Any children?
16 A Yes.
17 Q Name?
18 A I have Magdy Eltouby, which is
from my first marriage in Germany.
19 Q How old is he?
20 A He's born 1978. He passed away in
21 '11.
22 Q I'm sorry to hear that.
23 Q Who else?
24 A Nada Eltouby. She's from second

+

84

1 M. Eltouby
2 marriage.
3 Q How old is she?
4 MR. SIMON: She was deposed in
5 this case.
6 A 25.
7 Q Anyone else?
8 A Menah Eltouby, she's 23 years old,
9 same wife as Nada.
10 Q Yes.
11 A Then Sarah Eltouby, born '96,
12 she's from present lady that I'm living with
13 right now. And then Youseff Eltouby, he's 16

NYMG_depo transcript_Mamdoh Eltouby_4.27.15
14 years old.

15 Q Now, are any of your children
16 involved in any way, shape or form with any of
17 the dealerships that you discussed so far?

18 A No.

19 Q Have they ever been involved in
20 any way, shape or form with any of the
21 dealerships you've discussed?

22 A On paper?

23 Q In any way, on paper.

24 A Nada, she was watching dealership,
25 which is, she was working training in Atlantic

+

85

1 M. Eltouby

2 Kia, you know, and then working for BMW. She
3 training for new car and then she work in New
4 York Motor Group, that's it.

5 Q Do any of your children have any
6 relationship either on paper or in actuality
7 with any of the dealerships you mentioned?

8 A No.

9 Q Are you sure about that?

10 A My daughter or my son?

11 Q Any of the people, any of your
12 children, did they have any relationship in any
13 way, shape or form in practice or on paper with
14 any of the dealerships that we've discussed so
15 far?

16 A No.

17 Q You're certain about that?

NYMG_depo_transcript_Mamdoh_Eltouby_4.27.15

18 A Yes.

19 MR. SIMON: Note my objection to
20 the form of the question as to
21 relationship.

22 Q Well, do you understand what I
23 mean by "relationship"?

24 A Yeah, you say children.

25 Q No, relationship to dealers. Are

♀

86

1 M. Eltouby
2 they on the papers of any of the dealers?

3 A Children -- my children?

4 Q Yes.

5 A Exactly your question?

6 Q Yes. We talked about Yousef,
7 Magdy, Nada, Menah and Sarah?

8 A I think Magdy, he had relation to
9 Planet Motor Car.

10 Q What was Magdy's relation in
11 Planet Motor Cars?

12 A He was, you know, part of
13 corporation with me, Mohamed Masoud.

14 Q I couldn't hear you?

15 A Part, like what you call it, part
16 of the corporation with Mohamed Masoud.

17 Q He was one of the officers?

18 A He was one of, yeah.

19 Q Were the profits from the business
20 going to Magdy?

21 A Not really. He was taking salary,

NYMG_depo_transcript_Mamdoh_Eltouby_4.27.15
22 big salary, you know.

23 Q How big?

24 A He was making between \$6,000,

25 \$7,000, you know, a month because he was a

+

87

1 M. Eltouby

2 finance manager, also.

3 Q Did Magdy work at Hillside at any
4 point?

5 A He passed already. No.

6 Q He never worked at Hillside?

7 A No.

8 Q Did Menah ever work?

9 A Menah, she's a college girl.

10 She's still in college.

11 Q She never worked at Hillside?

12 A She come in couple time to look at
13 everything with me, you know, to see what's
14 going on, you know, but she never work over
15 there. She's college girl. She still in
16 college. She study.

17 Q Your partner, Ms. Ibrahim, has she
18 been involved in any of the dealerships you
19 discussed?

20 A Ms. Ibrahim, she involved in
21 Hillside Motor.

22 Q Is she involved in any of the
23 other dealerships?

24 A No.

25 Q When you say she's owner, what do

+

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

88

1 M. Eltouby

2 you mean?

3 A She's a member, LLC.

4 Q Are there any other members of

5 Hillside Motor, LLC other than her?

6 A I don't know. No knowledge about

7 it.

8 Q What's your relationship -- you
9 consulted at Hillside Motor LLC from '13 to
10 present, correct?

11 A Correct.

12 Q You purchase vehicles at the
13 auction under the license of Hillside Motor
14 LLC, correct?

15 A Correct.

16 Q And Palisades Dealer Funding, LLC
17 is the floor planner for those vehicles,
18 correct?

19 A No.

20 Q Who is?

21 A Auction. Manheim Auction.

22 Q Manheim is the floor planner for
23 the vehicles at Hillside?

24 A Yes, Manheim Auto Auction.

25 Q You said another name before

♀

89

1 M. Eltouby

2 Manheim. Atlantic something or no?

Page 77

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

3 A Atlantic?

4 Q Maybe I misheard you.

5 A You were pronouncing Palisades.

6 Palisades Dealer used to be the floor.

7 Q Do you know when that changed?

8 A I think sometime last year.

9 Q Do you know why that changed?

10 A I think interest rate.

11 Q Other than purchasing vehicles at
12 auction for \$100 fee, did you have -- or
13 vehicles, did you have any role at Hillside
14 Motor, LLC or do you --

15 A They raise me. It's not \$100.

16 Q How much?

17 A 150.

18 Q That's for all the dealerships
19 that you currently work with?

20 A Yes, from '00 until now.

21 Q Do you have any other role at
22 Hillside Motor, LLC other than buying from
23 auctions under their name?

24 A No. Under what name?

25 Q Under the license of Hillside

+

90

1 M. Eltouby

2 Motor LLC, do you have any other role at
3 Hillside Motor?

4 A What do you mean "role"?

5 Q Any role at all. Do you ever go
6 there, do anything for them?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

7 A Oh. Yes, as consultant, buying
8 and consulting, too. I am vice president for
9 New York Independent Dealer Association.

10 Q Your vice president of New York...
11 A New York Independent Dealer
12 Association.

13 Q What does that have to do with
14 Hillside Motor, LLC?

15 A You know, help any dealership for
16 anything and experience, you know, for long
17 business, long time in business and experience,
18 you know.

19 Q So are you physically at Hillside
20 Motor, Incorporated during the week?

21 A No, I'm at Planet Auto Group most
22 of the time.

23 Q Planet Auto Group, Incorporated?

24 A Yes, next to my house in
25 Huntington.

+

91

1 M. Eltouby

2 Q What's the address of Planet Motor
3 Group, Incorporated?

4 A 338 East Jericho Turnpike,
5 Huntington, New York 11746.

6 Q You say that's right next to your
7 home?

8 A Yes.

9 Q Is that why you are there
10 particularly?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

11 A Most of the time.

12 Q From there you go to Hillside,
13 sometimes then you go to Hunts Point sometimes?

14 A No, most of the time I go to
15 auction.

16 Q Okay. Now, I asked you this
17 before, but I want to make sure I'm absolutely
18 clear. You've never purchased a vehicle using
19 a license of one of the dealerships that is
20 sold by another dealership, right?

21 A Sometimes the dealership between
22 each other, you know, is still until now, you
23 know, if you buying a car, this is called --
24 and website called OVE, this is cause between
25 dealer to dealer, you know. Say I buy a car, I

♀

92

1 M. Eltouby
2 cannot sell it or you have dealership, I have
3 dealership, you want to buy the car, this car,
4 I can give a number, you know, I put it in this
5 site and write number with profit, you know.
6 Say, example, I bought car for 15, we put it in
7 OVE with 16, and then when you buy it, then
8 transfer from this company to this company with
9 a reassignment. You got it?

10 Q Yes, thank you.

11 Were there a lot of reassessments
12 in particular amongst the dealerships that you
13 mentioned?

14 A I don't know. I cannot recall.

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

15 Q Between Planet Motor Cars, Inc.,
16 Planet Auto Group, Inc., were there a lot of
17 reassessments from those and New York Motor
18 Group, LLC?

19 A Could be.

20 Q That's pretty common?

21 A Could be very common, yes.

22 Q Could be or was it very common?

23 A Could be because customer go, this
24 way you can have a car here, you can send it
25 over there and wholesale it to different

♀

93

1 M. Eltouby
2 company and they sell it over there instead you
3 losing the customer. Common sense.

4 Q Well, have you read the deposition
5 transcript of Mr. Estrada?

6 A No, I never did.

7 Q Well, he testified under oath that
8 when customers felt like they were being ripped
9 off by one of the Planet Car dealerships, that
10 he was sent by you to bring that customer to
11 New York Motor Group so they can purchase the
12 vehicles from New York Motor Group. Is that
13 true?

14 A Not true.

15 Q Have there been any complaints by
16 any customers that Planet Motor Cars,
17 Incorporated or Planet Auto Group,
18 Incorporated?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

19 A You can search about Planet Motor
20 Cars and Planet Auto Group is zero, you know,
21 complaint very, very minor. Maybe one or two
22 customers. This is only having -- complaint
23 only was Mr. Estrada coming to my company, you
24 know, and destroys it. Yes, this is the one,
25 this is the bad guy.

+

94

1 M. Eltouby

2 Q Okay.

3 A Bad person.

4 Q And he worked at New York Motor
5 Group for you?

6 A Correct.

7 Q Did he work anywhere else for you?

8 A No, just New York Motor Group.

9 Q He had no relationship whatsoever
10 to Planet dealerships?

11 A No.

12 Q Were any complaints by
13 customers --

14 A Yes.

15 MR. SIMON: Let him finish the
16 question.

17 THE WITNESS: I'm sorry.

18 Q Have there ever been complaints by
19 any customers at Planet Motor Cars,
20 Incorporated?

21 A No.

22 Q Ever been any complaints by
Page 82

NYMG_depo transcript_Mamdooh Eltouby_4.27.15
23 customers at Planet Auto Group, Incorporated?
24 A No, very minor.
25 Q Such as?

+

95

1 M. Eltouby
2 A Could be one, two, several years
3 ago, you know, you cannot be you have a company
4 already exist in New York City also from '00,
5 example, until whatever, you understand, and is
6 no zero complaint. I would be lying to tell
7 you, yes, some people are not satisfied, they
8 go to civil court, but not big, like what
9 happened we ripping customer or stealing money
10 from them, this, this, never this happen,
11 never. Big cases, criminal cases, never, you
12 know. This is most of it, Small Claims Court,
13 you know, some minor stuff.

14 Q I'm trying to get the level of
15 complaints. Let me make sure I'm clear on your
16 testimony. Has Planet Motor Cars, Incorporated
17 ever had any complaints by consumers?

18 A By consumer, yeah, some of them
19 very little. Very minor. Say, two percent.

20 Q Two percent of all consumers?

21 A In all long run, two, three
22 percent most.

23 Q If 100 consumers purchased
24 vehicles, two, three of them would have
25 complaints?

+

NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15

96

1 M. Eltouby

2 A It could be, yes.

3 Q But those would be very minor
4 complaints?

5 A Yes, repair some stuff, you know,
6 need extra key, something.

7 Q Something like that?

8 A Yes.

9 Q That's also true for Planet Motor
10 Group, Incorporated?

11 A Planet Auto group, yes.

12 Q Is that also true at Hillside
13 Motor, LLC?

14 A Yes.

15 Q That you might have two or three
16 complaints out of 100 for minor things like
17 minor repairs or keys or something along those
18 lines?

19 A Yes. As you can see, this is
20 already all of this in website now. Something
21 called "Internet." Internet, this mean you can
22 see a -- view all complaint about consumer.
23 They write in complaint. You can go to
24 Consumer Affairs, you can go to Civil Court,
25 you know. All of this you can see exactly by

♀

97

1 M. Eltouby

2 yourself. It's just only this particular

3 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
4 employee, which is called Mr. Estrada, I would
5 never think the stuff what he did. He's a bad
6 person. And he did the same thing by -- at a
7 company, Auto Palace. He come to me telling me
8 "No, this is not me, you can ask D.A." I ask
9 the D.A. The D.A. tell me this is -- he
10 already have no more, they settle. He don't do
11 anything and he's free, you know. He tell me
12 he's free and this all things he did.
13 Something wrong. It was not him. It was owner
14 or whoever, you know. He threw everything on
15 owner, you know.

16 Q At Auto Palace?

17 A Auto Palace. If you read
18 complaint about Auto Palace, it's same thing
19 complaint to New York Motor Group, you know.
20 He's a bad employee. He's a bad person. And I
wouldn't know.

21 Q When is the first time you had any
22 indication that Mr. Estrada was doing bad
23 things at New York Motor Group or anywhere?

24 A Yeah, this is in August, also
25 after he work.

♀

1 M. Eltouby

2 Q When?

3 A In August, also after he had -- in
4 the beginning he was working very straight, you
5 know, because he was under my vision. I was --
6 go by myself. I was -- in the beginning he was

7 NYMG_depo transcript_Mamdoch Eltouby_4.27.15
working straight until customer come out, they
8 check and say "I'm satisfied."

9 In the end of it, by August, July,
10 he started to do some stuff, which I was not
11 watching, you know, I think I tell my daughter,
12 "Please if you can, see if he do anything to
13 any customer."

14 But the problem is, most of the
15 customer speak Spanish. My daughter, she don't
16 understand Spanish, you know. She could not
17 stay in the office because most of the people
18 come speak Spanish, you know, and the people
19 come and asking about him. When you try to
20 speak with the customer, they speaking only
21 Spanish, you know.

22 I get somebody who was working for
23 me as a porter, you know. I tell him
24 "Translate for me what guy come here all the
25 time, I want to know. He say he have a

♀

99

1 M. Eltouby
2 business with Julio Estrada direct. He cannot
3 talk to only -- nobody except to him. And when
4 he come in, I ask him "what's wrong with this
5 guy?" He tell me anything. "Yeah, yeah, I
6 know him, this is my friend and this, this,"
7 you know, I never think he do any bad stuff.

8 Q So the first time you had any
9 indication that Mr. Estrada was doing bad stuff
10 anywhere was in August or July of '13?

NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
11 A August he was -- you know, August
12 he start to be wild, you know, he do so many
13 things. This is -- I don't know. He go to
14 customer in her house 11:00 in the night. I
15 have no control of this, you understand? He go
16 to people outside in Dunkin' Donuts. There is
17 a guy in Dunkin' Donut, he works there. He
18 convince him he get him car from California. I
19 don't know this. The customer come and asking
20 about him couple time. I tell him "what do you
21 have?" He show me a contract to the customer,
22 it not belong to me. It belong to, he say,
23 DLR. I don't know who is DLR. And the
24 customer name and other side is DLR, the
25 dealer. It's not me, you know. And he tell

+

100

1 M. Eltouby
2 him he get him a car from California. I don't
3 know what to tell customer.

4 Q So August '13 is the first time
5 you had any indication that Mr. Estrada was
6 doing anything --

7 A Yeah, I started to see -- I'm
8 sorry.

9 Q August '13 is the first time you
10 had any indications that Mr. Estrada was doing
11 anything bad, correct?

12 A Yes.

13 Q He started working there in
14 November of '12; is that correct?

15 NYMG_depo transcript_Mamdooh Eltouby_4.27.15
A December '12 -- no, January '13.

16 Q He testified, I believe, that he
17 started working there in the middle of November
18 of '12; is that untrue?

19 A No, that's not true. He was
20 coming in and out. He try to hire, you know,
21 hire him and he close some deal helping other
22 friend he used to working with him in Auto
23 Palace, his name is Angel Santiago. He was in
24 this time he was working for me, Angel
25 Santiago, as a finance.

†

101

1 M. Eltouby

2 Q But so he was closing some deals?

3 A He was coming helping him.

4 Q Close deals in the name of New
5 York Motor Group?

6 A He was coming to help him, Angel
7 Santiago, to close for him the deal and he show
8 me also he do the deal because other guy, he
9 doesn't know too much about finance.

10 Q When you say "close the deal," you
11 mean close the deal in the name of New York
12 Motor Group?

13 A Correct.

14 Q So he would close deals in the
15 name of New York Motor Group beginning in the
16 middle of November '12; is that true?

17 A Middle? I doubt it. It was end
18 of December, I think. In December '12 from my

19 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
knowledge, end of December. Not in November.

20 Q So these were vehicles from Auto
21 Palace that were being closed in the name of --
22 where did Angel Santiago work?

23 A He used to work for Auto Palace.

24 when Auto Palace close, he come before they
25 close, he come work for me. He feel this is

+

102

1 M. Eltouby

2 dealership something wrong. Then he starts
3 coming working for me.

4 Q To your knowledge, were finance
5 companies refusing to do business with Auto
6 Palace?

7 A Yes.

8 Q And for that reason were some of
9 those deals that started at Auto Palace
10 financed through finance companies through New
11 York Motor Group?

12 A No.

13 Q So Estrada testified, I believe,
14 his testimony will be whatever it is, that
15 there would be customers at Auto Palace,
16 finance companies all cancelled their deals
17 with Auto Palace because of allegations of
18 fraud, they then brought those customers to New
19 York Motor Group and New York Motor Group would
20 arrange for financing, is that true or not?

21 A Not true.

22 Q How long did Mr. Estrada do work

23 NYMG_depo transcript_Mamdoch Eltouby_4.27.15
for New York Motor Group after August of '13?

24 A He working until November. In the
25 beginning of December, I already called the

♀

103

1 M. Eltouby

2 D.A. and tell him, you got to get this guy out.
3 I speak with his lawyer, you know, which is --
4 what's his name? His name is Jimmy Casers.

5 MR. SIMON: I think --

6 MR. KESHAVARZ: Mr. Simon, you
7 can't say anything other than object to
8 form.

9 Q When did you speak to the D.A. or
10 Mr. Estrada's attorney?

11 A When I see people coming back,
12 customers coming back and starting calling
13 police, you know, and I see the guy is not
14 here, up and down, you know, comes once in a
15 week, twice week and most of the time he is not
16 there.

17 Then I starting see customers
18 coming back, you know. Then I speak with Mr.
19 -- also the D.A. I say -- you know, he tell me
20 you have to get the guy out as soon as
21 possible. When he coming back, you know, I
22 tell him, you don't need to work here any more.

23 Q But did he continue to work there
24 for some period of time after that after you
25 told him?

♀

NYMG_depo transcript_Mamdooh Eltouby_4.27.15
104

1 M. Eltouby

2 A No.

3 Q You told him that in November of
4 '13?

5 A November '13.

6 Q When did you first speak with the
7 D.A. about Mr. Estrada?

8 A I speak with Mr. -- when I see --
9 when I see the contract, something contract for
10 people is not -- contract is not belong to me
11 and people come to my dealership asking where
12 is him.

13 Q The name of the dealership would
14 not be New York Motor Group?

15 A No.

16 Q Would the name of the dealership
17 be Auto Palace?

18 A No, DLR. I don't know.

19 Q Were the names of the dealerships
20 on the contracts in the names of anyone else
21 other than DLR?

22 A The customer name and DLR only.

23 Q About how many contracts were
24 coming in under the name of DLR?

25 A Couple of contract. It's about

♀

105

1 M. Eltouby

2 easy -- about four or five that what I see.

3 Q You actually saw four, five
Page 91

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

4 contracts --

5 A Yes.

6 Q -- in the name of DLR?

7 A Yes.

8 Q Those are customers who came to
9 New York Motor Group to purchase a vehicle, the
10 contract said DLR, correct?

11 A Correct.

12 Q None of those vehicles were on New
13 York Motor Group's lot?

14 A No.

15 Q Do you know how he showed them a
16 vehicle that he sold them without it being on
17 New York Motor Group's lot?

18 A Internet. It's shown on Internet
19 car, in search for car anywhere. And tell him
20 this going to be your car and write number and
21 everything.

22 Q How do you know that?

23 A I see.

24 Q How do you see it?

25 A I see it with customer when they

♀

106

1 M. Eltouby

2 come show me.

3 Q Customers showed you what?

4 A Show me the contract.

5 Q But you said that Mr. Estrada got
6 cars by the Internet, correct?

7 A Yes, he take information from car
Page 92

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

8 in Internet, yes.

9 Q How do you know that? How do you
10 know that Mr. Estrada took information for cars
11 sold under the name of DLR from the Internet?

12 A Customer telling me.

13 Q Customers ever tell you whether
14 they saw any of the vehicles on New York Motor
15 Group's lot?

16 A No.

17 Q Did they say they ever saw any of
18 those vehicles in person?

19 A They see the cars in Internet. He
20 showed to him in Internet.

21 Q Any customers say they saw the
22 vehicle in person?

23 A No.

24 Q Do you know how the vehicles that
25 were delivered to the customers, exhibited

♀

107

1 M. Eltouby

2 vehicles in the name of DLR?

3 A It was never delivered anything.

4 Q So they signed contracts, but no
5 vehicles ever delivered?

6 A Yes.

7 Q And --

8 A They take from customer deposit
9 and put it in his pocket.

10 Q And he took the down payment from
11 the customer while he was at New York Motor

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

12 Group, physically at New York Motor Group?

13 A No, he go to customer in the
14 business and their business, not in New York
15 Motor Group. He go to in the house, customer.
16 I tell him, where you give him the money? He
17 tell me, he come to my business. One guy, he
18 work in Dunkin' Donuts. He go to Dunkin'
19 Donuts. One lady, she in the, 11:00 in the
20 night he go to her house.

21 Q Were there any other complaints
22 that you saw or learned about from Mr.
23 Estrada's work that dealt with something other
24 than the four, five contracts in the name of
25 DLR?

♀

108

1 M. Eltouby

2 A Yes, he did. When he left already
3 dealership, he take bunch of the information
4 from customers there he did with them, you
5 know, and call customer and text message
6 customers and people come in to me and tell me,
7 show me the text message he tell them, you
8 know, customer, example, he owe \$17,000 to the
9 bank, to Santander, any particular bank.
10 Customer he owe \$17,000. He called customer
11 and he tell him, "Listen, if you pay today
12 5,600 and something, your loan is paid." Then
13 customer, he bring -- he meet with him in the
14 bank and give him the cash and the D.A. -- he
15 filed a complaint to the D.A. Then D.A. come

NYMG_depo transcript_Mamdooh Eltouby_4.27.15
16 to me, then he take the phone number for Julio
17 Estrada. He tracing the phone, you know, he
18 tracing the phone. He see text messages and he
19 arrest him inside the bank. When customer pull
20 money and tried to give him, he come and arrest
21 him in the spot.

22 Q Other than that one incident when
23 they were arrested and charged by the D.A. and
24 the four or five contracts in the name of DLR,
25 were there any other complaints about deals

♀

109

1 M. Eltouby
2 involving Mr. Estrada at New York Motor Group?

3 MR. SIMON: Note my objection. By
4 whom?

5 MR. KESHAVARZ: Objection to form.

6 A By who?

7 Q Any customer ever complain about
8 any deal that Mr. Estrada was involved in at
9 New York Motor Group other than the four or
10 five contracts in the name of DLR and the one
11 incident where Mr. Estrada was arrested?

12 A I don't know. Could be asking
13 this question to D.A. because most of the
14 people who was in the D.A. complaint.

15 Q Well, they would come to the
16 dealership and complain?

17 A No, complaint to the D.A.

18 Q I don't mean criminal.

19 A It was complaint in the D.A. about
Page 95

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

20 Mr. Estrada.

21 Q You mean the criminal complaint,
22 right?

23 A Yes, around lawsuit.

24 MR. KESHAVARZ: Off the record.

25 (Discussion is held off the

†

110

1 M. Eltouby

2 record.)

3 Q Sir, we were talking about
4 complaints that you were made aware of for
5 items where Mr. Estrada was working at the
6 dealership. We had talked about four to five
7 contracts that you had personally seen in the
8 name of DLR, correct?

9 A Yes.

10 Q These were customers that were
11 coming back to New York Motor Group and saying
12 "we made this deal with Estrada here, but the
13 papers say DLR," is that right?

14 A He was coming to talk only with
15 Mr. Estrada. I bargain to him, tell me what's
16 the problem. Finally, I get somebody, Tripod
17 (phonetic) to translate because most of them
18 speak in Spanish language, you know. Then I
19 get guy, ask him to tell me what's the problem.
20 Then he starts saying "Mr. Estrada come to my
21 business, he takes from me this much and this
22 much and he tell me this car, I get car from
23 you."

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

24 Q Correct me if I'm wrong, consumers
25 were saying while he might have gotten some of

♀

111

1 M. Eltouby
2 the cash while not in New York Motor Group, he
3 actually did the deal at New York Motor Group,
4 weren't consumers telling you that?

5 A I don't know exactly because I was
6 not present. I was not present. I don't know
7 if -- I believe this is the guy he went already
8 and when I catch him, guy in Dunkin' Donuts, he
9 take from him money at Dunkin' Donut, you know,
10 this is -- this one I catch.

11 And then also besides this, he was
12 lying to the customer. They come back to tell
13 them, okay, say, example, the fact for payment
14 is high, they tell him "After three, four
15 months come over, I make for you the payment is
16 low, you know." Like he was making exact --
17 make exact in Auto Palace. I read complaint.
18 This is from people, exactly same complaint
19 like me. He tell lie to people to come back
20 and to sign contract. For example, you know,
21 from -- you know, payment, say, example, \$500,
22 he telling people you got your payment, after
23 200 after couple months, you know, people
24 believe him, but not in writing, nothing in
25 writing. People only believe.

♀

112

Page 97

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

1 M. Eltouby

2 Q So customers would be coming back
3 to New York Motor Group?

4 A Yes.

5 Q And say "when I went to New York
6 Motor Group to buy a car, Estrada told me that
7 after three months or four months or something
8 like that, I can come back and interest rate
9 would go down?"

10 A Correct.

11 Q How many customers said that?

12 A This is many customers, you know.

13 Q Dozen, two dozen?

14 A No.

15 Q Three dozen?

16 A This is what I know, what I see
17 is, you know, couple is like three or four of
18 them, five, six, something like that.

19 Q So three, five, six, those are
20 customers you talked to directly that said that
21 Estrada sold them a vehicle at New York Motor
22 Group and Estrada told them come back in three
23 months or six months that the interest rate
24 would go down, right?

25 A Yes. It's not I talk to them. My

♀

113

1 M. Eltouby

2 daughter call me. Customer come in here mad,
3 he wants refinance, according to Estrada tell

4 NYMG_depo transcript_Mamdooh Eltouby_4.27.15
him this, "You come refinance, your payment
5 going to be lower."

6 Q So some of those customers you
7 knew yourself. Some of the customers your
8 daughter called you and told you about?

9 A Yes.

10 Q Were there any other complaints
11 other than the three to six consumers that came
12 back and said, "Estrada sold me a vehicle, they
13 said come back three, six months, refinance."
14 Other than that, the D.A. and the four to five
15 DLR contracts, were there ever any other
16 complaints at New York Motor Group for the time
17 period, say, November '12 through, say,
18 December of '13?

19 A I don't know.

20 Q Well, you don't know or there
21 weren't any?

22 A No, I don't know.

23 Q Were you physically at the
24 dealership at New York Motor Group from the
25 time period of December '12 to December '13?

♀

114

1 M. Eltouby
2 A In the beginning I was watching
3 everything going smooth, you know. Until I get
4 busy buying cars at auction and they take
5 advantage when I was in auction, "I make deal,"
6 they tell people probably -- probably, I don't
7 know, "Come in this day, this day," you know,

8 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
the day I decide to go to auction.

9 Q At your daughter's deposition she
10 testified, as I recall, that there were video
11 cameras and everything was video-recorded?

12 A Correct.

13 Q All transactions in Estrada's
14 office, every room in the trailer at the
15 dealership, everything was recorded all the
16 time; is that true?

17 A Correct.

18 Q And that's both video and audio
19 recording, correct?

20 A No, audio in the last -- in the --
21 sometime in August when I feel start to be
22 dangerous, I put audio but video all the time.

23 Q August of '13?

24 A Yes, in the middle of August '13.

25 Q That's the first time that you

♀

115

1 M. Eltouby

2 began audio recording?

3 A I bought audio and also in
4 meantime, I see the whole hard drive was
5 stolen, it disappear.

6 Q When did you find that out?

7 A This is in August '13.

8 Q So all of the recordings were
9 saved on the hard drive?

10 A Whole big machine like this
11 stolen, you know.

12 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
Q Were the recordings saved?
13 MR. SIMON: Just for the record --
14 MR. KESHAVARZ: Wait.
15 MR. SIMON: No, I'm saying
16 something right now.
17 MR. KESHAVARZ: No, you can't
18 object to form.
19 MR. SIMON: She couldn't take down
20 the distance between his hand. I'm
21 going to say what the distance was
22 between his hands because she couldn't
23 say he said, "Like this." I'm going to
24 say his hands are about six inches,
25 eight inches, whatever, you saw it, but

♀

116

1 M. Eltouby
2 I don't want the record to be ambiguous
3 because he said, "It's like this," and
4 nobody reading that record could
5 understand what he said. So let's
6 clarify it, that's all I'm asking for.

7 THE WITNESS: Which is correct.

8 Q Let's go back to the question.

9 You said in August '13 you determined what was
10 stolen, what disappeared?

11 A The hard drive.

12 Q How big is the hard drive?

13 A A machine. Hard drive machine
14 recording everything. This is about 12, 13
15 inches long and wide about, you know, 10

16 NYMG_depo transcript_Mamdooh Eltouby_4.27.15
inches.

17 Q And where was that hard drive?

18 A That was in storage office.

19 Q How long have you been video
20 recording the transaction at New York Motor
21 Group?

22 A From the beginning. All the time
23 I have it.

24 Q Why did you only do it by video?

25 A Excuse me?

♀

117

1 M. Eltouby

2 Q Why did you only record video and
3 not audio?

4 A Only I was doing video only.

5 Q Why?

6 A Because I want to see if anything
7 happen, transaction of any complaints, then I
8 repeat it, you know. I see if anybody's
9 stealing cars from my business, anything gets
10 stolen, you understand, this got to be shown.

11 Q You mean stealing cars from the
12 lot?

13 A Yes, stealing cars from the lot,
14 customer come in and violate or any violence,
15 you know, anything happen, I can return also
16 the view of the tape.

17 Q Was there any other reason why you
18 were recording just by video other than to make
19 sure people weren't stealing cars off the lot

20 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
21 and customers were not acting violently, any
22 other reason why you were videotaping only by
video, not by audio?

23 A Only by video. Also, customer see
24 when he sign the contract. If the customer
25 come and say, "I not sign the contract," I

♀

118

1 M. Eltouby
2 review the tape, I see when customer he signed
3 the contract.

4 Q Well, in your experience customers
5 often say that, they're at any dealership, that
6 the finance person, someone at the dealership
7 lied to them about the contract. I mean.
8 That's a pretty common complaint, right?

9 A Well, sometimes when customer he
10 want to get out of the deal, you know.

11 And lady come to me second day or
12 third day with her husband, she tell me -- her
13 husband he tell me she not knowledge about
14 this. And she was very well educated. She
15 signed a contract, you know, and I say -- and
16 she come and she complain. I say, "Okay, no
17 problem, you don't like car, no problem, we
18 take car and refund her money. Goodbye."

19 Q Wouldn't you want to know if you
20 know the customer comes in, let's say,
21 whoever's telling the truth, doesn't matter,
22 I'm just saying one common complaint at
23 dealerships, for example, customers might want

24 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
to change their mind later, then they'll say,
25 "well, the finance person said this to me and

♀

119

1 M. Eltouby
2 it wasn't true," that's a common issue you see
3 at dealerships, right, at any dealership?

4 A Say again.

5 Q Isn't it common in your practice
6 that for whatever reason a customer will come
7 back and say, "I was lied to by the
8 dealership," maybe they changed their mind
9 about the deal, buyer's remorse, that's a
10 fairly common complaint at dealerships; is that
11 your experience?

12 A Very minor when somebody come tell
13 us.

14 Q When that happens, wouldn't you
15 want an audio recording for finding out for
16 sure what was said?

17 A Only when customer come say, "I
18 not sign the contract."

19 Q So your only interest if they're
20 physically signing it, your interest was not
21 about what you were told, is that what you are
22 saying?

23 A Yes, sign the contract, sign the
24 contract and sometime the customer sign, he
25 say, "Oh, I not sign, this not my signature."

†

120

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

1 M. Eltouby

2 I say, "Excuse me, sir, this --" we rewind
3 tape, show him when he signed the contract.

4 Q Was the recording saved anywhere
5 else other than this 12 by 13 inch hard drive?

6 A Yes.

7 Q Was it recorded anywhere else
8 other than the hard drive?

9 A Recording only all transaction in
10 the business.

11 Q It was recorded onto only one hard
12 drive?

13 A No, two hard drive. In the
14 machine, it's two hard drive.

15 Q One was --

16 A One was full, it would record on
17 other. It switch automatic.

18 Q Were the recordings erased or you
19 obtained all of the recordings at the very
20 beginning of opening of the dealership?

21 A From opening dealership, but
22 recording after eight days they erase by
23 itself.

24 Q Why?

25 A This is what the setup exactly in

♀

121

1 M. Eltouby

2 the machine.

3 Q Who set it up?

4 A This is how -- unless you get
Page 105

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

5 every other month another hard drive, which
6 hard drive this got to be taken this all the
7 recording for 36 days in a year or something,
8 you know, it's very hard.

9 Q Any other reason why it would
10 record over the hard drive every eight days?

11 A This is all system for when you
12 buy any system, this got to be same thing.

13 Q Who set up the system?

14 A It's not set up. This is the
15 company, they sell hard drive like this, the
16 machine, like this, you know. It's not set up.
17 This is the machine buying -- every eight days
18 you understand is the recorded again from
19 beginning.

20 Q When you want to record the audio
21 from Mr. Estrada because you were concerned he
22 was ripping people off, that's the reason why
23 you did it, right?

24 A I put audio because I want to
25 listen what he say to people, but because I

♀

122

1 M. Eltouby
2 tell him never -- say customer, okay, you
3 coming back, and when he refinance for him,
4 this, this, I see in the first charge he was
5 lying to the customer and saying this and he
6 say "No, I never say this."

7 Q You set it up for audio in August
8 of '13?

NYMG_depo transcript_Mamdoch Eltouby_4.27.15

9 A Yes.

10 Q You noticed it was gone in August
11 of '13, correct?

12 A I know what?

13 Q You also noticed the hard drive
14 was gone in August of '13?

15 A No, once stole -- it was stolen
16 from my place, I call company right away to get
17 replaced.

18 Q when was that?

19 A In August.

Q So you started audio recording --

21 A You know, I replace it.

22 Q You started audio recording it in
23 the same time that you are saying the hard
24 drive got stolen, correct?

25 A I starting?

♀

123

M. Eltouby

2 Q The same month you started audio
3 recording, is the same month that the hard
4 drive got stolen, correct?

5 A Correct.

6 Q How long were you recording audio
7 before the hard drive got stolen?

8 A How long?

9 8 Yes.

10 A Since I open the company.

11 Q Was the hard drive stolen before

12 or after you were recording audio?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

13 A Before I -- again, tell me again.

14 Q Sure.

15 Was the hard drive stolen before

16 or after you started recording audio?

17 A Audio, this mean talk, right?

18 Yeah, this is after stolen and then after this,

19 I bought another hard drive with audio, yes.

20 You got it, yes.

21 Q Because you had the hard drive

22 with audio because you wanted to monitor?

23 A Exactly.

24 Q And keep a record of what Mr.

25 Estrada was telling people?

♀

124

1 M. Eltouby

2 A To Listen.

3 Q But you also wanted to have a

4 recording in case a customer came back later to

5 complain, you also wanted to have a recording

6 for that purpose, too?

7 A Correct.

8 Q For Mr. Estrada, in particular?

9 A Correct.

10 Q Did you change the setting so it
11 could record more than eight days after audio?

12 A New system starting only if
13 somebody is motion. Say, example, in night,
14 nobody working in the trailer, it's not
15 recording. When anybody come in or outside and
16 motion, then it started recording.

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

17 Q And how long would it -- I guess,
18 I'm trying to figure out after you got the new
19 drive and started recording audio, did you keep
20 the audio and video for more than eight days?

21 A I don't know for how many days it
22 was, you know. I can ask the company. I can
23 ask them how many days they keep video and
24 audio.

25 Q Do you still have that hard drive?

♀

125

1 M. Eltouby

2 A It's still in the company, in the
3 same place. I no take it with me. I never
4 take it with me.

5 Q When you say "it's in the same
6 place," what do you mean?

7 A Same place, 60-20 Northern
8 Boulevard, Woodside, New York.

9 Q It's still in the trailer?

10 A Still in the trailer.

11 Q That's the address for New York
12 Motor Group?

13 A Correct.

14 Q New York Motor Group closed?

15 A It's not active in work.

16 Q So --

17 A But company still open, but not
18 active for work, you know, for business.

19 Q When did it shut down for
20 business?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

21 A One second. The company is never
22 shut down. The place where company is, is
23 different dealership taken over. You got it?

24 Q No.

25 A Okay.

♀

126

1 M. Eltouby

2 MR. SIMON: Landlord got a new
3 tenant?

4 THE WITNESS: Yes. It's vacated.

5 Q It's vacated?

6 A Vacated.

7 Q Yes.

8 A But company is not closed.

9 Q So --

10 A It can be vacated, but, you know,
11 but not closed.

12 Q When was New York Motor Group
13 vacated?

14 A In -- I think in January '13 --
15 January '14.

16 Q Why was it vacated?

17 A From complaint, lot of complaint,
18 lot of, you know, customer come in, bring
19 police and also Consumer Affairs, you know, we
20 slip the renewal. My daughter failed to renew
21 the license for the Consumer Affairs. Then
22 Consumer Affairs is closing the company and
23 they take the license because we not renew it
24 until I go over there and ask them to get the

Page 110

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

25 license, they tell me "You have to start from

♀

127

1 M. Eltouby

2 the beginning."

3 Q Start a whole new application?

4 A Yes.

5 Q Why didn't you do that?

6 A Because I was -- anyhow, in this
7 time, I was -- lot of people coming back, you
8 know, for complaining and he did whatever he
9 did, Mr. Estrada, I know Consumer Affairs
10 wouldn't get another license until this is --
11 the complaint finish.

12 Q Did they tell you that?

13 A Yes, they always do like this.

14 You cannot open for you again the license when
15 you have something complaint in between.

16 Q Who told you that?

17 A Consumer Affairs.

18 Q Who? Do you remember? You spoke
19 with someone personally who said that?

20 A Consumer Affairs by itself told me
21 "You have already a complaint, we cannot give
22 you another license until complaint finish."

23 Q Do you remember who you spoke
24 with?

25 A Not really.

♀

128

1 NYMG_depo transcript_Mamdooh Eltouby_4.27.15
M. Eltouby

2 Q Did you get that understanding
3 from an actual conversation you had with
4 someone?

5 A Yes, I went already by myself to
6 Consumer Affairs.

7 Q Who did you speak with then?

8 A I think it's different unit, the
9 legal.

10 Q Why did you go to Legal Consumer
11 Affairs?

12 A Because it's in the complaint.

13 Q So you were dealing with the
14 complaints?

15 A Yes, has to be finish first the
16 complaint in order to get another license.

17 Q Were you dealing with complaints
18 before the licensed expired?

19 A No, before and after also.

20 Q So you're dealing with complaints
21 before the license expired?

22 A Yes.

23 Q Then you allowed the license to
24 expire?

25 A Yes.

+

129

1 M. Eltouby

2 Q You are saying it's only by
3 mistake that you did not renew the license, it
4 was entirely a mistake?

5 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
A Got to be. My daughter, she is --
6 I don't know -- somebody -- the letter for
7 renewal is some -- you know, some -- someone
8 put in office, somebody forgot to hand to me,
9 you know, that's the reason.

10 Q Other than that oversight, would
11 you have renewed the license for New York Motor
12 Group?

13 A Yes, definitely.

14 Q Even though you've shut down the
15 operations of the business?

16 A No, shut down operation is not
17 make sense. This is renew license. Once shut
18 down operation, you shut down everything.

19 Q Well, let me -- maybe we can get
20 same language down right.

21 When you said that New York Motor
22 Group vacated the premises, right?

23 A Uh-hum.

24 Q You have to say "yes" or "no."

25 A Yes.

+

130

1 M. Eltouby

2 Q What happened to the inventory of
3 New York Motor Group when it vacated the
4 business?

5 A This go back to Palisades Dealer
6 Funding.

7 Q They took possession of the
8 vehicles that they had a lien on?

9 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
A They belong to them. Cars belong
10 to them, the owner, all the cars.

11 Q When was that?

12 A This is in December. Somehow in
13 December. End of December, beginning of '14.
14 Beginning, January '14 something like this.

15 Q Were those vehicles transferred to
16 a different dealership?

17 A I have no idea. This is already
18 under -- already dealership under Palisades
19 Dealer Funding, this is a dealer. This is a
20 company, floor plan company and wholesale
21 company. I explain to you before they have all
22 the cars, you know, either this go to any
23 dealership but the company is belong to them --
24 the car belong to Palisades Dealer Funding.

25 Q Well, what assets did New York

♀

131

1 M. Eltouby

2 Motor Group have before?

3 A Zero. We don't have anything. We
4 already have debt because, you know, paying
5 people these cars, you know, come and complain.

6 Q Before New York Motor Group
7 vacated the premises, what assets did it have?

8 A Zero. No assets.

9 Q Has it ever had any assets?

10 A No.

11 Q Never had any assets?

12 A We don't have assets.

13 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
14 Q So for any of the dealerships you
15 were involved in, any New York -- Planet Motor
16 Cars, Incorporated, Planet Auto Group,
17 Incorporated, New York Motor Group,
18 Incorporated, none of those had any assets
ever?

19 A Month by month floor plan and also
20 whatever expense, you understand, cover the
21 expense, sometimes is a little bit profit,
22 small, so that's it. We don't have asset that
23 you think we own these cars, no. Owners of the
24 car is floor plan company.

25 Q What about the property the

♀

132

1 M. Eltouby
2 dealership was on, was that rented?
3 A Rent.
4 Q What about the trailer it was in?
5 A Rent.
6 Q And you left the property in the
7 trailer that you rented?

8 A Excuse me?

9 Q You left the property in the
10 trailer you rented?

11 A These people already rent it.

12 Q Why didn't you take the hard drive
13 with you?

14 A Excuse me?

15 Q Why didn't you take the hard drive
16 with you?

17 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
A Because the other people they say
18 "we need it." What I got to do with it? It's
19 useless. Because I don't know anything in it
20 or erase or something. I have to take hard
21 drive, bring it to the company to see if
22 anything in it or not.

23 Q So is there another dealership on
24 that lot?

25 A Uh-hum.

♀

133

1 M. Eltouby
2 Q You have to say "yes" or "no."
3 A Yes.
4 Q Which dealership?
5 A I don't know what their name.
6 Q Well, did you leave your computers
7 there?
8 A No.
9 Q Why did you take your computers
10 and not the hard drive?
11 A Because the hard drive is for
12 recording. Have nothing to do with computer.
13 Q Did you leave the video and audio
14 equipment at the dealership?
15 A Yes.
16 Q What else did you leave at the
17 dealership?
18 A Nothing. Office belong to
19 landlord before, that's it. Office chairs.
20 You never ask me about person who

21 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
made complaint, Tuhin.

22 Q Other than the complaints -- well,
23 let's take it in two steps. Other than the
24 three to six customer complaints about Estrada
25 lying about reduction in interest rate, the one

♀

134

1 M. Eltouby
2 prosecution by the D.A. and the four to five
3 contracts in the name of DLR, were there any
4 other complaints during the time regarding the
5 time period for when Mr. Estrada worked at New
6 York Motor Group?

7 A Long complaint for same customer.
8 After he left my business he try to contact
9 customer, I told you, and tell people "Come pay
10 me this, pay this, this, pay me this and I do
11 for you deal." They believe him because he's
12 finance guy, you know.

13 Q How do you know about that?

14 A Because people call me and they
15 complain, they say "I give him this, this." I
16 tell him "Excuse me, call the D.A., make
17 complaint with D.A."

18 Q How many customers complained
19 about that?

20 A About five, six customers.

21 Q And you said that one of the
22 reasons New York Motor Group shut down, correct
23 me if I'm wrong, was that you had to pay some
24 of these customers who got ripped off by

25 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
Estrada, is that true?

♀

135

1 M. Eltouby

2 A They come and also I see
3 tremendous people coming, you understand? I
4 cannot take it anymore. And my daughter, she
5 was crying, every other day bringing the police
6 over there. I say I cannot do anything. And
7 Consumer Affairs take license. I not suppose
8 to be function, also doing business, you know.
9 Then everything is -- rent is \$17,000. A lot
10 of money. I lose a lot of money. Then forget
11 it. I give dealer the key for landlord, tell
12 him I'm out. It's losing only. Only losing.

13 MR. KESHAVARZ: Why don't we take
14 a break for lunch.

15 (Lunch recess.)

16 Q You mentioned you spoke with the
17 D.A. regarding Mr. Estrada, when was that?

18 A That was when was the complaint, a
19 lot of complaint, you know, coming.

20 Q Do you remember who you spoke to?

21 A I don't remember.

22 Q It was before or after the sting
23 operation?

24 A Repeat.

25 Q You said the issue where Mr.

♀

136

1 M. Eltouby
Page 118

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

2 Estrada went to the bank with a consumer for
3 the consumer to get money to pay Mr. Estrada
4 and Mr. Estrada was arrested, did you speak
5 with the D.A. before or after that?

6 MR. SIMON: Note my objection to
7 the characterization of that as a
8 "sting."

9 A I don't remember exactly. I know
10 he get contact with me.

11 Q What?

12 A He get contact with me.

13 Q You don't know if it was before or
14 after that?

15 A I don't think so. Wait a
16 minute -- I not remember.

17 Q How long? we were talking about
18 renewals of your DCA license. How long is a
19 license renewal good for?

20 A Usually license is good for two
21 years.

22 Q Your license, DCA license for New
23 York Motor Group was revoked in '14, correct?

24 A No, until sometime in '13, I think
25 in July, August, something like this.

♀

1 M. Eltouby

2 Q Was your license by DCA ever
3 revoked?

4 A Never.

5 Q The issue about cash payment going
Page 119

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

6 back to Mr. Estrada for a second about the
7 bank, didn't that happen before you started
8 working at New York Motor Group?

9 A Rephrase this. Ask again.

10 Q I'd be glad to.

11 This issue about payment from the
12 consumer at the bank where Mr. Estrada got
13 arrested, do you remember that?

14 A In which company?

15 Q He was doing that at Auto Palace,
16 right?

17 A Auto Palace.

18 Q Is that right?

19 A Yes.

20 Q So you knew about that before Mr.
21 Estrada started working for New York Motor
22 Group, right?

23 A Yes.

24 Q Then why did you hire him if you
25 knew that he was arrested for doing what he

+

138

1 M. Eltouby

2 did?

3 A Not only him arrest. D.A.
4 arrested everybody inside the company, inside
5 the Auto Palace, everybody, the owner, the
6 manager, everybody was inside was arrested.

7 Q You knew about that when it
8 happened, right?

9 A I read it already like everybody
Page 120

NYMG_depo transcript_Mamdoch Eltouby_4.27.15

10 read it. It's in article in Internet.

11 Q But you knew before you hired him,
12 Mr. Estrada, that is, that he was arrested for
13 taking the cash from the consumer himself,
14 right?

15 A Not exactly. He tried to tell me,
16 show me he is innocent and if he was this case,
17 he would be in jail, you know, and they take
18 him to jail right away. And he tell me also we
19 can ask -- and I ask the D.A., he tell me,
20 yeah, he make a deal with us, he not making any
21 more, you understand, he get probation, but,
22 you know, he tell me this, you know, late '13,
23 the D.A., he is not convicted, you know. He
24 not convicted for the fact what he did, you
25 know, he blame innocence. He say he's

♀

139

M. Eltouby

2 innocent. "I would be in jail if I make any
3 small thing, I would be in jail," because he
4 have probation. And I say it cannot be in -- a
5 guy with seven kids, you know, and they have
6 responsibility for seven kids, and so does he
7 can make another boo boo, does he put himself
8 in jail? I would never, never think he going
9 to do this. He's a good F&I, he's very good
10 finance guy. He understands structure deals,
11 you know, to the consumer everything, structure
12 of the deals, but he is -- I never think he
13 going to be lying to the customer. In the

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

14 beginning he never lie.

15 Q Before you hired him, what was
16 your understanding about what Mr. Estrada's
17 role was at Auto Palace that led him to be
18 arrested, what was your understanding at that
19 point when you hired him?

20 A I understand whole company, which
21 is Estrada and his boss, and so he was in big
22 scam. Anybody come in to the dealership, you
23 know, customer get scammed for something, you
24 know, and that's what he explain to me. He
25 tell me this is -- my boss is bad, you know.

♀

140

1 M. Eltouby

2 His boss is Danny Kohanano. I see him one
3 time. I go to over there and I see his
4 drinking alcohol from bottle like this
5 (indicating). I say, "Oh, my God," how is this
6 guy, you know, doing business in -- businesses
7 all the time drunk or something, you know. He
8 tell me also, he push me to rip customer, take
9 all money and make money and he every day was
10 fighting in place. Angel, the guy he used to
11 working for him, he come in tell me all this
12 stuff.

13 Q When did Angel tell you all that
14 stuff?

15 A When he come in working for me.

16 Q Angel worked for you -- started
17 working for you, how long before Estrada did?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

18 A A year.

19 Q How much earlier than when Estrada
20 was hired, did Angel start at New York Motor
21 Group, a year?

22 A A year, yes.

23 Q So before you hired Estrada and
24 when Estrada and when Angel was working at New
25 York Motor Group?

♀

141

1 M. Eltouby

2 A Correct.

3 Q Tell me what Angel told you about
4 what bad things were being done at New York --
5 at Auto Palace.

6 A He was taking -- he was tell me
7 about everything bad what happened in Auto
8 Palace, customer fighting and employee fighting
9 to each other, you know, so many things, you
10 know.

11 Q Tell me about the fraud against
12 consumers that are committed at Auto Palace
13 prior to you hiring Mr. Estrada. Was Mr.
14 Estrada working at Auto Palace at the time?

15 A Yes.

16 Q Tell me about the fraud that Angel
17 told you was going on at Auto Palace for the
18 time Mr. Estrada was working at Auto Palace and
19 before you hired him, what did Angel tell you
20 was going on?

21 A Angel tell me exactly what's in
Page 123

NYMG_depo transcript_Mamdoch Eltouby_4.27.15

22 the D.A., in the Internet, the charge. If you
23 closer to computer here, I write it and I print
24 for you all the charge from Mr. Estrada.

Q That includes taking down payments

♀

142

1 M. Eltouby

2 from consumers?

3 A I don't know exactly, but I can
4 read it to refresh my memory and probably also
5 you guys make your homework and you print
6 everything about Mr. Estrada and I don't need
7 to explain it to you.

8 Q We'll get back to that document in
9 a moment.

10 But sitting here today, do you
11 remember if one of the things Angel told you
12 about the fraud that was going on at Auto
13 Palace while Estrada was working at Auto Palace
14 and before you hired him, let's go through what
15 you recall knowing at that point.

16 One of the things was that Auto
17 Palace was taking consumers' down payments and
18 not crediting the down payments, correct?

19 A I have no clue. whatever happen
20 in Auto Palace and happened in Auto Palace, not
21 happen to my place.

22 Q No, I'm trying to figure out --
23 well, what else do you remember Angel telling
24 you about the fraud at Auto Palace?

25 MR. SIMON: Objection to the form
Page 124

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

♀

143

1 M. Eltouby

2 of the question.

3 Q Before Mr. Estrada started working

4 at New York Motor Group but while he worked at

5 Auto Palace, what else do you remember Angel

6 telling you?

7 A I not really remember exactly what
8 happened, but he did exactly -- this is -- he
9 was lying to the customer, you know, and tell
10 customer "sign here and after four months, five
11 months come in, we making for you drop
12 payments." This is what I understand.

13 Q That's what Angel told you about
14 what was going on at Auto Palace while Estrada
15 was working there?

16 A Yes, and he was, you know,
17 different kind, also. I not remember. That's
18 one of the major things I remember.

19 Q Did Angel tell you who at Auto
20 Palace was doing that?

21 A Tell me what?

22 Q Who at Auto Palace was doing the
23 fraud you just described?

24 A He was working over there.

25 Q Did he say who at Auto Palace was

♀

144

1 M. Eltouby

Page 125

2 NYMG_depo transcript_Mamdoh Eltouby_4.27.15
2 taking those steps?

3 A This is Julio Estrada.

4 Q So Angel told you it was Mr.

5 Estrada that was doing that at Auto Palace?

6 A I read it also.

7 Q You read that and Angel told you
8 that it was Estrada that was doing that at Auto
9 Palace, correct?

10 A Did he tell me also?

11 Q He told you that Mr. -- you hired
12 Estrada, right?

13 A Yes.

14 Q why did you hire Estrada then?

15 A I watch him. He tell me "That not
16 true," and I watching him and I see exactly.
17 In the beginning he would never tell any of the
18 customer any stuff like this, you know, because
19 the amount of the deal what he did it, you
20 know, he tell people -- this is when he feel he
21 want to get out of my business, you know, when
22 he feel he going to be getting out of business,
23 he start doing bad stuff. Then he starting to
24 tell people buying time, you know, tell
25 customer, "Yeah, come in, in January, February,

♀

145

1 M. Eltouby

2 you know, we going to be doing this for you."

3 He know very good he not going to be staying
4 until January.

5 Q Of what year? January, February,

6 NYMG_depo transcript_Mamdooh Eltouby_4.27.15
6 '14?

7 A '14, correct.

8 Q When you were saying that you were
9 listening, when Mr. Estrada started working
10 there, you were listening to what he was
11 telling customers because you didn't want
12 Estrada to be ripping customers off at New York

13 Auto?

14 A Correct.

15 Q When you were listening to him,
16 you were listening to him through this video
17 feed, is that how you were listening to him?

18 A No.

19 MR. SIMON: Note my objection to
20 the form of the question.

21 Q How were you listening?

22 A I not have audio at this time. I
23 was inside. I see him inside. He bring me --
24 sometimes I was not inside. He bring me the
25 customer outside. He tell me, "Here's

♀

146

1 M. Eltouby
2 customer, are you, Mr. Customer, satisfied?"
3 You know, practice, he is -- you understand, he
4 make me feel comfortable, you understand, I can
5 leave him alone, you got it?

6 You know, like when bad person
7 tell you "I'm very good, I'm not lying to
8 nobody," and he show you sweet, he show you
9 that he not lying to me, this, this for couple

10 NYMG_depo transcript_Mamdooh Eltouby_4.27.15
months, you know, he's very straight to leave
11 him alone when you feel comfortable, you
12 understand, that's when he take over.

13 Q When you decided to turn on the
14 audio in August of '13 --

15 MR. SIMON: Note my objection to
16 the form of the question. What do you
17 mean, "turn on the audio"?

18 Q If you don't understand my
19 question, sir, please ask me to rephrase it.

20 A Yes.

21 Q When you turned on the audio, part
22 of the video recording you were having of all
23 of the rooms in the dealership as well as the
24 lot, how did you do that, you just flipped a
25 switch, how did that happen?

♀

147

1 M. Eltouby

2 A No, it's only one room, which is
3 where Julio Estrada sit down and close
4 customer, that was only audio. One audio in
5 this room, first of all. Second of all, when
6 hard drive is stolen from me, you know, then I
7 felt something wrong, then I order another hard
8 drive and the company to put audio inside and
9 he realize because in the monitor someone -- I
10 have monitor in other room, you know, then he
11 see the mic already showing in the monitor,
12 then he find out, he know very good I record
13 him. That, many time, he take customer outside

14 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
to talk to them.

15 Q So what was entailed in being able
16 to turn on the audio function in Mr. Estrada's
17 office, what had to be done, did you turn on
18 the switch on the software, install
19 microphones, what did you have to do?

20 A No, it's on all the time.

21 Q The audio recording, I'm asking.

22 A All the time on.

23 Q But I am confused.

24 A When I replace -- again, when I
25 replace the one stolen, is the front system

+

148

1 M. Eltouby
2 coming with audio and video, you got it?
3 Q The prior system didn't have
4 capacity to do audio, is that what you are
5 saying?

6 A Don't have capacity, no.

7 Q So was it just the hard drive that
8 got replaced or something else that got
9 replaced?

10 A You know, whole system is one --
11 is a place just on cameras and hard drive to
12 record all camera activation. When this hard
13 drive is stolen, they don't steal all camera,
14 they steal only hard drive. Then I put another
15 hard drive, okay, you got it?

16 Q Yes.

17 A I hope so. That's what I did.

18 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
19 Q The new hard drive allowed you to
20 record audio as well?
21 A I bought also microphone, yes.
22 Q You bought what?
23 A This camera with microphone.
24 Q You put the microphone in Mr.
25 Estrada's office?
A Correct.

♀

149

1 M. Eltouby
2 MR. SIMON: Note my objection to
3 the form of the question.
4 Q I got it. Thank you.
5 A You're welcome.
6 Q Now, Mr. Estrada testified, I
7 believe, that you had the ability to -- you,
8 sir, had the ability to watch Mr. Estrada on
9 your phone.
10 A Yes.
11 Q You watched him on the video on
12 your phone?
13 A Correct.
14 Q You have the ability to do that?
15 A Yes.
16 Q And you have an iPhone or what is
17 it?
18 A Yes, smart phone, yeah, smart
19 phone.
20 Q You have an app on your smart
21 phone that allowed you to watch videos?

22 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
23 A Yes, the company I hired to make
24 this, they connect me to Internet so I can see
25 him or I can hear him from, you know, from
anywhere.

♀

150

1 M. Eltouby
2 Q So you could hear him on your
3 phone?
4 A When he talking.
5 Q You can hear him in his office
6 while he's talking?
7 A Correct.
8 Q You can hear him on your phone?
9 A Correct.
10 Q And you would listen to him on a
11 regular basis?
12 A Correct.
13 Q Listen to him every day?
14 A Yes.
15 Q Because you want to make sure that
16 he wasn't ripping anyone off, correct?
17 A Correct, but in meantime he find
18 out. He knows very good I listening or I hear,
19 you understand? If he wants to do something
20 verbal, you know, he go outside tell customer,
21 "okay, let's talk outside because I don't feel,
22 you know..."
23 Q So when you were listening to him
24 and watching him on your phone, you're able to
25 do that from when he first started working at

♀

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

151

1 M. Eltouby

2 New York Motor Group; is that right?

3 A No.

4 Q When is the first time you're able
5 to do that?

6 A To hear it?

7 Q Yes.

8 A In August.

9 Q On your phone?

10 A Yes.

11 Q First time you're able to hear it
12 on your phone was in August?

13 A Yes.

14 Q You didn't have the capacity
15 before August '13 to hear Mr. Estrada?

16 A No.

17 MR. SIMON: Note my objection,
18 asked and answered.

19 A I explained this twice. What's
20 your name again, I'm sorry?

21 Q Ahmad Keshavarz.

22 A I explain this twice. Hard drive
23 I used to have is stolen and I replace hard
24 drive in August and I put audio.

25 Q How long after you put audio in

♀

152

1 M. Eltouby

2 did Mr. Estrada work for you, how much longer
Page 132

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

3 after that? You put audio in, in your new hard
4 drive, how long did Mr. Estrada work for you
5 after that?

6 A When I bought audio? I bought it
7 in August.

8 Q How long did Mr. Estrada work for
9 you after you installed it?

10 A After this he left already in
11 December 1st, I think. He was in August,
12 September, October, November, December also.
13 He left end of November '13.

14 Q So you put it in, in August of
15 '13?

16 A Correct.

17 Q He left in November of '13?

18 A End of November. Beginning of
19 December.

20 Q That's my mistake. I had the
21 termination date wrong. Thank you. That's
22 very helpful.

23 A Thank you.

24 Q So you would listen to him every
25 day from August '13 to the end of November '13?

+

153

1 M. Eltouby

2 A He say I listening to him every
3 day? It's not every day he closing customer.
4 Not every day he do deals, you know. I'm also
5 in auction, you know. Sometimes I felt if
6 anything, I call many times my daughter. I

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

7 tell her, "Is anything -- any deal, anything?"
8 Then she tell me "No, he is not here, he's
9 here," you know.

10 Q And your daughter, Nada, would
11 call anytime that a customer called you and
12 speak with you anytime a customer came in to
13 complain; is that right?

14 A No, there is anything wrong, any
15 problem, you know, she called me only if
16 problem. No problem, why would she call me?

17 Q That's what I'm asking.

18 A Everything go smooth.

19 Q I'm sorry?

20 A If anything -- if everything go
21 smooth, you know, then she don't call me.

22 Q Anytime a customer came in with a
23 problem, like they were concerned they weren't
24 treated right, money was taken from them, they
25 were lied to, anytime a customer came in to

+

154

1 M. Eltouby
2 complain about something and Nada was there,
3 Nada would call you right there and then and
4 tell you about it, is that true?

5 A Sometimes, yes.

6 Q She would normally do that when
7 customers came in to complain, right?

8 A Before calling me she verified
9 first with Mr. Estrada, tell him customer
10 complain about this, this. Then he say, "Okay,

NYMG_depo transcript_Mamdoch Eltouby_4.27.15

11 no problem, I take care of it."

12 Q Go ahead.

13 A It's no problem.

14 Q So you are saying that Nada would
15 only call you if Mr. Estrada told him -- I
16 guess I'm trying to figure out, a customer
17 comes in complains, "I've been ripped off by
18 Estrada," or what other complaint they'd make,
19 would Nada call you and tell you that?

20 A She called Mr. Estrada first, ask
21 him this customer come and complain. Then he
22 say, "Okay, when I come in, I take care of it,
23 let him wait for me." Then when he come in, he
24 sit down with the customer, customer he not
25 come back again.

♀

155

1 M. Eltouby

2 Q well --

3 A I don't know what he tell him
4 exactly, you understand, or he solve him
5 problem, whatever, but most of the time the
6 customer is not go back. Maybe he tell him
7 "Come in one month, two months," whatever he
8 tell him. I don't know what he tell him
9 exactly.

10 Q You were here for your daughter's
11 deposition, correct?

12 A Correct.

13 Q I could pull out a page, I'd be
14 glad to do that in a moment if you'd like.

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

15 A Yes.

16 Q But isn't it true that your
17 daughter testified that she would tell you
18 first when customers came in, said they didn't
19 get a refund of their down payment, then you
20 told her to let Mr. Estrada handle it, is that
21 not true?

22 A Yes, they come return money,
23 that's no problem. But if customer come in
24 complain about something else, you know, about
25 finance part -- you know, not all time customer

♀

156

1 M. Eltouby
2 come in about refund, you know, come in to
3 complain about finance, you know. If customer
4 come say, "Oh, I don't see this and this, I
5 sign but I don't like the deal, I don't want to
6 take it anymore" and something -- you know,
7 something like this, but regard refund, she
8 called me first.

9 Q "When people would complain that
10 they did not get what they were promised and
11 they wanted their money back, if it wasn't
12 about a down payment, you would send them to
13 Julio?"

14 "Answer: Yes."

15 "Question: And you would discuss
16 with your father that people were making those
17 kinds of complaints, that they wanted their
18 money back, that they wanted their money back

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

19 because Julio didn't get what -- because they
20 didn't get what Julio promised?"

21 "Answer: I would report to my
22 father but he told me to let Julio handle it
23 since he knows the finance and client and
24 everything."

25 Is that correct?

+

157

1 M. Eltouby

2 A That's correct. When he is --
3 when customer come and ask him for refund
4 without taking car, you know, we'll give him
5 his money back.

6 Q When these complaints would happen
7 where they would say, "Julio Estrada told me
8 after three months, six months my interest rate
9 would go down and come in and refinance," Nada
10 didn't tell you about that?

11 A Yes, she tell me. She tell me
12 customer he want to come to refinance. I tell
13 her, "Okay, let him sign, let him see Mr. Julio
14 Estrada, he promise this going to be refinance,
15 refinance, you know, I have no clue about it."

16 Q So let me make sure I'm clear.
17 Customers would come in and complain to Nada
18 that Mr. Estrada said they can come back in, in
19 three months, six months, refinance for a lower
20 payment, your daughter would tell you that and
21 you would say, "okay, let them talk to Mr.
22 Estrada about that," right?

NYMG_depo transcript_Mamdoch Eltouby_4.27.15

23 A Correct, because I never tell
24 customer come in four months and I refinance
25 the car. He tell them. Not me.

♀

158

M. Eltouby

2 Q Other than telling your daughter
3 to talk to Estrada about that, did you do
4 anything else to follow up on those complaints?

5 A Yeah, I always ask him what he did
6 with the customer.

7 Q You asked him what he did with the
8 customer?

9 A No, I asked my daughter what he
10 did with customer.

12 A She tell me customer left already
13 because he not stay long.

14 0 Because what?

15 A Not stay enough with the loan

16 The bank, when they see customer making a
17 payment in certain time, then consumer credit
18 score go up, you know.

20 A Instead customer he have 24
21 percent with his 400 score.

22 0 Yes

23 A Of the customer paying on time and
24 everything, his score go to 600 and he qualify
25 to get bank like capital one. like this. like

♀

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

159

1 M. Eltouby

2 another company, you understand, to lower his
3 interest rate.

4 Q A bank other than the sub prime
5 bank?

6 A Not subprime bank. Like prime,
7 because his credit is go up, you know, then he
8 is -- you know, then he qualified to have lower
9 interest rate.

10 Q You think that's true after three
11 months, six months of payments?

12 A Not three months. Not three
13 months.

14 Q How many?

15 A At least minimum, you know, seven,
16 eight months.

17 Q So Nada would tell you these
18 consumers would come in, they'd have
19 complaints, they were told by Mr. Estrada that
20 the interest rate would drop after three months
21 or six months and she would tell you and you
22 would tell her to have the customer talk to
23 Estrada, right?

24 A Exactly.

25 Q Then Nada would tell you the

♀

160

1 M. Eltouby

2 customer would leave and say "I couldn't get my

3 NYMG_depo transcript_Mamdoх Eltouby_4.27.15
interest rate to drop"?

4 A Because we check his credit. We
5 see he do anything to his credit. Usually you
6 have a credit line only if the car is -- your
7 interest rate is got to be -- or your credit
8 score not go up, you know, it go up only if you
9 open two or three, you know, trademark, like
10 you get on credit cards, you get this, you
11 coming out from 400 score with you're not
12 paying nobody, you have \$10,000 debt in your
13 account, you understand? Too, does he already
14 have in bank straight credit, is actually taken
15 24 percent of the bank, you know, and they take
16 advantage of people that don't have credit,
17 dying to get cars, then they have to be stay
18 with the loan until it go up a little bit, 600
19 score, you understand? Then they got to be
20 refinance, you understand?

21 Q Nada was telling you they were
22 told they can come back in after three months
23 to do it?

24 A Not really, it's too soon.

25 Q To what?

♀

161

1 M. Eltouby

2 A Too soon.

3 Q Nada was telling you customers
4 were telling you that?

5 A No, I don't think so.

6 MR. SIMON: Note my objection to

7 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
the form of the question.

8 Q Do you remember specifically how
9 many months they were told to come back after?

10 A You see here on this paper it
11 says.

12 MR. KESHAVARZ: Mark this as
13 Exhibit 1.

14 (Thereupon, a December 4, 2012

15 D.A. fraud press release was marked as
16 Exhibit 1, as of this date.)

17 Q Please review Exhibit 1.

18 A Okay, I review it with my lawyer.

19 MR. SIMON: Just note for the
20 record my client is reading that alone.
21 It appeared counsel didn't want me to
22 confer with him while I was reading
23 that.

24 A It says here after six months. I
25 know very good he lying to customer. He say

♀

162

1 M. Eltouby
2 after six months coming over we make refinance.
3 Q You're reading off page two of the
4 press release, right?

5 A Yes.

6 MR. SIMON: For the record, can we
7 have a date of the press release?

8 MR. KESHAVARZ: Dated December 4,
9 '12.

10 Q And you read this press release

11 NYMG_depo transcript_Mamdoch Eltouby_4.27.15
shortly after it came out in December of '12;

12 is that right?

13 A When he coming out?

14 Q This thing was online on December
15 4, '12. Are you saying you read it shortly
16 after it came out, this press release?

17 A After this come out, yes.

18 Q So you read it sometime in
19 December '12?

20 A Yes.

21 Q You knew that Mr. Estrada was the
22 only finance manager at Auto Palace before you
23 hired him, right?

24 A I don't know if he only the one.

25 The place is big. I don't even go over there

+

163

1 M. Eltouby
2 sit down all the time or, you know, as
3 practice. I'm competition for them. Also, if
4 I go over there, then owner he tell me "What
5 are you doing here," you understand? I'm not
6 -- that's not my place. I don't know how many
7 finance guy over there.

8 Q Did Angel tell you that there was
9 a finance person at Auto Palace other than Mr.
10 Estrada?

11 A Couple of them before them, before
12 Estrada.

13 Q But not while Estrada was working
14 there?

15 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
A I don't know.
16 Q I also read the section underneath
17 what you highlighted that talks about that
18 "There is a down payment in order to
19 refinance."
20 A No, I don't know about this.
21 Q You've read it.
22 A I just read it, but I don't know
23 anything about this. He did it.
24 Q You don't know that allegation
25 happening at New York Motor Group?

♀

164

1 M. Eltouby
2 A No.
3 Q You read the whole press release?
4 A Yes.
5 Q Okay, have you ever applied for
6 credit in the last ten years?
7 A Credit?
8 Q A loan.
9 A Loan?
10 Q Yes.
11 A Loan, yes.
12 Q When is the last time you applied
13 for credit?
14 A Credit from Chase.
15 Q What was that for?
16 A For second mortgage.
17 Q When did you apply at Chase for a
18 second mortgage?

19 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
A When? That's long time ago.
20 Q More than ten years ago?
21 A Less.
22 Q More than five years ago?
23 A More than five years ago.
24 Q Between five and ten years ago?
25 A Yes.

+

165

1 M. Eltouby
2 Q Did you ever apply for any credit
3 in the last ten years other than the second
4 mortgage at Chase?
5 A Maybe credit card.
6 Q Do you remember the last time you
7 applied for a credit card?
8 A I think Delta -- U.S. Air, I'm
9 sorry. It was my daughter, she was flying all
10 the time from college and ASU.
11 Q Did you get a credit card?
12 A I don't think so, no.
13 Q Got denied?
14 A Not get denied. I not remember
15 response for something, but I not get card,
16 though.
17 Q Any other application for credits
18 in the last ten years?
19 MR. SIMON: Note my objection.
20 why do you want to -- you mean him
21 personally?
22 MR. KESHAVARZ: I'll take it one

23 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
at a time.

24 Q You personally.

25 A No.

+

166

1 M. Eltouby

2 Q Any of the car dealers? Take them
3 one at a time. Planet Motor Cars, Inc. apply
4 for credit in the last ten years, to your
5 knowledge?

6 MR. SIMON: Note my objection to
7 the form of the question.

8 A I don't know.

9 Q Did Planet Auto Group,
10 Incorporated apply for credit in the last ten
11 years, to your knowledge?

12 MR. SIMON: I believe it's asked
13 and answered. You asked the question
14 about all dealerships every time they
15 acquired a car, the car went on a floor
16 plan, so they're getting credit, they
17 owe money to the floor plan company
18 every time they got credit, every time
19 they acquired a car.

20 I don't understand. This question
21 was asked and answered already, every
22 time they acquired a car, they got
23 credit from the floor plan lender.

24 Q Did Planet Auto Group,
25 Incorporated apply for credit in the last ten

+

NYMG_depo transcript_Mamdooh Eltouby_4.27.15
167

1 M. Eltouby

2 years, to your knowledge?

3 A I deny to answer.

4 Q Why?

5 A Because it's not question also for
6 -- belong to this case. I apply already for
7 credit card.

8 Q I'm not asking you about your
9 personal application. we talked about those
10 already.

11 A Credit cards for company.

12 Q The company had a credit card?

13 A Yes.

14 Q Planet Auto Group, Incorporated
15 had a credit card?

16 A Correct.

17 Q And when was that credit, in the
18 last ten years they had a credit card?

19 A Planet Auto Group they always have
20 -- Planet Auto Group or Planet Motor Cars?

21 Q Let's take them one at a time. I
22 started with Planet Motor Cars, Incorporated,
23 did they apply for credit or obtain credit in
24 the last ten years?

25 A Yeah, attach to that account, you

+

168

1 M. Eltouby

2 know, it's a loan, you know. You know, when
3 overdraft, yeah, something like this.
Page 146

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

4 Q This is at a bank?
5 A Uh-hum.
6 Q Which bank?
7 A HSBC.
8 Q So did Planet -- let's take them
9 one at a time. Planet Motor Cars,
10 Incorporated, had a bank account at HSBC?
11 A Planet Motor Cars?
12 Q Yes.
13 A I believe so, yes.
14 Q Did they have any accounts
15 anywhere else?
16 A Excuse me?
17 Q Did they have any bank accounts
18 anywhere else?
19 A I not remember.
20 Q Did they have -- do their dealer
21 reserve accounts go through HSBC?
22 A No dealer reserve account.
23 Q Never?
24 A Never.
25 Q What about Planet Auto Group,

♀

169

1 M. Eltouby
2 Incorporated, where did they bank or do they
3 bank at HSBC or where?
4 A No, in Chase.
5 Q Anywhere else?
6 A HSBC, also.
7 Q Anywhere else?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

8 A No.

9 Q Do you know if they applied for
10 credit through Chase or HSBC?

11 A What?

12 Q Do you know if Planet Auto Group,
13 Incorporated, applied for credit through Chase?

14 A No.

15 Q No, they never had or you don't
16 know?

17 A Never.

18 Q New York Motor Group, Incorporated
19 -- New York Motor Group LLC, where did they
20 have accounts, where did they have bank
21 accounts?

22 A Chase.

23 Q Anywhere else?

24 A I think TD.

25 Q New York Motor Group have a

♀

170

1 M. Eltouby

2 reserve account?

3 A No.

4 Q Did they apply for credit?

5 A Applied for credit, yes.

6 Q With whom?

7 A Overdrafts. Chase.

8 Q Overdraft protection?

9 A Yes.

10 Q Do they have a line of credit?

11 A Yeah, overdrafts protection for
Page 148

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

12 like 35,000.

13 Q Just a line of credit with all of
14 them?

15 A Yes. It's called "overdraft
16 protection."

17 Q What about Hillside Motor Group,
18 where did they have accounts?

19 A This is not my company.

20 Q You don't know?

21 A I don't know.

22 Q You don't know if they ever
23 applied for credit in the last ten years?

24 A I don't know nothing about the
25 company.

♀

171

1 M. Eltouby

2 Q What about Hunts Point Auto Sales,
3 do you know where they bank?

4 A Not my company.

5 Q You don't know?

6 A No.

7 Q You don't know if they applied for
8 credit in the last ten years?

9 A No.

10 Q Have you submitted a claim for
11 this lawsuit to an insurance company for
12 coverage?

13 A I did.

14 Q Which insurance company?

15 A Zurich.

NYMG_depo transcript_Mamdoh Eltouby_4.27.15

16 Q And for which of the plaintiffs,
17 which of the people that sued you did you
18 forward the claim to zurich?

19 A I submit for all the frauds and
20 for all the lawsuits, big lawsuits. This is
21 what you do.

22 Q For all of the lawsuits here?

23 A For all of the lawsuits.

24 Q How long after you found out about
25 the lawsuit did you forward it to Zurich, a

♀

172

1 M. Eltouby

2 claim?

3 A I call them. They tell me "No,
4 you are not qualified for this." I don't know
5 why.

6 Q So they sent you something in
7 writing?

8 A No, I still give it to my lawyer.
9 "You got to find out exactly if I'm covered or
10 not," because I got to give him article for
11 the -- you know, for the insurance.

12 Q You have to give your attorney the
13 article for the insurance?

14 A Yeah, it's called "article,"
15 right?

16 Q Insurance policy?

17 A Article for insurance policy.

18 Q Declaration page?

19 A Declaration, sorry.
Page 150

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

20 Q That's fine.

21 You gave which attorney?

22 A I give it to Bruce Minsky. I will
23 give him because he contacted the company.

24 Q The declaration page for your
25 insurance?

♀

173

1 M. Eltouby

2 A Yes.

3 Q It was only with zurich?

4 A Zurich, yes.

5 Q Did you have more than one
6 insurance policy?

7 A No, I'm sorry. This is another
8 company. I don't know what's name exactly, but
9 big company. It's a base in Albany.

10 Q Insurance company?

11 A Yes.

12 Q And what about that company?

13 A Because the company is supposed to
14 be covering me for fraud, for lawsuits and also
15 employee stealing money or something from
16 company, you know, also when company get loss,
17 you know, losing, something, you know, and it
18 was also fraud, gainful coverage.

19 Q Full coverage for what?

20 A For cars.

21 Q In what way?

22 A If car get stolen, example, from
23 the business or in an accident for the

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

24 consumer, also if customer make an accident
25 with the dealer plate is covered also, you

♀

174

1 M. Eltouby

2 know.

3 Q So this is a policy other than
4 with Zurich you mean?

5 A This is a -- company is not
6 Zurich. This is a company. I don't know
7 exactly the name, but I can provide with you
8 the name. If you give me your e-mail, I e-mail
9 you name of the company.

10 Q Well, you can get a copy of the
11 transcript when you review it, just write in
12 the name of the company?

13 A Okay.

14 MR. KESHAVARZ: We'll leave a
15 blank in the transcript for you to fill
16 in the name.

17 INSERT: _____

18 MR. KESHAVARZ: Also, call for
19 document production of any of the
20 insurance policies and any of the
21 notices of claim and responses to
22 notices of claim, including denial
23 letters.

24 Q So the insurance company that is
25 not Zurich, how many insurance companies are

♀

175

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

1 M. Eltouby

2 there?

3 A No, I confusing about Zurich.

4 This is another company. It's a big company.

5 It's already -- it's based in Albany. I
6 remember very good. But there was -- you know,
7 I show it to somebody. He tell me -- another
8 insurance guy, he tell me very strong policy.

9 Q Did you submit the claim for that?

10 A You know, I call him one time and
11 they refuse to do because a customer, he pay
12 \$5,000, he take car and run away, you know, I
13 cannot get a hold of the customer and it look
14 like I lost the money and the car, I cannot.
15 And I try to claim this, they deny, you know.
16 I guess, I got to give -- you know, I ask Bruce
17 to review the policy and tell me exactly what's
18 going on.

19 Q But did you submit the claims in
20 this lawsuit to that insurance company?

21 A Not really.

22 Q Not really?

23 A Not really. I know very good I'm
24 covered for this, you know.

25 Q You what?

♀

176

1 M. Eltouby

2 A I know very good I put in
3 coverage, you know, in my policy but today you

4 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
5 got to fight with insurance company to pay any
6 claim. You know this. So I got to go to
7 somebody is like insurance lawyer. He explain
8 me my rights. Then if not cover me, I got to
9 sue them if I have a right for this coverage.

10 Q Did you provide notice to this
11 insurance company about these lawsuits that
12 we're here about today?

13 A Yes, I called them. I called
14 them, just only a call. They not give me a
15 straight answer, you know. I think from -- if
16 a lawyer talk to them, then they got to be --
they give specific answer.

17 Q When did you call this insurance
18 company?

19 A Long time ago.

20 Q How long ago?

21 A When they start the lawsuits.

22 Q All of the lawsuits or only some
23 of the lawsuits?

24 A Some of them.

25 Q Before the Tuhin case? Tuhin was

♀

177

1 M. Eltouby
2 the last one. Did you let them know about
3 Tuhin?

4 A Yes, I did already about Tuhin,
5 you know, and also the other guy his name Vasco
6 (phonetic).

7 Q I'm showing you the cover of the

8 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
deposition transcript. Is that name listed
9 here?

10 A Simon Gabrys.

11 Q What about Simon Gabrys?

12 A Not when he start lawsuit. I call
13 right away my insurance company and I tell them
14 this is -- and lot of -- you know, lot of legal
15 fee, to put me out of business also from
16 anyplace, you know, lot of money for legal fee.

17 Q What did they tell you?

18 A They tell me -- they don't give me
19 straight answer, but I talk with Bruce Minsky.
20 He tell me "Okay, give me policy and I discuss
21 with them."

22 Q Then what happened?

23 A Then what happened, starting every
24 day deposition and this, this, we don't have,
25 you know...

♀

178

1 M. Eltouby

2 Q How many times did you call your
3 insurance company about the claims in these
4 lawsuits, all of them, how many times did you
5 call them?

6 A One time.

7 Q And only after you found out about
8 the Gabrys case?

9 A Yes.

10 Q You didn't call after you found
11 out about any other of the cases?

12 NYMG_depo_transcript_Mamdoch Eltouby_4.27.15
A Tuhin, also.

13 Q After Tuhin?

14 A Yes.

15 Q The other people who are the
16 plaintiffs, are Dong and Chowdhury. Did you
17 call the insurance company for those?

18 A No.

19 Q It was after Tuhin you called the
20 insurance company about both Gabrys and Tuhin?

21 A I not remember. I just only ask
22 him general question to legal for the
23 insurance. They tell me "Okay, you have to
24 explain exactly and write for us what happened
25 and everything."

♀

179

1 M. Eltouby

2 Q Was that done?

3 A No, I give it to Bruce Minsky and
4 I tell him "Listen, you got to contact
5 insurance company." He tell me "Okay," you
6 know. I think he is very busy lawyer, you
7 know. He put it to side. I don't know what he
8 did exactly. I have no clue, you know. I
9 don't know what he did exactly. But the
10 article, you know, from the policy is there.

11 Q There, where?

12 A I have it.

13 Q You have it personally?

14 A Yes, I have it.

15 Q It's in your possession?

16 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
17 A Yes.
18 Q Where? Your house?
19 A No, in my document. where I have
my document.
20 Q Where do you have your document?
21 A In my briefcase.
22 Q Where's your briefcase?
23 A In the car.
24 Q In your care here?
25 A No, I come in today with the train

♀

180

1 M. Eltouby
2 because traffic.
3 Q You have it in your briefcase, a
4 copy of the insurance policy of this company
5 that we're talking about?
6 A Not copy, the original. The
7 original policy.
8 Q Original policy?
9 A Yes.
10 Q And the declaration sheet?
11 A Yes.
12 Q That's for the insurance company
13 we're talking about now?
14 A Yes.
15 Q And you provided a copy of that
16 policy to who?
17 A To Bruce Minsky.
18 Q When?
19 A Couple months ago when starting

20 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
going on, you know, legal fee, paying legal
21 fee, you know.

22 Q who is paying your legal fees now?

23 A who paying legal fee for me now?

24 Me.

25 Q You're paying it out of pocket?

♀

181

1 M. Eltouby

2 A Yes.

3 Q You've paid that out of pocket for
4 all the three lawyers that have been
5 representing you in this case?

6 A Yes.

7 Q I would imagine that's a lot of
8 money?

9 A Excuse me.

10 Q I would imagine that's a lot of
11 money, attorney's fees?

12 A Yes, I know very good lot of
13 money.

14 Q Why haven't you followed up with
15 the insurance company to see about them
16 covering the claim?

17 A I telling you again, I don't know
18 what I talk with who exactly in the insurance
19 company, you know, and probably they transfer
20 me to legal. Until they transfer me to legal,
21 I have to have my lawyer to ask and talk to
22 them. Because if I talking to them as an
23 individual they tell me anything, I would not

24 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
understand it, you know. I forward to Mr.
25 Bruce Minsky to deal with them.

♀

182

1 M. Eltouby
2 Q Have you let any of the other
3 lawyers representing you know about this
4 insurance policy?
5 A No, only Bruce Minsky.
6 Q Why only Mr. Bruce Minsky?
7 MR. SIMON: Note my objection.
8 Don't answer. I'm not going to let him
9 answer.
10 MR. KESHAVARZ: I asked him why.
11 I didn't ask him for communications.
12 MR. SIMON: Why Minsky as opposed
13 to Weinberg?
14 MR. KESHAVARZ: What's the
15 objection?
16 MR. LANE: Not asking him to
17 divulge anything about conversations
18 with an attorney.
19 MR. KESHAVARZ: It's why he did
20 something.
21 MR. SIMON: Why he has one lawyer
22 dealing with rather than another? It's
23 none of your business.
24 MR. KESHAVARZ: That wasn't the
25 question. "None of your business" is

†

183

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

1 M. Eltouby

2 not --

3 MR. SIMON: I object to relevancy.

4 Read it back.

5 (Record read.)

6 MR. SIMON: You really want to

7 know that? It matters to you?

8 Q You may answer.

9 A He's first lawyer for me.

10 Q Why not subsequent attorneys?

11 what happened to the lawyers after?

12 MR. SIMON: I'll concede Mr.

13 Minsky is the best lawyer.

14 Q Go ahead.

15 A He was the first lawyer I give him
16 this, my stuff and then he tell me "I cannot
17 handle it, you got to hire somebody else also,"
18 but he's one of the first, first.

19 Q But did you let Mr. Simon know
20 there was an insurance policy?

21 A No, he doesn't know.

22 Q Why didn't you let Mr. Simon know?

23 A Because he represented Minsky, you
24 know, in couple case, right?

25 Q He represented Minsky?

+

184

1 M. Eltouby

2 A Yes.

3 Q Mr. Simon represented Mr. Minsky?

4 A In some case. And Tuhin, only he
Page 160

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

5 represent me, but other case he don't, you
6 know.

7 MR. SIMON: He's saying in this
8 case I appeared of counsel for Minsky's
9 office at other depositions. Ask all
10 these questions, but I just want to move
11 on.

12 MR. KESHAVARZ: Million dollar
13 question, I want a copy of this
14 insurance policy and declaration page,
15 Mr. Simon, will you have that provided?

16 MR. SIMON: This is an interesting
17 side issue of coverage, but the bottom
18 line is in terms of an insurance policy,
19 generally they're not going to provide
20 any coverage to the extent that there
21 was intentional wrongdoing.

22 MR. KESHAVARZ: That's fine, but
23 there's a policy, particularly a policy
24 that a claim was made against that has
25 to be disclosed.

♀

185

1 M. Eltouby

2 Q Can you get a copy to your
3 attorney?

4 A Yes.

5 MR. SIMON: I'll provide it.

6 MR. KESHAVARZ: Can you provide it
7 next week?

8 THE WITNESS: Yes.
Page 161

NYMG_depo transcript_Mamdoh Eltouby_4.27.15

9 MR. KESHAVARZ: Can you provide it
10 to us next week, Mr. Simon?

11 MR. SIMON: I'm assuming he's
12 referring to the insurance policy which
13 covers the period under which the
14 alleged wrongdoing because I have no
15 idea if it's a claims made policy or an
16 occurrence policy. There's so many
17 other issues involved in insurance
18 coverage, but whatever policy he has, he
19 gives me, I'll forward to you.

20 MR. KESHAVARZ: Okay.

21 Q You only have two insurance
22 companies, Zurich and this other one?

23 A No, one insurance company.

24 Q Oh, it's not Zurich?

25 A No, not Zurich.

♀

186

1 M. Eltouby

2 Q You're unclear on the name?

3 A I don't know name exactly. I
4 assume it was Zurich.

5 Q The insurance policy lapsed or
6 you're current with payments?

7 A I'm current.

8 Q You never lapsed?

9 A Never lapsed.

10 MR. SIMON: Note my objection to
11 the form of the question. I assume the
12 insurance policy was issued not to this
Page 162

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

13 individual, but to one of the
14 dealerships, correct?

15 THE WITNESS: Correct.

16 Q Which dealership?

17 A New York Motor Group.

18 Q Any other ones?

19 A No.

20 Q So policy with New York Motor
21 Group that has never lapsed?

22 A Never lapsed.

23 Q Is there an insurance policy that
24 will cover claims against or do you believe may
25 cover claims against?

♀

187

1 M. Eltouby

2 A Consumer plan.

3 Q Insurance coverage that covers
4 claims for Planet Motors?

5 MR. SIMON: Whatever insurance
6 policies are applicable to any of the
7 following; any of the planet
8 dealerships, the New York Motor Group
9 Dealership or Hillside Motor, I'll
10 provide to you.

11 MR. KESHAVARZ: When?

12 MR. SIMON: As soon as I get it
13 from my client, which should be next
14 week.

15 Q Sometime within the next week can
16 you get a copy?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

17 A Yes, it's only one.

18 MR. SIMON: He'd have to forward
19 to me. We're not parked in the same
20 lot. We came from different stations.

21 Q Fax it to your attorney?

22 A Yes.

23 MR. SIMON: I will get it to him.

24 Q You have your personal issues, I
25 don't want to get into. I don't want to

♀

188

1 M. Eltouby
2 inconvenience you. I'm asking if you have the
3 originals, can you take it to your attorney
4 tomorrow?

5 A Yes, definitely.

6 Q That's all I was asking.

7 MR. SIMON: Also, I'll let you
8 know, I'll inquire of Bruce Minsky and
9 Lloyd Weinstein what, if any,
10 communications they had with any
11 insurance carrier on this.

12 MR. KESHAVARZ: Okay, thank you.

13 Q Now, do you have an insurance
14 policy with Planet Motor Cars?

15 A Planet Motor Cars.

16 Q Any insurance policy with them?

17 MR. SIMON: My representation was
18 for all dealerships, any insurance
19 policy applicable to any of them I'll
20 forward on to you.

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

21 Q Do you know if Planet Motor Cars
22 had an insurance policy?

23 A Yes, they have at least -- I don't
24 know what insurance policy about, you know.

25 Q Do you know if their insurance

♀

189

1 M. Eltouby
2 policy has lapsed?

3 A I don't think so.

4 Q Do you know who has a copy of the
5 insurance policy with Planet Motor Cars?

6 A I don't know. I tried to find
7 this. It's going to be hard.

8 Q What do you mean "it's going to be
9 hard"?

10 A Because company is there -- I got
11 to be looking whose insurance is in this time.

12 Q Who acquired insurance for Planet
13 Motor Cars?

14 A This is the secretary.

15 Q Which is who?

16 A I think his name Julie King.

17 Q Planet Motor Cars, Incorporated,
18 they're still running?

19 A Still open, yes.

20 Q Not just on paper, but is the car
21 dealership actually running?

22 A No car dealership, no.

23 Q When did there seize to be a car
24 dealership for Planet Motor Cars, Inc.?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

25 A Yes. When they vacate?

♀

190

1 M. Eltouby

2 Q Yes,

3 A I think -- I think June, July,
4 '13, something like this.

5 Q Why did they vacate?

6 A Why? I don't know. They have a
7 big lawsuit with big company called Reynold's
8 & Reynold's. This is software business.

9 Q They were sued by Reynolds
10 & Reynolds?

11 A Software business.

12 Q Planet Motor Cars, Incorporated
13 was sued by Reynolds & Reynolds, correct?

14 A Correct.

15 Q And because they were sued by
16 Reynolds & Reynolds, they vacated, right?

17 A Yeah, they cannot afford this.
18 Legal fee big money.

19 Q Say that again?

20 A Big one for legal fee.

21 Q Yes. So they vacated the
22 business?

23 A Exactly.

24 Q Where did the assets from Planet
25 Motor Cars, Incorporated go?

♀

191

1 NYMG_depo transcript_Mamdooh Eltouby_4.27.15
M. Eltouby

2 A I don't know. I not the owner.

3 Q Well, you're the --

4 A Manager. I was not owner.

5 Q What happened to the vehicles on
6 the lot for Planet Motor Cars, Incorporated
7 when they vacated the business in June or July
8 '13?

9 A I told you again and again, all
10 vehicles under company is called Palisades
11 Dealer Funding. It's floor plan company.

12 Q Do you know if it went back to
13 Palisades or do you know if it went to another
14 dealership?

15 A This is probably back to
16 Palisades, yes.

17 Q Do you know one way or the other?
18 You said "probably."

19 A I don't know when.

20 Q Do you know if it went back to
21 Palisades or do you know if it went to another
22 dealership?

23 A I know it's back to Palisades.

24 Q You know the cars on the lot at
25 Planet Motor Cars, Incorporated went back to

+

192

1 M. Eltouby

2 Palisades, correct?

3 A This is all my knowledge.

4 Q Where do you have that knowledge?

5 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
How did you do that?

6 A Excuse me?

7 Q How do you know that?

8 A How I know this?

9 Q How do you know all the cars on
10 the lot at Planet Motor Cars, Incorporated, how
11 do you know those went back to Palisades as
12 opposed to going forward to another dealership?

13 A Yeah, because lot was empty.

14 Q How do you know the cars didn't go
15 to different dealerships?

16 A I know very good this is in
17 wholesaler. He was putting cars over there.
18 He do floor plan by himself. They come take
19 all his cars.

20 MR. KESHAVARZ: Off the record.

21 (Discussion is held off the
22 record.)

23 MR. KESHAVARZ: If anyone's
24 curious, the camera apparently was not
25 on after we got back from lunch. It

+

193

1 M. Eltouby

2 just got turned back on.

3 MR. SIMON: That's fine.

4 Q How much have you paid your
5 attorneys so far?

6 A You don't want to know.

7 Q I do.

8 MR. SIMON: You're concerned we're

9 NYMG_depo_transcript_Mamdoh_Eltouby_4.27.15
seeking counsel fees?

10 MR. KESHAVARZ: You have. Someone
11 demanded for fees.

12 Q How much have you paid for your
13 attorneys?

14 A I don't remember how much. I get
15 back to you.

16 Q Do you owe any of the attorneys
17 money?

18 A Yes, big money.

19 Q Weinstein?

20 A Weinstein, I think he sue me.

21 Q He sued you?

22 A Uh-hum.

23 Q Seriously?

24 A I think so. I don't know.

25 Because I still not pay.

♀

194

1 M. Eltouby

2 Q How much do you owe him about?

3 MR. SIMON: You mean allegedly owe
4 him.

5 Q Allegedly owe him, any idea?

6 A Maybe 6, 7, something like this.

7 Q Do you remember roughly how much
8 you paid him or do you remember?

9 A Huh?

10 Q Do you remember, roughly, how much
11 you paid him, Mr. Weinstein?

12 A I don't know. He not tell me. I

13 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
got to put all the checks I send to him.

14 MR. SIMON: He said 6 or 7, that's
15 thousands, not hundreds.

16 Q Mr. Minsky, how much have you paid
17 him so far?

18 A I don't know because he handle
19 also other cases. Some people take from my
20 account money and I don't know, you know.
21 Different company steal company, you know this.

22 Q One company steals from another
23 company in the car dealership?

24 A Yes, in account I see, but
25 stealing they try first was \$2. Then \$100.

♀

195

1 M. Eltouby
2 Then \$2,000. And then the name insurance
3 company you can never -- Progressive, example.
4 And I say -- my daughter, she taking this
5 Progressive, my insurance and they taken so
6 much money, taken about \$40,000 something and
7 then I return from bank like 26,000, and they
8 steal money. We sue them and company from
9 Ohio.

10 Q "We" what? Who brought the
11 Lawsuit, you personally or the dealership?

12 A No, dealership.

13 Q Which one, do you remember?

14 A New York Motor Group.

15 Q Is that still pending?

16 A Yes.

17 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
Q Where is it filed in state court?
18 A I think sue in Ohio.
19 Q In Ohio?
20 A Yeah.
21 Q How much have you paid Mr. Simon
22 so far?
23 A Mr. Simon? I don't remember. He
24 donate me because he like me very much. He
25 tell me "I help you." He see me, I'm victim.

♀

196

1 M. Eltouby
2 He tell me "I help you in this case."
3 MR. SIMON: Off the record.
4 (Discussion is held off the
5 record.)
6 Q Did Mr. Simon tell you you're
7 going to have to pay a fee so far that you owe
8 him?
9 MR. KESHAVARZ: I'll leave a blank
10 line here in your transcript. You can
11 just fill in how much you paid each
12 attorney so far and how much you owe
13 each attorney so far.
14 THE WITNESS: Yes.
15 INSERT: _____
16 Q Does Tower Insurance sound
17 familiar?
18 A Believe me, I will overnight it or
19 e-mail it to my lawyer and he make it to you.
20 Q You have it scanned already?

21 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
A It's something like thick, like
22 this (indicating).

23 Q You have a scanner at home you can
24 scan?

25 A I have to scan it and e-mail it.

♀

197

1 M. Eltouby
2 MR. SIMON: Off the record.
3 (Discussion is held off the
4 record.)

5 Q Do you remember our client, Mr.
6 Tuhin?

7 A Yes.

8 Q What's the first thing you
9 remember about Mr. Tuhin?

10 A I never meet him until he take the
11 car already and he registered car under his
12 name and everything. And he is -- I ask --
13 also he come in after this. He say "I cannot
14 afford it." I tell him "Why you take it from
15 the beginning?" I ask "What happened with this
16 customer?" He say "It's two days he come in
17 and he bring a friend of his." And we have a
18 salesman speak same language, Bengali. He
19 explain him, also translate to him, you know,
20 everything. And he still sign every line. He
21 agree in all the terms.

22 Then when he come in to asking
23 me -- you know, he not even come in to ask me.
24 He brought this in front of the place. I

25 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
never -- you know, I would never -- I was never

♀

198

1 M. Eltouby
2 there the first time. Second time he come in,
3 then I came and I speak with him. I tell him
4 "what's the problem?" Then he dragging me to
5 7-11 across the street. I try to tell him come
6 into the office. He take me to the 7-11. He
7 have bunch of Bengali friends with him from
8 Bangladesh, you know, all of them. And then he
9 tell me "Listen, I don't want the car." I say
10 "But this not way dealing. You say you don't
11 want car, maybe I help you. I take car, I sell
12 it, you understand, and, you know, I refund, I
13 pay loan off from M&T Bank, we going to be
14 over, it's not first car and last car."

15 Q You offered to do that?

16 A Yes, definitely 110 percent.

17 Q You didn't offer he'd have to pay
18 something? You said you'd take it back, you'd
19 sell it, you'd get him off the note?

20 A I tell him bring me car, I put in
21 lot, I put it for sale and I sell it because
22 I'm out of the money, you know, because I pay
23 the floor plan company. I don't have money. I
24 refund him money or I pay loan completely, you
25 know. It's some process. Either I have to pay

♀

199

1 M. Eltouby
Page 173

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

2 the loan, let insurance company -- which is
3 floor plan company -- pay the loan and the lien
4 on car and put the car again on lot.

5 In meantime, he don't have title
6 to provide me, you know, the title for the car.
7 I tell him "Okay, Mr. Tuhin, if you cannot
8 afford the payment, you know, why you take the
9 car from the beginning?" Then he say "I don't
10 know, I feel like I make mistake or something,"
11 but, you know, I tell him any dealership will
12 not take it. This is used car business. It's
13 not new car or something. It's used car
14 business. I already paid for car and I
15 register car under your name. Not after one
16 month, then you change your mind, you know.

17 Then what happened is he tell me
18 "okay, okay, thank you." Then he bring in car
19 to the place and he take plates out and leave
20 car inside my lot. I tell him "Okay, you
21 cannot leave car inside lot without giving me
22 the title, I can send it and pay off car or
23 something." He have in his mind "No, no, I
24 want to get out."

25 Even I call the bank. I call Mr.

♀

200

1 M. Eltouby
2 Jim Erickson, he's the rep for bank. I explain
3 him situation. I tell him I have customer, he
4 cannot afford it and so is this going to be
5 volunteer repossessed, take car, bank got to
Page 174

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

6 sell car.

7 Then I get on other side when I'm
8 in the middle of this and very, very nasty
9 paralegal lady, she call me. She tell me --
10 she cursing me. She tell me "You have to take
11 the car, no repossession, you have to take car
12 back." So she speak with me very, very, you
13 know, rough. I tell her "You know what, I
14 cannot answer you like this." I give the phone
15 number to my lawyer who was Bruce Minsky.

16 In meantime, I cannot have the car
17 in my lot without title and I not own the car.
18 Anything happen with the car is my
19 responsibility, you know. I take car, I send
20 to my driver. He bring car back to his house.
21 He live like couple blocks away from us. He
22 not living far away. And we left the car over
23 there, you understand, and probably he take
24 car.

25 Then it started the lawsuit

♀

201

1 M. Eltouby
2 without -- I try to help him. He come in like
3 a lion. I try with all my conscious, I tried
4 to help him. I tell "okay, you cannot afford
5 it, let me help you." Instead you bring suit
6 against me.

7 Q Do you remember having any other
8 communications regarding Mr. Tuhin other than
9 what you've testified to?

NYMG_depo transcript_Mamdoch Eltouby_4.27.15

10 A Yeah, he come in one time also,
11 again, I think repossess. We call police.
12 It's no good in front of place. Police came
13 and he tell him -- he invite him inside. He
14 tell me "Give me your driver's license." The
15 police take his driver license. "Well, give
16 him contract." He put driver's license next to
17 contract. "Mr. Tuhin, you sign this?" "Yes."
18 "You sign this?" "Yes." "You sign this?"
19 "You admit you sign everything?" He tell him,
20 yes. He tell him "You cannot go to protest,
21 you have to go to court, but if you go protest,
22 we going to be after you." That's from this
23 time he left.

24 Q You heard the police officers say
25 that?

1

202

M. Eltouby

2 A Yes, in front of my daughter and
3 me, you know. I tell him I tried to help him,
4 you know, he go to different way, very nasty, I
5 don't know, and I try really, really to help
6 him. I'm not against him. I try to help him.
7 If you not can afford it really. You see the
8 payment, you see everything. And he bring in
9 two of his friends to watch everything before
10 he sign.

11 Q How do you know that?

12 A Because my salesman, which is
13 Bengali, he tell me same thing. And also Julio
 Page 176

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

14 Estrada tell me same thing. He bring in two
15 people twice. He come, go, and come back. He
16 can say -- if you don't want the car, you see
17 his payment is high, you can say, "You know
18 what, I don't want car." Definitely he got to
19 get his money back because he not take the car
20 but he taken the car. He registered it under
21 his name. He spend time with the car for 30
22 days or something, you know.

23 Q Who is the Bengali salesman?

24 A This is Duane.

25 Q What's Duane's last name?

+

203

1 M. Eltouby

2 A Say again?

3 MR. SIMON: I think the first name
4 is Dewan.

5 A I don't remember. One second.

6 MR. SIMON: I have it. Dewan
7 Arefin. I'm saying I have it. You
8 texted me and spelled the name.

9 A Believe me, I know going to cost
10 me lawsuit more than car. I try to deal with
11 him, but it's very hard to dealing with the
12 guy, very, very hard to dealing with him, you
13 know.

14 Q Why was it hard to deal with him?

15 A Because I explain to him
16 everything. He want to give me car without
17 title.

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

18 Q Why would he have the title?

19 A Wouldn't the finance company have the title?

20 A No, he had the title with the lien
21 but he probably not receive it or I don't know
22 where he put title. He want to give me the
23 car, that's it.

24 Q What do you mean, "that's it"?

25 A He want to give me car without

♀

204

1 M. Eltouby

2 title, without anything. He tell me "This your
3 car."

4 Q If M&T Bank gave you the title
5 with the lien on it, what would you have done?

6 A M&T in New York City here when
7 lien and title, they give customer the title.

8 Q The original title?

9 A Yes, with lien holder.

10 Q Again, Dewan Arefin, you have a
11 phone number for him?

12 A Yes. I think 718 902-2216.

13 Q Do you know the address for him?

14 A I know very good he lives in
15 Jackson Heights somewhere. I don't know
16 exactly. I can try and get it.

17 MR. KESHAVARZ: I'll ask the
18 reporter to leave a blank line herein.
19 You can fill in the address, please;
20 will you do that?

21 THE WITNESS: Yes.
Page 178

NYMG_depo transcript_Mamdoch Eltouby_4.27.15

22 INSERT: _____

23 Q When's the last time you spoke
24 with Dewan Arefin?

25 A I think is February or March.

♀

205

M. Eltouby

2 Q of '15?

3 A '14.

4 Q You talked to him about the
5 lawsuit?

6 A No, I was asking him for couple of
7 questions, yeah, of, you know, Tuhin, if he can
8 call him or settle this or finish this problem.

9 Q what did he say?

10 A He tell me "I trying." He never
11 get back to me.

12 Q That Dewan said he'd try to
13 contact Tuhin but Tuhin never got back to him?

14 A Could be. Could be. I don't
15 know

16 Q You are not sure?

17 A I'm not sure.

18 Q Who was the sales manager for Mr.
19 Tuhin's deal?

20 A D

31 9 Was Do

22 Mohammed a sales manager or do you know?
23

24 manager.

Page 179

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

♀

206

1 M. Eltouby

2 MR. SIMON: That was in the
3 discovery response, too. I have it. I
4 have it as Mohammed Rasmy.

5 Q What's Mr. Rasmy's phone number?

6 A I think guy he is not here. I
7 think he's in Egypt. He's working in Egyptian
8 movie. All time he have work, he go over there
9 and then come back.

10 Q Is he an actor?

11 A Actor, yes, but actor very small,
12 you know, like he come in as body guard,
13 something like this.

14 Q I see.

15 A Actor without talk.

16 Q Let me know if you can find his
17 number.

18 A I don't think I have his number.

19 Q Do you have an e-mail address for
20 him?

21 A No.

22 Q Do you have an e-mail address for
23 Dewan?

24 A No.

25 Q Was Mohammed Rasmy his actual

♀

207

1 M. Eltouby

Page 180

2 NYMG_depo transcript_Mamdooh Eltouby_4.27.15
name?

3 A Yes.

4 Q Mr. Estrada says it's very common
5 for employees at dealerships to use aliases.

6 Do you know if that's true?

7 A Alias?

8 Q A name that's not theirs.

9 A No, that's not true.

10 Q Did you ask Mr. Estrada about what
11 happened with the deal with Mr. Tuhin?

12 A That's what he tell me exactly.

13 He tell me the guy, I have everything in front
14 of him and every item he's in front of it and
15 sign it, you know. If you have contract here,
16 the sale, did you see?

17 Q So you are saying that he had
18 signatures on all of the lines, Mr. Tuhin says
19 he did not sign that?

20 A No, he never say this. He say in
21 front of the police this is his signature.

22 Q What else do you remember?

23 A Agree everything, all terms.

24 Q Did he say Mr. Estrada told him
25 something that was not true?

♀

208

1 M. Eltouby

2 A No. When he come in the front of
3 the police, he admit he sign every term. And
4 so just only his complaint, he can't afford the
5 car. And he say he want to buy car for 12,500.

6 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
He wants to buy it. He wants to buy, you know,
7 he wants to buy this for this, but he end
8 buying it for this much.

9 Q Do you know why the price changed?

10 A You know, he buy additional, you
know, it's called after market after sale. He
12 buy after sale stuff.

13 Q What stuff?

14 A You know, after sale, you know,
protection plan, all this. Also, credit card
16 he telling me they put on me \$11 every month.
17 Then I call them. "what is this?" They tell
18 me protection plan. I tell them I not agree
19 with this, you know.

20 Q One of the things on this was an
extended warranty program he was never
22 provided, right?

23 A It's provided.

24 Q How do you know that?

25 A Because I pay already for extended

♀

209

1 M. Eltouby
2 warranty. You not get extended warranty for
3 free. This we pay for it.

4 Q Do you have any document that
5 shows that?

6 A Yes, in file.

7 Q Is this the file?

8 MR. SIMON: That's my file. It's
9 in the file. we provided it.

10 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
Q What do you mean by "the file"?
11 MR. SIMON: We provided.
12 Q What do you mean by "the file"?
13 A Tuhin, he already have extended
14 warranty on everything.
15 Q You have a file on Mr. Tuhin?
16 A Yeah, he have also same document I
17 give it to him.
18 Q Where is the file for Mr. Tuhin?
19 A Okay, we have it. My lawyer have
20 it.
21 Q Is that the file for Mr. Tuhin?
22 Your file for Mr. Tuhin, who did you give it
23 to?
24 A I give to Weinstein first and then
25 transfer from Weinstein to Mr. Simon.

♀

210

1 M. Eltouby
2 MR. SIMON: Are you referencing
3 the extended vehicle service agreement,
4 which is the auto protective vehicle
5 service agreement marked as Exhibit L at
6 Tuhin's deposition?
7 MR. KESHAVARZ: Let me take it one
8 step at a time.
9 Q The deal file, it's called a "deal
10 file," right?
11 A Deal jacket.
12 Q Did you give the entire deal
13 jacket to Mr. Weinstein?

14 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
A You have copy in your hand,

15 everything.

16 Q we'll go through this in a second.

17 You gave the entire deal jacket to
18 Mr. Weinstein?

19 A Yes, he's my lawyer.

20 Q Were there any pages missing in
21 the deal jacket when you gave it to Mr.
22 Weinstein?

23 A No.

24 Q Everything was in there?

25 A Yes.

+

211

1 M. Eltouby

2 Q And if you can look at the
3 originals that your attorney has with you, can
4 you go through the originals real quick and see
5 if everything's in there?

6 A You have to ask my attorney.

7 MR. KESHAVARZ: Can we get the
8 deal file?

9 MR. SIMON: why don't you show him
10 all the copies because you have
11 everything.

12 MR. KESHAVARZ: I want to make
13 sure you have the originals there. If I
14 may see them, please? You have the
15 originals in the folder.

16 MR. SIMON: Which document do you
17 want to see?

18 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
Q Take a look at the whole folder,

19 that being everything that's in the original.

20 A This is already extended warranty.

21 Q why don't you go through the file,
22 sir, tell me if everything for Mr. Tuhin's deal
23 jacket is in that folder?

24 A You have here extended warranty.

25 Q If you could go through the rest

♀

212

1 M. Eltouby

2 of the document, please.

3 MR. SIMON: No, I'm not going to
4 permit my client to start going through
5 this.

6 MR. KESHAVARZ: They are original
7 documents.

8 MR. SIMON: Any document you want,
9 just let us know what it is.

10 MR. KESHAVARZ: Let me see the
11 deal file, please.

12 MR. SIMON: No, I provided you
13 copies of everything.

14 MR. KESHAVARZ: No, you haven't.

15 MR. SIMON: What documents are you
16 looking for?

17 MR. KESHAVARZ: You have the deal
18 file right there. You brought it here.
19 You marked them as exhibits at some of
20 the depositions. You never provided us
21 Bates-stamped copies. You have it right

22 NYMG_depo transcript_Mamdoх Eltouby_4.27.15
here.

23 MR. SIMON: I can tell you what I
24 did. I think it was during the
25 deposition of Nada, I gave you guys the

♀

213

1 M. Eltouby
2 deal jacket. You went through my whole
3 deal jacket at leisure for an hour and
4 you made additional copies.

5 MR. KESHAVARZ: That's right
6 there.

7 MR. SIMON: I gave it to you.

8 MR. KESHAVARZ: Let me see it,
9 please.

10 MS. LINDERMAYER: We asked you to
11 provide us it properly as Bates-stamped
12 as is required by the rules. You
13 haven't done that, which means you have
14 not complied with discovery.

15 MR. SIMON: I'm trying to.

16 MS. LINDERMAYER: Whatever you
17 think you produced to us, you need to
18 formally produce it to us in
19 Bates-stamped, Richard. That's
20 evidence, that's not your personal file
21 folder.

22 MR. SIMON: You had the whole day
23 during Nada's deposition.

24 MS. LINDERMAYER: Are you refusing
25 to give us these documents again?

♀

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

214

1 M. Eltouby

2 MR. SIMON: I don't want to go
3 over my client's deal jacket.

4 MS. LINDERMAYER: You have not
5 formally produced anything.

6 MR. KESHAVARZ: You are saying you
7 have original documents from my client's
8 case, right, this deal file?

9 MR. SIMON: And it's been
10 provided.

11 MR. KESHAVARZ: You have the
12 originals sitting next to you now?

13 MR. SIMON: Yes.

14 MR. KESHAVARZ: May I see the
15 original documents, please?

16 MR. SIMON: Here is Exhibit C,
17 retail installment contract.

18 MR. KESHAVARZ: So the record is
19 clear, these are documents that were
20 marked as exhibits in Mr. Tuhin's
21 deposition, right, Mr. Simon?

22 MR. SIMON: Yes. This would be
23 Exhibit N at Tuhin's deposition. We've
24 given you all of them, but some weren't
25 marked because I showed Tuhin the

♀

215

1 M. Eltouby

2 ones --

Page 187

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

3 THE WITNESS: This is the floor
4 plan.

5 MR. SIMON: This is the floor plan
6 contract that was -- what was sent to
7 the bank, the MV50 again. Here's his
8 driver's license. This was Exhibit M at
9 his deposition, the gap waiver. This is
10 just the MV82.

11 MR. LANE: Reason why you are not
12 giving us the folder?

13 MR. SIMON: I gave you the whole
14 deal jacket.

15 MS. LINDERMAYER: You randomly
16 handed us documents without any
17 Bates-stamped numbers at different
18 times.

19 MR. SIMON: I gave you the whole
20 deal jacket.

21 MS. LINDERMAYER: Until we have
22 Bates-stamped numbers we can't verify
23 that.

24 MR. SIMON: This was marked at the
25 deposition as Exhibit D.

+

216

1 M. Eltouby

2 THE WITNESS: This is his original
3 signature.

4 MR. SIMON: It was marked at his
5 deposition.

6 MS. LINDERMAYER: Let the record
 Page 188

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

7 reflect, Richard, you have all of the
8 originals of these documents, including
9 the deal file jacket and, you know, we
10 expect all of these to be preserved up
11 until the point of trial.

12 MR. SIMON: You even photocopied
13 the deal jacket.

14 MS. LINDERMAYER: I understand. I
15 don't want the originals to get
16 destroyed or go missing. It appears
17 you're using it as your personal file
18 for this case.

19 MR. SIMON: No.

20 MS. LINDERMAYER: I just want that
21 on the record.

22 MR. SIMON: It's just the deal
23 jacket papers. It's nothing of my
24 papers.

25 Q Let me ask you, sir, you have the

+

217

1 M. Eltouby
2 file in front of you, is there any document
3 that you believe is part of Mr. Tuhin's deal
4 that is not in front of you right now?

5 A No, this is only document. You
6 see, even here this explain exactly he bought
7 everything here up front, you know. And this
8 here, the bill of sale showing exactly he buy
9 car for 22,000.

10 MR. SIMON: We're referencing
Page 189

NYMG_depo transcript_Mamdoch Eltouby_4.27.15

11 Exhibit B and D at Tuhin's deposition.

12 Q Let me ask you. What documents do
13 you have to show that there was an auto
14 protection policy actually purchased for Mr.
15 Tuhin?

16 A It's in your hand.

17 Q And that is?

18 A Right there.

19 Q That's the document previously
20 marked at Mr. Tuhin's deposition as Defendant's
21 Exhibit L. Is this the document you're
22 referring to?

23 A Yes.

24 Q what proof do you have it's
25 actually been paid, like a check?

♀

218

M. Eltouby

2 A We have to give you the company
3 and we'll call company and we'll get check from
4 them.

5 Q what do you have?

6 A Copy of the check.

7 Q You have a copy of the check you
8 sent?

9 A Yes.

10 Q The company claims they have never
11 received a check from you.

12 A The company?

13 Q Yes.

14 A I doubt it.

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

15 Q Well, would you have a copy of the
16 cancelled check?

17 A Yes.

18 Q You have a copy, you keep copies
19 of the cancelled checks?

20 A Especially when they have case.

21 Q You have copies of all statements
22 from New York Motor Group and cancelled checks?

23 A I can order it from bank.

24 Q Do you keep them?

25 A I can order from the bank.

♀

219

1 M. Eltouby

2 Q I'm asking, do you keep the
3 statements and cancelled checks?

4 A Statement, yes.

5 Q Do you keep cancelled checks?

6 A Cancelled check is always online.
7 If you need anything, I can print it.

8 MR. KESHAVARZ: I'll ask for
9 document production for any proof of
10 payment for anything regarding my
11 client's vehicle.

12 THE WITNESS: No problem.

13 MR. SIMON: You are saying now
14 this company denies that it ever issued
15 the policy or the policy is in effect
16 now?

17 MR. KESHAVARZ: Yes.

18 MR. SIMON: Do you know if Tuhin
Page 191

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

19 ever cancelled this? Because this is
20 cancelable by Tuhin.

21 MR. KESHAVARZ: It's never been
22 paid.

23 A First thing is, M&T Bank, they'd
24 be asking me about the money, not Tuhin.

25 MR. SIMON: If it were cancelled,

+

220

1 M. Eltouby
2 money would go back to M&T Bank because
3 this was part of the financed purchase
4 price.

5 THE WITNESS: Correct.

6 MR. SIMON: When these get
7 cancelled, a client wants it to be
8 cancelled, the check that we get back
9 from them goes back to M&T Bank, not to
10 Tuhin.

11 THE WITNESS: Correct.

12 MR. KESHAVARZ: M&T Bank hadn't
13 given us anything that suggested that
14 had been paid.

15 Q So let me show you what appears to
16 be marked as Defendant's Exhibit B from Mr.
17 Tuhin's deposition of October 27, '14. I want
18 to show you in the middle what's called "VSI
19 for \$90," do you see that?

20 A Yes.

21 Q What's VSI?

22 A This is balance. This is issued
Page 192

NYMG_depo transcript_Mamdooh Eltouby_4.27.15
23 by M&T Bank. This is protection for saying
24 customer die, God forbid, VSI got to be off
25 loan completely. This is something --
♀

221

1 M. Eltouby
2 protection for M&T -- required by M&T Bank by
3 everybody loan.

4 Q That's an additional charge you
5 put on every loan?

6 A Yes, this is the charge. We
7 cannot mark it, this charge, we cannot. This
8 only money go to M&T Bank.

9 Q That happened with Mr. Tuhin's
10 account?

11 A Yes.

12 Q How do you know that?

13 A Excuse me?

14 Q How do you know M&T Bank got a
15 check for \$90 for Mr. Tuhin's deal?

16 A This is already in the loan, added
17 to the loan. No special check.

18 Q You are saying M&T Bank requires
19 VSI to be sold for every deal that's funded
20 through M&T Bank, is that what you are saying?

21 A Correct, every deal.

22 Q Is that true for Santander?

23 A No, Santander is different. Only
24 M&T Bank.
♀

25 Q None of the banks you deal with?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

222

1 M. Eltouby

2 A No.

3 Q M&T Bank requires a VSI charge?

4 A VSI.

5 Q Tell me exactly what that is
6 again.

7 A This is some type of insurance of
8 -- this is for the loan. When person is dying,
9 this loan has to be paid right away. It's only
10 about death.

11 Q What other items are part of Mr.
12 Tuhin's loan that he got? Look at Exhibit B?
13 What's the deluxe package?

14 A Deluxe package, etching, this is a
15 company, they give -- and again, say, example,
16 does you have the car and...

17 Q Sorry?

18 A You driving car for two years, you
19 make total loss. The insurance company, your
20 insurance company, for example, or customer
21 insurance company, they pay for value of the
22 car in this moment. The customer, he always
23 upside down, for example, and he owe much
24 money, more than what he owe. Then this
25 company here, deluxe package, they pay \$25,000

♀

223

1 M. Eltouby

2 and a check belong to that customer and to the

3 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
dealership. He can replace car, buy another
4 car.

5 MR. SIMON: That was marked as
6 Exhibit G at Tuhin's deposition. Is
7 that what you're referencing?

8 THE WITNESS: Yes.

9 Q So the check is issued to
10 Technology Insurance Company?

11 A Yes.

12 Q How much?

13 A I not remember how much.

14 Q How much is the markup?

15 A I don't know exactly. I have to
16 go ask.

17 Q The check was actually issued to
18 Technology Insurance Company?

19 A Sure.

20 Q Would it surprise you Technology
21 Insurance Company has no record of payment?

22 A They don't have payment? No, I
23 doubt it.

24 Q So I'll ask.

25 A I asking this company. I get you

♀

224

1 M. Eltouby
2 this from them.

3 Q Is that something that's
4 cancelable?

5 A No. It says here on policy on
6 back "no cancelable."

7 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
Q And anything else that was sold to

8 Mr. Tuhin for the total loss package, what's
9 that?

10 A Total loss package?

11 MR. SIMON: You mean gap waiver?

12 A Again, I don't know exactly what's
13 total loss package.

14 MR. SIMON: That would have been
15 Exhibit H and M at the deposition, the
16 gap waiver.

17 THE WITNESS: He signed every
18 document. Every document is signed by
19 Mr. Tuhin.

20 MR. SIMON: This is Exhibit M.

21 That would have been Exhibit H, total
22 loss protection for gap insurance.

23 Q Showing you what's marked Exhibit
24 H at Mr. Tuhin's deposition of October 27, '14,
25 what is this?

♀

225

1 M. Eltouby

2 A Policy, also, gap waiver.

3 Q What does that do?

4 A I don't know exactly.

5 Q New York Motor Group sold that to
6 Mr. Tuhin?

7 A I have to find out what's benefit
8 for this. I have to read all this here in
9 back.

10 Q Well, did New York Motor Group

11 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
sell that policy to Mr. Tuhin?

12 A Yes.

13 Q Did New York Motor Group issue a
check to that company?

14 A Yes.

15 Q Probably or yes?

16 A We not sell anything unless it's
paid.

17 Q So you have records of that
payment?

18 A I'll get you record for this.

19 MR. SIMON: Just so it's clear, if
20 a person owns a car and has an
outstanding loan, like M&T Bank, as the
21 value of the car goes down, if the car's
22

+

226

1 M. Eltouby
2 stolen or a total loss in a collision,
3 the amount that you may collect from the
4 insurance company is just the actual
5 value of the car, for which, at that
6 point, may be less than the amount of
7 the balance due to the bank and that's
8 the gap. And this goes for the benefit
9 of M&T Bank instead of making a claim
10 against the customer for that gap; that
11 would guarantee that that gap is gap
12 amount paid to M&T Bank, if the car is a
13 total loss by theft or collision in the
14 first part of the collision, the carrier

15 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
only has to pay the actual value of the
16 car, which could at that point be less
now due the bank, so that's for the
17 benefit of M&T Bank and the customer
pays for this so M&T Bank wouldn't make
18 a claim against them.

19 Q How much did New York Motor Group
charge my client for the policy that's Exhibit
20 H?

21 A I see here 4727.50.

22 Q \$4,727.50 was for the deluxe

+

227

1 M. Eltouby

2 package etching?

3 A Yes, read exactly here. You have
4 to see this here, you know.

5 Q The line is off a little bit.

6 A Yes.

7 MR. SIMON: Well, it looks like
8 it's all included. That would have been
9 prepared by the finance manager?

10 THE WITNESS: Correct.

11 Q New York Motor Group charged a
12 deluxe package etching, charged my client
13 \$4,727.50, correct?

14 A I guess so.

15 MR. SIMON: You mean for the whole
16 thing?

17 Q For the deluxe package etching; is
18 that true?

19 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
A That's what it says.

20 MR. SIMON: And the gap coverage.

21 It looks like it's all part of the same.

22 Q Looking at Exhibit B, in addition
23 to 4,727.50 that New York Motor Group charged
24 my client for the deluxe package etching, it
25 also charged my client \$6,000 and change for

+

228

1 M. Eltouby

2 total loss package in addition to that, right?

3 A This was offered to Mr. Tuhin and
4 Mr. Tuhin bought it. This is option. We not
5 charge him.

6 Q You sold it to him?

7 A No, option. We offer him, they
8 offer him and he paid.

9 Q So you sold it to him?

10 A Okay, sold it. If you want to say
11 it was sold, we sold it. But we offer to him
12 and he bought it and he agree to buy. That's
13 reason why he signed next to each line.

14 Q So why would someone spend \$10,700
15 for some sort of insurance when the sale price
16 of his vehicle was only \$12,000?

17 A That's question you ask Mr. Tuhin
18 why he buying -- why you buying this here when
19 you buying the car for 12,000.

20 Q Do you have any idea why that
21 would be?

22 A I have no idea.

23 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
Q Is that something you would do?
24 A This is something Mr. Tuhin you
25 got to ask him why you buying this stuff, if

♀

229

1 M. Eltouby
2 you buying the car. You should buy this one
3 here only. They offer him this here, and he
4 buy it and he agree.
5 Q Would you purchase it?
6 A Me?
7 Q Yes.
8 A I not buying cars. I buying cars
9 only for company.

10 Q So if Mr. Tuhin didn't get the
11 deluxe package etching and total loss package,
12 the price of the vehicle would be \$10,700 less,
13 right?

14 A I guess so.
15 Q So looking at Exhibit D, why did
16 the price of the vehicle not change when those
17 two items were not listed?

18 A Because in this bill you show him.
19 Q This bill of sale, being Exhibit
20 B?

21 A He itemize this here to understand
22 very well to Mr. Tuhin and we tell him this is
23 -- here we have to put it in the price of the
24 car in order to take it. "You agree?" He say
25 "Yes, I agree." Then we make bill of sale

♀

NYMG_depo transcript Mamdoh Eltouby_4.27.15
230

1 again for all the price and he sign for it and
2 he sign and he say "Okay, I take it, no
3 problem." And he sign everything here in total
4 of the price 26,200 and he sign here and he
5 sign here. Does he agree with this here? And
6 he agree with this here.

8 Q So there is nothing wrong?

9 A Nothing wrong.

10 Q This is nothing wrong with New
11 York Motor Group having Mr. Tuhin sign two
12 bills of sale?

13 A Nothing wrong because sometimes
14 people, they don't understand. If he coming
15 back, we tell him "Okay, excuse, me, you know,
16 very good that's what you buy. We offer you
17 this and you agree."

18 Q Putting aside --

19 A If he say, example, "I'm not agree
20 from beginning," you understand, we never give
21 him this, but if he coming back, he saying "I'm
22 not agreeing," "Excuse me, this you agree 100
23 percent because you sign this here all."

24 Q So for every vehicle New York
25 Motor Group sells to consumers, it gives them

♀

231

1 M. Eltouby
2 two separate -- what do you call the document
3 -- buyer's order or sales?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

4 A Buyer's bill of sale.

5 Q Bill of sale. So for every car
6 that New York Motor Group sells, it gives the
7 consumer two different bills of sale, correct?

8 A Not really.

9 Q What do you mean "not really"?

10 A Not really. For people this is
11 buyer's remorse only. "No, I take --" "I'm not
12 sure, I take it," you know. You tell them
13 "okay." This protect the company. He come
14 back say "No, I don't want it, I never agree."
15 we tell him "No, you agree right here."

16 Q Nada testified for every deal that
17 she saw, there were two bills of sales, every
18 deal she saw at New York Motor Group there were
19 two bill of sales; is that true?

20 A Not really true. I not remember
21 how many people they sign two bill of sale or
22 not.

23 Q Your common practice at New York
24 Motor Group is to give consumers two different
25 bills of sales, right?

♀

232

1 M. Eltouby

2 A It's irrelevant anyhow.

3 MR. SIMON: Note my objection to
4 form, but you can answer.

5 Q Go ahead.

6 A I don't know if they sign two bill
7 of sale, but it is -- two bill of sale is the
Page 202

NYMG_depo transcript_Mamdoh Eltouby_4.27.15
8 same number. We not changing number. Same
9 number. You see here, this is the end. Here
10 is 26,200. The other one here is also 26,200.
11 we not making -- between the two here, the same
12 number end, is not lying.

13 Q You are saying that both Exhibit B
14 and D, the total amount financed is the same
15 number?

16 A Exactly. If he sign two bill of
17 sale or one bill of sale, but number is the
18 number. It's not change. No change any
19 number.

20 MR. SIMON: Note for the record,
21 Defendant's -- well, Exhibit C at
22 Tuhin's deposition is consistent with
23 the same number 26,209.

24 THE WITNESS: Exactly.

25 Q Why does New York Motor Group have

♀

233

1 M. Eltouby
2 customers sign two sets of bills of sale?
3 A Sir, I explain to you before. You
4 want to write this?

5 Q Let me ask you this. In Exhibit
6 D, Mr. Tuhin is not paying for deluxe package
7 etching or total loss package, right?

8 A Are you serious?

9 Q Is that true?

10 A Okay, what's here? What's the
11 number here?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

12 Q You're pointing to the service
13 contract for \$3,000.

14 A No, but what's number here?

15 MR. SIMON: Cost of the car.

16 Q All right, I'm trying to figure
17 out, if you look at the bill of sale, how do
18 you tell what you're purchasing?

19 A You purchase the car -- you
20 purchase the car already for this amount and
21 this here is service contract and amount is 26
22 and he has agreed. I tell you again and again,
23 I try to help him, you understand? He cannot
24 afford payment for 400. What's payment? His
25 payment is written here, \$433. His payment is

♀

234

1 M. Eltouby
2 \$433 monthly and he left already. Before he
3 left already, he knows already his payment
4 monthly \$433.

5 Q So you are not surprised two bills
6 of sale, one with an itemization, one without?

7 A That's irrelevant. I telling you
8 only number is saying. It's the same number.

9 Q Is it common practice at New York
10 Motor Group to have two different bills of sale
11 that have the same amount financed but some
12 have itemizations as to options and other ones
13 don't have an itemization for options, is it
14 common practice for New York Motor Group to
15 have its customers sign two sets of bills of

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

16 sales that have the same amount financed but
17 one is itemized, one is not, that's common?

18 MR. SIMON: Objection to the form
19 of the question. You're assuming every
20 customer is going to buy an add-on?

21 Q That's common practice at New York
22 Motor Group, right?

23 A We offer -- he offer customer
24 already the equipment and he buy it. We not
25 forcing him to buy anything. we offer him. we

♀

235

1 M. Eltouby
2 offer him. Do you understand offer? we not
3 twisting arm tell him "No, you have to buy this
4 stuff" or we put gun in his head, tell him "You
5 have to buy this stuff." No, we offer him "Mr.
6 Customer, would you like to buy this?" He say
7 "Yes."

8 Q Every sale at New York Motor Group
9 there's an add-on?

10 A We're talk about sales here.

11 Q That's not my question.

12 A Excuse me. we talk about this
13 sale here.

14 Q No.

15 A If you want to go to every sale in
16 New York Motor Group is different story.

17 Q I'm asking about your common
18 practice. You've been selling cars your whole
19 life.

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

20 A This is way this -- every F&I you
21 have way to close customer. I think the way he
22 get -- already offer customer this, this -- he
23 tell him "Okay, you getting this, okay, sign
24 here, you take this, sign here." And so, you
25 know, the number is not change. The number

♀

236

1 M. Eltouby
2 here is end total, is number in the end. Same
3 thing.

4 Q You mean the amount financed is
5 the same?

6 A Same thing.

7 Q I've been trying to ask the
8 question a few times.

9 MR. SIMON: Note for the record
10 that his characterizations "both of
11 them," that the bill of sale for
12 purposes of this deposition --

13 MR. KESHAVARZ: Mr. Simon, if
14 you're going to make objection to form,
15 say "objection" to form.

16 MR. SIMON: I object to the
17 terminology.

18 Q Sir, you used the term "bill of
19 sale" for Exhibit B, correct?

20 A Correct.

21 Q That's what it's called in the
22 industry?

23 A Calling what?
 Page 206

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

24 Q The practice in the auto industry,
25 something like this is called a "bill of sale"?
♀

237

1 M. Eltouby
2 A Bill of sale or buyer's order.
3 It's same.
4 Q It's the same.
5 A Similar, yes.
6 Q What's the difference between
7 buyer's order and bill of sale?
8 A Same.
9 Q No difference between the two?
10 A Not really, sir. Not really
11 different.
12 Q When you say "not really
13 different," it's not different --
14 A Not different.
15 Q -- buyer's order and bill of sale.
16 Now, what I'm trying to figure out, anytime New
17 York Motor Group sells an add-on, service
18 contract, etching, total loss protection,
19 anything, anytime that happens, New York Motor
20 Group's policy is to have the consumer sign two
21 bills of sale, one with the itemization, one
22 without; is that true?
23 A Yes.
24 Q And is that true?
25 A Not every deal.
♀

238

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

1 M. Eltouby

2 Q Not every deal?

3 A Not every deal.

4 MR. SIMON: Objection to the form
5 of the question.

6 Q When you say "not every deal"?

7 A Not every deal.

8 Q Not every deal?

9 A Every deal is different. Somebody
10 buying car, cash. Somebody buy only car, he
11 say "No, I want only price of the car and tax
12 and that's it, this I don't want any other
13 things." we don't need to make -- add to bill
14 of sale. Only one bill of sale.

15 Q If there's no add-on, only one
16 bill of sale?

17 A Right.

18 Q If there's an add-on policy, New
19 York Motor Group would have two bills of
20 sale?

21 A Yes, one itemized, one is not
22 itemized.

23 Q You knew what I asked, but the
24 reporter is scowling at us again. I'll ask it
25 again. Anytime New York Motor Group sells

♀

239

1 M. Eltouby

2 anything with an add-on, they would have the
3 customer sign two bills of sale, one with an

4 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
itemization of the add-ons and one without an
5 itemization of the add-on; is that true?

6 A No.

7 Q In what way?

8 A In way this is every bill of sale
9 if customer he agreed to buy -- to buy this
10 package, then we make another bill of sale with
11 itemize, make sure customer cannot go back and
12 say "No, I never offer this, I never did get
13 offer for this," you know. Then we show him
14 bill of sale already, this is exactly "You sign
15 here, we offer you this and you sign next to
16 it." You see here he sign next to it. Okay,
17 this is exactly what we offer him. We tell him
18 "okay, you buy this package, you agree, you
19 say, yes, sign here please that you agree."

20 Q I was just trying to make sure we
21 nailed down the answer to the question and if
22 you answered it, I apologize for asking it
23 again, but it wasn't clear to me from my own
24 handwriting, which is not the clearest about
25 what the answer was.

♀

240

1 M. Eltouby

2 A No problem.

3 Q So the question is, every time New
4 York Motor Group sells a car with an add-on
5 like VSI, deluxe service package.

6 A It's called after sale.

7 Q After sale.

8 NYMG_depo_transcript_Mamdoh_Eltouby_4.27.15
A Correct.

9 Q Anytime there's an after sale,
10 every time that happens, New York Motor Group's
11 policy is to have two bills of sale, one with
12 an itemization of those charges and one without
13 an itemization of those charges; is that true?

14 A Correct.

15 Q Is that also true at the other
16 dealerships you've worked with?

17 A which other dealership?

18 Q Is that also true at Planet Motor,
19 is that true?

20 A NO.

21 Q Is it also true at Hillside?

22 A No, this is only -- every finance
23 manager he do his own policy, you want to show
24 me he not fool the customer, you understand?
25 He don't want to show me he fraud customer. H

25 He don't want to show me he fraud customer. He

♀

241

M. Eltouby

2 tell me "I offer customer this, this, when I
3 offer customer less, he agree and I let him
4 sign, this is his signature and you can call
5 customer, ask him if he sign or not."

6 Q Policy having two bills of sale
7 with itemization and not, that's policy New
8 York Motor Group had before Mr. Estrada?

9 A No, Estrada only he do this.

10 Q You knew about it, you didn't have
11 a problem with it, right?

12 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
A I don't have problem with it
13 because this is the -- number is the same.
14 It's not we change. He not change number from
15 this bill of sale to this bill of sale. It's
16 same number. The number not lie. Anybody can
17 read the number, any nationality can read the
18 number.

19 Q You knew Mr. Estrada was doing
20 that as soon as he started working there,
21 correct?

22 A I know he do this a lot.
23 Especially when he sell. This is after sale.
24 Q You knew he did that from when you
25 started having him work there, right?

♀

242

1 M. Eltouby
2 A More or less.
3 Q Thank you.
4 Look at Exhibit D, which is an
5 itemization of service contract, but not of the
6 other add-ons, deluxe package etching and total
7 package loss.
8 A I explain already.
9 Q No, they have some itemizations in
10 D, but not complete itemizations. Why do you
11 have any itemizations on D?
12 A Which one?
13 Q In D you have itemizations of
14 service contract. Why is that itemized,
15 nothing else?

16 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
A Service contract?

17 Q Yes.

18 A Yeah, because service contract is

19 something return.

20 Q Returnable?

21 A Yes.

22 Q Cancelable?

23 A Yeah, he can cancel. Customer can

24 cancel this.

25 Q Other items --

♀

243

1 M. Eltouby

2 A Is not cancel.

3 Q The other item, is that generally

4 true if an item is sold at New York Motor Group

5 if it's printed underneath where it says

6 "subtotal," those are not cancelable?

7 A Where?

8 Q Says "subtotal" here but here it's

9 blank, but -- D is blank, but B is itemized.

10 Is that always true for New York Motor Group if

11 it's not cancelable it's in the section just

12 beneath "subtotal"?

13 MR. SIMON: I think what happens,

14 the bank financing this deal wants to

15 know what's cancelable or not. The bank

16 wants to know that's cancelable.

17 THE WITNESS: He cancel. This is

18 part of finance, the bank is -- the bank

19 got to get this money back, not him.

20 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
21 MR. SIMON: Actually, the bank
22 requires that. They want to know what's
23 being financed and cancelled so they are
not being ripped off.
24 Q Were you going to say something?
25 A No.

♀

244

1 M. Eltouby
2 Q What is Exhibit A?
3 A This is salesman. He say to
4 finance guy, the customer he wants to pay only
5 this. I have already deposit \$2,000, and, you
6 know, he provide this to the finance guy and he
7 got to sell him the item. So he sold him the
8 car with this here and then come in two sales,
9 one salesman and finance manager.
10 Q Where's the original of Exhibit A?
11 A I don't know.
12 Q Why is it not in the deal file?
13 A I don't know. It's not relevant.
14 They already have here. It cannot be three
15 bill of sales.
16 Q Well, there's two. Why can't
17 there be three?
18 A There cannot be. Here this have
19 any known number, that's all. Just only
20 customer, he wants to pay this. He shows to
21 customer, he wants to pay this. The car is
22 already more than this money, you know,
23 customer he want to pay only this.

24 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
Q So Exhibit A is not a binding
25 agreement, is that what you are saying?
♀

245

1 M. Eltouby
2 A It's nothing, you know.
3 Q Even though the dealership and Mr.
4 Tuhin signed Exhibit A?
5 A Yeah, this could be also -- this
6 is, you know, a buyer's order. This is a
7 buyer's order.
8 Q What's the difference between a
9 buyer's order and a bill of sale?
10 A This is buyer's order. When
11 customer coming in, this is negotiated between
12 him and salesman.
13 Q The dealer signed Exhibit A and
14 Tuhin signed Exhibit A, right?
15 A Okay.
16 Q Is that right?
17 A This is salesman.
18 Q And that happens for all of the
19 cars that New York Motor Group sells, it has a
20 consumer and a dealer both sign the buyer's
21 order first, right?
22 A Buyer's order first. He put
23 money, is he serious buyer, he put in down
24 payment, you know, this mean he's serious buyer
25 and that's reason he bring it to the finance
♀

246

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

1 M. Eltouby
2 office. If you not paying anything, no
3 payment, no down payment, no nothing, the
4 salesman, he not bring it to the finance
5 manager because it's waste of time.

6 Q Has any customer at New York Motor
7 Group if they don't go through with the deal,
8 they have to pay a penalty?

9 A No. This is bill of sale from new
10 car dealer, you know, we copy only.

11 Q I'm sorry?

12 A This is copy from new car dealer,
13 and we take it and put our name and type -- you
14 know, they have all regulations, you
15 understand, for Consumer Affairs, for, you
16 know, Department of Motor Vehicles, all this.
17 They have better, you know, bill of sale. We
18 not create it. This is from new car dealer.

19 Q So the sales documents that New
20 York Motor Group uses, do any of them have a
21 cancellation penalty?

22 A No, no, we don't do cancellation
23 penalty because it's very simple. If customer
24 not taking the car, you understand, he can go
25 to Small Claims Court, get money back. We not

♀

247

1 M. Eltouby
2 make it to be go to small claims. "Mr.
3 Customer, you don't want car, here's your
4 money, bye bye."

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

5 Q You didn't do that for Mr. Tuhin?

6 why didn't you do that for Mr. Tuhin?

7 A He never come back and say "I
8 don't want the car, you know, I want my money
9 back." He never do this. He signed
10 everything.

11 MR. KESHAVARZ: Mark this as the
12 next exhibit.

13 (Thereupon, a demand letter dated
14 9/12/14 was marked as Exhibit 2 for
15 identification, as of this date.)

16 Q I'm going to show you the original
17 copy of Exhibit A. Is this the original
18 version of Exhibit A, sir?

19 A Yes.

20 Q Look at the bottom where it's
21 highlighted. Does it say the customer has to
22 pay a cancellation fee equal to 35 percent of
23 the purchase price?

24 A Okay, this is just only writing,
25 but we never charge any customer this

♀

248

1 M. Eltouby

2 cancellation fee. Give me one customer we
3 charge him cancellation fee. Get me one
4 customer.

5 Q Mr. Tuhin?

6 A Mr. Tuhin? He never asking for
7 his money back. He signed contract. He asking
8 for his money back after two months when he

NYMG_depo transcript_Mamdooh Eltouby_4.27.15
9 driving the car and he decide to go back and he
10 want return the car after car sold to him and
11 registered under his name.

12 Q Exhibit A was a document created
13 by New York Motor Group, correct?

14 A Yes, this one here, same like
15 this, same like other one.

16 Q why did New York Motor Group
17 include the penalty language in Exhibit A?

18 A I telling you again we copy this
19 bill of sale from new car dealer next door, you
20 know.

21 Q New York Motor Group's position
22 Exhibit A --

23 A we don't make this.

24 Q New York Motor Group's position is
25 Exhibit A is not an enforceable agreement

♀

249

1 M. Eltouby
2 between Tuhin and the dealership, is that New
3 York Motor Group's position?

4 A Freeze this because I not
5 understand what he say. What he say?

6 Q Do you understand New York Motor
7 Group's position that Exhibit A is an
8 enforceable agreement between the dealership
9 and Mr. Tuhin or not?

10 A Enforcement?

11 Q Enforceable agreement between
12 them.

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

13 A No.

14 Q It's not an enforceable agreement
15 between them?

16 A No enforcement. We're not enforce
17 anybody to buy car from us.

18 Q When you go home -- you're coming
19 back tomorrow, can you bring the document in
20 your briefcase, bring it back in the morning,
21 the insurance?

22 A Okay, if I catch dealership open.

23 MR. KESHAVARZ: Mark this.

24 (Thereupon, an Internet ad was
25 marked as Exhibit 3 for identification,

♀

250

1 M. Eltouby

2 as of this date.)

3 Q Look at Exhibit 3, is that New
4 York Motor Group's Internet ad for the sale of
5 the vehicle for my client?

6 A Yes. What is this here? Which
7 website is this?

8 Q Is that New York Motor Group's
9 website?

10 A One second.

11 Yes.

12 Q Who determines the price to put on
13 New York Motor Group's website?

14 A Who decided? This is sales
15 manager.

16 Q Who was it for Mr. Tuhin?
Page 218

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

17 A Mohammed Rasmy.

18 MR. KESHAVARZ: Thank you.

19 EXAMINATION BY

20 MR. LANE:

21 Q Mr. Eltouby, my name is Peter
22 Lane. We've met before. You know I represent
23 Anwar Alkatib, Boris Freire, Miriam Osorio,
24 Simon Gabrys, Zhengui Dong, Nasrin Chowdhury,
25 the five other plaintiffs.

♀

251

1 M. Eltouby

2 A I think he settled between Capital
3 Bank and us?

4 Q No, not with you.

5 A He get car for free.

6 Q We can talk more about that in a
7 second.

8 A No problem.

9 Q So I'm going to go through a few
10 more questions this evening. We're going to
11 try to wrap up at 6:00. Then we'll start again
12 tomorrow.

13 I know that Mr. Keshavarz went
14 through this. I want to make sure before I
15 start, you're aware that you are under oath and
16 that you need to answer any questions that I
17 ask you honestly.

18 A Uh-hum.

19 Q If you don't understand anything I
20 say, please ask me to repeat it or rephrase it.

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

21 And let me just get to it. So if
22 I am not mistaken, you've testified, please
23 correct me if I'm wrong, you've testified that
24 you hired Julio Estrada to work for you at New
25 York Motor Group in December '12?

♀

252

1 M. Eltouby

2 A Correct.

3 Q When is the first time you met
4 Julio Estrada?

5 A When I come to Northern Boulevard,
6 he was working in Auto Palace and he ask me to
7 -- he have a customer for a car that belong to
8 the company. And he tell me "I have a customer
9 and I can --" you know, "Can I put customer in
10 the car?" And I tell him "No problem." He ask
11 me how much he want for car. I tell him how
12 much I want for the car. He did already the
13 deal and they did it with no problem.

14 Q I'm not sure I understood what you
15 said, but did Mr. Estrada contact you to see if
16 you would be willing to have the car sold
17 through New York Motor Group using New York
18 Motor Group's financing?

19 A Yes, but he don't have the car.

20 The customer, he asking for particular car. I
21 was -- in this time I have it. And he said he
22 lost that deal, he don't have any money,
23 commission. Then he called me and asked me --
24 I have customer and he wanted the car. And I

NYMG_depo transcript_Mamdoх Eltouby_4.27.15

25 tell him "Okay, go ahead if you want to." He

♀

253

1 M. Eltouby

2 tell me "Okay, I want to do it through you
3 instead of through Auto Palace, you know."
4 Then I did already I did with him the deal and
5 it went through and there was no problem. This
6 the first time I meet him.

7 Q Do you remember what year that
8 was?

9 A Beginning of '11.
10 Q Did you speak to Mr. Estrada again
11 after that before you hired him?

12 A Before I hired him? Yeah, he was
13 coming up and down, you know, it's because I am
14 on 161st Street, right.

15 Q Right.

16 A He is by 50th something, you know,
17 couple blocks away. Not far.

18 Q Both on Northern Boulevard?

19 A Northern Boulevard, you know.

20 Sometimes he come say "Oh, you have nice cars
21 here."

22 Q When did you decide to hire him?

23 A I have a guy, he used to work with
24 him together.

25 Q Angel?

♀

254

1 NYMG_depo transcript_Mamdooh Eltouby_4.27.15
M. Eltouby

2 A Angel. Angel is not finance guy.
3 Angel is sales manager and he tried to learn
4 finance. He is not really finance guy, but he
5 was trying, and he did -- you know, he did
6 deals, you know. In the meantime, he do one
7 deal, he lost two deals, something like this.
8 when Julio come to me, I know they have problem
9 when they closing, you know, the Auto Palace.

10 Q Just so I understand, did Julio
11 come to you asking for a job?

12 A Yes.

13 Q And that was after the District
14 Attorney closed Auto Palace?

15 A Correct.

16 Q So you knew Auto Palace had been
17 shut down by New York State?

18 A Yes.

19 Q When Julio came asking for a job?

20 A Yes.

21 Q What name did Julio Estrada use
22 with you when he met you?

23 A Jay.

24 Q When he came asking for a job, did
25 he ever tell you his name was Julio Estrada?

+

255

1 M. Eltouby

2 A Yeah, I know this.

3 Q You know his name is Julio
4 Estrada?

NYMG_depo_transcript_Mamdoh_Eltouby_4.27.15
5 A Yes, I know this for fact.

6 Q How did you know his name was

7 Julio Estrada?

8 A I see all time everywhere, you
9 know. Angel, he was working with him like
10 almost five years, and he know everything about
11 him, you know, and Angel -- also people coming
12 from Auto Palace says people bugging me for
13 business, you know. I hire couple of them, you
14 know, two salesmen something like that.

15 Q Before you let Julio Estrada begin
16 working at New York Motor Group, did you call
17 the Queens District Attorney to ask about the
18 arrest?

19 A I was with him connected, very
20 connected with the District Attorney because he
21 was try to arrest him, but he doesn't know
22 where he is. Then he knows very good he come
23 up and down to me sometimes, you know. Then I
24 told him, you know, I told District Attorney he
25 asked me for car loan.

♀

256

1 M. Eltouby

2 Q When was this?

3 A That was before I hired him.

4 Q Before you hired him, okay.

5 A And District Attorney told me
6 "okay, give him the car and before you give him
7 the car, let me come see the car." When he
8 come in, he tell me "Listen, I put tracking

9 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
9 device because I got to arrest him sooner or
10 later."

11 Q This is before you hired him?

12 A Yes.

13 Q Okay.

14 A Before when he finish already
15 dealing with Auto Palace.

16 Q When you hired Julio Estrada, did
17 you have him fill out any IRS paperwork?

18 A No, because he have his own
19 company. He have company called "PTG
20 Enterprise." This is his company.

21 Q We've been using the word "hire."
22 You've acknowledged you hired him. So did you
23 make him an employee?

24 A Not really because I don't know
25 nothing and I was scared to hire the guy, you

♀

257

1 M. Eltouby

2 know. I was really don't want to hire him, you
3 know.

4 Q You did not want to hire him?

5 A I no want to hire him.

6 Q why did you hire him?

7 A He begging me. He told me "I have
8 seven kids, please, I'm not the one bad guy."

9 Mr. Cacers (phonetic), he's bad guy, so he push
10 me to rip people. I want this money. I know
11 very good he owe car for 15. He tell us he owe
12 car for 20, you know, some kind of things. You

13 NYMG_depo transcript_Mamdooh Eltouby_4.27.15
got to watch me. I don't do anything and it's
14 -- you can ask my lawyer, you know."

15 Then I have in my mind, I say the
16 guy he can't do anything because if he do
17 something, he got to go to jail right away and
18 he don't want to go to jail, you know. You ask
19 Mr. Driscoll, Detective Edward Driscoll, I
20 cooperated with him. I cooperated with him big
21 time.

22 Q When did you start cooperating
23 with Detective Driscoll?

24 A Long time. Also before he get him
25 arrested.

♀

258

1 M. Eltouby

2 Q But before you hired Julio
3 Estrada, were you in contact with Detective
4 Driscoll?

5 A Yes.

6 Q How did you know to contact
7 Detective Driscoll?

8 A I have his cell phone number.

9 Q Who introduced you to Detective
10 Driscoll?

11 A He come to me.

12 Q When did Detective Driscoll first
13 come to you?

14 A Sometime in middle of '12.

15 Q Why did Detective Driscoll come to
16 you in the middle of '12?

17 NYMG_depo_transcript_Mamdoh_Eltouby_4.27.15
A After he shut down Auto Palace and
18 he ask me couple questions about financing and
19 how the business is and everything, I explain
20 him how this works.

21 Q When you hired Julio Estrada, did
22 you tell Detective Driscoll you hired Estrada?

23 A He knows.

24 Q How did Detective Driscoll know
25 you hired Estrada?

♀

259

1 M. Eltouby

2 A Because I think he feel -- I felt
3 does he want to know exactly, Driscoll, he want
4 to know what he is because he have -- he tried
5 to -- couple things, to arrest him, couple
6 additional things, you know. Then at least he
7 knows where he is.

8 Q So you did give Julio Estrada a
9 loaner car at some point?

10 A No, in this time only when
11 Detective Driscoll tried to, you know, arrest
12 him.

13 Q That was in '14, right?

14 A This is '12.

15 Q '12?

16 A Yes.

17 Q But he was arrested at Auto
18 Palace?

19 A He was arrested at Auto Palace,
20 yes.

NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
21 Q Did you hire everyone who worked
22 at New York Motor Group? Like were you
23 responsible for hiring every person who worked
24 at New York Motor Group?
25 A Yes.

♀

260

1 M. Eltouby
2 Q Did you interview everyone who
3 worked there?
4 A Yes.
5 Q How did you pay your employees?
6 A Pay in checks.
7 Q In checks?
8 A Yes.
9 Q Were any of your employees w2
10 employees?
11 A Yes, some of the employee, you
12 know, because when I hire somebody, you know,
13 the first week, you understand, I see how is
14 the person work, you know, don't need to put
15 him on w2 and after a week he's gone.
16 Q You try them out first?
17 A Yes.
18 Q Julio Estrada, was he a w2
19 employee?
20 A No, he 1099.
21 Q Did you give a 1099 to Estrada or
22 a 1099 to PTG?
23 A To the company, PTG Enterprise.
24 Q When you hired Estrada, did you

25 NYMG_depo_transcript_Mamdoх_Eltouby_4.27.15
allow him to set up his own procedures for

♀

261

1 M. Eltouby

2 financing?

3 A No, what happened is Angel, which
4 he's working with him five years, you know, he
5 come. In the beginning, I don't want to hire
6 him. I was worried, you know, does he come in
7 all time close for Angel and help him to close
8 the deal, you know, and he get successful, you
9 know. He tell me "You see Angel, he cannot
10 structure the deal, I did for him." I say
11 "Thank you," you know. It's couple time until
12 he tell me "Listen, you're missing about 10, 15
13 deals here because Angel, he doesn't know
14 finance, you know, what do you want to do?" I
15 tell him "Listen, I don't want to do this
16 because you have bad record and you have this,
17 this." He tell me "This is all of lying, this
18 is all lie, I can take you to my lawyer and he
19 telling you everything, you know, I'm innocent
20 for all this and you will see."

21 Q So you appreciated that he could
22 close the deals that Angel couldn't close?

23 A Correct.

24 Q And you hoped that he could make
25 you more money?

♀

262

1 M. Eltouby
Page 228

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

2 A No, I hoped only does he do
3 straight deals.

4 Q I understand, but you did believe
5 that Angel was losing deals?

6 A Correct.

7 Q And you hoped if Estrada was
8 working as your finance manager, that you would
9 have more deals closed?

10 A Correct.

11 Q So I don't know if these questions
12 were asked before. There was a lot of talk
13 about several other dealerships. I just want
14 to ask some really point-blank questions.

15 Who owned Planet Motor Cars?

16 A Planet Motor Cars, Mohamed Masoud.

17 Q Are you related to Mohamed Masoud?

18 A No, he's good friend of mine. I
19 know him since I was in Germany. I will send
20 him car to Egypt, you know. Honestly between
21 each other. Honest work.

22 Q Did he live in New York City?

23 A In beginning, yes, and go back and
24 forth.

25 Q Back and forth between Germany?

♀

263

1 M. Eltouby

2 A No.

3 Q Egypt?

4 A In America and Egypt.

5 Q He was a close friend?
Page 229

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

6 A Yes.

7 Q Did your children know him well?

8 A Yes.

9 Q Would your children have ever
10 referred to him as "uncle"?

11 A Not really.

12 Q You were here for your daughter's
13 deposition, Nada?

14 A Yes, this is respectable by us
15 when you say "uncle" for older.

16 Q That's what I mean.

17 A For elder, you know, but, you
18 know, very good. This is no relationship.

19 Q Sure.

20 A This is only a friend.

21 Q Is it common in, I guess, in
22 Egyptian culture to use the term "uncle" for a
23 respected older person?

24 A Yes, respected. And if he come in
25 here stay by us, or if I go to Egypt I stay by

+

264

1 M. Eltouby

2 him, you know, close friend.

3 Q I feel like I've seen different
4 addresses for Planet Motor Cars. 161-10
5 Hillside Avenue and also 161-14 Hillside
6 Avenue.

7 A No, it's 160-14.

8 Q 160-14 is the address for Planet
9 Motor Cars?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

10 A Yes.

11 Q Now, Hillside Motors, LLC, is
12 operating at 160-14 Hillside?

13 A No, 161-10.

14 Q 161-10?

15 A Hillside.

16 Q Hillside. Different address.

17 Did Planet Motors ever use the
18 address 161-10 Hillside Avenue?

19 A Yes, long time.

20 Q When?

21 A Before '10. This is -- they have
22 recession, they moved.

23 Q I'm sorry, after the recession it
24 moved?

25 A When there was recession, they

+

265

1 M. Eltouby

2 moved to small lot.

3 Q To 160-14?

4 A Correct.

5 Q Do you remember who took over
6 161-10 Hillside Avenue?

7 A It was company. I think it's
8 called "Livery Leasing New York."

9 Q When did Hillside open up at
10 161-10?

11 MR. SIMON: You mean Hillside
12 Motors?

13 MR. LANE: Hillside Motors.
Page 231

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

14 Q When did Hillside Motors open up
15 at 161-10 Hillside Avenue?

16 A I don't remember but this sometime
17 '12.

18 Q '12 or so?

19 A Yes.

20 Q When did Planet Motor Cars leave
21 160-14 Hillside Avenue?

22 A This is around -- in the beginning
23 of '12 or '11. End of '11, something like
24 this.

25 Q End of '11?

+

266

1 M. Eltouby

2 A Yes.

3 Q Or '12.

4 Who's the owner of Hillside
5 Motors, LLC?

6 A Shadia Ibrahim.

7 Q Ms. Ibrahim is your partner?

8 A Not partner.

9 Q You live with Ms. Ibrahim?

10 A My boss.

11 Q You live with her?

12 A Yes.

13 Q But you are not married?

14 A Not here.

15 Q You are not married here in the
16 States?

17 A No.

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

18 Q You're married in Egypt?
19 A Yes, some relation. By us it's
20 relation/married. This is exactly like...
21 Q You never entered into civil
22 marriage in New York State?
23 A No.
24 Q But you have children together?
25 A we have children.

♀

267

1 M. Eltouby
2 Q Two children with Ms. Ibrahim?
3 A Yes.
4 Q Why did she decide to open an auto
5 dealership?
6 A I don't know.
7 Q Did she ever work at an auto
8 dealership before '12?
9 A Not really. I don't know. You
10 got to ask her these questions.
11 Q How long have you lived with her?
12 A How long?
13 Q Yes.
14 A How long I lived with her? From
15 1995, 1996.
16 Q When did you first meet her?
17 A In Egypt.
18 Q When, what year?
19 A 1995.
20 Q So in all the time you knew her
21 from 1995 to 2012, did she ever work at an auto

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

22 dealership?

23 A Couple times. Just only accounts
24 payable.

25 Q Had she ever owned a business

+

268

1 M. Eltouby

2 before '12?

3 A No.

4 Q Does she work at Hillside Motors
5 every day?

6 A Yes.

7 Q Does she hire the staff at
8 Hillside Motors?

9 A Yes.

10 Q Does she train the staff at
11 Hillside Motors?

12 A No, she have a manager to do this.

13 Q Who is the finance manager at
14 Hillside Motors?

15 A Somebody name Shawn Fortune.

16 Q We'll have to ask Ms. Ibrahim?

17 A Correct.

18 Q I think Mr. Keshavarz asked you
19 this. I think he told you Julio Estrada
20 testified at his deposition that while he was
21 working for you at New York Motor Group, he
22 would also be sent to Planet Motor Cars to
23 close deals there.

24 A Never.

25 Q No?

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

♀

269

1 M. Eltouby

2 A Never.

3 Q He also indicated that he had been
4 sent over there to help with difficult clients
5 or customers.

6 A Never. Those are people that
7 don't like him.

8 Q People at Planet did not like him?

9 A Did not like him, no.

10 Q Are you aware that cars sold from
11 New York Motor Group's lot sometimes were sold
12 with documents naming Planet Motor Cars as the
13 seller, are you aware of that?

14 A What happened is the -- according
15 to the bank business, you know, he get
16 customer, example, he don't have the bank in
17 New York Motor and then he did it through
18 Planet Motor, that's exactly the deal.

19 Q Who didn't have the bank? You
20 said he didn't have the bank?

21 A New York Motor, say, example, they
22 have M&T Bank and they have, you know, Capital
23 One.

24 Q Let's do --

25 A Have bunch of banks, you know,

♀

270

1 M. Eltouby

Page 235

2 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
3 banks. You know, you're missing the example,
4 Santander. Santander is a sub-prime bank, they
5 take people who have 400 score, take people who
6 have 500 score, they treat people -- this is
7 the sub-prime. Exactly like prime, they void
8 already proof of income and proof of this,
9 proof of this. That's reason bank get
successful and get elevated very, very fast.

10 Then what he did, Julio, you know,
11 have a customer, you know, example, very bad
12 credit, he doesn't have any credit and he
13 doesn't give -- example, off the book, say
14 example, he get paid cash.

15 Q The customer?

16 A He cannot prove his income, you
17 know, but he put down big down payment, say, 30
18 percent of the loan he put up front. Then
19 right away Santander say "As long he put 30
20 percent of the loan, we waive his income."

21 Q Okay.

22 A That's exactly like you buying
23 house, you put 25 percent, no verification
24 income. You get this?

25 Q Yes.

♀

1 M. Eltouby

2 A Thank you.

3 Q What banks would do business with
4 New York Motor Group?

5 A Santander.

6 NYMG_depo_transcript_Mamdoh_Eltouby_4.27.15
7 MR. SIMON: Note my objection to
8 the form of the question. You mean ones
they had a dealer agreement with?

9 MR. LANE: Yes. Thank you. I
10 appreciate that clarification.

11 Q So what banks did New York Motor
12 Group have a dealership financing agreement
13 with?

14 A So Santander.

15 Q What else?

16 A I think only this bank. Other
17 banking -- they have all the other banks.

18 MR. SIMON: I couldn't understand
19 what you said. Could you say it a
20 little bit louder?

21 THE WITNESS: Yes, New York Motor
22 Group have all the banks that Planet
23 Motor Cars have except one bank only.

24 Q Santander?

25 A Correct, thank you.

♀

272

1 M. Eltouby
2 Q New York Motor Group and Planet
3 Motor Cars had all of the same dealership
4 agreements, except New York Motor Group had
5 Santander, Planet Motor Cars didn't?

6 A Planet.

7 Q Planet had Santander, New York
8 didn't, okay.

9 MR. SIMON: I think he got that

10 NYMG_depo transcript_Mamdooh Eltouby_4.27.15
wrong. He said it opposite.

11 MR. GROSSMAN: Read back the
12 question and answer.

13 (Record read.)

14 Q Let's clear that up. That record
15 is a mess.

16 Did Planet Motor Cars have a
17 dealership agreement with Santander?

18 A Yes.

19 Q Did New York Motor Group have a
20 dealership agreement with Santander?

21 A No.

22 Q Did New York Motor Group have a
23 dealership agreement with Capital One Auto
24 Finance?

25 A Yes.

+

273

1 M. Eltouby

2 Q And did Planet Motor Cars have an
3 agreement with Capital One?

4 A Yes.

5 Q So except for Santander, New York
6 Motor Group and Planet Motor Cars had
7 agreements with all of the same banks?

8 A Correct.

9 Q So do I understand it correctly,
10 that if a customer at New York Motor Group
11 would only be approved by a sub-prime bank?

12 A Santander.

13 Q Their loan would have to be

14 NYMG_depo transcript_Mamdoх Eltouby_4.27.15
14 financed through Santander?

15 A The customer removed to Planet

16 Motor Cars and do the deal over there.

17 Q From the physical location of
18 Planet Motor Cars?

19 A Yes, location for Planet Motor
20 Cars.

21 Q So as far as you know --

22 A Instead they lose the customer.

23 Q -- New York Motor Group would lose
24 the customer?

25 A Lose customer because they don't

+

274

1 M. Eltouby
2 have Santander, you know, then they give the
3 deal to Planet Motor Cars.

4 Q Are you aware that customers at
5 New York Motor Group would get transaction
6 documents that listed both New York Motor Group
7 and Planet Motor Cars as the seller?

8 A No.

9 Q You are not aware of that?

10 A No, I don't know.

11 MR. LANE: Mark this as Exhibit 4.

12 (Thereupon, a theft deterrent
13 product protection document was marked
14 as Exhibit 4 for identification, as of
15 this date.)

16 Q I'm going to give you what we
17 marked as Plaintiff's Exhibit 4. I want you to

18 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
19 look at both sides and before I give this to
20 you, this was given to me in response to a
21 demand for documents from your attorney, Bruce
22 Minsky, as documents that were part of the deal
jacket for Anwar Alkatib.

23 A Must make a mistake.

24 Q Okay, why?

25 A Because this here is service

♀

275

1 M. Eltouby

2 contract.

3 Q Service contract?

4 A Service contract. And this is --
5 here's another one. This is -- you see here,
6 this is protection. Maybe he make mistake and
7 make copy of this, copy of this in one paper.
8 Maybe he was trying to save paper for you.

9 Q Those are two separate documents?

10 A Two separate documents, yes. This
11 is service contract, the warranty.

12 Q Right.

13 A This is the protection plan.

14 Q On the service contract, what
15 company is listed as the seller?

16 A Planet Motor Cars.

17 Q On the theft deterrent product
18 protection, what company is listed as the
19 dealership seller?

20 A New York Motor Group.

21 Q Right.

22 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
A This is a mess. This could be
23 mistake for somebody, you know, error, mistake,
24 human, you know.

25 Q Do you remember Boris Freire?

+

276

1 M. Eltouby
2 A Who's Boris Freire?
3 Q Boris Freire and his partner,
4 Miriam Osorio. I don't know if you remember
5 them. I'm not sure actually if you ever spoke
6 of them.

7 A What kind of car?

8 Q Honda Odyssey van.

9 A Honda Odyssey, what year is it?

10 Q '10.

11 A '10. How long ago is this?

12 Q '13. February '13 they bought the
13 car.

14 A Okay.

15 Q So I'm just going to show you
16 several documents that were also given to me by
17 you or by your attorney, Bruce Minsky, in
18 response to a request for all documents in your
19 possession related to Mr. Freire's purchase of
20 the Honda van.

21 A I never hear this guy's complaint.
22 what's wrong? He complain about what?

23 Q That's not my question right now.

24 MR. LANE: Mark this.

25 (Thereupon, a series of documents

+

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

277

1 M. Eltouby
2 from Freire transaction were marked as
3 Exhibit 5 for identification, as of this
4 date.)

5 Q So Mr. Freire was another New York
6 Motor Group customer who only ever visited the
7 dealership at New York Motor Group's location.

8 A Okay.

9 Q And again, these were some
10 documents that were turned over by your
11 attorney, Bruce Minsky, when I asked for
12 everything related to Mr. Freire's transaction.
13 Just take a look at all those documents.
14 Double sided, so look at the front and back of
15 each page.

16 A Okay.

17 Q Page one, what does that first
18 page show us? What kind of document is this?

19 A This is bill of sale.

20 Q Bill of sale. Is that New York
21 Motor Group's name at the top of the document?

22 A Right.

23 Q Next page starts, what kind of
24 document?

25 A The contract.

♀

278

1 M. Eltouby
2 Q Retail installments sales
 Page 242

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

3 contract?

4 A Yes.

5 Q And who's listed as the seller on
6 the retail installment sales contract?

7 MR. SIMON: You need to look.

8 A Santander Consumer, USA.

9 Q Who's listed as the seller on the
10 top of the retail installment contract?

11 A Planet Motor Cars.

12 Q Do you think this is another
13 mistake?

14 A No, another customer of Santander.
15 Santander, you know, but he's suppose -- so I
16 think he give this to the customer to tell him
17 to go over there. And we printed the contract
18 over there because, you know, this supposed to
19 be, you know, copy of the, you know, so we can
20 -- this just only here for protection. This
21 customer, he agree to everything in terms and
22 he supposed to be -- it's missing another bill
23 of sale from Planet Motor Cars.

24 Q Must be another bill of sale in
25 the document.

+

279

1 M. Eltouby

2 A Must be another bill of sale for
3 Planet Motor.

4 This is most important thing,
5 service contract, which says already down
6 there.

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

7 Q Do you recognize whose signature
8 is at the bottom?

9 A Julio Estrada.

10 Q Julio Estrada's at the bottom of
11 the retail contract?

12 A Yes.

13 Q Was Julio Estrada authorized to
14 sign contracts on behalf of New York Motor
15 Cars?

16 A Not really. He feel he's F&I.
17 This is -- actually nobody is. The bank -- he
18 doesn't think. Only specific who signs this
19 here, you know. Most important for bank,
20 signature of the customer is correct. If this
21 is -- I write here, example, Mr. -- any --
22 whatever, and write F&I, bank doesn't care. He
23 care about customer, you know, signature. And
24 you see here in bottom, you see here in the
25 bottom it says also Santander Consumer, USA.

+

280

1 M. Eltouby

2 Q I see it.

3 A Here is Planet Motor Cars. And
4 this here also original contract say customer
5 name and Planet Motor Cars here. It's a
6 Santander deal.

7 Q I understand it's a Santander --

8 A This supposed to be in the folder,
9 another bill of sale say Planet Motor Cars.

10 Q Yes, but if Julio Estrada did not
Page 244

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

11 work for Planet Motor Cars --

12 A He not working there.

13 Q -- why was he signing contracts

14 that list Planet Motor Cars as the seller?

15 A It's irrelevant, you know, it

16 doesn't make any -- you know, doesn't matter.

17 Q Were you aware he was signing

18 contracts?

19 A I was not aware about it.

20 Q You were not aware he was signing

21 contracts?

22 A I suppose to be signing because

23 I'm the signed agreement -- I sign agreement

24 already with Santander.

25 Q On behalf of Planet Motor Cars?

+

281

1 M. Eltouby

2 A But I not do financing, you know,
3 you think every finance manager is call already
4 Santander tell them "Excuse me, I'm finance
5 manager, now I got to sign from now on the
6 contract," no.

7 Q Why did you allow Julio Estrada to
8 sign contracts for Planet Motor Cars?

9 A I'm not allow him, but he don't
10 want to lose deal, probably he sign and he is
11 not funded. You got it?

12 Q So he was able to sign contracts
13 for companies other than New York Motor Group?

14 A Anybody can sign the contract have
Page 245

NYMG_depo transcript_Mamdooh Eltouby_4.27.15
15 working, but working for that Planet Motor Cars
16 or New York Motors, anybody can sign contract.
17 It's not supposed to be Julio.

18 Q Anybody can sign?
19 A Anybody can sign. As long as it's
20 signed in front of him. The customer sign in
21 front of him because the person sign -- say
22 "Yes, I see customer sign."

23 Q But no customers were signing
24 contracts that listed Planet Motor Cars as the
25 seller when they were standing in Julio

♀

282

1 M. Eltouby
2 Estrada's office at New York Motor Group, did
3 you know that?

4 A I know he always take them to
5 other location always, you know, they go sign
6 contract over there. Probably he take him with
7 the car and over there he sign and bring him
8 back, you know, and deliver car from over
9 there. I don't know exactly.

10 Q I thought you had testified before
11 that Julio was never sent over to Planet Motor
12 Cars.

13 A No, he never came.

14 Q He never went to Planet Motor
15 Cars?

16 A He never went to, but he send the
17 customer. He always send customer.

18 Q Who would work with the customer
Page 246

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

19 over at Planet Motor Cars?

20 A Either the other finance guy used
21 to working for us is Cesar or Sean Fortune.

22 Q Sean also worked at Planet Motor
23 Cars?

24 A Yes.

25 Q Before he worked at Hillside?

+

283

1 M. Eltouby

2 A Yes.

3 Q So Sean worked at Planet Motor
4 Cars until it closed?

5 A Sean working, yes.

6 Q After Planet Motor Cars closed,
7 Sean started working for Ms. Ibrahim at
8 Hillside?

9 A Yes.

10 Q He's worked at Planet Motor Cars
11 in '11, '12?

12 A Mostly people is gone.

13 Q Who was the sales manager at
14 Planet Motor Cars?

15 A I don't remember his name exactly.
16 This guy used to work for Lexus dealership. He
17 was manager in Lexus dealership.

18 Q How many employees were there at
19 Planet Motor Cars?

20 A It's small place. It's about four
21 or five, something like this.

22 Q Did you hire Sean to work at
Page 247

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

23 Planet Motor Cars?

24 A Yes.

25 Q You hired him?

+

284

1 M. Eltouby

2 A Yes.

3 Q So you had the ability to hire
4 people to work for Planet Motor Cars?

5 A Yes.

6 Q Again, what was your title at
7 Planet Motor Cars?

8 A Manager.

9 Q You also signed dealership
10 agreements with the banks on behalf of Planet
11 Motor Cars?

12 A Of course.

13 Q When Planet Motor Cars closed, did
14 you ask Ms. Ibrahim to hire Sean at Hillside?

15 A I tell her he's a good guy.

16 Q You recommended that she hire
17 Sean?

18 A Yes.

19 Q Did Sean and Julio ever work
20 together?

21 A Never.

22 Q Who are the other employees at
23 Hillside?

24 A Right now?

25 Q Who works at Hillside right now?

+

NYMG_depo transcript_Mamdoch Eltouby_4.27.15

285

1 M. Eltouby

2 A Salespeople.

3 Q What are their names?

4 A You want names of each one?

5 Q Yes, name of each person working

6 at Hillside now.

7 A Salesman is Jamal.

8 Q What's Jamal's last name?

9 A If you want last name, I got to

10 bring for you all last name tomorrow.

11 Q Okay, so sales is Jamal. Who else

12 is a sales rep?

13 A Alvaro, Javier, Arturo. That's

14 it.

15 Q Sean is the finance rep?

16 A Yes.

17 Q Who's the manager?

18 A Shaheed Khan.

19 Q And Sean is F&I?

20 A Correct.

21 Q Shaheed is the sales manager?

22 A He's general manager.

23 Q Do you supervise any of these

24 people at Hillside?

25 A Actually, I buy cars, serve as

11

286

1 M. Eltouby
2 consultant sometimes.

3 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
3 Q Do you ever tell any of these
4 people what to do at Hillside?
5 A No Shaheed.
6 Q Shaheed is the person?
7 A Yes.
8 Q Does Shaheed supervise Sean?
9 A Yes.
10 Q Shaheed answers to you?
11 A To Ms. Ibrahim.
12 Q Anyone else aside from Ms.
13 Ibrahim?
14 A Yes, sometimes he tell me too
15 because I supervise.
16 Q Do you supervise?
17 A Yes.
18 Q At New York Motor Group, did you
19 have anything to do with advertising the cars?
20 A Usually sales manager.
21 Q Sales manager --
22 A Uh-hum.
23 Q -- would make final decisions on
24 the pricing?
25 A Yeah, I give them bill of sale and

♀

287

1 M. Eltouby
2 they see how much I own car.
3 Q You give them the bill of sale
4 from the auction?
5 A Yes.
6 Q And did your sales manager have

7 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
the ability to change the price higher or lower
8 from what you paid at the auction?

9 A Yes.

10 Q Did you tell the sales manager
11 that he or she could change the price?

12 A I not telling him anything. He's
13 sales manager, he's supposed to sell the car
14 not below cost.

15 Q Did your sales manager work on a
16 salary?

17 A Commission also.

18 Q Only commission?

19 A Commission and sales.

20 Q Commission and sales.

21 And did Julio Estrada have salary?

22 A Commission.

23 Q Only commission?

24 A Commission only.

25 Q Commission only?

♀

288

1 M. Eltouby

2 A Only commission, it's sales. You
3 know, when he sell, you earn commission.

4 Q You work on commissions. Did you
5 ever talk to anyone about how the cars were
6 being advertised at New York Motor Group?

7 A He work in car dealer before and
8 he knows the system. He knows how the
9 advertising. That's reason they get salary for
10 sales manager.

11 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
Q So Mohammed was the sales manager,
12 right?
13 A In the end it was before him
14 couple sales manager.
15 Q Was Danny a sales manager?
16 A Danny, yes.
17 Q And --
18 A Danny who?
19 Q I don't know. I'm asking you.
20 Did you have a sales manager named Danny?
21 A I think so, yes. Danny what?
22 Q I don't know.
23 A Danny, Spanish guy.
24 Q Were you aware that cars were
25 being advertised for lower than book value at

+

289

1 M. Eltouby
2 New York Motor Group?
3 MR. SIMON: Note my objection to
4 the form of the question.
5 A I don't know exactly, but it's --
6 you know, Internet always raise these days.
7 Q Say again?
8 A This time was Internet raise, like
9 if you put in cheaper. When you put cheaper,
10 it get customer.
11 Q But if you put the lower price,
12 you get more customers in the store?
13 A You put lower price, you write
14 disclosure, you have to cover with down

15 NYMG_depo_transcript_Mamdoch_Eltouby_4.27.15
payment. It's amount of finance only, you
16 know, something like that.

17 Q So were you aware that the
18 Internet advertised prices were lower?

19 A Don't forget, I was next to
20 Bargain Hunter, Toyota, Nissan, Volkswagen,
21 Mazda, we always -- we see exactly what you do
22 and we try to copy. We copy and paste.

23 Q When you say "next to," you mean
24 these were other dealerships on the street?

25 A Next to me in the block right

♀

290

1 M. Eltouby
2 away, Bargain Hunter.

3 Q You were always trying to
4 advertise prices lower than those other
5 dealerships?

6 A No, we tried to copy them.

7 Q To copy them?

8 A Yes, but new car dealer is
9 protected and they know very good what you're
10 doing and we try to copy them exactly, you
11 know. When they say -- I see car already in
12 auction, he buying car for 15, how come already
13 advertising for 13, example. Then I see -- I
14 read disclosure for them, you know, they write
15 -- have to this amount of finance, must be --
16 customer must have 700 score better, customer
17 has to bring -- 1,999 is down payment.

18 Q So you would copy the disclosure

19 NYMG_depo transcript_Mamdooh Eltouby_4.27.15
as well?

20 A Yes, it's a no brainer. You don't
21 need to think about does he do something else,
22 you know.

23 MR. LANE: Let's recess. We'll
24 pick up again at 9:30.

25 (Time noted: 6:00 p.m.)

♀

291

1

2 A C K N O W L E D G E M E N T

3

4 STATE OF NEW YORK)

5 : ss

6 COUNTY OF)

7

8 I, MAMDOH ELTOUBY, hereby certify
9 that I have read the transcript of my testimony
10 taken under oath in my deposition of April 27,
11 2015; that the transcript is a true, complete
12 and correct record of my testimony; and that
13 the answers on the record as given by me are
14 true and correct.

15

16

17 MAMDOH ELTOUBY

18

19

20 Signed and subscribed to
21 before me, this ____ day
22 of _____, 20___.

23 NYMG_depo_transcript_Mamdooh_Eltouby_4.27.15
24 _____
25 Notary Public, State of New York

†

292

1
2 I N D E X
3

4 WITNESS PAGE
5 MAMDOH ELTOUBY

6 EXAMINATION BY:

7 MR. KESHAVARZ 6
8 MR. LANE 250

9 E X H I B I T S

10	EXHIBIT	DESCRIPTION	PAGE
11	1	12/4/12 D.A. fraud press release	161
12	2	9/12/14 demand letter	247
13	3	Internet ad	249
14	4	Theft deterrent product protection	274
15	5	Series of documents from Freire transaction	276

17

18
19 DOCUMENTS AND/OR INFORMATION REQUESTED

20	DESCRIPTION	PAGE
21	Name of insurance company	174
22	Copy of any insurance companies and any notice of claims and responses to notice of claims	174
23		
24	(Continued...)	
25		

†

NYMG_depo transcript Mamdoh Eltouby_4.27.15
293

1 DOCUMENTS AND/OR INFORMATION REQUESTED

2 DESCRIPTION

3 Copy of insurance and declaration page 185

4 Copy of whatever insurance applicable 187
5 for dealerships

6 How much paid each attorney and how 204
7 much is still owed

8 Address for Mr. Arefin 204

9 Proof of payment for anything 219
regarding Mr. Tuhin

♀

294

1
2 C E R T I F I C A T E
3

NYMG_depo transcript_Mamdooh Eltouby_4.27.15

4 STATE OF NEW YORK)
5 COUNTY OF BRONX) ss:
6

7 I, KAREN VIGGIANO, a Shorthand
8 Reporter and Notary Public within and for
9 the State of New York, do hereby certify:

10 That MAMDOH ELTOUBY, the witness whose
11 examination is hereinbefore set forth, was duly
12 sworn by me and that this transcript of such
13 examination is a true record of the testimony
14 given by such witness.

15 I further certify that I am not related
16 to any of the parties to this action by blood
17 or marriage and that I am in no way interested
18 in the outcome of this matter.

19

20 IN WITNESS WHEREOF, I have hereunto set my hand
21 this 11th day of May 2015.

22

23

24

KAREN VIGGIANO

25

♀

1

2 UNITED STATES DISTRICT COURT
3 EASTERN DISTRICT OF NEW YORK

4 ANWAR ALKHATIB, Case No.
Plaintiff,
5 -against-
6 NEW YORK MOTOR GROUP LLC, et al.,

13-CV-02337
(ARR)(SMG)

ACTION #1

7 Defendant(s).
8 SHAHADAT TUHIN, Case No.
9 Plaintiff,
-against-
10 NEW YORK MOTOR GROUP LLC, et al.,

13-CV-5643
(ARR)(SMG)

ACTION #2

11 Defendant(s).
12 BORIS FREIRE and MIRIAM OSORIO, Case No.
13 Plaintiffs,
14 -against-
15 NEW YORK MOTOR GROUP LLC, et al.,

13-CV-7291
(ARR)(SMG)

ACTION #3

16 Defendant(s).
17 SIMON GABRYS, Case No.
18 Plaintiff,
19 -against-
20 NEW YORK MOTOR GROUP LLC, et al.,

13-CV-7290
(ARR)(SMG)

ACTION #4

21 Defendant(s).
22 DATE: April 28, 2015

23 CONTINUED VIDEOTAPED EBT OF MAMDOH ELTOUBY

24

1

2 -----x

3 ZHENGHUI DONG,
4 Plaintiff,

Case No.
14-CV-2980
(ARR)(SMG)

5 -against-

ACTION #5

6 NEW YORK MOTOR GROUP LLC, et al.,

7 Defendant(s). -----x

8 NASRIN CHOWDHURY,
9 Plaintiff,

Case No.
14-CV-2981
(ARR)(SMG)

10 -against-

ACTION #6

11 NEW YORK MOTOR GROUP LLC, et al.,

12 Defendant(s). -----x

13

14 CONTINUED VIDEOTAPED DEPOSITION of
15 the Defendants NEW YORK MOTOR GROUP LLC and
16 MAMDOH ELTOUBY, by MAMDOH ELTOUBY, pursuant to
17 Order and Notice, held at the law offices of
18 MFY LEGAL SERVICES, INC., 299 Broadway, 4th
19 floor, New York, New York, on April 28, 2015,
20 commencing at 10:05 A.M., before MEDEA EDER, a
21 shorthand reporter and Notary Public within and
22 for the State of New York.

23

24 REINIG REPORTING, INC.
192 Lexington Avenue
Suite 805
25 New York, New York 10016
(212) 684-7298

1 A P P E A R A N C E S :

2
3 SCHLANGER & SCHLANGER, LLP
4 Attorneys for Plaintiffs/Actions #1, 3, 4, 5, 6 -
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SIMON GABRYS, ZHENGHUI DONG, NASRIN CHOWDHURY
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Pleasantville, New York 10570

5
6 BY: PETER LANE, ESQ., of Counsel
7

8
9 LAW OFFICES OF AHMAD KESHAVARZ
10 Co-Counsel for Plaintiff/Action #2 - SHAHADAT TUHIN
16 Court Street, 26th floor
Brooklyn, New York 11241
11 (NOT PRESENT)

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14 Co-Counsel for Plaintiff/Action #2 - SHAHADAT TUHIN
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15 New York, New York 10007

16 BY: ARIANA LINDEMAYER, ESQ.

17
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19 Attorney for Defendant/Actions #2, 4 and 6 -
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New York, New York 10279

22 BY: LANCE S. GROSSMAN, ESQ.

23
24 (Continued...)

1 A P P E A R A N C E S :

2 -continued-

3 LAW OFFICES OF BRUCE MINSKY, P.C.

4 Attorneys for Defendants/Actions #1, 3, 4, 5, 6 -

5 NEW YORK MOTOR GROUP LLC, MAMDOH ELTOUBY, NADA

SMITH s/h/a NADA ELTOUBY

6 112 Brick Church Road

Spring Valley, New York 10977

7 BY: RICHARD SIMON, ESQ., of Counsel

9 LAW OFFICES OF RICHARD SIMON

10 Attorney for Defendants/Action #2 - NEW YORK

MOTOR GROUP LLC, MAMDOH ELTOUBY, NADA SMITH

s/h/a NADA ELTOUBY

11 39 Lakebridge Drive

Kings Park, New York 11754

12 BY: RICHARD SIMON, ESQ.

14 LeCLAIR RYAN, ESQS.

15 Attorneys for Defendant/Actions #3 and 5 -

SANTANDER CONSUMER USA

16 885 Third Avenue, 16th floor

New York, New York 10022

17 BY: ROBERT J. BRENER, ESQ.

20 oOo

1

2 M A M D O H E L T O U B Y , having been
3 again duly sworn by a Notary Public
4 within and for the State of New York,
5 stated his address as 178 Threepence
6 Drive, Melville, New York 11747,
7 continued to be examined and testified
8 under oath as follows:

9 oOo

10 CONTINUED EXAMINATION BY MR. LANE:

11 Q. Good morning, Mr. Eltouby.

12 A. Good morning.

13 Q. Thanks for coming back. I know we
14 went through this yesterday, but I just want to
15 remind you again that in this deposition the
16 court reporter is going to be taking down every
17 word that I ask and that you answer. I'm going
18 to go through a series of questions about the
19 cases that I represent clients on -- and that
20 is Alkhatib, Freire, Dong, Chowdhury and
21 Gabrys -- versus the New York Motor Group,
22 Planet Motor Cars, yourself, your daughter, and
23 Julio Estrada, as well as the banks involved in
24 these cases.

25 Please answer every question

1 Mamdoh Eltouby

2 clearly with a yes or a no. Don't shake your
3 head, because the court reporter can't take
4 down motions.

5 You testified yesterday, I know.

6 But I don't remember if I asked you if, before
7 yesterday, you had ever testified at a
8 deposition before?

9 A. What do you mean?

10 Q. Have you ever sat at a deposition
11 like this before --

12 A. Yes, I did.

13 Q. -- now?

14 Before yesterday, had you ever
15 done that?

16 A. Yes, when my daughter, Nada --

17 MR. SIMON: No, no, not attend a
18 deposition, but testified at a
19 deposition.

20 A. Oh, testify? I think maybe a long
21 time ago.

22 Q. Do you know what kind of case that
23 was?

24 A. Yes. A customer was have defect
25 in a car.

1 Mamdoh Eltouby

2 Q. And they had sued the dealership?

3 A. They sued Planet Auto Group.

4 Q. When was that?

5 A. That was seven years ago.

6 Q. So you understand that you are

7 under oath when you're testifying?

8 A. Yes.

9 Q. Do you know what that means?

10 A. Yes.

11 Q. Do you understand that the failure

12 to answer truthfully could result in court

13 sanctions, there could be punishments for not

14 answering honestly, and also testifying falsely

15 could be perjury, which could be a criminal

16 case. Do you understand?

17 A. Yes.

18 Q. Are you on any drugs or medication

19 today that would affect --

20 A. No.

21 Q. -- your ability to answer

22 questions?

23 A. No.

24 MR. LANE: Again, just let me

25 finish every question before you answer.

1 Mamdoh Eltouby

2 THE WITNESS: Okay.

3 Q. So you're not on any drugs or
4 medication that would affect your ability to
5 understand and answer questions?

6 A. No.

7 Q. I would like to pick up in an area
8 we were talking about yesterday, which was that
9 we were trying to understand the relationship
10 between Hillside Motors LLC and Planet Motor
11 Cars. Can you just explain what that
12 relationship is?

13 MR. SIMON: Note my objection to
14 the form of the question. You said
15 "We" -- you said "we" were trying. Who
16 is "we"? Are you including him?

17 MR. LANE: You're kidding, right?
18 Are you going to object to every little
19 thing?

20 MR. SIMON: You said "we were
21 trying to understand the relationship."

22 MR. LANE: Right, "we."

23 MR. SIMON: You mean, you are?

24 MR. LANE: I'm using the royal we,
25 yes.

1 Mamdoh Eltouby

2 MR. SIMON: Okay, go on.

3 Q. Could you tell me what the
4 relationship is between Hillside Motors and
5 Planet Motor Cars?

6 A. No relationship.

7 Q. There's no relationship at all?

8 A. No relationship.

9 Q. When Planet Motor Cars closed, did
10 the cars from Planet Motor Cars go to Hillside
11 Motors for sale?

12 A. No.

13 Q. Some of the employees from Planet
14 Motor Cars went to Hillside Motors to work at
15 Hillside; correct?

16 A. Could be.

17 Q. I think yesterday you had said
18 that Shawn, the finance manager, went from
19 Planet to Hillside when Planet closed and
20 Hillside opened?

21 A. Correct.

22 Q. Were there any other employees who
23 worked at Planet that also moved to Hillside
24 when Hillside opened?

25 A. No.

1 Mamdoh Eltouby

2 MR. LANE: I would like to have
3 this marked. I don't know where we left
4 off yesterday.

5 MR. SIMON: Five exhibits.

6 MR. LANE: Five? Okay, so let's
7 start this as Plaintiff's 6.

8 (Document entitled "Vehicle
9 Service Contract," referencing Gaganmeet
10 Singh Bains, is marked as Plaintiff's
11 Exhibit 6 for identification, as of this
12 date.)

13 Q. I'm going to put Plaintiff's
14 Exhibit 6 in front of you. Can you just take a
15 look at all of the documents there. It's three
16 documents, four pages.

17 MR. LANE: I'm sorry, are you
18 talking to your client about an exhibit
19 in front of him during the deposition?

20 MR. SIMON: Well, I mentioned that
21 this is Exhibit 6.

22 MR. LANE: I think it's improper
23 for you to do anything except allow your
24 client to read the exhibit.

25 MR. SIMON: I'm looking at it,

1 Mamdoh Eltouby

2 too.

3 MR. LANE: That's fine, you can
4 look at it, but I would really
5 appreciate it if you would not describe
6 the document to your client, which I
7 would like the record to show you
8 clearly were.

9 MR. SIMON: Yes, I was. Clearly,
10 I was. I'm going to look at it alone,
11 so I won't confer with him. These are
12 multiple documents. Look at all of
13 them. He's going to ask you questions
14 about them.

15 Q. So do you recognize these
16 documents?

17 A. Yes.

18 Q. The front page is a vehicle
19 service contract?

20 A. Vehicle service contract, yes.

21 Q. And the second page is a Total
22 Loss Protection passenger-vehicles registration
23 form; is that correct?

24 A. Yes.

25 MR. SIMON: Keep your voice up so

1 Mamdoh Eltouby

2 she can hear you.

3 A. Yes.

4 Q. And the third and fourth pages
5 are --

6 A. Service contract.

7 Q. -- the retail installment
8 contract?

9 A. Mm-hmm. Yes.

10 Q. Let's start with the last page,
11 the retail installment sales contract. Do you
12 see who the buyer's name is there?

13 A. Yes.

14 Q. Gaganmeet Singh Bains?

15 A. Yes.

16 Q. Do you recognize that name on the
17 third page there?

18 A. This is here.

19 Q. Do you recognize the name?

20 A. I don't know him personally.

21 Q. But do you recognize that name,
22 Gaganmeet Bains?

23 A. I do not recognize every customer.

24 Q. I'm just wondering if you
25 recognize that name.

1 Mamdoh Eltouby

2 A. No.

3 Q. It's not a trick question. Do you
4 recognize the name?

5 A. No.

6 Q. No? Okay. Who is listed as the
7 seller on the retail installment contract?

8 A. Hillside Motors.

9 Q. At 161-10 Hillside Avenue?

10 A. Correct.

11 Q. And what is the date of this
12 contract? It's on the bottom of the second
13 page of it.

14 A. 10/26/13.

15 Q. October 26, 2013?

16 A. Yes.

17 Q. And also someone from Hillside
18 Motors is signing as the representative?

19 A. Correct.

20 Q. Do you recognize that signature?

21 A. Not really.

22 Q. You don't know?

23 A. I don't know who it is.

24 Q. Is that Shawn's signature?

25 A. I don't know.

1 Mamdoh Eltouby

2 Q. But clearly somebody has signed as
3 the F&I representative for Hillside Motors?

4 A. Yes.

5 Q. Okay. Look at the second page.

6 MR. SIMON: Of the exhibit or of
7 the contract?

8 MR. LANE: Of the exhibit.

9 Q. The second page of the exhibit.

10 A. This one?

11 Q. Yes. Is this also dated
12 10/26/2013?

13 A. Correct.

14 Q. Who is listed as the dealer?

15 A. Hillside Motors.

16 Q. And also Gaganmeet Singh Bains is
17 listed as the seller -- as the buyer; correct?

18 A. Mm-hmm.

19 Q. Customer or borrower, excuse me.

20 Gaganmeet Singh Bains is listed as the customer
21 or borrower?

22 A. Mm-hmm.

23 Q. This first page of the exhibit,
24 you identified this as a vehicle service
25 contract; correct?

1 Mamdoh Eltouby

2 A. Yes.

3 Q. Who is listed as the customer?

4 A. Gaganmeet Singh.

5 Q. Gaganmeet Singh Bains is the
6 customer listed here?

7 A. Mm-hmm.

8 Q. Who is listed as the dealer on
9 this contract?

10 A. "Planet Motor Cars" is signed
11 here, but I don't know why you put here.

12 Q. I just wanted you to answer the
13 question: Who is listed as the dealer?

14 A. You read it already on that paper.

15 It's Planet Motor Cars.

16 Q. Thank you. And then who is listed
17 as the lienholder?

18 A. Supposed to be the bank. This is
19 Hillside.

20 Q. Is that Hillside Motors LLC as the
21 lienholder?

22 A. Yes, this is error.

23 Q. Now what is the "vehicle in
24 service date" on this contract?

25 A. October 26, 2013.

1 Mamdoh Eltouby

2 Q. And the customer signature and the
3 dealer signature at the bottom; what is the
4 date next to that?

5 A. 10/26/13.

6 Q. Do you know why Hillside Motors
7 was listing Manhattan Planet Motor Cars as the
8 dealer on a vehicle service contract in October
9 of 2013?

10 A. It's 100 percent error.

11 Q. One hundred percent error?

12 A. Yes.

13 Q. Why do you know it's an error?

14 A. Because this supposed to be here.

15 The lien is the bank.

16 Q. Okay.

17 A. It's not Hillside. The bank is
18 the lien, because they borrowed the money from
19 the bank, it's not borrowed the money from
20 Hillside. It's total error here. Because the
21 two other document it say clearly, clearly they
22 say Hillside Motor. And the contract say
23 Hillside Motor. It's not anything to say here,
24 Planet Motor Car.

25 Q. Right.

1 Mamdoh Eltouby

2 A. Except that this could be, this is
3 him making that error here and write "Planet
4 Motor Car." I don't know why.

5 Q. Who is he?

6 A. I'm sure the finance guy.

7 Q. Why would the finance guy write
8 "Planet Motor Cars" on documents for Hillside
9 Motors?

10 A. Mistake. Error. Mistake. Human
11 mistake. Because there's no Planet Motor Cars
12 at all -- at all -- here.

13 Q. When did Planet Motor Cars stop
14 doing business?

15 A. I think in 2013.

16 Q. And when did --

17 A. July.

18 Q. When did Hillside Motors start
19 doing business?

20 A. I don't know. It's not my
21 company.

22 Q. Yes, but your longtime partner is
23 the owner.

24 A. I'm not partner and not owner.
25 Just working over there buying cars.

1 Mamdoh Eltouby

2 Q. The woman you live with and that
3 you have two children with is the owner of
4 Hillside Motors; correct?

5 A. Probably you read it already. You
6 read it already.

7 Q. You don't recall when she opened
8 the dealership?

9 A. Excuse me?

10 Q. You don't remember when she opened
11 the dealership?

12 A. No.

13 Q. In your experience, who fills out
14 the vehicle service contracts at the
15 dealership?

16 A. The finance manager.

17 Q. How does the finance manager fill
18 out the service contract?

19 A. Probably computer.

20 Q. Probably computer? You don't
21 know?

22 A. I don't know how he fill it. He
23 write it, in a computer he write it. Would be
24 the same mistake. Everybody make mistake.

25 Q. Is Shawn the only finance manager

1 Mamdoh Eltouby

2 at Hillside Motors?

3 A. No. Somebody named Cesar.

4 Q. Cesar is currently a finance
5 manager?

6 A. No, he work for both.

7 Q. Cesar and Shawn --

8 A. Used to be working.

9 Q. Is Cesar still working there?

10 A. I don't know anything about
11 Hillside Motor. Why you asking me the
12 question? I'm telling you this is not my
13 company. I don't know. I not even in the
14 operation, I just only buying cars for this
15 company, you know.

16 Q. I really want to get this
17 straight. You said yesterday -- and correct me
18 if I'm wrong -- yesterday you said that when
19 Planet Motor Cars closed, you told Shadia that
20 Shawn was a good finance guy and you encouraged
21 Shadia to hire Shawn at Hillside; is that
22 correct?

23 A. I don't know if you try to put,
24 you know, words in my mouth.

25 Q. That's why I'm asking you to tell

1 Mamdoh Eltouby

2 me if it's correct.

3 A. I told you a couple of times.

4 It's not my company.

5 Q. That's not the question. That's
6 not the question. The question was: Did you
7 refer Shawn to Shadia?

8 A. Refer is not even -- I get people
9 from outside to work. Because I know so many
10 people already in the industry of car business.
11 I'm 25 years in the business and I know so many
12 people. And I told you I consult people. I'm
13 a New York independent dealer association.
14 That's me. And I can consult any dealership in
15 New York.

16 Q. Great. Can you answer my
17 question? Did you suggest to Shadia that Shawn
18 was a good finance guy?

19 A. Probably, yes.

20 Q. After you told Shadia that, did
21 she hire Shawn to work at Hillside Motors?

22 A. You have to ask her this.

23 Q. Well, we certainly will.

24 A. You have to get deposition and ask
25 her. I don't like to answer anything for

1 Mamdoh Eltouby

2 Shadia.

3 Q. Fine. I'm not asking you to tell
4 me what Shadia said. I'm asking you, in your
5 mind, in your experience, did you notice as a
6 consultant at Hillside -- or in whatever role
7 you have at Hillside -- that after you spoke to
8 Shadia about Shawn she hired Shawn to work at
9 Hillside?

10 A. Probably, yes, because he's
11 working there now.

12 Q. Because he's working there now,
13 okay. Now, again, what was your role at
14 Hillside?

15 A. Excuse me?

16 Q. What is your role at Hillside?
17 What is the title that you have?

18 A. I buying cars and sometimes
19 consultant.

20 Q. Consultant?

21 A. Yes.

22 MR. LANE: I would like to have
23 this exhibit marked as Plaintiff's
24 Exhibit 7.

25 (Multipage document entitled

1 Mamdoh Eltouby
2 "Consent Order," referencing Gaganmeet
3 Singh Bains, is marked as Plaintiff's
4 Exhibit 7 for identification, as of this
5 date.)

6 MR. LANE: Take a look at
7 Exhibit 7. While Mr. Eltouby is looking
8 at it, I will tell you, Richard, that
9 the date is June 11, 2014.

10 THE WITNESS: Okay.

11 Q. Do you recognize this document;
12 Exhibit 7?

13 A. Mm-hmm.

14 Q. You do?

15 A. Yes.

16 Q. What is this?

17 A. This is the complaint from -- from
18 the customer. He just only, he wants money
19 back.

20 Q. From which customer? Can you say
21 his name, please?

22 A. His name is Gaganmeet Singh.

23 Q. Gaganmeet Singh Bains?

24 A. Bains, yes.

25 Q. Is that the same customer who was

1 Mamdoh Eltouby

2 listed on Exhibit 6 that we were looking at?

3 A. Yes.

4 Q. Is that right?

5 A. Mm-hmm.

6 Q. And he filed a complaint with the
7 Department of Consumer Affairs; correct?

8 A. Yes.

9 Q. This is a consent order with the
10 Department of Consumer Affairs and Mr. Bains;
11 is that correct?

12 A. Consumer Affairs and Mr. Bains?

13 Q. Correct. It's a settlement
14 agreement with Consumer Affairs and Mr. Bains?

15 A. Consumer, this is, I recommended
16 this here. Mr. Simon -- Richard Simon -- he
17 went to Consumer Affairs and he settled this.

18 Q. He settled Mr. Bains's complaint
19 at Consumer Affairs?

20 A. Yes. He's here. Do you remember?

21 Q. Did you sign this agreement with
22 Consumer Affairs?

23 A. Yes, he brought it to me and I
24 signed it for him.

25 Q. Is that your signature at the

1 Mamdoh Eltouby

2 bottom of page four of this consent order?

3 A. Yes.

4 Q. Are you listed there as the
5 president?

6 A. No.

7 Q. What does it say there above your
8 signature? Can you read what it says just
9 above your signature? Read the entire --

10 A. No. This is, sometimes this is
11 new already, the settlement was anything that
12 you have with any company and you write it,
13 president. But it's not even president. But
14 Mr. Simon, he was -- he is the one, the lawyer.
15 He will settle everything.

16 Q. Did Mr. Simon represent you in
17 this action at the Department of Consumer
18 Affairs?

19 A. He represent the company, Hillside
20 Motors.

21 Q. Let's be clear. This is a
22 complaint. There was a complaint against
23 Hillside Motors LLC?

24 A. Yes.

25 Q. On the first page of this consent

1 Mamdoh Eltouby

2 order, Hillside Motors LLC is listed as the
3 respondent?

4 A. Respondent, yes.

5 Q. Hillside Motors LLC is the
6 respondent?

7 A. Yes.

8 Q. Okay. And did you hire Mr. Simon
9 to represent Hillside Motors?

10 A. Yes.

11 Q. You hired Mr. Simon to represent
12 Hillside Motors?

13 A. No, I directed the company, and I
14 say this is Mr. Simon. He can do this. And
15 Shadia Ibrahim, the owner of the company, she
16 hired him.

17 Q. Where were you when you signed
18 this document?

19 A. I think I was with him in the
20 Consumer Affairs.

21 Q. At the Department of Consumer
22 Affairs?

23 A. Yes.

24 Q. Why did you go to the Department
25 of Consumer Affairs?

1 Mamdoh Eltouby

2 A. I handle the company. I work in
3 consulting for the company. We avoid any
4 problem in the companies. Yes, I consultant in
5 the company.

6 Q. So your title is consultant?

7 A. Consultant, yes.

8 Q. Then why did you sign this as
9 president?

10 A. I was negligent. I don't see this
11 in particular says "president" or the "owner"
12 or something.

13 Q. Is it a false statement that you
14 are the president of Hillside Motors? Is that
15 a false statement?

16 A. It's not false statement. This
17 is --

18 Q. So you are the president of
19 Hillside Motors?

20 A. The customer --

21 Q. Were you the president of Hillside
22 Motors?

23 A. No.

24 Q. So it's a false statement to say
25 that you are the president of Hillside Motors?

1 Mamdoh Eltouby

2 A. The customer --

3 Q. I'm not asking about Mr. Bains in
4 any way, shape or form.

5 MR. LANE: Please stop
6 interrupting my deposition.

7 MR. SIMON: She asked me to say
8 that.

9 MR. LANE: She didn't ask you a
10 thing.

11 MR. SIMON: She said you're both
12 talking at the same time. She said it.
13 Get angry at her.

14 MR. LANE: Stop interrupting my
15 deposition.

16 MR. SIMON: I refuse to abide by
17 what you're telling me. She said she
18 can't take both of you down, so I was
19 telling him wait until the question is
20 finished. That's not interrupting;
21 that's trying to assist. I tried to
22 assist, and you don't appreciate one
23 iota my grandiose assistance.

24 MR. LANE: I don't appreciate your
25 assistance and I don't appreciate your

1 Mamdoh Eltouby

2 childish outbursts.

3 MR. SIMON: You're not god here.

4 Ask him questions and he'll answer.

5 Wait until he finishes the

6 question before you answer, okay?

7 MR. LANE: I want to be really

8 clear. If you continue this like you

9 were yesterday, we are going to get

10 Judge Gold on the phone.

11 MR. SIMON: Get him on the phone

12 if you want. Give me a break. Is that

13 a threat?

14 MR. LANE: I'm just making it

15 clear that we have limited time. People

16 have said that they have to leave by

17 3:00.

18 MR. SIMON: You're uptight on

19 court. Nobody cares and nobody listens.

20 And that was from Cool Hand Luke, the

21 movie.

22 Q. I'm not asking about Mr. Bains in

23 any way. I am asking you: Was it a false

24 statement, is it false to say that you --

25 A. What do you mean, false?

1 Mamdoh Eltouby

2 MR. LANE: Strike that.

3 Q. Is it untrue to say that you are
4 the president of Hillside Motors?

5 MR. SIMON: Asked and answered. I
6 object.

7 Q. You can answer the question: Is
8 it a false statement that you are the president
9 of Hillside Motors?

10 A. Fault?

11 Q. Yes.

12 A. I'm not faulting anything.

13 Q. "False."

14 A. I'm not faulting anything.

15 Q. Is it untrue that you are the
16 president of Hillside Motors?

17 A. This is settlement only between
18 the --

19 Q. That's not my question. Would you
20 please answer the question?

21 A. I'm not president of Hillside
22 Motors.

23 Q. You are not the president of
24 Hillside Motors?

25 A. I'm not president of Hillside.

1 Mamdoh Eltouby

2 Q. Why did you sign a document that
3 identifies you as the president of Hillside
4 Motors?

5 A. Behalf of the company, behalf of
6 the company.

7 Q. This document identifies you as
8 the president of Hillside Motors.

9 A. Behalf of the company.

10 Q. Is it correct that this document
11 identifies you as president of Hillside Motors?

12 A. I don't know what he's try to find
13 out.

14 MR. SIMON: This is not a trial.

15 This is discovery.

16 Q. Mr. Eltouby --

17 MR. SIMON: I just want to be
18 heard here.

19 MR. LANE: No.

20 MR. SIMON: You have the document
21 and his testimony. We are not trying
22 this case now. Who are you trying to
23 impress? This is not a trial and
24 there's no jurors here.

25 MR. LANE: I'm trying to get the

1 Mamdoh Eltouby

2 answer to the question.

3 MR. SIMON: He answered it. He

4 signed it.

5 MR. LANE: If you don't allow me
6 to continue this line of questioning, we
7 are just going to have to call Judge
8 Gold. Would you please just relax and
9 let him answer these questions?

10 MR. SIMON: I'm refusing to let
11 him answer another question about this
12 document. Let's draw a line in the
13 sand. You've got everything you need
14 about the document. He says he's not
15 the president, yet he signed. What
16 else? This is discovery.

17 MR. LANE: Will you stipulate that
18 he signed this as the president of
19 Hillside Motors?

20 MR. SIMON: He signed it. Whoever
21 prepared that document said he was the
22 president. Ask him if he prepared the
23 document. He was given a document to
24 sign and he signed it. What else do you
25 want him to say?

1 Mamdoh Eltouby

2 Q. Mr. Eltouby, who prepared this
3 document?

4 A. I don't know. It's a Consumer
5 Affair paper. Is this not Consumer Affair?

6 MR. SIMON: Just answer the
7 question.

8 Q. Do you know who prepared this
9 document?

10 A. Consumer Affair, for settlement.

11 Q. Do you know if Mr. Simon reviewed
12 this document before he gave it to you?

13 A. Yes.

14 Q. He did review it before he gave it
15 to you?

16 A. He was with me.

17 Q. Did you read this document before
18 you signed it?

19 A. Not really. I have my lawyer and
20 I trust my lawyer.

21 Q. Did Mr. Simon tell you to sign at
22 that line?

23 A. This is -- yes, tell me we got to
24 be settle with the company and they send a
25 check already. And this is -- we have this

1 Mamdoh Eltouby

2 here is part of the settlement.

3 Q. Did Mr. Simon direct you to sign?

4 A. They have in the company.

5 Q. But he told you to sign the
6 document? Mr. Simon told you to sign the
7 document?

8 A. He is the lawyer from the case.

9 Q. Would you just answer the question
10 yes or no?

11 A. Can you ask him? He's next to me.
12 Just ask.

13 Q. I can't ask him at this
14 deposition, but we may have to have another
15 deposition where we call Mr. Simon as a
16 witness. It's quite possible that we will have
17 to do that.

18 MR. SIMON: Ask your question.

19 Q. For the moment, could you answer
20 this question: Did Mr. Simon direct you to
21 sign this document?

22 A. Yes.

23 Q. Thank you. We may have gone
24 through this yesterday. Can you just remind me
25 who are the lenders that did business with

1 Mamdoh Eltouby

2 Planet Motor Cars? Who are the lenders that
3 did business with Planet Motor Cars in order to
4 finance customers' car purchases?

5 A. M&T Bank. Santander. And what
6 else -- uh, Capital One.

7 Q. Any others?

8 A. Wisdom Financial.

9 Q. Who are the lenders that had
10 dealership agreements with Hillside Motors in
11 order to finance customers' car purchases at
12 Hillside Motors?

13 A. I don't know.

14 Q. You have no idea?

15 A. No idea.

16 Q. Yesterday, if you remember,
17 Mr. Keshavarz had shown you documents from
18 Mr. Tuhin's transaction. And there were
19 multiple buyer's orders or bills of sale. Do
20 you remember that?

21 A. Yes.

22 Q. You testified that there's really
23 no difference between a buyer's order and a
24 bill of sale?

25 A. It's a buyer's order when the

1 Mamdoh Eltouby

2 customer come into the dealership, dealing with
3 the salesman. And the bill of sale is when the
4 final buying the car. And they print it and
5 sign it by finance guy.

6 Q. One of the things that

7 Mr. Keshavarz was asking you about was the fact
8 that in Mr. Tuhin's case, the buyer's order,
9 bill of sale, they each had the same price for
10 the car, but one of them itemized aftermarket
11 product and the other one did not itemize
12 anything.

13 A. Yes.

14 Q. Let me be clear. Let's get the
15 document in front of us. I'm going to put
16 Exhibits B and D from the deposition of
17 Shahadat Tuhin in front of you. You looked at
18 these yesterday with Mr. Keshavarz; right?

19 A. Correct.

20 Q. This is New York Motor Group
21 buyer's orders or bills of sale?

22 A. Correct.

23 Q. This is Exhibit B. Exhibit B
24 shows a selling price of \$12,000 and then shows
25 a service contract for \$3,000 and then itemizes

1 Mamdoh Eltouby

2 some aftermarket --

3 A. "After-sale."

4 Q. After-sale products.

5 A. Mm-hmm.

6 Q. You call them after-sale products?

7 A. Call them after-sale products in
8 the business.

9 Q. And Exhibit D does not itemize any
10 after-sale product, except it does itemize a
11 service contract for \$3,000. But it has an
12 inflated selling price of \$22,795; correct?

13 A. Correct.

14 Q. Correct me if I'm wrong, but I
15 believe what you had told Mr. Keshavarz
16 yesterday is as long as the price is the same
17 at the bottom, you don't think that there's any
18 problem with these documents?

19 A. Correct.

20 Q. So are you aware that some of the
21 sales at New York Motor Group involved multiple
22 bills of sale that had different prices on
23 them?

24 A. No.

25 Q. You're not aware of that?

1 Mamdoh Eltouby

2 A. No.

3 Q. Do you think that that ever
4 occurred?

5 A. What?

6 Q. Do you think it ever occurred that
7 there were sales at your dealership that used
8 different bills of sale with different prices
9 on them?

10 A. I have not knowledge of this.

11 Q. You don't have any knowledge of
12 that?

13 A. I have no clue about this. I know
14 very good this, the bill of sale, is coming
15 from New York Motor Group only.

16 MR. LANE: These are double-sided.

17 Let me submit this package. We will
18 have to put a different label on it.

19 Let's have this marked as Plaintiff's
20 Exhibit 8.

21 (Document with heading of New York
22 Motor Group, referencing Anwar Alkhatab
23 as buyer, dated 12/18/12, is marked as
24 Plaintiff's Exhibit 8 for
25 identification, as of this date.)

1 Mamdoh Eltouby

2 Q. Could you look at these two pages
3 marked as Plaintiff's Exhibit 8?

4 A. Yes.

5 Q. Are those bills of sale from New
6 York Motor Group?

7 A. Yes. Not this one. This is buyer
8 order and this is bill of sale.

9 Q. What is the difference between a
10 buyer's order and bill of sale?

11 A. I explained before. I say the
12 customer --

13 MR. GROSSMAN: Counsel, I'm sorry
14 to interrupt but he's pointing to two
15 documents. I think the record needs to
16 reflect that.

17 MR. LANE: Sure, we'll make it
18 clear.

19 Q. What is the difference between the
20 buyer's order and the bill of sale?

21 A. I explained to you before. When
22 the customer come into the dealership, he meet
23 first of all with the salesman. Customer he
24 want to pay whatever he want to pay. He want
25 to, we say okay. This is not final; this is

1 Mamdoh Eltouby

2 the customer, he wants. He says here's the
3 price for the car -- the customer he want to
4 pay this, you know.

5 Q. Okay.

6 A. And then we take from him the
7 deposit, like \$200 or something, and here he go
8 to the F&I, the financing, which is they
9 finalize everything with him.

10 Q. So let me ask you: Are these two
11 forms identical? And I'm not talking about
12 the --

13 A. Yes, identical.

14 Q. -- information that's added, but
15 the forms are identical?

16 A. Exactly. It's identical.

17 Q. But it is your policy or it was
18 your policy at New York Motor Group to refer to
19 this form as a "buyer's order" --

20 A. Buyer's order, yes.

21 Q. -- when the customer indicates
22 their interest in buying the car --

23 A. Correct, yes.

24 Q. -- and then to complete a
25 different one called a "bill of sale" --

1 Mamdoh Eltouby

2 A. Bill of sale. Finalize every
3 number.

4 Q. -- after they have met with the
5 F&I representative?

6 A. Yes, finalize with every number.

7 Q. Okay. So the one that you're
8 calling a "buyer's order" -- in Exhibit 8 --
9 shows what as the selling price? What's the
10 selling price showing on the buyer's order?

11 A. Sale price is \$17,500, but it's
12 obstructed -- or what's calling it?

13 Q. The lines down?

14 A. Yes, goes down. That's the
15 customer, he wants to pay \$13,000. He wants,
16 but that's not finalized. He go to the F&I
17 finance manager and the finance manager sit
18 down with him and they sell him also the
19 aftermarket, after-sale, to pay in the same
20 time. It's like negotiating.

21 Q. I apologize if this was asked
22 yesterday, but I just want to make sure I'm
23 clear. This document that you're identifying
24 as the buyer's order --

25 A. Buyer's order, which is between

1 Mamdoh Eltouby

2 the salesman and the customer.

3 Q. So this is not a binding contract

4 between the customer --

5 A. No, no.

6 Q. -- and the dealership?

7 A. No, no.

8 Q. It is not a binding contract

9 between the customer --

10 A. No. Because the customer, if he
11 go inside and he sit down with the salesman or
12 the F&I and finalize, he can say, "No, no, no,
13 I don't want this. Give me my money back."

14 That's it.

15 MR. GROSSMAN: The one with the
16 stamp on it is the one that he's saying
17 is not a binding contract?

18 MR. LANE: It is not a binding
19 contract.

20 MR. GROSSMAN: Okay.

21 MR. LANE: We will call that "page
22 one" of Exhibit 8.

23 MR. GROSSMAN: The one that has
24 the stamp on it.

25 MR. LANE: Yes. It has been

1 Mamdoh Eltouby

2 identified as the buyer's order.

3 Q. Exhibit 8 has been identified as
4 not a binding contract between the dealership
5 and customer?

6 A. No, the customer, he can --

7 Q. The customer can back out of this
8 contact?

9 A. He can say, "I don't want it, no,"
10 after he sees the number, the real number.

11 Q. So after the customer sees the
12 cost of the loan and --

13 A. Yes.

14 Q. -- the cost of add-ons or
15 after-sale products?

16 A. Yes.

17 Q. If he doesn't want the transaction
18 he can back out?

19 A. Exactly.

20 Q. And get a full refund?

21 A. Correct. Look at this here. He
22 paid \$200. You think we going to hold him to
23 \$200?

24 Q. Okay. So I believe that

25 Mr. Keshavarz reviewed this with you yesterday,

1 Mamdoh Eltouby

2 but at the bottom of this contract -- at the
3 bottom of either contract, either the bill of
4 sale or the buyer's order, doesn't it say that
5 there will be a forfeiture of 35 percent of the
6 sale price of the vehicle?

7 A. This is standard bill of sale, the
8 standard bill of sale, with all this writing.
9 This you read here, all this here, you have to
10 read this, all this stuff here. This is a
11 standard bill of sale.

12 Q. Was it your policy to ever enforce
13 the 35-percent forfeiture that is indicated on
14 this?

15 A. No.

16 Q. You never intended that to be
17 enforced?

18 A. No.

19 Q. Did you know that your employees
20 would regularly try to enforce the 35-percent
21 forfeiture?

22 A. I don't think so. It could be,
23 but this I don't think so.

24 Q. It could be, but you don't think
25 so?

1 Mamdoh Eltouby

2 A. Could be. Not in front of me,
3 never in front of me.

4 Q. But why didn't you know whether or
5 not your employees were trying to enforce a
6 35-percent forfeiture?

7 A. I don't -- I don't know if this is
8 my -- my employees tried to force anything, or
9 tried to enforce. I don't know this.

10 Q. You don't know?

11 A. I don't know. You're not allowed.
12 You're not allowed.

13 Q. Did you ever tell your employees,
14 "Even though the bill of sale says that there's
15 a 35-percent forfeiture for a customer backing
16 out after signing the bill of sale, never
17 enforce the 35-percent forfeiture"? Did you
18 ever tell your employees that?

19 A. Yes.

20 Q. You did?

21 A. Yes, I did.

22 Q. When did you tell your employees
23 that?

24 A. From the beginning when they
25 starting, you know, to work with us, you know.

1 Mamdoh Eltouby

2 I say I don't want any problems. I want a
3 smooth and clean business. I don't want
4 anybody to be complaining about us.

5 Q. But how did you train them on
6 refunds for customers who wanted to discontinue
7 a transaction?

8 A. I not train them, because they was
9 trained already. I don't bring in people this
10 first time they working in a car business.

11 Q. So you didn't train them?

12 A. I take people from used to be
13 working for the car business.

14 Q. So you didn't train them when they
15 started working at New York Motor Group?

16 A. No. I not train them, but this, I
17 say I don't want any problem with any customer.
18 I don't want a problem. We give him his money
19 back.

20 Q. So do you have a written set of
21 policies for the people who work at your
22 dealership?

23 A. No.

24 Q. You do not have written policies?

25 A. No.

1 Mamdoh Eltouby

2 Q. Did you ever tell Alex that he was
3 never to enforce a 35-percent forfeiture?

4 A. Sure, I tell him.

5 Q. You told Alex that?

6 A. Mm-hmm.

7 Q. Did you ever tell Julio Estrada
8 that he should never enforce the 35-percent
9 forfeiture?

10 A. Yes, I tell him.

11 Q. When did you tell that to Julio
12 Estrada?

13 A. I tell him this because he -- I
14 hear because he used to do. That's out of
15 balance. I tell him not by me. I don't want
16 anything or any -- anything from that. Forget
17 about anything what you did Auto Palace here.
18 I don't want any problem. I don't want any
19 customer get complaint.

20 Q. When did you hear that he had done
21 that at Auto Palace?

22 A. This is already in the press
23 release from the DA.

24 Q. So when you read the press
25 release --

1 Mamdoh Eltouby

2 A. Yes.

3 Q. -- you were aware that Julio
4 Estrada would try to enforce a forfeiture on
5 customers when they tried to terminate a
6 transaction?

7 A. I hear, yes. I heard this.

8 Q. Where did you hear that?

9 A. I heard this from Angel.

10 Q. So you knew this before you hired
11 Julio Estrada?

12 A. Yes. But I tell them is not by
13 me, he cannot do this.

14 Q. Did you tell that to Dewan when
15 you hired him?

16 A. Yes.

17 Q. Did you tell that to Mohamed, your
18 sales manager --

19 A. Yes.

20 Q. -- before he started working at
21 New York Motor Group?

22 A. Yes.

23 Q. Did you ever explain that to your
24 daughter, Nada, before she started working at
25 New York Motor Group?

1 Mamdoh Eltouby

2 A. Yes.

3 Q. Did you have a sales
4 representative named Kevin at New York Motor
5 Group?

6 A. Kevin?

7 Q. He spoke Chinese?

8 A. Oh, yes.

9 Q. Was his name Kevin?

10 A. Yes.

11 Q. Did you ever tell Kevin that they
12 were never to enforce --

13 A. Yes.

14 Q. -- a 35-percent forfeiture?

15 A. Yes.

16 Q. Do you remember when you told this
17 to Kevin?

18 A. When he come and work for us.

19 Q. When did Kevin start working for
20 you?

21 A. Sometime in 2013, but I don't know
22 exactly which month.

23 Q. Okay. Do you know Kevin's full
24 name?

25 A. Not really.

1 Mamdoh Eltouby

2 Q. Do you have contact information
3 for Kevin?

4 A. Used to. You know, he's a Chinese
5 salesman famous in the Northern Boulevard. I
6 can go up and down and find out where he work
7 and I can get that for you.

8 Q. All right, that would be
9 wonderful. I would like that.

10 A. Yes.

11 *RQ MR. LANE: We're going to leave
12 a blank in the transcript. I will
13 furnish a copy of the transcript to
14 Mr. Eltouby's counsel, and Mr. Eltouby
15 will provide us with the full name and
16 all contact information for Kevin, the
17 salesperson who spoke Chinese at the
18 dealership.

19 INSERT: _____

20 INSERT: _____

21 Q. It may have been asked yesterday
22 if you had the contact information for Dewan.
23 I think you gave us a phone number for Dewan.

24 A. I gave the phone number and first
25 name and last name.

1 Mamdoh Eltouby

2 Q. Last name, okay. And we know
3 where to find Julio Estrada.

4 Do you have contact information
5 for Angel Santiago?

6 A. Yes.

7 Q. Do you have it with you?

8 A. Uh.

9 *RQ MR. LANE: We will leave a blank
10 in the transcript for Angel Santiago's
11 contact information, and you will fill
12 that in as well.

13 THE WITNESS: Yes.

14 INSERT: _____

15 INSERT: _____

16 *RQ MR. LANE: I think we already did
17 this with Mohamed. You will try to find
18 us contact information for Mohamed as
19 well.

20 INSERT: _____

21 INSERT: _____

22 THE WITNESS: Okay.

23 Q. Did you have employee files?

24 A. Yes.

25 Q. Where are those files?

1 Mamdoh Eltouby

2 A. I put in storage.

3 Q. In storage?

4 A. Yes.

5 Q. We asked for those files, but they
6 were never produced. Did anybody tell you that
7 we asked for those files?

8 A. No.

9 *RQ MR. LANE: I'm going to call for
10 production of all files on all employees
11 working at New York Motor Group between
12 2010 and the present. I will put that
13 in writing.

14 MR. SIMON: I note for the record.

15 You mean the personnel files?

16 MR. LANE: I want any piece of
17 paper the dealership has on any person
18 who worked for them, whether it's a
19 personnel file, contact information,
20 Social Security numbers, IRS papers,
21 performance reviews, proof of payment to
22 these people. I will document exactly
23 what I'm looking for and I will put it
24 in writing. But I'm calling for
25 production of all files related to every

1 Mamdoh Eltouby

2 employee who worked at New York Motor
3 Group from 2010 to the present.

4 MR. SIMON: I'm just going to
5 state that on behalf of New York Motor
6 Group, regarding some of that
7 information in these files there may be
8 a privacy concern as to those particular
9 employees. We may have to try to locate
10 them or put them on notice of this
11 request to give them an opportunity to
12 file some objection.

13 MR. LANE: Sure.

14 MR. SIMON: Especially if there's
15 Social Security numbers and personal
16 information.

17 MR. LANE: We can probably talk
18 about the extent of that. I don't want
19 Mr. Eltouby doing anything that is going
20 to be in violation of privacy concerns,
21 so why don't you put it in writing and
22 then we can talk about the extent of it.

23 MR. SIMON: As to their name and
24 last-known address, you're entitled to
25 that.

1 Mamdoh Eltouby

2 MR. LANE: Okay. I'm wondering,
3 because we had testimony from
4 Mr. Eltouby about the way he hired
5 people and paid people, I think that we
6 may be entitled to some evidence of the
7 manner in which he employed people and
8 paid people -- whether it's W-2s or not,
9 and whether the W-2s have redacted
10 confidential information or not.

11 Again, I'll put this in writing,
12 we can talk about it, and if it's going
13 to require a ruling from the Court, then
14 we'll have to visit the Court.

15 MR. SIMON: Just note my
16 objection, when you say that "he" paid
17 people -- I understand there's an
18 understanding that they were employees
19 of the entity and were paid by the
20 entity, not by an individual. Can you
21 just put it in writing and we will try
22 to give you as much information as we
23 can.

24 MR. LANE: Let's clarify that.

25 Q. How did you pay the people who

1 Mamdoh Eltouby

2 worked at New York Motor Group?

3 MR. SIMON: Note my objection. Do
4 you mean they were paid by New York
5 Motor Group?

6 Q. If you understand the question,
7 please answer it. **How did you pay people who**
8 worked at New York Motor Group?

9 A. I think with checks, W-2.

10 Q. Who wrote the checks?

11 A. Accountant.

12 Q. Accountant?

13 A. Mm-hmm.

14 Q. Who was your accountant?

15 A. Mr. Ahmed Youssef.

16 Q. Ahmed Youssef?

17 A. Yes.

18 Q. A-H-M-E-D?

19 A. Yes.

20 Q. Y-U?

21 A. Y-O-U-S-S-E-F.

22 Q. Do you have Mr. Youssef's contact
23 information?

24 A. Yes.

25 Q. Do you know it?

1 Mamdoh Eltouby

2 A. Not with me right now.

3 *RQ MR. LANE: We will leave a blank
4 in the transcript for Mr. Youssef's
5 contact information. I will serve the
6 request on your counsel and you will
7 provide us with that information.

8 INSERT: _____

9 INSERT: _____

10 Q. Did Mr. Youssef work permanently
11 at New York Motor Group?

12 A. Not permanently. He's an
13 accountant.

14 Q. Did he have other clients besides
15 New York Motor Group?

16 A. Sure.

17 Q. Would he come to New York Motor
18 Group to do accounting?

19 A. He come sometimes.

20 Q. Would he come to work with your
21 books at New York Motor Group?

22 A. Yes.

23 Q. And he would write the checks for
24 payment?

25 A. No. He sent me the checks.

1 Mamdoh Eltouby

2 Q. He sent you the checks?

3 A. Yes.

4 Q. Who signed the checks?

5 A. I signed the checks.

6 Q. Did Nada ever sign the paychecks?

7 A. No.

8 Q. And you would issue W-2s?

9 A. Yes. Payroll.

10 Q. To everyone?

11 A. We have a payroll company.

12 Q. You had a payroll company?

13 A. Correct.

14 Q. Who is your payroll company?

15 A. I don't know. He had it. Was a
16 payroll company from California. I don't know
17 what's the name exactly.

18 *RQ MR. LANE: We're going to leave
19 a blank in the transcript for the name
20 and contact information for the payroll
21 company that processed payroll for New
22 York Motor Group, and if you can provide
23 that to us, you will.

24 INSERT: _____

25 INSERT: _____

1 Mamdoh Eltouby

2 MR. LANE: If not, will you
3 authorize Mr. Youssef to tell us the
4 name of the payroll company?

5 THE WITNESS: I would.

6 MR. LANE: Okay. So we will get
7 it from you or we will get it through
8 Mr. Youssef.

9 Q. And you did issue W-2s?

10 A. Yes.

11 Q. To every single employee?

12 A. Not to every, because some of them
13 they coming and going, you know, stay not too
14 long and leave. They don't like the
15 atmosphere, or they don't like that it's far
16 for them, or they don't like the payment or
17 something. You know, they leave.

18 Q. And you would not give them a W-2,
19 even if you paid them?

20 A. Stay only, you know, a week or
21 something.

22 Q. No W-2?

23 A. We don't do. This is always. I
24 tell Mr. Keshavarz yesterday, I tell him
25 exactly that this is common. They test us and

1 Mamdoh Eltouby

2 we test them. If it's good, they stay. If not
3 good, they leave.

4 Q. Would you pay people for that
5 first week?

6 A. You know, something, couple
7 hundred dollars.

8 Q. I believe you testified yesterday
9 that Julio Estrada did not get a W-2?

10 A. 1099.

11 Q. He got a 1099 to his entity -- not
12 to him?

13 A. Yes.

14 Q. Were there other people who worked
15 at New York Motor Group who got 1099s to an
16 entity and not to them personally?

17 A. No.

18 Q. Everyone else was a W-2 employee?

19 A. Yes.

20 Q. Why did you not make Julio Estrada
21 a W-2 employee?

22 A. Because he is, you know, isn't
23 permanent. I'm told he is going to so many
24 company and close, and sometimes he not coming.
25 He don't want to be tied to the business. He

1 Mamdoh Eltouby

2 go outside also and -- and closing deals for
3 another dealership.

4 Q. So it was your understanding that
5 he would not work exclusively for New York
6 Motor Group?

7 A. No.

8 Q. Are you aware of what other
9 companies he was working for at that time?

10 A. He don't tell me. He not tell me,
11 but I know very good he go up and down the
12 street to other customers, different companies.
13 Last company he used to work for I think is
14 Plaza Honda in Brooklyn. He get arrested fraud
15 there, he get arrested also and, you know,
16 fraud, and this, and whatever he do.

17 Q. When did you know that? When did
18 you find out --

19 A. I find out from the DA.

20 Q. -- that he had been arrested; when
21 was that?

22 A. This was after he left my
23 business, maybe a couple of months.

24 Q. In 2014?

25 A. In 2014.

1 Mamdoh Eltouby

2 Q. Another area that we touched on
3 yesterday -- we only had about an hour for me
4 to start my deposition yesterday, so we started
5 to talk about this issue where it looked to me
6 like people were purchasing cars at New York
7 Motor Group but then were receiving documents
8 that listed Planet Motor Cars as the seller. I
9 showed you --

10 A. Yes, this is what I explained to
11 Ahmad Keshavarz. You know, this is the
12 customer, he is getting approved, approved to
13 Santander Consumer USA.

14 Q. I showed you a couple of exhibits,
15 Exhibits 4 and 5, and one exhibit was with the
16 documents from Anwar Alkhatib's transaction and
17 the other were documents from Boris Freire's
18 transactions. We noticed on Exhibit 4 that
19 Mr. Alkhatib -- and, again, Exhibits 4 and 5
20 came from documents that were given to me by
21 Bruce Minsky when I requested the transaction
22 documents in your file folders related to all
23 of the plaintiffs.

24 In Mr. Freire's case, we received
25 a theft deterrent product protection

1 Mamdoh Eltouby

2 registration form. This is marked as

3 Exhibit 4; correct?

4 A. I answered the same question
5 yesterday.

6 Q. Well, I know.

7 A. You want me to answer again?

8 Q. I'm not going to ask you a bunch
9 of questions about this. I just want to make
10 sure that we're on the same page.

11 A. I answered this question
12 100 percent yesterday.

13 Q. Remind me why you think it is that
14 Exhibit 4 has one document that lists New York
15 Motor Group as the dealer, and then it has a
16 second document -- which is the AUL service
17 contract -- which lists Planet Motor Cars as
18 the dealer?

19 A. I explained this. This is a
20 customer of New York Motor Group and he cannot
21 get approved for that two lender what we have.

22 Q. Okay.

23 A. And he approve already in
24 Santander -- instead, we lose the customer.
25 This is, he transferred everything to New York

1 Mamdoh Eltouby

2 Motor Group and we get the customer is approved
3 from New York Motor Group through Santander,
4 and the customer sign and acknowledge already
5 this is he know very good that he's not
6 approved from this identity and approved from
7 other identity. And he go off and he sign the
8 contract and he acknowledge. But sometimes
9 this is -- was a paper trail, you know, this is
10 the making, okay, the confusing, okay, the
11 issue from here. Example, warranty, and then
12 he say, okay, you know what, send him to New
13 York -- to Planet Motor Car. And Planet Motor
14 Car disclosing everything according, you know.

15 Q. Okay. And so if somebody needed a
16 loan from Santander because they were a
17 subprime borrower --

18 A. Yes.

19 Q. -- Planet Motor Car would have to
20 do that deal?

21 A. Yes. Planet Motor Car have only
22 Santander.

23 Q. But why was Jake Torres or Julio
24 Estrada handling that deal at New York Motor
25 Group?

1 Mamdoh Eltouby

2 A. He not in New York Motor Group?

3 Q. I'm sorry?

4 A. In New York Motor Group?

5 Q. In New York Motor Group.

6 A. Yes, he, because he know the

7 banking, he know the banking business.

8 Q. Again, Was Julio Estrada

9 authorized to sign documents on behalf of

10 Planet Motor Cars?

11 A. Not really. He not sign anything.

12 Q. I know that we went through --

13 A. I don't know if he sign.

14 Q. We went through documents

15 yesterday that showed --

16 A. This could be also this is, you

17 know, he's showing this is, he is F&I. I

18 telling you anybody also F&I you know sign

19 anything, this irrelevant.

20 Q. Again, when we looked at

21 Exhibit 4, we saw that you testified that Julio

22 Estrada signed this document --

23 A. Yes.

24 Q. -- on behalf of New York Motor

25 Group?

1 Mamdoh Eltouby

2 A. Yes.

3 Q. And we also looked at an exhibit.

4 We also looked at -- I guess we didn't -- let
5 me show you another document.

6 MR. LANE: Let's mark this as

7 Plaintiff's Exhibit 9.

8 (Document is marked as Plaintiff's
9 Exhibit 9 for identification, as of this
10 date.)

11 oOo

12 (A discussion is held off the
13 record.)

14 oOo

15 MR. SIMON: Can I see Exhibit 9?

16 MR. LANE: This is Exhibit 9. I'm
17 putting Exhibit 9 in front of your
18 counsel.

19 MR. SIMON: I thought he saw it
20 yesterday.

21 MR. LANE: He saw -- yesterday, I
22 showed him Exhibit 5.

23 Q. The first page of Exhibit 5 showed
24 a New York Motor Group buyer's order; correct?

25 A. Correct.

1 Mamdoh Eltouby

2 Q. And the second page of Exhibit 5
3 is the first page of the retail installment
4 contract for Boris Freire that I received in
5 discovery production from Bruce Minsky.

6 I'm now putting Exhibit 9 in front
7 of you, which is the complete first page of the
8 retail installment contract for Boris Freire
9 that Mr. Freire had a copy of.

10 A. It's the same thing.

11 Q. It is the same document. I'm
12 showing you now the copy that I had from
13 Mr. Freire. This is the a copy of Mr. Freire's
14 retail installment contract that we produced.

15 A. It's the same.

16 Q. Okay. Now look at the bottom of
17 the retail installment contract. Whose
18 signature is there?

19 A. I did answer this yesterday.

20 Q. Could you just answer again? I'm
21 sorry if you did. Just remind me.

22 A. This is Julio Estrada.

23 Q. Julio Estrada signed --

24 A. Yes.

25 Q. -- Mr. Freire's retail installment

1 Mamdoh Eltouby

2 sales contract?

3 A. Correct.

4 Q. Okay. And who is listed as the
5 seller on Mr. Freire's --

6 A. Planet Motor Cars.

7 Q. Okay. And I just want to be
8 clear, because yesterday you said Mr. Estrada
9 was not authorized to sign documents on behalf
10 of Planet Motor Cars.

11 A. This is finance, you know.

12 Q. I understand it's finance.

13 A. It's irrelevant as long as the
14 customer, he signed the contract.

15 Q. So it's irrelevant?

16 A. Irrelevant which finance guy --

17 Q. It's irrelevant which --

18 A. -- signed it.

19 Q. -- finance guy signed it?

20 A. He signed the contract.

21 Q. So you're saying it is irrelevant?

22 A. Irrelevant. Any F&I finance. As
23 long as the customer he sign in front of him,
24 he is -- he can sign, you know.

25 Q. So Julio Estrada could sign

1 Mamdoh Eltouby

2 documents --

3 A. If --

4 Q. -- that listed Planet Motor Cars
5 as the seller?

6 A. If I'm there, example, and you
7 know, and I see the customer when he sign, I
8 can sign the F&I too.

9 Q. Okay, so anybody could sign. What
10 if I walked into the dealership and I happened
11 to witness this; could I sign as the F&I guy,
12 would it matter?

13 A. You?

14 Q. Yes.

15 A. You're not hired.

16 Q. Okay. So did you authorize Julio
17 Estrada to sign documents that listed Planet
18 Motor Cars as the seller?

19 A. I say it's irrelevant, again.

20 Q. It's irrelevant?

21 A. It's irrelevant that he sign. Was
22 only my knowledge, or with my knowledge. I
23 never tell him this is sign, but as he already
24 did it, what I got to do? I tell him -- I
25 punish him. But he sign already and he tell me

1 Mamdoh Eltouby

2 the customer was here and he signed the

3 document in front of me.

4 Q. And it's your understanding that
5 if this occurred, as we see in Exhibit 9, if it
6 occurred that a customer at New York Motor
7 Group needed subprime lending from Santander --

8 A. Then he would go to Planet Motor.

9 Q. They would be sent to Planet Motor
10 Cars?

11 A. Correct.

12 Q. Okay, thank you.

13 MR. LANE: Let me now have this
14 marked as Exhibit 10.

15 (Photocopy of an official check
16 in the amount of \$7,500 is marked as
17 Plaintiff's Exhibit 10 for
18 identification, as of this date.)

19 MR. LANE: For the record, the
20 difference between Exhibit 5 and
21 Exhibit 9 is that Exhibit 5 is just one
22 part of the retail installment contract
23 for Mr. Freire's transaction, and it's a
24 copy of the retail installment contract
25 that was produced by Bruce Minsky in

1 Mamdoh Eltouby

2 response to discovery demands for the

3 dealership's file related to

4 Mr. Freire's transaction.

5 Exhibit 9 is the complete first

6 page of the retail installment contract

7 for Mr. Freire's transaction that

8 Mr. Freire had a copy of that, and that

9 I produced in discovery.

10 MR. SIMON: And that included the
11 signature?

12 MR. LANE: That included the
13 signature at the bottom of both
14 Mr. Freire and, as Mr. Eltouby has
15 indicated, the signature of Julio
16 Estrada as the F&I representative.

17 Q. This is Exhibit 10. Take a look
18 at that, front and back. What does Exhibit 10
19 look like?

20 A. Huh?

21 Q. What does that look like?

22 A. This is official check.

23 Q. It's a bank check?

24 A. Bank check, yes.

25 Q. Who is it made out to?

1 Mamdoh Eltouby

2 A. To New York Motor Group.

3 Q. And who is making the payment on
4 that check?

5 A. What do you mean?

6 Q. What customer's name is on the
7 check?

8 A. I don't know. I don't see any
9 customer name.

10 Q. Whose name is listed above New
11 York Motor Group?

12 A. Boris Freire, yes.

13 Q. Okay. So it's a bank check from
14 TD Bank?

15 A. Mm-hmm.

16 Q. And it's regarding Boris Freire?

17 A. Yes.

18 Q. What date is on the check?

19 A. 20/18/2013 -- no. 2/18/2013.

20 Q. You can look at it. You don't
21 need to show it to me.

22 How much money is the check made
23 out for?

24 A. 7,500.

25 Q. On the back of the check, can you

1 Mamdoh Eltouby

2 tell who accepted that check?

3 A. I don't know who is signature,
4 first of all. I say New York Motor Group. Is
5 this cashed in my account, account number
6 6265019401? Which bank is this?

7 Q. I don't know.

8 A. I got to find out.

9 MR. SIMON: He didn't ask you that
10 question. Just listen to his questions.

11 Q. Here's a question: When people
12 gave bank checks to buy cars at New York Motor
13 Group --

14 A. Yes.

15 Q. -- where did you deposit those
16 checks?

17 A. This is the bank. The bank to the
18 company.

19 Q. Which bank?

20 A. I have in this time Chase, and I
21 have TD.

22 Q. Okay. So if somebody gave a large
23 bank check as a downpayment on a purchase --

24 A. Right.

25 Q. -- you would deposit it with Chase

1 Mamdoh Eltouby

2 or TD Bank?

3 A. Yes. Any check.

4 Q. Any check at all?

5 A. Any check.

6 Q. There were only two banks; either

7 Chase or TD Bank?

8 A. Yes.

9 Q. So does that look like a payment
10 for Boris Freire's transaction?

11 A. Payment is downpayment, could be,
12 yes.

13 Q. It's dated February 18, 2013?

14 A. Yes.

15 Q. What is the date on the bottom of
16 Exhibit 9?

17 A. It's 2/19/2013.

18 Q. So, the next day?

19 A. Yes.

20 Q. We have established that Exhibit 9
21 lists Planet Motor Cars as the seller?

22 A. Correct.

23 Q. And you think that that's probably
24 because Mr. Freire needed subprime lending --

25 A. Yes.

1 Mamdoh Eltouby

2 Q. -- through Santander?

3 A. Right.

4 Q. Which could only be arranged
5 through Planet Motor Cars?

6 A. Right.

7 Q. If that's the case, why is
8 Mr. Freire making a large downpayment to New
9 York Motor Group?

10 A. Because he did the business over
11 there, you know. He getting approved from
12 Santander, but in his mind he coming to New
13 York Motor Group, and he make the payment to
14 New York Motor Group.

15 Q. Would you transfer --

16 A. He doesn't know.

17 Q. In his mind --

18 A. No.

19 Q. In the customer's mind --

20 A. No, he doesn't know he supposed to
21 make a check to Planet Motor Cars.

22 Q. Would you transfer that money to
23 Planet Motor Cars?

24 A. Yes.

25 Q. Yes?

1 Mamdoh Eltouby

2 A. Yes.

3 *RQ MR. LANE: Let me call for the
4 production of all bank records for New
5 York Motor Group. And to the extent
6 that Mr. Eltouby has any control over
7 it, we're going to call for production
8 of all bank records for Planet Motor

9 Cars during 2010 to the present. I
10 think that's it, all bank records.

11 We need to see these transactions.

12 We need to see the money going back and
13 forth between Planet Motor Cars and New
14 York Motor Group. He has testified that
15 in the situation where a consumer,
16 quote, unquote, "requires" subprime
17 lending, that would have to be arranged
18 through Planet Motor Cars. And if a
19 consumer made the deposit to New York
20 Motor Group for a transaction financed
21 through Santander and Planet Motor Cars,
22 that New York Motor Group would then
23 transfer the money to Planet Motor Cars.

24 We are absolutely entitled to the
25 information related to that, now that he

1 Mamdoh Eltouby

2 has testified to that. And we're going
3 to call for production of all the bank
4 records for New York Motor Group -- and
5 to the extent that he has control over
6 it, for Planet Motor Cars.

7 MR. SIMON: Freire assumed that
8 New York Motor Group was the seller;
9 right?

10 MR. LANE: And Planet Motor Cars.

11 MR. SIMON: And Planet Motor Cars;
12 both.

13 MR. LANE: And Mr. Minsky has
14 indicated that he represents both Planet
15 Motor Cars and New York Motor Group, so
16 it really doesn't matter whether or not
17 Mr. Eltouby personally has control over
18 it. It's going to have to be produced,
19 because somebody hired Mr. Minsky to
20 represent New York Motor Group and
21 Planet Motor Cars.

22 Q. In fact, next question: Did you
23 hire Mr. Minsky?

24 A. Yes.

25 Q. Did you hire Mr. Minsky to

1 Mamdoh Eltouby

2 represent Planet Motor Cars in these cases?

3 A. Yes.

4 Q. Thank you.

5 MR. SIMON: But you're not
6 confining your request for bank records
7 to the Freire transaction?

8 MR. LANE: I am not, no. I'm
9 requesting the bank records for both
10 businesses from 2010 to the present. I
11 don't really think I need to limit it.
12 We need to see money going in from
13 customers and money that's transferred
14 back and forth between the companies,
15 because he has now just indicated that
16 that money would transfer back and forth
17 between them.

18 MR. SIMON: But you don't just
19 want bank records pertaining to the
20 Freire transaction; you want all the
21 bank records?

22 MR. LANE: Yes.

23 MR. SIMON: For what period of
24 time?

25 MR. LANE: From 2010 to the

1 Mamdoh Eltouby

2 present.

3 MR. SIMON: For which entities?

4 MR. LANE: Both entities. New

5 York Motor Group and Planet Motor Cars.

6 MR. SIMON: We will take that

7 under advisement, but if the bank

8 imposes fees and costs on that, is your

9 office willing or your client willing to

10 reimburse the bank's charges?

11 MR. LANE: I'm not agreeing to

12 that, no. Where are the costs for that?

13 You get your banking statements, your

14 monthly banking statements.

15 MR. SIMON: I just asked. And the

16 question was "if" the bank imposes

17 charges.

18 MR. LANE: No, I'm not agreeing to

19 that. If you want to make a motion

20 about it, we'll do whatever we need to,

21 but I'm not agreeing to that, no.

22 MR. SIMON: All I said is we'll

23 take under advisement your request. And

24 you didn't limit it to any particular

25 bank.

1 Mamdoh Eltouby

2 MR. LANE: All the banks that both
3 companies do business with.

4 Q. You indicated that New York Motor
5 Group only did --

6 MR. LANE: Excuse me, strike that.

7 Q. Is it correct that you indicated
8 that New York Motor Group had two business
9 banking accounts; one at Chase, and one at
10 TD Bank?

11 A. Correct.

12 Q. Did it have any other accounts
13 where it put customer payments?

14 A. No.

15 Q. What were the banks that Planet
16 Motor Cars deposited customer payments into?

17 A. Chase.

18 Q. Chase?

19 A. Mm-hmm.

20 Q. And?

21 A. And HSBC, but it's closed. That's
22 a long time ago.

23 Q. Did you open the accounts on
24 behalf of Planet Motor Cars at Chase and at
25 HSBC?

1 Mamdoh Eltouby

2 A. Yes.

3 Q. And did you open the accounts on

4 behalf of New York Motor Group in TD Bank

5 and --

6 A. Yes.

7 Q. -- Chase?

8 Did you ever put money from the
9 dealership into your personal account?

10 A. From the dealership to my personal
11 account? No, I got only my salary.

12 Q. And you paid yourself from New
13 York Motor Group's accounts?

14 A. Again, this is already payroll
15 company.

16 Q. Payroll?

17 A. Yes.

18 Q. And would payroll draw the money
19 to make payroll checks from TD Bank or Chase?

20 A. For which dealership?

21 Q. For New York Motor Group.

22 A. Yes.

23 Q. From either one?

24 A. The amount of this is supposed to
25 be already reported, you know.

1 Mamdoh Eltouby

2 Q. Right, through the payroll.

3 A. And this is the same amount.

4 Q. Was that money drawn from the TD
5 account?

6 A. It's not drawn. It's only checks.

7 Q. If the payroll company is creating
8 the checks, where was the payroll company
9 taking the money from to pay the checks?

10 A. Payroll company is not taking the
11 money. This is only making the check and they
12 send it to us, and we sign and give it to
13 everybody.

14 Q. What bank did you pay people out
15 of?

16 A. Chase, I think.

17 Q. And what bank did Planet Motor
18 Cars use to pay employees?

19 A. Chase.

20 Q. Did you draw a salary from Planet
21 Motor Cars?

22 A. Salary? Not really.

23 Q. But you drew a salary from New
24 York Motor Group; correct?

25 A. Before.

1 Mamdoh Eltouby

2 Q. You used to get a salary from
3 Planet Motor Cars?

4 A. Before -- before New York Motor
5 Group opened.

6 Q. Before New York Motor Group
7 opened?

8 A. Yes.

9 Q. What was your salary when you
10 worked at Planet Motor Cars?

11 A. I don't remember exactly what.

12 MR. SIMON: Note my objection to
13 the relevancy. You can answer.

14 A. This is -- I don't have it right
15 now.

16 *RQ MR. LANE: We will leave a blank
17 space for you to fill in the salary at
18 Planet Motor Cars.

19 INSERT: _____

20 MR. LANE: I will follow up in
21 writing with your attorney to get the
22 amount of the salary that you drew from
23 Planet Motor Cars when you worked there,
24 including the dates that you took that
25 salary.

1 Mamdoh Eltouby

2 Q. What was your salary at New York

3 Motor Group?

4 MR. SIMON: Note my objection to
5 the relevancy of the question.

6 A. I don't remember. I got to be, I
7 got to get it also -- that will be provided
8 from my accountant.

9 *RQ MR. LANE: We will leave a blank
10 space for the amount of your salary from
11 New York Motor Group.

12 INSERT: _____

13 MR. LANE: We will get that
14 information from your accountant and
15 will follow up in writing with that
16 request.

17 Q. Did you get the same amount each
18 month or would it change?

19 A. Yes.

20 Q. Same amount?

21 A. Same.

22 Q. Would you get paid monthly or
23 every week?

24 A. Monthly.

25 Q. Once a month?

1 Mamdoh Eltouby

2 A. Mm-hmm.

3 Q. Did Nada receive a salary from New
4 York Motor Group?

5 A. Actually not. She was living with
6 me. I give her whatever she wants.

7 Q. You gave her cash when she needed
8 it?

9 A. No, this is my daughter.

10 MR. SIMON: Keep your voice up so
11 she can hear you.

12 A. I say, it's my daughter. I
13 provide everything for her.

14 Q. But you did give her cash when she
15 asked for it?

16 A. I gave her cash, yes. How you
17 dealing with your kids? You give them cash or
18 you give them checks?

19 Q. I'm not answering questions at a
20 deposition.

21 A. Okay. You want me to make the
22 payroll in the house? I have to give my kids
23 and my wife also.

24 Q. I don't know exactly what you do,
25 but that's why I'm asking.

1 Mamdoh Eltouby

2 A. Okay.

3 MR. GROSSMAN: Can I just take a
4 two-minute break to the men's room?

5 MR. LANE: Off the record.

6 (A brief recess is taken.)

7 oOo

8 Q. Mr. Eltouby, let me ask you about
9 Anwar Alkhatib. Do you remember anything about
10 Anwar Alkhatib?

11 A. Yes.

12 Q. What do you remember about him in
13 that transaction?

14 A. I remember this is, he is, he come
15 in buying cars from all the way in New Jersey,
16 you know, and he know very good the car in his
17 market -- this is much more money than what we
18 have, you know. And when he put the car, he
19 put also the aftermarket, after-sale, and he
20 denied -- after he bought the after-sale and
21 sign it and everything, he denied, and he say,
22 "No, I want the car with this price." I said
23 the market for the car is very high until now,
24 because the car is Honda Odyssey, you know, is
25 touring package, you know, the best of the

1 Mamdoh Eltouby

2 best. That means the top, top line of car.

3 Q. Were you present during his
4 negotiations to purchase the car?

5 A. I was not there, because I heard,
6 and I offer him -- I tell him "Give me the car
7 back. I give you all your money back."

8 Q. When did you tell him that?

9 A. I tell him this when he start to
10 make a lawsuit. I tell him, I offer him,
11 "Mr. Alkhatib, Give me the car back, take your
12 money." I can sell the car for anybody else.

13 Q. When did you say that to him?

14 A. I say this before. He say, "No, I
15 keep the car and I not take money from you."

16 Q. What date did you say this to him?

17 A. This was before he did, he did the
18 Federal Court. He did sue us in the Federal
19 Court, and my lawyer he tell me it's going to
20 be cost a lot of money, in Federal Court it
21 cost a lost of money, it's better off taking
22 the car back. I offer him taking the car back
23 from him, you know, and give him all his money
24 with whole expense. But he not very good
25 because he cannot find a cheap car like this,

1 Mamdoh Eltouby

2 and he stupid, he say, "No, no, no, I want take
3 the car, and I take the money."

4 Q. Did you say this to him?

5 A. Yes, I say this to him.

6 Q. When did you say this directly to
7 him?

8 A. I say this, we say -- we call him
9 in the phone and we tell him this, we offer him
10 this.

11 Q. You did this to him after he had
12 hired an attorney?

13 A. After, I think, hired attorney.
14 Then we meet in federal court after this.

15 Q. Yes?

16 A. Meet in federal court. The judge
17 secretary say, "Listen, if you go for this
18 case -- which was the first case -- if you go
19 through this case, it's going to be cost you at
20 least \$30,000. Ask your lawyer. Would you pay
21 him something?" I say, "Okay, yeah, we
22 settle." Then he say \$6,000, he want take
23 \$6,000 back.

24 Q. I'm not really asking you about
25 the negotiations for settlement. I'm asking

1 Mamdoh Eltouby

2 you about Mr. Alkhatib's transaction.

3 A. Yeah. Then we agree already on
4 everything, but Capital One was not agreeing.

5 Q. Again, I'm not really asking about
6 that.

7 A. Yeah. But --

8 Q. Did you ever see the advertisement
9 for the vehicle that Mr. Alkhatib purchased?

10 A. Yes.

11 Q. Do you remember whether or not it
12 was a Honda Odyssey?

13 A. Yes.

14 Q. EX-L?

15 A. EX-L, yes.

16 MR. LANE: Can we mark this as
17 Exhibit 11.

18 (Document is marked as Plaintiff's
19 Exhibit 11 for identification, as of
20 this date.)

21 Q. Take a look at that.

22 A. Yes, \$14,995, almost \$15,000.

23 Q. Is Exhibit 11 an advertisement for
24 the Honda Odyssey --

25 A. Yes.

1 Mamdoh Eltouby

2 Q. -- that Mr. Alkhatib purchased?

3 A. Yes, but this is the disclosure.

4 We only printed this -- we not print disclosure
5 in the website, which says according to this
6 only finance and loan finance, and must be
7 coming with downpayment and this, like
8 everybody.

9 Q. So what does the disclosure tell
10 someone?

11 A. Yes, the disclosure, this what I
12 explained to you. This is called, you know,
13 disclosure. This is amount of finance, and
14 must be customer come in with downpayment, and
15 according also for the lender 700 credit score
16 and above, you know.

17 Q. Where would it tell me that in the
18 advertisement?

19 A. In the website for the dealership.

20 Q. In the website for the dealership?

21 A. Yes.

22 Q. But this is not from the
23 dealership. Do you see the website listed at
24 the bottom?

25 A. This is internet. When we asking

1 Mamdoh Eltouby

2 the customer to go to the dealership and go
3 into the exactly advertised and come to us.

4 Q. What is the website on the bottom
5 of this page? Cars-dot-com?

6 A. Which one is this? Yes,
7 cars-dot-com.

8 Q. Would advertisements on
9 cars-dot-com have that same disclosure?

10 A. No.

11 Q. No?

12 A. Because the company is not allowed
13 to put any disclosure.

14 Q. So when the dealership, when New
15 York Motor Group advertised on cars-dot-com,
16 they did not include that disclosure?

17 A. Yeah, but we tell the customer
18 before they come in to get a print of the
19 advertisement from our website coming over.

20 Q. When do you tell them that?

21 A. This is the girl, she working as a
22 BDC -- which is the telemarketing for the
23 dealership. Telemarketing.

24 Q. What if somebody did not call her
25 before they come in?

1 Mamdoh Eltouby

2 A. No, they always call to ask the
3 price of the car.

4 Q. What if they didn't?

5 A. It cannot be coming from the site,
6 you mean?

7 Q. What?

8 A. Yes, we tell him. We tell him
9 this is the price, you understand, additional
10 downpayment. This the sales manager tell.

11 Q. So after they arrived at the
12 dealership, then the sales manager would
13 explain that? And if all they saw was the
14 price advertised on cars-dot-com, they didn't
15 understand that there was also a disclaimer
16 that they couldn't get this price unless they
17 had a certain credit score?

18 A. Most of the people they come in
19 from out of state.

20 Q. No, no, no. Answer my question.

21 A. Yes.

22 Q. If somebody had just seen this on
23 cars-dot-com, if someone sees that the Honda
24 Odyssey is being sold for \$14,995, and they
25 just take that and they go into the dealership

1 Mamdoh Eltouby

2 and they say, "I want to buy the Honda Odyssey
3 advertised at \$14,995," would one of your
4 salespeople at that time then tell them, "Well,
5 that price is only if you have a certain credit
6 score"?

7 A. Yeah, and fees, and so on.

8 Q. And they would explain that at the
9 dealership?

10 A. Yes, explain it at the dealership.

11 Q. Thank you.

12 I will put Exhibit 8 back in front
13 of you. You identified Exhibit 8 previously as
14 the buyer's order that was filled out in
15 Mr. Alkhatib's transaction; correct?

16 A. Yes.

17 Q. What price is listed on the
18 buyer's order filled out for Mr. Alkhatib's
19 transaction?

20 A. Seventeen -- uh, 14,995 -- no --
21 seventeen. It looks like seventeen.

22 Q. To me, it looks like it says
23 \$17,500.

24 A. Looks like to me also, \$17,500.

25 Q. And then \$17,500 is crossed out;

1 Mamdoh Eltouby

2 right?

3 A. Yes.

4 Q. And there's an arrow pointing down
5 to what price?

6 A. He want to pay 13,995 -- he want
7 to pay.

8 Q. Fine.

9 A. But this means sold him on this
10 here. You see the arrow coming down here?

11 Q. Right.

12 A. The salesman he tell him, okay,
13 finalize, but let me see your credit first, and
14 we're going to see according to your lender and
15 the --

16 Q. The salesman tells him that?

17 A. The salesman tell him, yes.

18 Q. But does it say that anywhere on
19 the buyer's order?

20 A. This is, no, subject to --
21 promise -- do you see here? Do you see these
22 words?

23 Q. Can you read that?

24 A. You cannot read it?

25 Q. Does it say, "Subject to primary

1 Mamdoh Eltouby

2 lender approval must finance with New York

3 Motor Group banks"?

4 A. Correct.

5 Q. So then what you're saying is that

6 while the buyer's order indicates a price of

7 \$13,995, there's no guarantee that somebody can

8 get that price?

9 A. Yeah, there's no guarantee.

10 Q. And your salespeople or the

11 salespeople at New York Motor Group should have

12 also explained that he can only get that price

13 if his credit score is at a certain number?

14 A. No, no, no.

15 Q. So what is going to affect a

16 change to that price?

17 A. This is only the finalize this the

18 F&I, finance guy, the only one.

19 Q. So what would the salesperson tell

20 him about this price?

21 A. Only the one he discuss about the

22 score and the lender and something, the finance

23 guy. Because this is confidential.

24 Q. But, again, it was your testimony

25 that Exhibit 8 -- the buyer's order -- is not a

1 Mamdoh Eltouby

2 binding contract on the --

3 A. No.

4 Q. -- seller or the buyer?

5 A. No, no. He can go elsewhere. If
6 he don't like the deal, all the deal, he say,
7 "No, I don't want it."

8 Q. But, again, does the seller's
9 order have any information aside from this
10 handwritten note --

11 A. No.

12 Q. -- that tells somebody that they
13 may not get the price of \$13,995?

14 MR. SIMON: That's the buyer's
15 order. You covered the seller's order.

16 MR. LANE: Thanks.

17 Q. Is there any other information on
18 here, aside from the handwritten note, that
19 let's a buyer know that they may not get the
20 listed price on the buyer's order?

21 A. The salesman, you see here, he
22 write for them --

23 MR. SIMON: Listen to the question
24 and answer him.

25 A. I don't understand.

1 Mamdoh Eltouby

2 Q. Here's the question. Here's what
3 I want to know: I asked you before if the
4 buyer's order disclosed that this price could
5 change based on financing information. You
6 said that there was a handwritten note that
7 tells them this price is subject to the primary
8 lender approval, and it requires that the buyer
9 finance through New York Motor Group?

10 A. Correct.

11 Q. Is there anything else on this
12 form that would let a consumer know that any
13 price listed here is going to be subject to a
14 lender's approval?

15 A. No.

16 Q. And again, Exhibit 8, this buyer's
17 order, and any buyer's order at New York Motor
18 Group, was never intended to be a binding
19 contract on --

20 A. No.

21 Q. -- the seller or the buyer?

22 A. Not any. This one here, the
23 particular, this is written in the hand between
24 the salesman and the customer.

25 Q. Okay.

1 Mamdoh Eltouby

2 A. And the customer can void it
3 anytime and say, "No, I don't want it, I don't
4 want to even go to the sales, the F&I," you
5 know, "Give me my money back, 200, and leave."
6 You know?

7 Q. All right.

8 MR. LANE: Let's have this marked
9 as Exhibit 12.

10 (Document on letterhead of Planet
11 Motor Cars is marked as Plaintiff's
12 Exhibit 12 for identification, as of
13 this date.)

14 Q. Look at Exhibit 12. It's another
15 document that was produced by the dealership --
16 by New York Motor Group or Planet Motor Cars --
17 when we requested production of documents
18 related to Mr. Alkhatib's transaction. Do you
19 recognize Exhibit 12?

20 A. Yes.

21 Q. What is that?

22 A. This is, you know, the customer --
23 also when the customer take the car and the
24 F&I, he get paid all for the commission,
25 commission for the reserve. You know what is

1 Mamdoh Eltouby

2 "Reserve" ?

3 Q. Please explain to me what the
4 reserve is.

5 A. Reserve also when you market --
6 say, example, the loan accepted from the bank
7 is 6 percent and you market the loan as,
8 legally you can market the loan one percent or
9 two percent.

10 Q. Meaning you, the dealership, can
11 increase the interest rate by one or two
12 points?

13 A. Exactly. This is legal.

14 Q. Above whatever the bank --

15 A. Exactly. The customer, example,
16 he paid the loan fast and then the bank take
17 the money back.

18 Q. So let me understand this. If my
19 loan has been approved by a bank --

20 A. Correct.

21 Q. -- at a rate of 6 percent
22 interest --

23 A. Yes.

24 Q. -- legally, the dealership could
25 increase the rate of a loan up to 8 percent?

1 Mamdoh Eltouby

2 A. Correct.

3 Q. Over the life of the loan, the
4 dealership is going to receive the difference
5 between financing on 6 percent and financing on
6 8 percent?

7 A. Yes.

8 Q. How is the dealership going to
9 receive that money?

10 A. They receive 75 percent.

11 Q. Seventy-five percent of the
12 difference between 8 percent and 6 percent
13 financing?

14 A. Yes, yes.

15 Q. When I say "financing," I mean the
16 finance charge. So for example, if my loan at
17 6 percent has a finance charge of \$10,000 over
18 the life of the loan --

19 A. Correct.

20 Q. -- but the loan at 8 percent has a
21 finance charge of \$12,000 over the life of the
22 loan, the dealership is going to receive
23 75 percent of the \$2,000 difference?

24 A. Correct.

25 Q. How often is the dealership going

1 Mamdoh Eltouby

2 to get paid?

3 A. Reserve. This is after the deal
4 happen, is the bank send us, you know, separate
5 reserve.

6 Q. Would they send all 75 percent at
7 once?

8 A. Yes. It's in the deal, in the
9 deal.

10 Q. If I then take that deal and two
11 months later get a better deal from a different
12 bank and I go to refinance, what happens to the
13 dealership's reserve?

14 A. The bank take the money back.

15 Q. They contact you?

16 A. Yes.

17 Q. And they demand --

18 A. Yes.

19 Q. -- that you return all 75 percent?

20 A. Yes, correct.

21 Q. So, return the entire reserve
22 payment?

23 A. Correct. It's legal by New York.
24 Also by any new car dealer and the department.
25 Everybody is agree about it.

1 Mamdoh Eltouby

2 Q. Because there was the risk that
3 you would lose the reserve, you would ask your
4 customers or you would require your customers
5 to agree not to refinance the loan for the
6 first six months?

7 A. Correct.

8 Q. If they refinanced the loan in the
9 seventh month, would they not demand the
10 reserve back?

11 A. That's correct.

12 Q. Every bank that New York Motor
13 Group and Planet Motor Cars worked with, would
14 they all demand their reserve back if the loans
15 were refinanced --

16 A. All.

17 Q. -- in the first six months?

18 A. All. Every one.

19 Q. They always would?

20 MR. SIMON: Note my objection to
21 the question, because it presumes each
22 bank has the same arrangement. Some may
23 be four months, some may be eight
24 months, some may be two months.

25 MR. LANE: The question was pretty

1 Mamdoh Eltouby

2 clear: Would they all do it, if
3 somebody refinanced within the first six
4 months? And he seems to understand the
5 question, and he answered it.

6 MR. SIMON: Okay.

7 Q. If the bank demanded a reserve be
8 returned because of refinancing within the
9 first six months for example, would Planet
10 Motor Cars or New York Motor Group enforce this
11 agreement against the customer?

12 A. It never happen.

13 Q. It never happened?

14 A. Never happened.

15 Q. So you used this document, but you
16 never enforced it against customers?

17 A. Never happened.

18 But this, the F&I, he tried to put
19 himself, this commission, solid.

20 Q. Because the F&I's commission --

21 A. Yes. We not do this, nobody do
22 this. This is only sometimes F&I. You know,
23 this is the finance manager, you know, try to,
24 you know. But usually we not do this, you
25 know.

1 Mamdoh Eltouby

2 Q. You don't use this document at
3 all --

4 A. No.

5 Q. -- in the dealerships you have
6 worked at?

7 A. No.

8 Q. But if a finance representative
9 used this document, you weren't concerned?

10 A. This is not really relevant.

11 Q. Was the finance representative's
12 commission dependent on the reserve?

13 A. Yes.

14 Q. If you lost the reserve --

15 A. I charge him back also.

16 Q. You charged the finance
17 representative part of the commission back?

18 A. Yes, yes.

19 Q. Was the reserve the only profit
20 that the dealership made on the sale?

21 A. Some of the profit. Sometimes you
22 sell the car and you get only -- you want to
23 only get the car out.

24 Q. So there were deals where the sale
25 of the car for cash would not result in a

1 Mamdoh Eltouby

2 profit?

3 A. No, no.

4 Q. No profit?

5 A. There's no reserve, no nothing.

6 Q. That's what I'm saying. Let's

7 take Mr. Alkhatib, for example. If he had

8 wanted to purchase this car with \$15,000 in

9 cash, would the dealership have made any profit

10 on that sale?

11 A. No.

12 Q. The only way the dealership would
13 make a profit is if there were financing with a
14 reserve payment?

15 A. Offer him after-sale.

16 Q. Oh, with the after-sale?

17 A. Yes.

18 Q. So how did profits work for the
19 after-sale products? Let me rephrase that.

20 MR. LANE: Let's take a specific
21 example in Mr. Alkhatib's case. Let's
22 mark this as the next exhibit.

23 (Vehicle service contract on
24 letterhead of AUL is marked as
25 Plaintiff's Exhibit 13 for

1 Mamdoh Eltouby

2 identification, as of this date.)

3 MR. SIMON: Wasn't this shown to

4 the witness already? I think it was.

5 MR. LANE: That's right. It was
6 part of Exhibit 4.

7 MR. SIMON: Do you want to use
8 Exhibit 4 instead of remarking?

9 MR. LANE: It's fine.

10 Q. Tell us what Exhibit 13 is.

11 A. It's a service contract.

12 Q. It's a service contract in Anwar
13 Alkhatib's transaction?

14 A. Yes.

15 Q. It's identical to Exhibit 4;
16 correct?

17 A. Correct.

18 MR. LANE: I will tell you. I
19 will disclose that the only difference
20 is that Exhibit 13 is the copy that
21 Mr. Alkhatib had, and that I produced.

22 And Exhibit 4 is the copy in the
23 dealership's file that was produced by
24 Bruce Minsky in response to our
25 discovery demands.

1 Mamdoh Eltouby

2 Q. Look at Exhibit 13. It's a
3 service contract with what company?

4 A. Planet Motor Cars.

5 Q. Who is the service contract
6 vendor?

7 A. AUL.

8 Q. Did New York Motor Group or Planet
9 Motor Cars --

10 MR. LANE: Strike that.

11 Q. Did New York Motor Group have a
12 contract with AUL?

13 A. I think so, yes.

14 Q. And did Planet Motor Cars have a
15 contract with AUL?

16 A. Yes.

17 Q. What was the nature of that
18 contract? Describe it to me.

19 A. It's not contract. We sign with
20 the company.

21 Q. You what?

22 A. We sign with the company, you
23 know. It's one of the vendors.

24 Q. But did you sign a contract with
25 the company?

1 Mamdoh Eltouby

2 A. It's a vendor, yes.

3 Q. If New York Motor Group sells an
4 AUL service contract, how much money would AUL
5 get from the transaction?

6 A. I don't remember, I don't
7 remember. Every transaction is different.

8 Q. How much money, even if it's just
9 a percentage, would New York Motor Group get
10 from the sale of the service contract?

11 A. I don't remember, because everyone
12 is different, different.

13 Q. Is there a contract price on here?

14 A. You can see it here, 36 months.

15 MR. LANE: He's not testifying.
16 He's reading to himself.

17 MR. SIMON: He's mumbling.

18 Q. Do you see where it says "term"?

19 A. Term.

20 Q. And it says a 36-month term?

21 A. Thirty-six, yes.

22 Q. And it's for 36,000 miles?

23 A. Correct.

24 Q. So the term of coverage is either
25 36 months or 36,000 miles?

1 Mamdoh Eltouby

2 A. Correct.

3 Q. Below the 36,000 miles, doesn't it
4 say "single payment contract price"?

5 A. Yes, yes. Contract cost \$3,000.

6 Q. The contract costs \$3,000?

7 A. Correct.

8 Q. If the contract sold for \$3,000,
9 would the dealership get all \$3,000?

10 A. I don't understand. Can you
11 repeat it?

12 Q. If this contract were sold for
13 \$3,000, would the dealership receive all
14 \$3,000?

15 A. Receive all the \$3,000 from the
16 customer, and pay for the contract.

17 Q. How much would the dealership have
18 to pay for the contract?

19 A. I don't know. Again, every car is
20 different. Because this is --

21 Q. Was there an agreement between the
22 dealership and AUL that would tell you how much
23 you could keep and how much it would cost?

24 A. No. This is how much is the cost
25 for the contract. You have a list. So

1 Mamdoh Eltouby

2 especially of the car, it's a minivan or a
3 regular car, it's different prices.

4 Q. Okay. But the dealership would
5 make a profit from selling this contract?

6 A. Absolutely.

7 Q. Okay. The amount of the profit
8 depended on the cost of the car?

9 A. Cost of the contract.

10 Q. The cost of the contract?

11 A. Correct.

12 Q. Because the contract could cost
13 more for certain cars?

14 A. Correct.

15 Q. I suppose it would also cost more
16 if the terms were longer or shorter?

17 A. Yes.

18 Q. The type of coverage?

19 A. Correct. You're a car dealer by
20 now.

21 Q. What's that?

22 A. You're a car dealer by now.

23 Q. I'm learning.

24 Was there a written agreement, a
25 general written agreement? For example, New

1 Mamdoh Eltouby

2 York Motor Group had written agreements with
3 the lenders, they had dealership agreements
4 with the lenders; correct?

5 A. Yes.

6 Q. And you would sign that agreement
7 on behalf of the dealership?

8 A. Not really me. Could be the
9 finance manager, because the finance also, the
10 company -- the company give him also which is
11 the contract. When they sell the contract they
12 give him also additional hundred dollar or
13 something, each contract.

14 MR. LANE: It's a minor point.

15 I'm not going to make it.

16 (A discussion is held off the
17 record.)

18 Q. Here's what I want to know. As
19 an example, New York Motor Group had an ongoing
20 agreement with M&T Bank --

21 A. Correct.

22 Q. -- that it would, for example,
23 that it would assign retail installment
24 contracts to M&T Bank --

25 A. Correct.

1 Mamdoh Eltouby

2 Q. -- if M&T Bank was willing to take
3 the contract; correct?

4 A. Yes.

5 Q. And you had an ongoing agreement
6 and it was written down and it was signed by
7 the dealership and it was signed by M&T Bank;
8 correct?

9 A. Yes.

10 Q. Did you have a written agreement
11 like that with AUL, that would say on a regular
12 basis you would sell AUL service contracts and
13 remit payment to AUL for the service contracts?
14 Was there one general written agreement between
15 New York Motor Group and AUL?

16 A. Let me explain. The bank is
17 different than the warranty company.

18 Q. I understand.

19 A. Because the warranty company is
20 have like a thousand warranty companies.

21 Q. I understand. All I want to know
22 is, was there a legal --

23 A. When they come and they sign the
24 F&I, he sign, because he give them money.

25 Q. Did somebody sign the written

1 Mamdoh Eltouby

2 contract?

3 A. Yes, yes, somebody sign.

4 Q. I asked for copies of that in
5 discovery before, and it has never been
6 produced. So if somebody signed that contract,
7 does it exist somewhere?

8 A. This is in, that company is in
9 California.

10 Q. But do you have a copy of the
11 contract that was signed with --

12 A. I have to call the company and see
13 which, who signed this first.

14 *RQ MR. LANE: We are going to call
15 for production again. We will reiterate
16 our demand for all contracts signed by
17 either New York Motor Group or Planet
18 Motor Cars with AUL for service
19 contracts. We're also going to call for
20 production of the contracts that New
21 York Motor Group or Planet Motor Cars
22 had with any vendor of after-sale
23 products as they have been identified by
24 Mr. Eltouby. This will certainly
25 include Technology Insurance Company and

1 Mamdoh Eltouby
2 any other vendor who provided
3 aftermarket products that were sold --
4 after-sale products that were sold by
5 New York Motor Group during the
6 transactions.

7 MR. SIMON: You are limiting that?

8 MR. LANE: I'm sorry, it's going
9 to be from New York Motor Group and from
10 Planet Motor Cars. Go ahead. Am I
11 limiting it to?

12 MR. SIMON: To the plaintiffs in
13 related cases, to the after-sale
14 warranties and products that they
15 purchased?

16 MR. LANE: No, we're not going to
17 limit it to just the plaintiffs. It's
18 going to be a request for all the
19 contracts with all vendors of after-sale
20 products at New York Motor Group or
21 Planet Motor Cars.

22 MR. SIMON: For any customer?

23 MR. LANE: Any customer
24 whatsoever.

25 MR. SIMON: During what period of

1 Mamdoh Eltouby

2 time?

3 MR. LANE: 2010 to the present.

4 MR. SIMON: We'll take it under
5 advisement.

6 MR. LANE: To be clear, I'm not
7 wanting to see the contract given to the
8 customer. I want the contract --

9 THE WITNESS: The agreement?

10 MR. LANE: The agreement between
11 the dealership and the vendor.

12 THE WITNESS: I understand.

13 MR. SIMON: The master agreement?

14 MR. LANE: Yes.

15 Q. And again, just so I understand
16 whether we were talking about AUL or whether we
17 were talking about the theft deterrent product
18 protection -- which was the other part of
19 Exhibit 4 -- if New York Motor Group or Planet
20 Motor Cars sold that product, New York Motor
21 Group or Planet Motor Cars would make a profit
22 on the sale of that product? Please answer yes
23 or no to that.

24 A. Yes.

25 Q. Just to be clear, what you were

1 Mamdoh Eltouby

2 saying was that these products were part of the
3 way that New York Motor Group and Planet Motor
4 Cars made a profit on the sales?

5 A. Yes.

6 Q. Is that because oftentimes selling
7 for just the cash price of the vehicle would
8 not make any profit for the dealership?

9 A. I don't understand the question
10 exactly. Repeat it again.

11 Q. Let me give you an example.

12 MR. LANE: Can we mark this.

13 (Document with heading of
14 Manheim.com, entitled "Buyer Vehicle
15 History Details," is marked as
16 Plaintiff's Exhibit 14 for
17 identification, as of this date.)

18 (A discussion is held off the
19 record.)

20 ooo

21 MR. LANE: Why don't we talk about
22 that afterwards, Richard.

23 I'm sorry, I feel like the record
24 is going to be confusing at this point,
25 and I just want to make it clear.

1 Mamdoh Eltouby

2 Mr. Simon was asking me something off
3 the record before we went back on the
4 record.

5 MR. SIMON: We were off the
6 record.

7 MR. LANE: I know. But I believe
8 I made a comment on the record while we
9 were talking about it afterwards,
10 Richard. I want to be clear that I was
11 only referring to something Mr. Simon
12 asked me about discovery, and that we
13 are not going to discuss on the record.
14 We will talk about it afterwards.

15 MR. SIMON: I didn't know. I
16 assumed we were all off the record.

17 MR. LANE: It made it on the
18 record, and I just wanted to clear it up
19 so that it doesn't look weird.

20 MR. SIMON: Now that we're back on
21 the record, I just want to object to the
22 form of the last question that was asked
23 of my client.

24 MR. LANE: The question was asked
25 and was answered, and now you're going

1 Mamdoh Eltouby

2 to object to the form of it? Okay.

3 Q. Take a look at Exhibit 14.

4 MR. SIMON: While he's looking at
5 that, I just objected to the form. You
6 were referencing profit.

7 MR. LANE: Oh, right. Well,
8 that's why we're clarifying.

9 MR. SIMON: Profit means many
10 things to many people.

11 MR. LANE: That question is
12 withdrawn, and we're going to clarify
13 it.

14 MR. SIMON: Just so there's no
15 misunderstanding, while he's looking at
16 the document. Dealerships have other
17 costs associated with their business,
18 rather than each car, the profit and
19 loss and each transaction. They have
20 other fixed costs. That's why I
21 objected to the use of the word
22 "Profit." Are you looking at this
23 document?

24 THE WITNESS: Yes.

25 MR. SIMON: Tell him when you're

1 Mamdoh Eltouby

2 ready to answer questions about it.

3 A. Okay.

4 Q. Do you recognize what Exhibit 14
5 is?

6 A. Yes.

7 Q. What is it?

8 A. I think this is somebody
9 inquiring, the car was sold in auction for how
10 much.

11 Q. Again, I'm not sure I know what it
12 is, but I'm asking you. Is it a statement of
13 how much a particular car would have cost at an
14 auction?

15 A. In auction, yes.

16 Q. This document was produced to
17 Mr. Tuhin's counsel as part of initial
18 disclosures, and so it was given by the
19 dealerships to Mr. Tuhin's counsel. Does this
20 document look like a printout from the website
21 for Manheim.com?

22 A. Mm-mm.

23 Q. And is Manheim one of the
24 auctioneers?

25 A. Auction. Not auctioneers.

1 Mamdoh Eltouby

2 Auction. It's an auction place and they have
3 so many auctioneers that auction the cars.

4 Q. So Manheim is a place where auto
5 auctions occur?

6 A. My vendor.

7 Q. Your vendor?

8 A. Vendor. I buy from Manheim.

9 Q. You buy from Manheim?

10 A. Yes.

11 Q. So what is the sale price listed
12 for the car on this document?

13 A. It's \$15,600. Then the auction
14 fee is \$350. The total is \$15,950 without any
15 other fee, which is the floor planning.
16 Without transportation. Without, you know,
17 floor planning.

18 Q. Okay. So how much did it cost New
19 York Motor Group to buy that car at an auction?

20 A. I buy this car under --

21 Q. I'm sorry. Who bought the car?

22 A. I bought the car under Palisades
23 Dealer Funding.

24 Q. The buyer is listed as Palisades
25 Dealer Funding?

1 Mamdoh Eltouby

2 A. Yes.

3 Q. Who is the representative buying
4 the car for Palisades Dealer Funding?

5 A. That's me.

6 Q. So you acted as a representative
7 of Palisades --

8 A. Right.

9 Q. -- to buy the car?

10 A. Right. They give me authorize.

11 Q. They give you authorization to buy
12 the cars under their name?

13 A. Correct.

14 Q. Okay. And then they keep the
15 title after you purchase the car?

16 A. Yes. The fees and title and
17 everything. And they transport her.

18 Q. Would they pay all of the fees?

19 A. They pay everything.

20 Q. And then, when you sell the car --

21 A. Then they pay off this part.

22 Q. You have to give them back --

23 A. The payoff.

24 Q. The payoff amount?

25 A. The payoff amount.

1 Mamdoh Eltouby

2 Q. The payoff amount may not

3 necessarily be the buyer's net?

4 A. No.

5 Q. Would it be lower than the buyer's

6 net?

7 A. How it gonna be lower?

8 Q. It's going to be higher than the

9 buyer's net?

10 A. Exactly.

11 Q. They charge you a premium for

12 lending you the money?

13 A. Correct.

14 Q. So the buyer's net here says

15 what -- \$15,950?

16 A. Yes.

17 Q. And these are just the costs for

18 the auction?

19 A. Correct.

20 Q. Between Palisades and New York

21 Motor Group or Palisades and Planet Motor

22 Cars --

23 A. Yes.

24 Q. -- there was another agreement,

25 but they were going to charge you additional

1 Mamdoh Eltouby

2 fees that had to be paid but would only be paid
3 after the car had been sold?

4 A. When the car is sold they say that
5 they pay off which is per day, you understand?
6 They charging interest per day. And they
7 charging also another fee, document fee, and
8 buyer fee and so many.

9 Q. So the longer the car sits in the
10 lot of the dealership --

11 A. More money.

12 Q. -- the more money it costs when
13 you have to pay off Palisades?

14 A. Right. Plus the transportation.

15 Q. So the cost to New York Motor
16 Group or Planet Motor Cars is always going to
17 be higher than the buyer's net?

18 A. Oh, yes. Much higher. Almost
19 18 percent.

20 Q. This was from yesterday, marked as
21 Exhibit 3?

22 A. Yes.

23 Q. Is that an advertisement for the
24 sale of the car in Mr. Tuhin's transaction?

25 A. Yes.

1 Mamdoh Eltouby

2 Q. What is the advertised sale price?

3 A. This is \$14,995.

4 Q. Is that the same car as this car
5 that was purchased --

6 A. Yes.

7 Q. -- at Manheim?

8 A. Yes.

9 Q. Why would New York Motor Group

10 advertise the sale price of the vehicle for
11 less than the buyer's net at the auction?

12 A. I say again, this is only amount
13 of finance, it's not the price. It's amount of
14 finance. And the customer have to be coming in
15 with \$2,000 additional to this. If you
16 calculate as \$14,995 plus \$2,000, it's \$17,000,
17 which is already our, you know, our thousand
18 dollar over the buying or less. And this is
19 our profit, you know.

20 Q. So --

21 A. Don't forget, we sell cars and you
22 sell time. Do you understand?

23 Q. Okay. So New York Motor Group
24 never intended to sell the car for \$14,995?

25 A. Absolutely not. Because that's

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2 got to be stupid.

3 Q. It would be stupid for New York
4 Motor Group to sell the car for \$14,995?

5 A. Exactly. Yes.

6 MR. LANE: I'm going to try to
7 move this along so Mr. Brener can get
8 in.

9 Q. Let me just show you one other
10 document from Mr. Freire. Yesterday,
11 Mr. Keshavarz had asked you about when you
12 discovered that there were problems with Julio
13 Estrada at the dealership and, if I'm not
14 mistaken, you indicated that it was about
15 August of 2013?

16 A. Yes.

17 Q. You were talking about having seen
18 contracts where the creditor or the seller was
19 listed as "DLR"?

20 A. Mm-hmm.

21 MR. LANE: Let me that have this
22 marked as the next exhibit.

23 (Document referencing Boris
24 Freire and Miriam Osorio is marked as
25 Plaintiff's Exhibit 15 for

1 Mamdoh Eltouby

2 identification, as of this date.)

3 Q. I'm giving you Plaintiff's
4 Exhibit 15, which is three pages front and
5 back. Take a look at that. I'm sorry, what
6 was that?

7 A. I say only the people with
8 Odyssey. You realize this is the people is too
9 cheap, they want to take the car for free.

10 Q. What did they realize was too
11 cheap?

12 A. Because they coming from New
13 Jersey, and in New Jersey this particular car
14 is too expensive. Family car, it's very
15 expensive in New Jersey. They try to come in
16 in New York to take this car very, very cheap.

17 Q. But aren't they coming in because
18 of the advertisement for the price of the car?

19 A. Yes, but they don't understand the
20 concept. They don't understand what's the
21 difference between New Jersey and New York.
22 They don't understand. They just want to steal
23 the car.

24 Q. Is one of the things that they're
25 not understanding that the price on the

1 Mamdoh Eltouby

2 advertisement is not the price they're going to
3 get for the purchase price of the car?

4 A. We told them. We explained
5 everything to the customer. And he -- the
6 customer -- can walk and go and say, "You know
7 what, I don't want the car." Instead, he do
8 this, all the mess.

9 Q. Let's take a look at Exhibit 15.

10 A. Okay.

11 Q. You were mentioning yesterday that
12 you had seen some contracts that were
13 created -- that you assumed were created -- by
14 Mr. Estrada, that listed DLR as the seller?

15 A. Yes.

16 Q. Is that one of those contracts?

17 A. This mean he's taking the money
18 out, he pocket the money.

19 Q. He what?

20 A. He must be pocket the money.

21 Q. Pocketing the money?

22 A. Yeah.

23 Q. Who must be pocketing the money?

24 A. Julio.

25 Q. Julio Estrada?

1 Mamdoh Eltouby

2 A. Yes. How he give the customer?

3 This is only the one?

4 Q. I'm sorry?

5 A. This is not such --

6 Q. That's a document that we turned
7 over, a document that Mr. Freire had. We
8 produced that in response to the dealership's
9 demands for documents.

10 A. I got to see it. I don't have
11 this here, I don't have this. I don't have it
12 at all.

13 Q. No, it wasn't produced to us by
14 the dealership.

15 A. So that was produced by the
16 customer?

17 Q. The customer had a copy of that;
18 it was given to him.

19 A. I have a question. This customer,
20 he bought the car for how much?

21 Q. I'm not going to answer that
22 question.

23 A. It looks like another car is
24 stolen from me, this is stealing.

25 Q. So, when you were --

1 Mamdoh Eltouby

2 A. This is 100 percent stealing.

3 MR. SIMON: Just answer his

4 questions.

5 Q. What I want to know is, is this
6 the kind of contract that you were referring to
7 yesterday when you said it looked like Julio
8 Estrada had created documents that listed
9 DLR --

10 A. Yes.

11 Q. -- as the seller?

12 A. Yes.

13 Q. And he did it to get cash from
14 customers; is that what you think was done?

15 A. Yes, 100 percent.

16 Q. And you saw contracts like this in
17 the summer of 2013?

18 A. Yes. I see these people come in
19 with something like this, and he want his
20 deposit back or something like this. But this
21 is here different. The customer, he have a
22 car; right?

23 Q. Yes, the customer already had the
24 car. I will tell you that Mr. Freire already
25 had his car. He had already purchased the car

1 Mamdoh Eltouby

2 under a retail installment contract that was
3 assigned to Santander.

4 A. Yeah, so how come this is not
5 Santander?

6 Q. Actually, take a look at the very
7 bottom of page one.

8 A. Santander would be under this
9 contract.

10 Q. Who is listed as the assignee of
11 this contract?

12 A. It say DLR, and it is Santander
13 Consumer.

14 Q. That is listed as the assignee?

15 A. Yes. DLR and Santander Consumer.
16 Santander is never funding this deal, they
17 don't.

18 Q. I'm not asking about that. Here's
19 my point: You seem very disturbed by this
20 contract.

21 A. Yes.

22 Q. It's a disturbing contract?

23 A. Yes.

24 Q. Why is it so disturbing?

25 A. I don't know. This could be this

1 Mamdoh Eltouby

2 is he steal this car and they give the guy --

3 this is the original contract?

4 Q. No.

5 MR. SIMON: That's the retail
6 installment contract.

7 Q. He already was given one retail
8 installment contract.

9 A. Okay. Can I see it?

10 Q. You looked at it. You just looked
11 at it before. It's Exhibit 4 -- I'm sorry,
12 it's Exhibit 9.

13 MR. SIMON: It was part of 4.

14 Q. It's Exhibit 9.

15 MR. SIMON: The front page was
16 part of 4.

17 A. So the guy, he signed two
18 contract, you see this is here? This is
19 original contract, and this is here the
20 customer. You see here?

21 MR. SIMON: Look at the date on
22 the first one.

23 THE WITNESS: The date on the
24 first one? February 18, 2013.

25 MR. SIMON: That is the date on

1 Mamdoh Eltouby

2 the first one?

3 THE WITNESS: Yes. Okay. Excuse
4 me, I have question. The customer say
5 this have two contract?

6 MR. LANE: Mr. Freire had both of
7 these contracts in his possession, yes.

8 THE WITNESS: I know, but does he
9 have the two contracts?

10 MR. LANE: These are the two
11 contracts that he signed at New York
12 Motor Group.

13 THE WITNESS: This is a bogus.
14 Excuse me, this is bogus.

15 MR. LANE: Okay.

16 Q. Would you be surprised to know
17 that he signed that at New York Motor Group;
18 that this contract was given to him at New York
19 Motor Group?

20 A. You see here, not even signature
21 for F&I.

22 Q. I understand.

23 A. You know, it must be something,
24 something happened. I don't understand it.

25 Q. Let me take a look.

1 Mamdoh Eltouby

2 MR. SIMON: Can the record note
3 that he is pointing to the second
4 contract?

5 MR. LANE: To Exhibit 15.

6 MR. SIMON: Exhibit 15.

7 MR. LANE: Absolutely.

8 A. This is, excuse me to say, this is
9 bogus.

10 Q. So you believe that Exhibit 15
11 shows a bogus contract?

12 A. One hundred percent.

13 Q. Again, is it true that you had
14 seen that Julio Estrada was creating bogus
15 contracts like Exhibit 15?

16 A. Yes.

17 Q. What did you do when you saw that
18 he had been creating bogus contracts?

19 A. I never see this.

20 Q. I'm not asking you if you saw
21 Exhibit 15 specifically, but you saw contracts
22 like Exhibit 15?

23 A. Yes. And I explained the people,
24 "Did you give this guy money?" They tell me,
25 yes, they do. I tell them this is bogus.

1 Mamdoh Eltouby

2 Q. What did you do for the customer
3 when they told you that they had given money to
4 Julio Estrada?

5 A. I referred right away to the DA.

6 Q. Would you refund them the money?

7 A. No, I referred them to the DA. I
8 never take from them money, I never take from
9 the customer money.

10 Q. But didn't you feel like you had
11 some responsibility to the customer?

12 A. No, because he went already to
13 this place, to outside of my dealership.

14 Q. But you knew that these contracts
15 were signed at New York Motor Group; correct?

16 A. I don't know if they sign in New
17 York Motor Group or not. He tell me, "This is
18 my business outside," or I asked him, "What is
19 this here?" He tell me, "Don't worry about it,
20 this is another dealer I do business with."

21 Q. Do you ever remember speaking to
22 Mr. Freire?

23 A. Freire?

24 Q. Yes.

25 A. No, never.

1 Mamdoh Eltouby

2 Q. You don't remember speaking to
3 him?

4 A. I never speak with him. He told
5 you this, he speak with me?

6 MR. SIMON: Just answer the
7 question.

8 Q. You keep asking me questions.

9 A. I'm sorry.

10 Q. I can't answer your questions.

11 A. I'm sorry, I'm sorry. I never
12 speak with him.

13 Q. You never spoke with Boris Freire?

14 A. Never speak with him.

15 If he recognize here, you see how
16 the contract is, you see here between this
17 contract? You see here the name of the
18 customer is here, and here the name of the
19 dealer. You see he put here the name of the
20 customer and "DLR." You can ask Santander if
21 you have a dealership called DLR sign with you
22 or not.

23 Q. But there's no allegation that
24 Exhibit 15 was assigned to any bank.

25 A. That's bogus.

1 Mamdoh Eltouby

2 Q. That's not an allegation.

3 A. Bogus.

4 Q. Nobody thinks Exhibit 15 was
5 assigned to a bank.

6 A. Bogus.

7 MR. SIMON: Let the record reflect
8 that my client was comparing Exhibit 9
9 and Exhibit 15 during his testimony.

10 Q. Exhibit 9 was absolutely assigned
11 to Santander, and that is part of the
12 allegation -- but nobody is saying that
13 Exhibit 15 was assigned.

14 I'm curious though, because you
15 are stressing that it's bogus because the
16 dealership's name is not listed.

17 A. Yeah. This is the end of this
18 before he leaving. He starting to becoming
19 like wild. He was robbing everybody.

20 Q. But if you knew that he was doing
21 this at your dealership, did you take --

22 A. No.

23 Q. -- did you take any steps?

24 A. No, it's not in my dealership,
25 because the people they come in with the

1 Mamdoh Eltouby

2 contract. I never see them in dealership, and
3 they is not speaking English.

4 Q. Did Nada ever tell you that --

5 A. I ask her --

6 Q. -- Julio was providing contracts
7 like this to people?

8 A. No.

9 Q. She never told you that?

10 A. She never tell me this. Because I
11 ask her, "Do you see these people before?" And
12 she tell me no.

13 Q. You asked her if she had seen
14 Mr. Freire before?

15 A. No, no, no, not Freire. The
16 people that have on the contract say "DLR."

17 Q. I know you probably spoke to a lot
18 of people at your dealership.

19 A. Yes.

20 Q. But you don't think you ever spoke
21 to Mr. Freire?

22 A. Absolutely not. I not even
23 remember him.

24 Q. Okay.

25 A. I don't know if he --

1 Mamdoh Eltouby

2 Q. Did you ever ask any customers --

3 MR. SIMON: Let him finish his

4 answer.

5 MR. LANE: He said he doesn't
6 remember.

7 A. No, no, no. I want to say it
8 also: Most of the time when I come to
9 dealership and I see is any customer come in
10 and a complaint or something, I take him over
11 to the side and ask him what is the complaint
12 about. Most of the people they not speaking
13 English, and this is what Mr. Julio Estrada, he
14 take advantage for the people that don't speak
15 English and not understand.

16 Q. So if somebody told you that Julio
17 Estrada promised that they could refinance
18 their car loan after six months, and they came
19 back to refinance it, and they had given money
20 to Julio Estrada because he demanded money to
21 refinance it --

22 A. I even asking the customer right
23 away.

24 Q. Let me finish the question.
25 If a customer came in and told you

1 Mamdoh Eltouby

2 this, would you do anything to get them their
3 money back?

4 A. Yes, absolutely.

5 Q. What would you do to get them
6 their money back?

7 A. I would get him right away. I
8 would tell him he take from this guy money.

9 And then the customer, he come in, "Don't
10 worry, don't worry about it, don't worry, I
11 handle this with Julio." He's a con artist.

12 Q. Fine. But would you tell Julio to
13 return money to people?

14 A. Yes. I tell him, please, I don't
15 want these people coming to asking me.

16 Q. So there were instances where this
17 occurred and Julio was still working there?

18 A. Yes, in the end of it.

19 Q. And then you said to Julio, "Give
20 them back whatever money you took from them"?

21 A. The money, yes.

22 Q. Did you fire him on the spot?

23 A. I fire him in the spot.

24 Q. On the spot?

25 A. Yes.

1 Mamdoh Eltouby

2 Q. Well, how many times did this
3 occur?

4 A. This is a time when end of August,
5 I think. I tell him, listen, if you started to
6 play the game and tell people this and this and
7 this, I refer every one of them to the district
8 attorney, and he going to deal with it.

9 Q. But did you let him continue
10 working at New York Motor Group --

11 A. No.

12 Q. -- after August 2013?

13 A. No.

14 Q. Was he ever at the dealership
15 after August 2013?

16 A. 2013?

17 Q. Yes.

18 A. August?

19 Q. You just said --

20 A. No, no, August he was there.

21 Q. Right. So when did you fire Julio
22 Estrada?

23 A. End of November, the first day of
24 December, end of November.

25 Q. When did you ever learn about a

1 Mamdoh Eltouby

2 bogus contract and then tell Julio Estrada to
3 refund the money to the customer?

4 A. This is in -- about in November,
5 November, exactly about November. I tell him,
6 "Listen, where is these people?" He telling
7 me, "I have the different business, this is a
8 taxi business. I have nothing to do with you."
9 I tell him, listen, but why the people coming
10 to my place?

11 Q. That is what Estrada told you?

12 A. Yes.

13 Q. That these things were happening
14 at another business?

15 A. He have another business with
16 taxi.

17 Q. I just want to be clear, because
18 yesterday you testified you discovered that
19 Julio Estrada was doing bad things in August of
20 2013.

21 A. Yeah, this is starting, it
22 starting to be in the end. Then I be watching
23 and I tell my daughter any customer come in
24 here, that she's got to be sit down and go to
25 inside, you know.

1 Mamdoh Eltouby

2 Q. You also started audio-recording
3 Julio Estrada's conversations --

4 A. Yes.

5 Q. -- in August?

6 A. Yes.

7 Q. So you didn't fire him in August;
8 you just started recording the conversations?

9 A. Yes, I want to see --

10 Q. And would you listen to those
11 recordings?

12 MR. SIMON: Hold on. Let him
13 finish his answer.

14 MR. LANE: He said yes.

15 MR. SIMON: No, no, he didn't
16 finish his answer. Finish your answer.

17 MR. LANE: Could you read back the
18 last answer.

19 (The record is read back by the
20 reporter.)

21 THE REPORTER: "QUESTION: So you
22 didn't fire him in August; you just
23 started recording the conversations?"

24 "ANSWER: Yes, I want to see -- "

25 A. No, I answer this: I not fire him

1 Mamdoh Eltouby

2 in August.

3 Q. You didn't fire him in August?

4 A. I don't fire him in August.

5 Q. You started recording his
6 conversations in August?

7 A. Correct.

8 Q. You started watching him and
9 recording his conversations?

10 A. Exactly.

11 Q. Do you remember coming to court in
12 August of 2013 on the Alkhatib case?

13 A. 2013?

14 Q. Yes.

15 A. Yes. What month?

16 Q. August 2013.

17 MR. SIMON: Which court are you
18 referencing?

19 Q. Do you remember coming to Federal
20 Court in Brooklyn --

21 A. In Brooklyn, yes.

22 Q. -- with Bruce Minsky on the
23 Alkhatib case?

24 A. Yes, yes. And he was there too.

25 Q. Do you remember bringing Julio

1 Mamdoh Eltouby

2 Estrada with you?

3 A. Yes, he was there.

4 Q. Why did you bring Julio Estrada to
5 court?

6 A. Because he tried to explain to the
7 court what's the finance.

8 Q. Did Julio Estrada say anything to
9 the court that day?

10 A. That was in a meeting between the
11 court's secretary.

12 Q. I want to be really clear here.

13 A. Yes.

14 Q. I was there. I don't want you to
15 tell me anything that Julio Estrada or you said
16 directly to Magistrate Gold. I don't want to
17 know that.

18 A. Okay.

19 Q. That was a confidential
20 conversation as part of a negotiation, so I
21 don't want to know that, and I'm not asking you
22 to tell me that.

23 A. Okay.

24 Q. But why did you bring Julio
25 Estrada to the court that day?

1 Mamdoh Eltouby

2 A. Testimony. Testament about the
3 finance what he did. I tell him, "You see what
4 you did to me?", you know. Then he tell me, "I
5 go with you to court and I testimony." I don't
6 know if this was a trial that he can come in
7 and talk. There was no trial.

8 Q. So in August of 2013, you were
9 aware that there was at least one lawsuit filed
10 against you related to Julio Estrada?

11 A. Yes, regarding the financing.

12 Q. Did anybody tell you that you had
13 to preserve the recordings that you were then
14 creating?

15 A. No.

16 Q. Nobody told you to preserve the
17 recordings that you were making?

18 A. No. "Preserve," this mean to?

19 Q. Meaning, don't erase the
20 recordings.

21 A. Oh, no.

22 Q. Nobody told you that?

23 A. No.

24 Q. And so all of the audio recordings
25 that you started making in August of 2013 were

1 Mamdoh Eltouby

2 erased within eight days of the recording?

3 A. Correct.

4 Q. Because that's the way the machine
5 was programmed?

6 A. That's the way this is --

7 Q. And you didn't take any steps --

8 MR. SIMON: Note my objection to
9 the form of the question.

10 Q. You understood that? You
11 understood when I said it erased it within
12 eight days, because that's the way the machine
13 was programmed?

14 A. That's the way the machine
15 programmed, yes.

16 Q. And you didn't take any steps to
17 contact the manufacturer to see if you could
18 keep the recordings from being erased?

19 MR. SIMON: Note my objection to
20 the form of the question. That was
21 asked and answered.

22 MR. LANE: That's not an
23 objection. He can still answer it.

24 MR. SIMON: I mean you're
25 misrepresenting, because he testified

1 Mamdoh Eltouby

2 what happened to that device. I think
3 you're misrepresenting what he said.

4 Q. If you don't understand my
5 question, you will ask me to rephrase it;
6 correct?

7 MR. SIMON: I just want my
8 objection on the record.

9 MR. LANE: Your objection is on
10 the record.

11 MS. LINDEMAYER: I don't think
12 you pointing out inconsistencies in the
13 testimony is appropriate.

14 MR. SIMON: I'm not pointing out
15 inconsistencies in the testimony. I'm
16 pointing out inconsistencies in what
17 you're saying.

18 MR. LANE: Your objection is
19 noted.

20 MR. SIMON: My objection is on the
21 record.

22 Q. If you don't understand my
23 question, you will ask me to rephrase it;
24 right?

25 A. Go ahead.

1 Mamdoh Eltouby

2 Q. Okay. After you were in court in
3 August of 2013, in federal court --

4 A. Yes.

5 Q. -- with Julio Estrada on the
6 Alkhatib case, did you do anything after that
7 to figure out how to prevent the recordings
8 from being erased?

9 A. No.

10 Q. Okay, that's it. And nobody told
11 you that you should try to keep the recordings
12 from being erased?

13 A. No.

14 Q. Did you ever tell anybody,
15 obviously not your employees -- or, I don't
16 know, maybe your employees -- that you were
17 recording Julio Estrada's conversations?

18 A. He know.

19 Q. He knows?

20 A. Yes.

21 Q. But did you tell anybody else that
22 you were recording Estrada's conversations?

23 A. He knows.

24 Q. Did you tell anybody outside of
25 the dealership?

1 Mamdoh Eltouby

2 A. No. Everybody see in the monitor,
3 this is a mike next to that particular camera.

4 Q. Did Bruce Minsky ever visit you at
5 the auto dealership at New York Motor Group?

6 A. No.

7 Q. He was never inside the trailer at
8 New York Motor Group?

9 A. No.

10 Q. Did you have a tech guy who took
11 care of the computers at New York Motor Group?

12 A. Take care of the computer, or the
13 camera system?

14 Q. Was there somebody who maintained
15 the camera system?

16 A. Yes.

17 Q. Who was that?

18 A. Was some company put in camera
19 system. I can get it for you.

20 *RQ MR. LANE: We are going to leave
21 a blank in the transcript for the name
22 of the company that maintained the
23 camera system and we are going to serve
24 this written request, among others, on
25 Mr. Simon and Mr. Minsky, and they will

1 Mamdoh Eltouby

2 have you fill in the blanks to the best
3 of your ability.

4 INSERT: _____

5 MR. LANE: Can we keep going here?

6 MR. GROSSMAN: Can I ask
7 something, counsel?

8 MR. LANE: Off the record.

9 (A discussion is held off the
10 record.)

11 Q. Do you know a customer named Bobby
12 Muniz, Robert Muniz?

13 A. Yes, yes, I remember.

14 Q. Did he come back to New York Motor
15 Group and complain about Julio Estrada to you?

16 A. No. He's even his friend. He's
17 Puerto Rican, like him, and every time he come
18 in they drinking together.

19 Q. Every time?

20 A. Yes.

21 Q. Did Bobby Muniz ever come in and
22 complain to you?

23 A. He tell me -- every time he come,
24 he hug him and they drink together, whatever,
25 you understand. And then he tell me, I have to

1 Mamdoh Eltouby

2 make the payment down.

3 Q. Were you aware that Julio Estrada
4 was drinking during finance transactions?

5 A. Not really.

6 Q. You were not aware of that?

7 A. No.

8 Q. But did Bobby Muniz tell you that
9 Julio Estrada was drinking during the financing
10 transactions?

11 A. No. I see them, they drinking
12 together.

13 Q. You saw Julio Estrada --

14 A. I see Julio Estrada.

15 Q. -- and Bobby Muniz drinking
16 together?

17 A. Yes. That was the times he came,
18 yes, I see this.

19 Q. When did you see that?

20 A. He come in one time and he want
21 to, he have a problem with the car, he want to
22 fix it under the warranty and -- but he adds
23 some stuff, you know?

24 Q. When was this?

25 A. That was a long time.

1 Mamdoh Eltouby

2 Q. Was it in 2013?

3 A. Yes, in the beginning.

4 Q. It was at New York Motor Group --

5 A. Yes.

6 Q. -- that you saw Bobby Muniz

7 drinking with Julio Estrada in Julio's office?

8 A. Yes, but he not drinking, drinking

9 to make him drunk. It's like two or three

10 shots or something.

11 Q. Was Angel Santiago with them?

12 A. No.

13 Q. Did you drink with Julio Estrada

14 and Bobby Muniz?

15 A. I not drink alcohol, sir.

16 Q. After you saw that, did Bobby

17 Muniz ever come back and talk to you alone?

18 A. No. He coming, time he come in

19 always to the place --

20 Q. Would he come back often?

21 MR. SIMON: Let him finish his

22 answer.

23 A. Well, he -- he always come into

24 the place, hang out with him. Construction

25 guy, I think --

1 Mamdoh Eltouby

2 Q. You're not answering my question.

3 A. Yes.

4 Q. I asked you did Bobby Muniz ever
5 come back and talk to you without Julio
6 Estrada?

7 A. One time he come in and he was
8 waiting for him. He tell me, I bring somebody
9 to co-sign me to get my interest rate lower.

10 Q. Lower?

11 A. Yes.

12 Q. Okay. Did he tell you that Julio
13 promised him he could refinance?

14 A. He tell him, yes.

15 Q. Did you direct Bobby Muniz to go
16 speak to Shawn at Hillside?

17 A. When he give me a lot of call, you
18 know, I tell him, listen, if you have somebody
19 that really have a good credit, we can do it by
20 ourselves, we can do it through Planet Motor
21 Cars.

22 Q. Through Planet Motor Cars or
23 through Hillside?

24 A. No, Planet Motor Cars.

25 Q. Do you remember what year that

1 Mamdoh Eltouby

2 was?

3 A. That was all of 2013.

4 Q. 2013?

5 A. Yes.

6 Q. I thought Planet Motor Cars was no
7 longer doing business in 2013?

8 A. Yeah, it's until July.

9 Q. Okay. So did you tell him to go
10 see Shawn?

11 A. Yes.

12 Q. You told Bobby that he was to go
13 see Shawn --

14 A. Yes.

15 Q. -- about refinancing?

16 A. Because he is -- you know, because
17 he needing this, he give runaround all the
18 time.

19 Q. You believed that Julio Estrada
20 was giving him the runaround?

21 A. The runaround, yes.

22 Q. After Bobby Muniz told you this,
23 then you told him to go to Hillside? Did you
24 talk to --

25 A. Not Hillside.

1 Mamdoh Eltouby

2 Q. Oh, to go see Shawn. Did you talk
3 to Julio Estrada about Bobby Muniz's loan?

4 A. He tell me he have no credit. The
5 credit, his credit, is still bad. Because he
6 not doing --

7 Q. But did you ask Julio Estrada if
8 he promised Bobby Muniz that he could refinance
9 back at New York Motor Group?

10 A. I not -- I not really remember.

11 Q. You don't remember if you asked
12 Julio Estrada?

13 A. I don't remember.

14 Q. Did you ever ask Julio Estrada if
15 he ever promised anybody that they could come
16 back and finance at New York Motor Group?

17 A. He knows very good.

18 Q. He knows what?

19 A. He knows this, he not supposed to
20 do this.

21 Q. He knows he's not supposed to do
22 that?

23 A. Yes.

24 Q. But did you ever talk to him about
25 it? Did you ever say to him --

1 Mamdoh Eltouby

2 A. In the beginning, I told him.

3 Q. But you have been saying that you
4 started hearing really wild things in the
5 summer of 2013; is that correct?

6 A. In August?

7 Q. Yes. And did you ever say to
8 Julio Estrada, "Why are you promising people
9 that they can come back and refinance in six
10 months?"

11 A. I explain you yesterday, to
12 Mr. Keshavarz. I tell him this is usually, you
13 know, usually, but this is the customer
14 after -- not six months, six months is too
15 close. It's about eight months at least when
16 he holding the loan and paying in time, and
17 paying in time. Then his credit score is
18 jumping.

19 Q. So you believe it's possible for
20 people to come back after eight months and
21 refinance a loan?

22 A. You don't need to come back. He
23 can go to online -- E-Loan-dot-com, you know --
24 and he write his information, and the E-Loan,
25 you see this is existing loan and paying and

1 Mamdoh Eltouby

2 fine and everything. He take him with lower
3 interest rate. You don't need to come in to
4 us.

5 Q. Do you know who is running a
6 dealership at the old location of New York
7 Motor Group now?

8 A. No.

9 Q. On Northern Boulevard, you don't
10 know who has the dealership?

11 A. I don't know who has that, no.

12 Q. Yesterday you testified that you
13 left the hard drive --

14 A. Yes.

15 Q. -- that had the video and audio
16 recordings on it with the camera system at the
17 location of New York Motor Group?

18 A. Right.

19 Q. And you left it there because the
20 incoming tenant was going to use it?

21 A. I don't know is the incoming
22 tenant or not. I left it. It doesn't make any
23 sense for me.

24 Q. Who owns the property?

25 A. This is some landlord, his name

1 Mamdoh Eltouby

2 is Paul. Paul -- it's the landlord, you know.

3 Because I wasn't paying him rent, you know.

4 What's his name? Paul? I get you the name.

5 *RQ MR. LANE: We will leave a blank
6 space in the transcript for the name and
7 the contact information of the landlord
8 of 60-20 Northern Boulevard, where New
9 York Motor Group was previously in
10 operation.

11 INSERT: _____

12 INSERT: _____

13 THE WITNESS: Can you write for me
14 all this? Because I cannot remember.

15 MR. LANE: All of this is going to
16 be followed up with formal demands to
17 your attorneys, both Mr. Simon and
18 Mr. Minsky.

19 THE WITNESS: All right.

20 MR. LANE: Thanks. Because we
21 don't want there to be any confusion.
22 We want to make it perfectly clear what
23 we're asking for.

24 Q. Mr. Eltouby, have you ever been
25 prosecuted for failure to pay taxes?

1 Mamdoh Eltouby

2 A. Prosecuted, no.

3 Q. Have you ever been charged by any
4 state or federal agency for failing to pay
5 taxes?

6 A. No.

7 MR. SIMON: Him personally?

8 Q. You personally.

9 A. No.

10 MR. SIMON: Note my objection to
11 the relevancy of the question.

12 Q. Has Planet Motor Cars ever been
13 charged for failure to pay taxes?

14 A. Planet Motor Car?

15 Q. Yes.

16 A. This is, I think it's 2001
17 or -- yes, or 1989 or 2000, something like
18 this. It was not failure; this was incorrect
19 taxes only.

20 MR. SIMON: Note my objection to
21 the relevancy.

22 MR. LANE: I'm sorry, I have to
23 respond. You are wondering what is the
24 relevancy of charges against Planet
25 Motor Cars for not remitting the proper

1 Mamdoh Eltouby

2 amount of taxes to the state of New
3 York?

4 MR. SIMON: Back in 2001, he said.

5 You said "ever" -- and this transaction
6 that you're complaining about was 2012,
7 2013.

8 MR. LANE: I would like the record
9 to note my laughter.

10 MR. SIMON: Let the record reflect
11 my chagrin.

12 Q. So it's true, then, that New York
13 has claimed that Planet Motor Cars was not
14 paying the proper amount of taxes on the car
15 sales?

16 A. New York Motor?

17 Q. That Planet Motor Cars was charged
18 with --

19 A. Planet Motor Cars.

20 Q. -- was charged with not paying the
21 proper amount of taxes on the sales?

22 A. Yes, proper amount on the taxes.

23 But they corrected already.

24 Q. You corrected it?

25 A. Not me. This corrected, the

1 Mamdoh Eltouby

2 company corrected.

3 Q. Planet Motor Cars corrected?

4 A. Yes. Between the finance, the
5 accountant and the Department of State, and was
6 finished the problem.

7 Q. Do you remember the amount of
8 money that New York State demanded from Planet
9 Motor Cars?

10 A. Not really.

11 Q. Was it more than \$500,000?

12 A. I don't remember.

13 Q. Is it true that the demand was
14 that Planet Motor Cars was not paying the
15 proper amount of taxes on the sales of
16 automobiles?

17 A. I don't remember. If you want
18 this, you have to get the charge record from
19 the court or something. I don't know.

20 MR. SIMON: Is this referencing
21 sales tax or income tax?

22 MR. LANE: I don't know.

23 Q. Was it sales tax or income tax?

24 A. I don't know.

25 Q. Were you arrested at that time?

1 Mamdoch Eltouby

2 A. What?

3 Q. Were you arrested related to this?

4 A. No, no, it have nothing to do with
5 me. It's the company only.

6 Q. You were not personally arrested?

7 A. Not personally.

8 Q. Have you ever been arrested for a
9 crime?

10 A. No.

11 Q. Have you ever been convicted of a
12 crime?

13 A. No. Violation maybe.

14 Q. What violation?

15 A. Violation.

16 Q. What kind of violation?

17 A. Violation like, you know, not even
18 misdemeanor.

19 Q. Like what? Tell me the violations
20 you have been charged with.

21 MR. SIMON: Well, under the civil
22 rights law, if he has not been convicted
23 of a crime I am going to direct him not
24 to answer.

25 MR. LANE: I would love it if you

1 Mamdoh Eltouby

2 would cite me where in the civil rights
3 law I can't ask this question at a
4 deposition.

5 MR. SIMON: You can't ask him if
6 he has ever been arrested.

7 MR. LANE: I'm not hiring him; I'm
8 asking him questions in a deposition.

9 Can you tell me what law prevents me
10 from asking that question in a
11 deposition?

12 MR. SIMON: Yes. The New York
13 State civil rights law.

14 MR. LANE: Could you tell me that
15 law and cite it? I don't know what
16 you're talking about. This is a
17 deposition. I'm not a potential
18 employer.

19 MR. SIMON: You're asking him if
20 he's ever been arrested?

21 MR. LANE: Yes. It's a
22 deposition.

23 MR. SIMON: I'm just saying that
24 I'm not going to permit that question.

25 MR. LANE: He already answered it.

1 Mamdoh Eltouby

2 MR. SIMON: No further inquiry on
3 that. I'm asserting my client's rights.

4 MR. LANE: Okay.

5 MR. SIMON: You can ask him if he
6 has ever been convicted of a crime.

7 MR. LANE: I have. And he said he
8 hasn't. But now he says that he has
9 possibly been convicted of violations,
10 and so I would like to know what
11 violations he has ever been convicted
12 of.

13 THE WITNESS: Like peeing in the
14 street.

15 Q. Like what?

16 A. Peeing in the street.

17 Q. Have you been charged with public
18 urination and convicted of public urination?

19 A. Sixty dollars, yes. I pay \$60.

20 Q. You have been convicted of public
21 urination?

22 A. Sixty dollars.

23 Q. When was that?

24 A. This is like maybe 20 years ago.

25 MR. SIMON: Off the record.

1 Mamdoh Eltouby

2 (A discussion is held off the
3 record.)

4 Q. Are there any other violations
5 that you have been convicted of?

6 A. No.

7 Q. When were you convicted of public
8 urination?

9 MR. SIMON: He said he was
10 arrested. We don't know if he was
11 convicted. They may have had a plea
12 bargain.

13 MR. LANE: You need to stop
14 changing your client's testimony.

15 A. It's a ticket.

16 Q. I know. When were you ticketed?

17 A. I don't remember.

18 Q. Did you pay the fine?

19 A. Yes, \$60, I paid.

20 Q. Was that in Queens County?

21 A. In Queens, yes.

22 Q. You don't remember the year?

23 A. No.

24 Q. I just want to make sure I
25 understand. You do believe that, back in 2001,

1 Mamdoh Eltouby

2 Planet Motor Cars paid the taxes that were owed
3 to New York State after the state charged
4 Planet Motor Cars with failing to pay the full
5 amount of taxes?

6 A. Yes. That was I think with the
7 accountant, because it was the state and they
8 finish.

9 Q. Which accountant was that; do you
10 remember?

11 A. Mr. Youssef.

12 Q. It was Mr. Youssef?

13 A. Yes.

14 Q. Where would the money to pay the
15 state have come from?

16 MR. SIMON: Note my objection to
17 the relevancy. You can answer.

18 A. I don't know.

19 Q. You don't know?

20 A. No.

21 Q. Did you pay it personally?

22 A. Me personally? No.

23 Q. It would have come from the
24 accounts of --

25 A. From the company.

1 Mamdoh Eltouby

2 Q. -- Planet Motor Cars?

3 A. From the company, yes.

4 Q. Mr. Eltouby, I believe yesterday
5 at one point you had said that Julio Estrada
6 was a good F&I representative?

7 A. Yes.

8 Q. Why did you think he was a good
9 F&I representative?

10 A. When he sit down and do the deals,
11 when he do the straight deals, he's very good
12 F&I. He understand very good the finance. He
13 structure the deal very good and explain
14 everything to the customer, and tell the
15 customer, "You are under the camera," you know.
16 And "If you sign here, if you was all the
17 knowledge and brought -- bring your driver's
18 license, I see what it says for the customer
19 and I want sign you exactly what's your
20 driver's license, sign the contract."

21 And then the customer ask, he ask
22 in the end of all the deal, "you are all
23 satisfied, you are good? Tell my boss that you
24 are good, nothing wrong." That's in the
25 beginning.

1 Mamdoh Eltouby

2 Q. So when you hired him, you hoped
3 that he was going to make you money?

4 A. I, you know, I hired him F&I, you
5 know, and finance manager. But he is a little
6 bit advanced, because he have an experience
7 with banking business. He knows very good
8 every bank, what he buying, and what is
9 structure for the bank.

10 Q. Do you know if he had specific
11 contacts at any bank?

12 A. No.

13 Q. So when you hired him, is it true
14 that you hoped that he was going to be able to
15 make --

16 A. To be good.

17 Q. -- to close deals and make money
18 for the dealership; is that true?

19 A. And make money for himself. He
20 come in crying for me he have seven kids.

21 Q. But you hoped that he was going to
22 make money for the dealership as well; is that
23 correct?

24 A. Yes.

25 Q. Looking back now, is there

1 Mamdoh Eltouby

2 anything you would have done differently --

3 MR. SIMON: Note my objection.

4 Q. -- in terms of hiring Julio

5 Estrada and allowing him to work at New York

6 Motor Group?

7 MR. SIMON: Note my objection to

8 the form of the question. You can

9 answer.

10 Q. If you understand the question,

11 you can answer: Is there anything you would

12 have done differently?

13 A. I don't understand.

14 Q. You don't think so?

15 A. I don't understand what you say.

16 Q. Now looking back to the end of

17 2012, when you hired Julio Estrada, as you

18 think about it now here today would you do it

19 differently if you could?

20 A. Sure.

21 Q. Would you still hire Julio Estrada

22 today?

23 A. Absolutely not.

24 Q. So you feel like you probably

25 should not have hired Julio Estrada?

1 Mamdoh Eltouby

2 MR. SIMON: Objection to the
3 leading nature of the question.

4 A. I don't know this.

5 Q. Do you feel that you should have
6 hired Julio Estrada now?

7 MR. LANE: Asked and answered.

8 A. No.

9 Q. Do you feel that you should not
10 have hired him?

11 MR. SIMON: I'm directing him not
12 to answer. You're asking him to
13 speculate on what he should have done.
14 Why don't you ask him what he did? He
15 did answer your question. I just want
16 to move forward.

17 MR. LANE: It's pretty clear
18 that -- let me just rephrase the
19 question.

20 Q. So that it's perfectly clear,
21 correct me if I'm wrong, but I think what I'm
22 hearing you say is that you would not have
23 hired Julio Estrada today?

24 A. Yes.

25 Q. Today --

1 Mamdoh Eltouby

2 A. Yes.

3 Q. -- today, you would not hire Julio
4 Estrada, knowing --

5 A. Absolutely not.

6 Q. -- what you know now?

7 A. Absolutely not.

8 Q. And looking back at December of
9 2012, you feel like you should not have hired
10 Julio Estrada at that time?

11 A. Yeah, I feel this is -- you know I
12 trust him, whatever he tell me, and I know very
13 good he have a problem. When you are in the
14 probation, if you make a small mistake then you
15 go to jail, you know. I don't believe that the
16 guy going to be suicide himself like this, and
17 he have seven kids in the street, you know, so
18 going to take care of the kids when he is in
19 jail, you know? This is common sense. I never
20 thinking he's going to do this, never.

21 Q. Okay. You knew he was on
22 probation and you thought that if he was on
23 probation, it would keep him honest?

24 A. Exactly. He have to be straight,
25 more than straight, because if he do anything,

1 Mamdoh Eltouby

2 he going to be put in jail right away.

3 MR. LANE: All right. I'm going

4 to go off the record for a second.

5 (A discussion is held off the

6 record.)

7 oOo

8 MR. LANE: I'm going to pass the

9 witness to Ms. Lindermayer.

10 THE WITNESS: Lindermayer?

11 MS. LINDERMAYER: Yes.

12 THE WITNESS: She's the lawyer for

13 which case?

14 MS. LINDERMAYER: I'll introduce

15 myself.

16

17 EXAMINATION BY MS. LINDERMAYER:

18 Q. Mr. Eltouby, I'm Ariana
19 Lindermayer. I'm one of Shahadat Tuhin's
20 attorneys.

21 You testified earlier that a lot
22 of customers started complaining by August of
23 2013. When was the first time that you heard
24 about a customer complaining about Julio
25 Estrada?

1 Mamdoh Eltouby

2 A. The first customer is Alkhatib.

3 Q. When was that?

4 A. This is in 2013.

5 Q. Which month?

6 A. August.

7 Q. You had testified that you
8 contacted him about this problem before he
9 filed a lawsuit?

10 A. Yes, I did.

11 Q. That lawsuit was filed around
12 April of 2013, so if you had contacted him
13 before then --

14 A. Yes.

15 Q. That would have been in the spring
16 of 2013 that you contacted him?

17 A. Yes, I contacted him. And the
18 only problem in this time, you know, from
19 Julio -- and this is the reason I tell him,
20 listen, this is not the way this work. Let
21 them know. I go with you to the court, and
22 testimony I never tell the guy anything wrong.

23 Q. Just to clarify: Are you saying
24 that you knew about this first complaint in
25 spring of 2013?

1 Mamdoh Eltouby

2 A. Yes.

3 Q. Before April of 2013, when the
4 lawsuit was filed?

5 A. Yes.

6 Q. But you didn't fire --

7 A. Oh, hold on a second, wait a
8 second, going too fast. So before the lawsuit
9 filed?

10 Q. That's what you testified to
11 earlier today. You testified under oath that
12 you contacted Mr. Alkhatib about his complaint
13 before he filed the lawsuit.

14 A. I know. But when he complained,
15 he was calling the company and complain. We
16 tell him if he don't like the deal, come over,
17 we give you all of your money and --

18 Q. I'm just asking --

19 MR. SIMON: Let him finish.

20 MS. LINDERMAYER: He's not
21 answering my question.

22 Q. I'm just asking you about the time
23 frame. I'm not asking you about what you
24 discussed with him.

25 MR. SIMON: You're asking him

1 Mamdoh Eltouby

2 about his conversation.

3 MS. LINDERMAYER: No, I'm not --

4 I'm just asking about the time frame.

5 Q. I just want to know when you first
6 learned that Mr. Alkhatib had a complaint about
7 Julio Estrada.

8 A. I don't remember.

9 Q. You testified earlier that it was
10 before he filed a lawsuit.

11 A. Yes. But I don't know what is the
12 time frame.

13 Q. Well, I'm telling you the lawsuit
14 was filed around April of 2013.

15 A. Okay.

16 Q. So that was the first complaint
17 that you received?

18 A. Yes.

19 Q. For the consumers who complained,
20 did you ever buy back the loan from the lender?

21 A. Yes.

22 Q. For which consumers?

23 A. I don't remember exactly, but a
24 couple of them. One of them is a Pennsylvania
25 customer. He see also with the loan, he don't

1 Mamdoh Eltouby

2 like it, and he call me from over there and I
3 tell him, "No problem." This is after he take
4 the car one week -- not one month. I tell him,
5 okay, come over, I void the deal with M&T Bank,
6 I send a check, and I pay off the deal. I take
7 the car from him, the car, and then we finish.

8 Q. Do you remember that customer's
9 name?

10 A. I can get you the customer name
11 exactly.

12 *RQ MS. LINDERMAYER: We will leave a
13 blank for that customer's name.

14 INSERT: _____

15 THE WITNESS: I can ask him.

16 Q. Any other customers from whom you
17 purchased back the loan from the lender?

18 A. Yes. Another lady also in Long
19 Island for a Nissan Ultima.

20 Q. Which lender was that?

21 A. It was also M&T. And they can
22 also ask Jim Erickson about this loan. I tell
23 him flat cancellation, and I did flat
24 cancellation, and I void it.

25 Q. Did you inform M&T at the time --

1 Mamdoh Eltouby

2 A. Yes.

3 Q. -- that you were canceling it

4 because of fraud?

5 A. No, no.

6 Q. Or because --

7 A. Because --

8 MS. LINDERMAYER: Let me just

9 finish the question. I'll rephrase it.

10 Q. Why did you explain to M&T that
11 you were repurchasing this loan?

12 A. Because the customer also did not
13 like the, you know, the way for the financing.
14 He don't like the number. Sometimes a customer
15 wake up after one week, after two weeks, after
16 one month, after two months. But when they
17 wake up late, we cannot do anything.

18 Q. I think you have testified before
19 that you knew that Julio Estrada was defrauding
20 people; correct?

21 A. He's not frauding people.

22 Q. Didn't you say that you started
23 receiving a lot of complaints from consumers
24 that Julio Estrada was defrauding them and --

25 A. I never say "defrauding."

1 Mamdoh Eltouby

2 Q. That he was lying to them?

3 A. I never see this. You put
4 something in my mouth now.

5 Q. Okay, well, I thought that you
6 testified earlier that --

7 A. This is my --

8 Q. Let me finish my question.

9 I thought you were testifying
10 earlier that by August 2013, you understood
11 that Julio Estrada was lying to some of your
12 customers, and then that's why you started out
13 recording him?

14 A. This is the DLR. Do you see this
15 here?

16 Q. I'm not asking about that,
17 Mr. Eltouby. I'm just asking whether by
18 August 2013 you understood, or do you
19 understand now, that Julio Estrada lied to some
20 of your customers about the financing terms?

21 MR. SIMON: Note my objection to
22 the form of the question.

23 A. Which customers?

24 Q. As we sit here now, do you believe
25 that Julio Estrada lied to any of your

1 Mamdoh Eltouby

2 customers at any time?

3 A. He is not lying to my customers.

4 Lying to customers outside.

5 Q. It's a yes or no question,

6 Mr. Eltouby. In acting as F&I for New York

7 Motor Group, do you believe today that Julio

8 Estrada lied to any of your customers?

9 A. Yes, sure.

10 Q. Did you ever purchase back loans
11 from customers who claimed that Mr. Estrada
12 lied to them?

13 A. I did say yes.

14 Q. Did you tell the lender that there
15 was a -- you said that they did not like the
16 loan?

17 A. They don't like the loan, but I
18 never say that's fraud.

19 Q. Mr. Tuhin purchased the loan on
20 June 22, 2013?

21 MR. SIMON: You mean, the vehicle?

22 MS. LINDERMAYER: Yes, the
23 vehicle, thank you.

24 Q. Did your daughter tell you that he
25 returned two days later, on June 24th, and

1 Mamdoh Eltouby

2 spoke to her about returning the vehicle?

3 A. No.

4 Q. Do you have access to the deal
5 files for the customers at New York Motor
6 Group?

7 A. Yes.

8 Q. Do you ever review them?

9 A. Yes.

10 Q. What do you review them for? What
11 are some of the things that you would be
12 looking for?

13 A. I see if everything is correct.

14 Q. Do you ever review the credit
15 application, the loan application that is
16 submitted through DealerTrack?

17 A. Yes.

18 Q. Did you ever view Shahadat Tuhin's
19 deal file?

20 A. Yes.

21 MS. LINDERMAYER: I would like to
22 have this marked as Exhibit 16.

23 (Document is marked as Plaintiff's
24 Exhibit 16 for identification, as of
25 this date.)

1 Mamdoh Eltouby

2 Q. I'm going to show you Exhibit 16,
3 which is an application that Mr. Tuhin filled
4 out at your dealership, which was produced to
5 us by your attorney. Do you recognize that
6 document?

7 A. Okay.

8 Q. Do you recognize that document?

9 A. Yes, application.

10 Q. An application; and which
11 dealership does it list there?

12 A. New York Motor Group.

13 Q. Have you ever seen this particular
14 application before?

15 A. Usually I look for the application
16 in the DealerTrack.

17 Q. So then what is that application?

18 What does New York Motor Group use it for?

19 A. This is, he wrote the application
20 here to submit it to the DealerTrack. This is,
21 all of this here is in DealerTrack, that he can
22 run in his credit.

23 Q. Does that particular document,
24 that handwritten application, go into the deal
25 file?

1 Mamdoh Eltouby

2 A. Probably, yes.

3 Q. Can you just read to me what it

4 lists there for the salary of Mr. Tuhin?

5 A. It's \$25,000.

6 Q. What does it list as his job title

7 or his job position?

8 A. Driver.

9 MS. LINDERMAYER: I would like to
10 have this marked please as Exhibit 17.

11 (Document with the letterhead of
12 DealerTrack, referencing Shahadat Tuhin,
13 is marked as Plaintiff's Exhibit 17 for
14 identification, as of this date.)

15 (A discussion is held off the
16 record.)

17 Q. Mr. Eltouby, can you explain to me
18 what this document marked as Exhibit 17 is?

19 A. Okay.

20 Q. Can you please explain to me what
21 that document is?

22 A. This is application for
23 DealerTrack.

24 Q. For which customer?

25 A. Tuhin.

1 Mamdoh Eltouby

2

3 Q. Have you seen that application
4 before?

5 A. Yes.

6 Q. For Mr. Tuhin specifically?

7 A. Yes.

8 Q. Did you see it in the deal file?

9 A. Yes.

10 Q. Was it the same deal file that
11 held that handwritten application?

12 A. I believe so. I don't take
13 everything specific.

14 Q. I just want to know --

15 A. Just only if the bank call and ask
16 and say something different, then I'm
17 starting --

18 Q. Mr. Eltouby, that's not a question
19 that I'm asking you right now. What I'm asking
20 you is if you have ever seen that application.

21 A. No.

22 Q. If you don't know, you can say
23 that.

24 A. Not really, no.

25 Q. Do you recall ever seeing

1 Mamdoh Eltouby

2 Mr. Tuhin's application?

3 A. No, I don't see it exactly.

4 Q. But you testified earlier that you
5 did look at his deal file.

6 A. I looked at the deal file, but I
7 don't looking for every specific paper.

8 Q. Can you read what his salary is
9 listed on that DealerTrack application?

10 A. It's \$6,500.

11 Q. And that is per how often? Is
12 that his salary per year, per month, per week?

13 A. I don't know, it's not marked.

14 Oh, monthly.

15 Q. And what is his job position
16 listed as?

17 A. What's this? Dis --

18 Q. Dispatcher?

19 A. Dispatcher, yes.

20 Q. So is the information in the
21 DealerTrack application different than the
22 information in the handwritten application
23 marked as Exhibit 16?

24 A. What is --

25 Q. I'm just asking you, yes or no, if

1 Mamdoh Eltouby

2 the information is different?

3 MR. SIMON: Note my objection to
4 the form of the question. I think the
5 document speaks for itself.

6 Q. Do you agree that the information
7 in Exhibit 17 is different than the information
8 in Exhibit 16?

9 A. Yes.

10 Q. And you had access to both of
11 those documents?

12 A. Not really. If they have a
13 problem only.

14 Q. But did you have access to them?

15 A. If they have a problem, I go and
16 look specific.

17 Q. So you don't routinely review deal
18 files to make sure that all of the information
19 is consistent?

20 A. No. I looking for the contract,
21 you know, and the funding is correct, and the
22 downpayment is correct, you know. This is my
23 part.

24 Q. Did you in your capacity as owner
25 of New York Motor Group routinely review deal

1 Mamdoh Eltouby

2 files to make sure that the salary information
3 being provided on the applications was
4 consistent with the salary application that was
5 given to you by the consumer?

6 A. Usually --

7 Q. It's a yes or no question. Did
8 you routinely do that?

9 A. No.

10 Q. Did any of the lenders ever reject
11 any applications because the numbers seemed
12 suspicious or they suspected fraud? Do you
13 remember that ever happening?

14 A. I don't know, because I'm not F&I.
15 I'm not the finance manager.

16 Q. So if a lender rejected an
17 application because it was fraudulent, you
18 don't think that you would have known that?

19 A. This is, we never had fraudulent.

20 Q. I'm sorry, are you saying that
21 this never happened?

22 MR. SIMON: Note my objection to
23 the form of the question.

24 A. Never --

25 MR. SIMON: Hold it.

1 Mamdoh Eltouby

2 MS. LINDERMAYER: Richard, you
3 noted your objection.

4 MR. SIMON: You're saying, did a
5 lender reject an application?

6 MS. LINDERMAYER: I'm having this
7 conversation with the witness.

8 MR. SIMON: No. It's a question,
9 it's not a conversation.

10 Q. Mr. Eltouby, do you understand my
11 question?

12 MR. SIMON: I'm directing him not
13 to answer.

14 MR. LANE: Specifically on what
15 grounds?

16 MR. SIMON: The issue, you said
17 they rejected. You mean, after the
18 transaction?

19 MS. LINDERMAYER: That's not a
20 grounds.

21 MR. LANE: That's objection to
22 form.

23 Q. Mr. Eltouby, do you understand
24 that if I'm asking a question and you don't
25 understand what I'm saying, that you should let

1 Mamdoh Eltouby

2 me know that, so I can rephrase it in a better
3 way?

4 A. Okay.

5 Q. In your time as owner of New York
6 Motor Group, did a lender ever reject an
7 application because of fraud?

8 A. No.

9 Q. No, it never happened?

10 A. Because we never do a fraud.

11 Q. So a lender never rejected an
12 application because of fraud?

13 A. We don't have a fraud. We never
14 submitted anything to a bank, fraud.

15 Q. Okay. Do you recall the protest
16 that was organized outside of New York Motor
17 Group? I believe there were two protests. Do
18 you recall this?

19 MR. SIMON: He already said this.

20 It was asked and answered yesterday.

21 A. I was not there --

22 Q. Did you testify yesterday --

23 A. -- first time.

24 Q. Were you at the second protest?

25 A. Second time, I called the guy and

1 Mamdoch Eltouby

2 I tell him, what's the problem.

3 Q. I'm going to get there, but I just
4 want you to answer the question that I have
5 asked. Did you arrive at New York Motor Group
6 after the second protest began?

7 A. I believe yes.

8 Q. Did you drive past the protesters
9 in your car?

10 A. No. I come in from the one-way
11 street. The street is one-way.

12 Q. Were the protesters near the
13 entrance of the dealership lot when you pulled
14 into it?

15 A. No, it was in front of the
16 dealership.

17 Q. Did you try to run over the
18 protesters with your car?

19 A. Are you kidding me? Are you
20 serious?

21 Q. Yes, I'm serious.

22 A. I'm not stupid like this.

23 Q. I'm just asking whether you did
24 that.

25 A. You're insulting me right now.

1 Mamdoh Eltouby

2 Q. I'm just asking you a question.

3 A. No, you're insulting my
4 intelligence.

5 Q. Well, I'm sorry you feel that way,
6 but I'm allowed to ask these questions and
7 you're required to answer them.

8 A. I'm not street guy to do this.

9 Q. So is the answer --

10 MR. SIMON: Just answer the
11 question.

12 A. No.

13 Q. Do you have a temper, Mr. Eltouby?

14 A. No, but you're already asking me
15 something insulting my intelligence.

16 Q. Okay. I'm asking you a question
17 now --

18 A. I'm engineering degree, like you
19 have a degree.

20 MR. SIMON: Just answer the
21 question.

22 Q. I ask the questions here and you
23 answer them. Do you have a temper,
24 Mr. Eltouby?

25 A. You're insulting me right now.

1 Mamdoh Eltouby

2 Q. I'm just asking.

3 MR. SIMON: I object to the form
4 of the question and the relevancy of
5 asking him if he has a temper.

6 MS. LINDERMAYER: Okay. We have a
7 claim against your client for battery,
8 and so this is very relevant to that
9 claim.

10 MR. SIMON: Don't answer that
11 question. If he has a temper or not,
12 that's ridiculous.

13 MS. LINDERMAYER: What are the
14 grounds for that objection?

15 MR. SIMON: Because I think it's a
16 stupid question.

17 MS. LINDERMAYER: Well, that is
18 not a legally viable objection.

19 MR. SIMON: Put down stupidity.
20 Insofar as the question is concerned.

21 MS. LINDERMAYER: Thank, you,
22 Richard.

23 Q. Did you ever direct your employee
24 to spray water on the protesters?

25 A. No.

1 Mamdoh Eltouby

2 Q. Julio Estrada told us that he was
3 there and you directed Juan to spray water on
4 the protesters when he was watering the cars.

5 MR. SIMON: Objection to the form
6 of the question.

7 A. Lying.

8 Q. Was your daughter at the protests?
9 Do you remember her being there?

10 A. No, she's inside the office.

11 Q. But she was there on the days of
12 both protests?

13 A. She's there.

14 Q. What was Nada's title?

15 A. She's already making paperwork,
16 DMV, you know.

17 Q. What was her title, though?

18 A. Hmm?

19 Q. What was her title?

20 A. She's secretary and doing
21 everything.

22 Q. Who was in charge when you were
23 not there?

24 A. In charge?

25 Q. Yes. Who was in charge? Who

1 Mamdoh Eltouby

2 would people report to if you weren't there?

3 A. She call me and tell me.

4 Q. Would people report to Nada if you
5 weren't there?

6 A. She called me and tell me, "Dad,
7 this is the problem, this and this."

8 Q. So if you were not there, the
9 people would report to Nada?

10 A. Yes.

11 Q. And she supervised them?

12 A. She not supervise.

13 Q. Last question.

14 There were a lot of dealerships on
15 Northern Boulevard. How were you able to
16 compete with them; I mean, what sort of
17 practices did you use to have customers come to
18 your dealership instead of the many other
19 dealerships on Northern Boulevard?

20 A. I don't know how to answer this
21 question.

22 Q. For example, did you advertise
23 cars low, so that consumers would find your
24 dealership attractive?

25 A. No, I advertised like everybody

1 Mamdoh Eltouby

2 used to, everybody advertise the same.

3 Q. But you testified earlier that you
4 never intended to sell the cars at the price
5 they were advertised; right?

6 A. No, I never said this.

7 Q. You didn't say that? Okay.

8 MR. SIMON: She was asking the
9 question what makes your dealership
10 special.

11 MS. LINDERMAYER: It's all right,
12 Richard, I don't need an interpreter,
13 thank you.

14 MR. SIMON: You're not giving him
15 a chance to answer the question.

16 MS. LINDERMAYER: Would you please
17 read that back?

18 (The record is read back by the
19 reporter.)

20 MS. LINDERMAYER: We'll let that
21 go.

22 MR. BRENER: Can we take fifteen
23 minutes?

24 MR. LANE: Off the record.

25 (A recess is taken from 1:35 P.M.

1 Mamdoh Eltouby

2 until 2:00 P.M.)

3 oOo

4 EXAMINATION BY MR. BRENER:

5 Q. Good afternoon, Mr. Eltouby.

6 A. Good afternoon.

7 Q. My name is Robert Brener. I
8 represent Santander Consumer.

9 A. Yes.

10 Q. We've met before; right?

11 A. Yes.

12 Q. I just have some questions for
13 you. I will try not to repeat the questions
14 that have been asked. There may be a few
15 background questions that might have been asked
16 before, but indulge me, and I will move on to
17 the important stuff.

18 A. Okay.

19 Q. Just a couple of background
20 questions with respect to Planet Motor Cars.

21 A. Yes.

22 Q. When was Planet Motor Cars first
23 established?

24 A. 1998.

25 Q. And it ceased doing business at

1 Mamdoh Eltouby

2 what point?

3 A. As a dealer, car dealer.

4 Q. And continued to do business
5 today?

6 A. No.

7 Q. When did it cease doing business?

8 A. I think, 2013.

9 Q. Planet Motor Cars Inc., had an
10 address of 160-14 Hillside Avenue, Jamaica;
11 correct?

12 A. Correct.

13 Q. It was a car dealership and it
14 sold cars?

15 A. Yes. Sell cars.

16 Q. Planet Auto Group --

17 A. Yes.

18 Q. Planet Auto Group has an address
19 of 434 East Jericho Turnpike in Huntington
20 Station, New York?

21 A. Correct.

22 Q. When was Planet Auto Group Inc.,
23 created?

24 A. 2005.

25 Q. What was the purpose of creating

1 Mamdoh Eltouby

2 Planet Auto Group Inc.?

3 A. This is a different identity, you
4 know, this is on Long Island. It's about
5 30 miles away from the other dealership.

6 Q. Is it a car dealership as well?

7 A. Yes, car dealership, sell cars.

8 Q. Is it still in business?

9 A. Yes.

10 Q. And it continues to sell cars
11 today?

12 A. Yes.

13 Q. Did Planet Auto Group Inc., have
14 any ownership interest in Planet Motor Cars?

15 A. Not really, no.

16 Q. Was there any business
17 relationship between the two -- Planet Auto
18 Group and Planet Motor Cars?

19 A. It's two different identities.

20 Q. Two separate identities?

21 A. Correct.

22 Q. One did not own the other; is that
23 correct?

24 A. Correct.

25 Q. One was not a division of the

1 Mamdoh Eltouby

2 other?

3 A. Correct.

4 Q. One was not an affiliate of the
5 other?

6 A. Correct.

7 Q. Did it overlap in any way with
8 respect to employees?

9 A. No, no, there's no similar.

10 Q. Do they have similar owners?

11 A. Similar owners, yes.

12 Q. Who is the owner of Planet Auto
13 Group Inc.?

14 A. Mamdoh Eltouby.

15 Q. You?

16 A. Yes.

17 Q. One hundred percent?

18 A. No. This is Mona Eltouby.

19 Q. Mona?

20 A. Yes.

21 Q. What is the relationship?

22 A. Sister.

23 Q. Your sister?

24 A. Mm-hmm.

25 Q. How much ownership interest does

1 Mamdoh Eltouby

2 she have in Planet Auto Group Inc.?

3 A. About 25.

4 Q. And the rest is yours?

5 A. Mm-hmm.

6 Q. When Planet Motor Cars was in

7 existence, who was the owner of Planet Motor

8 Cars?

9 A. Mohamed Masaud. M-A-S-A-U-D.

10 Q. You're not related to him?

11 A. No, we're friends.

12 Q. Did you have any ownership

13 interest in Planet Motor Cars --

14 A. No.

15 Q. -- at any time?

16 A. No.

17 Q. Did anybody else have any

18 ownership interest in Planet Motor Cars, other

19 than him?

20 A. No.

21 Q. You were employed by Planet Motor

22 Cars?

23 A. Correct.

24 Q. In what capacity? What was your

25 position?

1 Mamdoh Eltouby

2 A. Position? Manager.

3 Q. Was that your title, or did you
4 have another title?

5 A. Yeah, manager.

6 Q. At Planet Auto Group, did you have
7 a title?

8 A. Yes. Owner.

9 Q. Owner?

10 A. Yes.

11 Q. Any other title at Planet Auto
12 Group?

13 A. No.

14 Q. At Planet Motor Cars, were you an
15 officer?

16 A. No.

17 Q. There was testimony before about
18 signing as "president" --

19 A. Yes.

20 Q. Let me just finish. I just want
21 to make sure that the testimony is clear.

22 Was that testimony concerning
23 Hillside Motors, or was it regarding Planet
24 Motor Cars?

25 A. No, it was regarding Hillside

1 Mamdoh Eltouby

2 Motors.

3 Q. So you were not an officer of
4 Planet Motor Cars?

5 A. No.

6 Q. You didn't hold the title of
7 president at Planet Motor Cars?

8 A. No.

9 Q. Did you sign documents on behalf
10 of Planet Motor Cars?

11 A. No. This is signed because I used
12 to have a power of attorney from the owner.

13 Q. To sign on behalf of Planet Motor
14 Cars?

15 A. Yes.

16 Q. Was that through the course of the
17 existence of Planet Motor Cars?

18 A. Yes. Those by attorney, by
19 lawyer. His name is Isaac. In Brooklyn, in
20 Court Street.

21 Q. So during the course of Planet
22 Motor Car's existence, you had power of
23 attorney to sign on behalf of Planet Motor
24 Cars?

25 A. Correct.

1 Mamdoh Eltouby

2 Q. And that power of attorney was in
3 writing? Was that a document in writing?

4 A. Yes. It was in -- by lawyer, it
5 was did by lawyer, happen in lawyer's office.

6 Q. Aside from the lawyer involvement,
7 the owner of Planet Motor Cars understood that
8 you could sign on behalf of Planet Motor Cars?

9 A. Correct.

10 Q. Is Planet Auto Group a dealership
11 or is it an owner/dealership?

12 A. No, it's dealership.

13 Q. And the dealership is called
14 Planet Auto Group?

15 A. Correct. This is -- the number
16 for the address, I not remember. You say 424
17 or 338?

18 Q. For which entity?

19 A. This is for Planet Auto Group.

20 Q. Well, you tell me what the address
21 is.

22 A. It's 338, not 424. Used to be
23 424. It's the same.

24 Q. Just say the full address.

25 A. Same everything. 338 East Jericho

1 Mamdoh Eltouby

2 Turnpike, Huntington, New York 11746.

3 Q. Planet Auto Group is in good
4 standing with New York State and it has all the
5 proper licenses with New York State?

6 A. Yes, everything is okay.

7 Q. If you can briefly describe your
8 job responsibilities. If you did this before,
9 I apologize. Just briefly, what were your job
10 responsibilities at Planet Motor Cars as
11 manager?

12 A. Manager, yes.

13 Q. What were your responsibilities?

14 A. Buying cars. See everything was
15 running correctly, you know. Supervise all the
16 people who are working.

17 Q. Was the owner onsite at Planet
18 Motor Cars or was he often not onsite?

19 A. Inside?

20 Q. Onsite, on the location, at the
21 dealership?

22 A. No.

23 Q. So when he was not at the
24 location, were you the guy in charge?

25 A. Yes.

1 Mamdoh Eltouby

2 Q. You testified before that Planet
3 Motor Cars had a business relationship with
4 Santander Consumer; is that correct?

5 A. Correct.

6 Q. Was there an agreement executed
7 between Santander Consumer and Planet Motor
8 Cars with respect to retail contracts?

9 A. That was a grandfather, you know.
10 He have agreement with City Financial and City
11 Financial was bought. Santander bought it, and
12 then we come in automatic as a customer with
13 Santander.

14 Q. So Planet Motor Cars had a
15 business relationship with City Financial --

16 A. Correct.

17 Q. -- in which City Financial would
18 purchase retail contracts?

19 A. Yes. City Financial was, you
20 know, bought from Santander.

21 Q. But prior to Santander purchasing
22 City Financial, Planet Motor Cars had a
23 relationship with City Financial --

24 A. Yes.

25 Q. -- in which City Financial from

1 Mamdoh Eltouby

2 time to time would purchase retail contracts;

3 is that correct?

4 A. Yes.

5 Q. And then when Santander purchased
6 City Financial, the relationship continued?

7 A. Automatic, yes.

8 Q. But you did sign an agreement
9 between Santander and Planet Auto Group at some
10 point -- a dealer agreement -- is that correct?

11 A. I'm not remember. This is Planet
12 Motor Cars.

13 Q. Did I say that incorrectly? Did I
14 say Planet Auto Group?

15 A. Yes.

16 Q. I'm sorry. Planet Motor Cars.

17 A. Correct.

18 Q. Do you recall when Santander
19 acquired City Financial? Do you recall that
20 year?

21 A. Again?

22 Q. Do you recall what year the
23 relationship with Planet Motor Cars went from
24 being City Financial to Santander?

25 A. That was a long time. I don't

1 Mamdoh Eltouby

2 remember. But when Santander was coming in the
3 market was ten years ago, maybe. Maybe ten,
4 maybe more than ten years ago.

5 Q. Did Planet Auto Group ever have a
6 relationship or does it have a relationship
7 with Santander?

8 A. Yes.

9 Q. Planet Auto Group?

10 A. Mm-hmm.

11 Q. Is there a dealer agreement
12 between Planet Auto Group and Santander?

13 A. It's the same exactly. That was
14 also, this is grandfather, same thing.

15 Q. And it continues to this day?

16 A. I don't think so this is we have
17 Santander anymore -- no, we don't have.

18 Q. Do you recall when the
19 relationship with Santander and Planet Auto
20 Group ceased?

21 A. Yeah, because we was not give
22 enough contract.

23 Q. Is that why the relationship
24 ended?

25 A. Yes, yes.

1 Mamdoh Eltouby

2 Q. Because Planet Auto Group did not
3 have a sufficient number of contracts for
4 Santander?

5 A. Correct.

6 Q. And as a result of having fewer
7 and fewer retail contracts to sell, Santander
8 was not interested in continuing business any
9 longer?

10 A. Correct.

11 Q. And do you recall when that
12 happened?

13 A. It was last year sometime or two
14 years ago. I think two years ago.

15 Q. Did New York Motors ever have a
16 relationship with Santander in which Santander
17 would purchase retail contracts?

18 A. No.

19 Q. At any time?

20 A. No.

21 Q. How about Hillside?

22 A. No.

23 Q. Has there ever been a relationship
24 with Santander and Hillside in which Santander
25 would purchase retail contracts?

1 Mamdoh Eltouby

2 A. No, I don't think so.

3 Q. The relationship that Santander
4 had with Planet Motor Cars and Planet Auto
5 Group to purchase retail contracts; was that
6 automatic? Was every retail contract purchased
7 by Santander, or was it something less than
8 automatic? Let me know if you don't
9 understand. Do you understand what I was
10 asking?

11 A. No.

12 Q. Was every retail installment
13 contract at Planet Motor Cars assigned to
14 Santander, every last one?

15 A. Yeah, every one. We have -- when
16 we get, you know, approved, we send the
17 contract and we go.

18 Q. Were there any other contracts
19 assigned to other entities other than
20 Santander?

21 A. Oh, yes. Capital One and M&T
22 Bank.

23 Q. When did Planet Motor Cars first
24 assign contracts to M&T Bank?

25 A. When?

1 Mamdoh Eltouby

2 Q. When did the relationship begin?

3 A. I think it is sometime in 2001,

4 2002, 2003.

5 Q. How about with respect to Capital
6 One?

7 A. Capital One, same thing.

8 Q. Do you still do business with
9 Capital One?

10 A. No.

11 Q. Do you still do business with M&T?

12 A. No.

13 Q. Do you recall if Planet Motor Cars
14 executed dealer agreements with M&T Bank and/or
15 Capital One?

16 A. Yes, you know, because the
17 lawsuits.

18 Q. I'm sorry, say that again?

19 A. Because the lawsuits.

20 Q. What does that mean; "because the
21 lawsuits"?

22 A. Because the problem with the
23 lawsuits.

24 Q. I'm asking if there were dealer
25 agreements between Planet Motor Cars and M&T

1 Mamdoh Eltouby

2 Bank, and Planet Motor Cars and Capital One, in
3 which there was an agreement with respect to
4 retail contracts?

5 A. Yes.

6 Q. So contracts existed --

7 A. Yes.

8 Q. -- between those entities --

9 A. Yes.

10 Q. -- and Planet Motors?

11 A. Yes.

12 Q. Did you sign those contracts; do
13 you recall?

14 A. I believe, yes.

15 Q. And you signed on behalf of Planet
16 Motor Cars?

17 A. Yes.

18 MR. BRENER: Let's me show you a
19 document. We can mark this as whatever
20 is the next exhibit.

21 (Document with letterhead of
22 Santander Consumer is marked as
23 Defendant's Exhibit A for
24 identification, as of this date.)

25 Q. Mr. Eltouby, I'm going to show you

1 Mamdoh Eltouby

2 what has been marked as Defendant's Exhibit A.

3 Can you take a look at that?

4 A. Yes.

5 Q. Have you seen that document
6 before?

7 A. I never see it before.

8 Q. You have?

9 A. Never see it before.

10 Q. Never seen it before, okay. Well,
11 the first four pages of this exhibit are
12 signature cards or forms. Do you see those?

13 A. Yes.

14 Q. And then the fifth page says
15 "Santander Consumer" up top. Do you see that?

16 A. Mm-hmm.

17 Q. And it says "Non-Recourse Dealer
18 Retail Agreement." Do you see that?

19 A. Mm-hmm.

20 Q. You have not seen this document
21 before?

22 A. No. The signature is not my
23 signature. That's my son's signature.

24 Q. Hold on one second, let me just
25 ask questions. Before, when we were discussing

1 Mamdoh Eltouby

2 the relationship with Santander and Planet

3 Motor Cars, we talked about a dealer agreement.

4 A. Mm-hmm.

5 Q. Looking at this document, is that

6 what you were referring to -- a dealer

7 agreement? Forget what the substance of it is,

8 but is that the dealer agreement that you were

9 referring to?

10 A. Yes, it's the dealer agreement,

11 yes. It say here "Dealer Agreement."

12 Q. But are you aware that there was a

13 dealer agreement executed between Santander and

14 Planet Motor Cars?

15 A. Correct.

16 Q. What is your understanding,

17 generally speaking, of what the dealer

18 agreement is for?

19 A. [No response.]

20 Q. Let me ask it more specifically:

21 Are you aware that the dealer agreement sets

22 forth certain rights and obligations on the

23 part of Santander and on the part of Planet

24 Motor Cars?

25 A. Yes. Part of Santander, and part

1 Mamdoh Eltouby

2 of New York Motor Cars.

3 Q. Okay. But the dealer agreement
4 contains certain rights and obligations on
5 behalf of the parties; is that your
6 understanding?

7 A. Okay.

8 Q. Is that "Yes" or "No"?

9 A. Having both parties?

10 Q. Both parties have rights --

11 A. Agreement, yes.

12 Q. -- and obligations under the
13 agreement?

14 A. Correct.

15 Q. Have you ever looked at a dealer
16 agreement before? Putting aside Defendant's
17 Exhibit A, have you ever reviewed a dealer
18 agreement in the past?

19 A. I never see this agreement.

20 Q. Not this particular agreement; any
21 dealer agreement?

22 A. Yes.

23 Q. You've looked at them in the past?

24 A. I always give it to my lawyer.

25 Q. But have you ever reviewed a

1 Mamdoh Eltouby

2 dealer agreement yourself?

3 A. By myself, no.

4 Q. Are you aware, generally speaking,
5 of any of the duties and responsibilities of a
6 dealer in connection with a dealer agreement?

7 A. Not really.

8 Q. Do you have any general idea of
9 any obligations on the part of a dealer in
10 connection with a dealer agreement?

11 A. Yes.

12 Q. What is your general understanding
13 of a dealer's obligations?

14 A. Dealer obligation is, if anything
15 violated the agreement, this is going to be
16 bought back from the dealer.

17 Q. Repurchased?

18 A. Yes.

19 Q. So is it fair to say that if there
20 is some problem with the contract -- if the
21 contract was procured by fraud, or if there
22 were documents missing, or if a title wasn't
23 obtained, a whole number of things -- that in
24 those instances, it's the dealer's obligation
25 to repurchase the contract?

1 Mamdoh Eltouby

2 A. Correct.

3 Q. From the lending company?

4 A. Correct.

5 Q. And the lending company has a
6 right to make a demand on the dealer to
7 repurchase?

8 A. Correct.

9 Q. Has that ever happened; in which a
10 lender has made a demand on Planet Motor Cars
11 to repurchase?

12 A. Not really. Never.

13 Q. Never happened?

14 A. Never happened. We do this before
15 they come to the bank.

16 Q. Before?

17 A. Before they come into the bank.

18 We see the, you know -- you know very good the
19 bank is bread and butter for us. We don't want
20 any problem with the bank, and we buying the
21 car back. We taking the car back from the
22 customer and, you know, give it to the next
23 customer.

24 Q. In your experience at Planet Motor
25 Cars, you don't recall an instance in which a

1 Mamdoh Eltouby

2 lender has required the dealer to repurchase
3 the retail contract?

4 A. Never happen.

5 Q. How about at Planet Auto Group;
6 has that ever happened?

7 A. Never happen.

8 Q. It never happened where a lender
9 said to Planet Auto Group, "Repurchase the
10 contract"?

11 A. No. It never happen. But he say
12 sometimes it was a freeze, because it was a
13 title that was delayed, lost, and we cannot
14 provide for Santander the lien, then they put
15 us as a freeze until we get a duplicate title
16 and the register. Then it's done.

17 Q. Just so you understand, my
18 questions were not just limited to Santander,
19 but to any lender --

20 A. Yes.

21 Q. -- making a demand?

22 A. Correct.

23 Q. So your answer stands: That no
24 lender has ever made a repurchase demand?

25 A. No.

1 Mamdoh Eltouby

2 Q. How about at Hillside; has that
3 ever happened?

4 A. I don't know about Hillside.

5 Q. How about at New York Motors?

6 A. New York Motors, no, never
7 happened.

8 Q. So in your experience at the
9 dealerships that you have either owned or
10 worked at, a lender has never had a repurchase
11 demand?

12 A. Never.

13 Q. Can we take a look at Defendant's
14 Exhibit A, which you have in front of you.
15 Look at the first page over on the right.

16 A. Mm-hmm.

17 Q. Is that your signature in the
18 right top box?

19 A. No.

20 Q. Whose signature is that?

21 A. I think, my son.

22 Q. Underneath it, is that your name?

23 A. My name, but it is not my
24 signature.

25 Q. I want to make sure we're looking

1 Mamdoh Eltouby

2 at the same thing. We're looking at the upper
3 right-hand box?

4 A. Mm-hmm.

5 Q. You look like you're looking
6 below.

7 A. [Indicating.]

8 Q. Okay, we're on the same part of
9 the page. That's your name, but your son's
10 signature?

11 A. Correct.

12 Q. And underneath it it says
13 president -- or "pres," I should say.

14 A. Mm-hmm.

15 Q. Is that referring to you?

16 A. This is not either my signature.

17 Q. That's not your handwriting?

18 A. No.

19 Q. Well, it's not your signature, but
20 is that your handwriting?

21 A. No.

22 Q. Do you know who wrote this out?

23 A. My son.

24 Q. Your son wrote it?

25 A. Mm-hmm. I know his handwriting.

1 Mamdoh Eltouby

2 Q. If you know, why would your son
3 write your name as opposed to his name?

4 A. He write his name first.

5 Q. His signature first?

6 A. No.

7 Q. I'm looking at the box again.

8 A. The box again?

9 Q. Yes. Let's go back for a second.

10 That's your son's signature in that box on the
11 right-hand side of Defendant's Exhibit A?

12 A. Yes.

13 Q. Underneath that, is your name
14 written?

15 A. Yes.

16 Q. Did you write that?

17 A. No.

18 Q. That's not your handwriting?

19 A. No.

20 Q. That's your son's?

21 A. My son's.

22 Q. If you know, why would your son
23 write your name and sign his name?

24 A. I have no idea.

25 Q. What was his role at Planet Motor

1 Mamdoh Eltouby

2 Cars?

3 A. He is enroll, yes.

4 Q. What was his role? What was his
5 role or responsibilities at Planet Motor Cars?

6 A. He was in the company.

7 Q. In what capacity?

8 A. He's working and sign paper.

9 Q. Is he an F&I guy?

10 A. He's an F&I guy and he is also
11 part owner.

12 Q. Of Planet Motor Cars?

13 A. Correct.

14 Q. Was he authorized to sign on
15 behalf of Planet Motor Cars?

16 A. Yes.

17 Q. What is the basis for your
18 understanding that he could sign?

19 A. I don't know his basis.

20 Q. He did sign on behalf of Planet
21 Motor Cars?

22 A. He did sign, yes.

23 Q. Besides this contract, did he sign
24 others?

25 A. Could be he sign others too.

1 Mamdoh Eltouby

2 Q. Was he ever president of Planet

3 Motor Cars?

4 A. Yeah. He's -- sometimes he put
5 himself as president, sometimes he put himself
6 as a worker, you know. He signed. He was
7 running, he was running the place.

8 Q. But the question I have -- if you
9 know, again -- is why your name is on it and
10 not his name, if he was sometimes the
11 president?

12 A. That's what he did. He decided to
13 write it.

14 Q. Were you ever held out as
15 president of Planet Motor Cars?

16 A. No.

17 Q. You were not held out to the
18 public as president?

19 A. No.

20 Q. Internally, were you referred to
21 as president or considered the president of
22 Planet Motor Cars?

23 A. No.

24 Q. If you look in the middle, where
25 it says "Non-Recourse Signature Card," do you

1 Mamdoh Eltouby

2 see that in the middle?

3 A. Mm-hmm.

4 Q. It says "I," and then your name is
5 there?

6 A. Mm-hmm.

7 Q. "Secretary of Planet Motor Cars";
8 do you see that? Were you ever the secretary
9 of Planet Motor Cars?

10 A. This one here?

11 Q. Same thing, yes. That is your
12 name; right?

13 A. Yes.

14 Q. Mamdoh Eltouby?

15 A. That's right.

16 Q. "Secretary of Planet Motor Cars"

17 hereby certify the following resolution was

18 unanimously adopted." Do you see that?

19 A. Yes.

20 Q. Is that your handwriting?

21 A. No.

22 Q. Whose handwriting is that?

23 A. My son.

24 Q. Were you ever the secretary of
25 Planet Motor Cars?

1 Mamdoh Eltouby

2 A. No.

3 Q. Do you know why he referred to you
4 as "secretary" of Planet Motor Cars?

5 A. I don't know.

6 Q. Were you ever held out as
7 secretary to the public, or internally?

8 A. No. I was not even there.

9 Q. At Planet Motor Cars?

10 A. When this happened here, I wasn't
11 even there. I was in auction probably or
12 something. Because he was meeting the rep from
13 Santander and he signed for him everything and
14 gave it to him.

15 Q. Do you have a specific
16 recollection of that?

17 A. Specifics?

18 Q. Do you have a specific
19 recollection of you being at an auction at the
20 time that this was signed?

21 A. Not really.

22 Q. So you're just assuming that you
23 weren't there?

24 A. Assuming. But I see this for the
25 first time, the signature.

1 Mamdoh Eltouby

2 Q. First time you have ever seen
3 this?

4 A. First time I see this paper.

5 Q. Again in the middle, is that your
6 son's name there and your name?

7 A. Mm-hmm.

8 Q. Okay. Is that his signature to
9 the right of his name?

10 A. Signature, his handwriting for
11 both name. You see the same handwriting?

12 Q. I see two different signatures.

13 A. Yes. He signed both of them.

14 Q. He signed both of them?

15 A. Yes.

16 Q. If you look to the right of your
17 name, he wrote that?

18 A. He wrote this, everything.

19 Q. But is that supposed to be your
20 signature?

21 A. Yes. It's not my signature.

22 Q. But is it supposed to be your
23 signature?

24 A. Supposed to be, yes.

25 Q. Is it supposed to be duplicating

1 Mamdoh Eltouby

2 your signature?

3 A. Yes.

4 Q. And that matches the one up in the
5 right-hand box?

6 A. Yes.

7 Q. But you didn't sign it?

8 A. Not sign it.

9 Q. There's another signature at the
10 bottom?

11 A. Mm-hmm.

12 Q. Is that your handwriting?

13 A. No.

14 Q. Is that your son's?

15 A. My son's.

16 Q. Is that supposed to be a
17 representation of your signature?

18 A. Correct.

19 Q. Did you have any discussion with
20 your son about signing these signature cards?

21 A. No. I don't know that he sign my
22 name. But his name already in the company.

23 Q. I understand. But my question
24 was: Did you have any discussion with your son
25 about signing these signature cards?

1 Mamdoh Eltouby

2 A. No.

3 Q. Did you have any discussion with
4 your son about the dealer agreement between
5 Santander and Planet Motor Cars?

6 A. No, never.

7 Q. You never had a discussion?

8 A. Never had.

9 Q. About any subject at all dealing
10 with the dealer agreement?

11 A. No.

12 Q. The second page, is that your
13 handwriting or your son's handwriting?

14 A. Everything here is my son, my
15 son's handwriting. Do you see? The same
16 signature, the same handwriting?

17 Q. The same with the third page?

18 A. Yes.

19 Q. Turn to the fourth page, please.

20 This is a page called "Dealer Affiliation," and
21 it identifies "Planet Auto Group."

22 A. Yes.

23 Q. Was there an affiliation between
24 Planet Auto Group and Planet Motor Cars?

25 A. Correct.

1 Mamdoh Eltouby

2 Q. What was the affiliation?

3 A. Sister company.

4 MR. SIMON: He asked about
5 affiliation between the two.

6 THE WITNESS: What means, "between
7 the two"?

8 MR. BRENER: Between Planet Motor
9 Cars and --

10 MR. SIMON: You asked it earlier.

11 MR. BRENER: I did ask it earlier.

12 Q. Does this change your view at all
13 about whether there was an affiliation between
14 Planet Motor Cars --

15 A. Yes, remember I telling you it was
16 two different entities.

17 Q. I understand that. This document
18 here asks for identification of affiliations
19 with other dealerships, and it is filled out as
20 Planet Auto Group. Do you know why it was
21 filled out?

22 A. He give also the bank and Planet
23 Auto Group.

24 Q. So it's filled out so that
25 Santander will also have a relationship with

1 Mamdoh Eltouby

2 Planet Auto Group?

3 A. Correct.

4 Q. Did you talk to your son about
5 filling out "Planet Auto Group" under this
6 dealer affiliation page?

7 A. No.

8 Q. Is it your testimony then that as
9 a result of Planet Auto Group being identified
10 on this dealer affiliation page that Santander
11 does business with Planet Auto Group?

12 A. It does already business with Auto
13 Group, and certain time because it was slow,
14 something, they cut the dealership. They say
15 not get enough -- enough deals.

16 Q. If you look at this page, there is
17 a vendor number. Do you see the vendor number?

18 A. Mm-hmm.

19 Q. If you know, what does that
20 signify?

21 A. I don't know.

22 Q. Again, this is your son's
23 handwriting and your son's approximation of
24 your signature?

25 A. Correct.

1 Mamdoh Eltouby

2 Q. His attempt at making your
3 signature?

4 A. Mm-hmm.

5 Q. It says "president." Were you the
6 president of Planet Auto Group?

7 A. Yes.

8 Q. Can you take a look at the dealer
9 retail agreement, please. In particular, if
10 you can look at the second page, item number 8,
11 do you see that? It says Dealer's
12 Representations and Warranties?

13 A. Correct.

14 Q. We discussed before certain
15 obligations on the part of a dealer in
16 connection with the dealer agreement,
17 generally. Do you remember that testimony?

18 A. Mm-hmm.

19 Q. Looking at this -- number 8 --
20 does that refresh your memory of some of the
21 obligations on the part of the dealer in
22 connection with the dealer agreement?

23 A. This is A and B and C and D and E
24 and F?

25 Q. Yes. It's a list of

1 Mamdoh Eltouby

2 representations and warrants by the dealer.

3 MR. SIMON: It goes all the way

4 up.

5 MR. BRENER: It goes up to M.

6 Q. I'm not asking you to memorize it
7 certainly, but by looking through the list
8 quickly does this refresh your memory that
9 there are certain representations and warrants
10 by the dealership to the lender?

11 A. Yes.

12 Q. Is it your understanding that
13 these are obligations on the part of the
14 dealer?

15 A. Correct.

16 Q. For example, if you look at D, it
17 says, "All business practices, acts and
18 operations of the dealer, including the sale
19 and financing of insurance." Do you see that?

20 A. Yes.

21 Q. "And the sale and financing of
22 automobiles...are in compliance with all
23 applicable federal, state and local laws." Do
24 you see that?

25 A. Yes.

1 Mamdoh Eltouby

2 Q. I wasn't reading everything in
3 that, but you know where I'm looking at; right?

4 A. Mm-hmm.

5 Q. Does that refresh your memory that
6 the dealer has to ensure that its business
7 practices are in compliance with law?

8 A. I know this.

9 Q. If you look at F, it says "the
10 contract." That is referring to a retail
11 contract?

12 A. Mm-hmm.

13 MR. SIMON: If you know.

14 Q. And the contract is "a valid,
15 legal, binding obligation." Do you see that?

16 A. Yes.

17 Q. "Entered into by a bona fide and
18 competent person"?

19 A. Correct.

20 Q. "And is legally enforceable by
21 SCUSA." Do you see that?

22 A. Yes. What does this mean,
23 "SCUSA"?

24 Q. It's Santander Consumer USA. It's
25 just the abbreviation or the acronym.

1 Mamdoh Eltouby

2 A. Okay.

3 Q. Do you understand F to mean that
4 the contract has to be valid and enforceable;
5 something that Santander can enforce?

6 A. Yes.

7 Q. And do you also understand that
8 the credit information supplied by the dealer
9 has to be true and accurate?

10 A. Yes.

11 Q. If you look at J, is it your
12 understanding that the vehicle has to be
13 "accurately described"; right?

14 A. I know all this.

15 Q. Okay. And if you look at K, K
16 says the dealer does not know of any fact that
17 indicates the uncollectability of the contract?

18 A. Correct.

19 Q. So is it your understanding that
20 the dealer can't be making a contract here that
21 he knows is not collectable?

22 A. Correct.

23 Q. You understand that?

24 A. I understand that.

25 Q. Okay. If you look at the next

1 Mamdoh Eltouby

2 section, number 9, it says "Dealer Liability."

3 Do you see that? It's right after the whole

4 list on 8. Do you see under "Dealer Liability"

5 there is a section entitled "Repurchase"?

6 A. Yes. Dealer liability.

7 Q. And it was your testimony before
8 that, in instances in which the dealer violates
9 its obligations, the lender can require
10 repurchase of the contract; correct?

11 A. Correct.

12 Q. And so this section here talks
13 about repurchase. Is it your understanding
14 that if a dealer's representation or warranty
15 turns out to be breached or untrue, that a
16 dealer can demand repurchase?

17 A. Correct.

18 Q. So is it your understanding that
19 if there's a breach of any of the categories
20 that we just went through in section 8 -- if
21 there's a breach of that, or if some
22 representations are untrue -- that Santander
23 can demand repurchase of the contract?

24 A. Correct.

25 Q. If you look further on item 8A, it

1 Mamdoh Eltouby

2 says that Santander can do a number of things.

3 It can seek a current pay-off. Do you see

4 that?

5 A. Mm-hmm.

6 Q. And it can seek to recoup its

7 losses and expenses. Do you see that?

8 A. Yes.

9 Q. And that includes attorneys' fees,
10 okay? Is that consistent with your
11 understanding of what a lender can seek, or
12 what Santander can seek, from Planet Motor
13 Group in connection with this contract?

14 A. Correct.

15 Q. So in other words if there is a
16 misrepresentation or if there is a breach of a
17 representation or warrant, Santander can seek
18 to recover its losses, including attorneys'
19 fees?

20 A. Correct.

21 Q. If you look 9F, it says "Dealer
22 Indemnity." Can you go down to that?

23 A. Dealer indemnity, yes.

24 Q. It says, "Dealer shall indemnify,
25 defend and hold SCUSA" -- again, that's

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2 Santander -- "harmless from any claims, losses,
3 damages, liabilities and expenses, including
4 attorneys' fees and costs of litigation which
5 relate to a contract purchased by SCUSA." Do
6 you see that?

7 A. I see that, yes.

8 Q. And it goes on to say, "and arise
9 from dealer's breach or default under this
10 agreement." Do you see that?

11 A. Yes.

12 Q. Is that consistent with your
13 understanding that if there's a breach of this
14 contract -- the dealer contract -- that the
15 dealer is responsible for indemnifying and
16 defending and holding harmless Santander?

17 A. Correct.

18 Q. Is that your understanding?

19 A. Yes.

20 Q. So in other words, the dealer is
21 responsible for covering the costs incurred by
22 Santander as a result of a breach; do you
23 understand that?

24 A. I understand that.

25 Q. And that is consistent with your

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2 understanding?

3 A. Mm-hmm.

4 Q. Do you also understand that the
5 indemnity covers dealer's conduct, too? Do you
6 see that in the section? So in other words is
7 it your understanding that the dealer is
8 obligated to indemnify, defend and hold
9 Santander harmless for dealer conduct in
10 connection with the contract?

11 A. Mm-hmm.

12 Q. Yes?

13 A. Yes.

14 Q. And that's consistent with your
15 understanding?

16 A. Yes.

17 Q. You understand that to be the
18 case?

19 A. Yes.

20 Q. And also the dealer is obligated
21 to indemnify, defend, and hold Santander
22 harmless for a failure of the retail contract
23 to comply with the dealer's representations and
24 warranties in section 8?

25 A. Yes.

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2 Q. Do you see that?

3 A. Mm-hmm.

4 Q. "Or result from any act or
5 omission on the part of the dealer"?

6 A. Yes.

7 Q. So in other words if there's a
8 problem with the retail contract and the dealer
9 has breached this dealer agreement, the dealer
10 is required to pay for the costs incurred by
11 Santander. Do you understand that?

12 A. Correct.

13 Q. And that is consistent with your
14 understanding of the dealer's obligations under
15 the dealer agreement?

16 A. Yes.

17 Q. In this action or group of
18 actions --

19 A. Can I get a copy of this?

20 Q. You want a copy of it? You can
21 have this copy right here. [Handing.]

22 There's a number of cases here,
23 two of which involve a woman by the name of
24 Ms. Dong, and another named Mr. Freire. Are
25 you aware of what has been alleged by Ms. Dong

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2 in this case?

3 A. I know that something happened
4 wrong and I did already give him pressure, to
5 Mr. Estrada. I asked for the car, to release
6 the car, you know. I not receive any money.
7 We asked the customer, we trying to get them
8 approved, because the customer cannot speak
9 English. Every time Santander talking with the
10 customer, they don't understand, and they don't
11 final the deal, you know. This is what I
12 understand. I don't know if he buy time or
13 it's true or not true.

14 Q. Do you know specifically what
15 Ms. Dong is alleging here?

16 A. I see her first time here. I wish
17 I see her before, that she can tell me what
18 happened to her exactly.

19 Q. Do you know specifically what she
20 is alleging here?

21 A. No.

22 Q. Do you know what her complaints
23 are?

24 A. Yeah, her complaint is she paid
25 for the car and they get from Santander loan.

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2 What I understand after I meet her, I
3 understand this is -- what's his name -- Julio
4 Estrada, he take all the money from her, and
5 then when I give him pressure and I tell him,
6 "Listen, where is the money for the car? How
7 long is the car gonna be not funded?", then he
8 tell me, "Yeah, yeah, no problem, I get it
9 funded for you soon." And then I see the money
10 coming from Santander, but I don't see the
11 girl, you know. Every time I ask for the girl,
12 "She coming, she not here, she this, she this."
13 And the first time I meet her was in the
14 deposition and she say "This is not my
15 signature." And I know very good that she tell
16 me also that she pay everything cash to
17 Mr. Estrada. That mean, you know --

18 Q. So is it your understanding that
19 Mr. Estrada submitted a contract with
20 Ms. Dong's purported signature on it to
21 Santander to fund the transaction?

22 A. Correct.

23 Q. And did it turn out that that's
24 not Ms. Dong's signature?

25 A. Correct.

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2 Q. And is it the case that

3 Mr. Estrada then sent a forged contract to

4 Santander?

5 A. Yes. When I was here, I speak
6 with the DA regarding this case. And I got to
7 go to the precinct next to us and they report
8 everything to this, to add it to his, you know,
9 to his cases, one of his cases that he have.

10 Q. Was Mr. Estrada working at Planet
11 Motor Cars at that point?

12 A. No, he was working in New York
13 Motor Group.

14 Q. Was the transaction done through
15 Planet Motor Cars?

16 A. Yes.

17 Q. So Mr. Estrada submitted a false
18 contract to Santander, seeking funding for a
19 transaction --

20 A. Correct.

21 Q. -- that was supposedly with Planet
22 Motor Cars and Ms. Dong?

23 A. Correct.

24 Q. It turns out that there was no
25 transaction in which Ms. Dong needed financing;

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2 is that correct?

3 A. Correct.

4 Q. So what Mr. Estrada sent on behalf
5 of Planet Motor Cars was fraudulent?

6 A. Correct.

7 Q. And he defrauded Santander; is
8 that correct?

9 A. Correct.

10 Q. Santander, as a result of the
11 contract submission, provided financing or
12 money; correct?

13 A. Correct.

14 Q. That money went to Planet Motor
15 Cars?

16 A. Correct.

17 Q. Do you know what happened to the
18 money?

19 A. What happened to the money?

20 Q. Yes.

21 A. It's coming to the company, and we
22 paid for the car.

23 Q. You paid for the car?

24 A. Yes. The car wasn't paid because
25 it was still on the floor plan, keep pushing

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2 me, we have to get payment for this car.

3 Q. But you testified that Ms. Dong
4 consummated the transaction and didn't need
5 financing, so where did the financing funds go
6 to?

7 A. I don't understand.

8 Q. Ms. Dong alleges a fake contract
9 was submitted to Santander --

10 A. Yes.

11 Q. -- on behalf of Ms. Dong; correct?

12 A. Yes.

13 Q. As a result of the fake contract,
14 Santander incorrectly thought that there was a
15 transaction in which Ms. Dong needed financing?

16 A. Correct.

17 Q. Correct?

18 A. Correct.

19 Q. As a result of the fake contract,
20 Santander provided financing?

21 A. Correct.

22 Q. Funds; correct.

23 A. Correct.

24 Q. Where did the funds go? From
25 Santander to which entity?

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2 A. To Planet Motor Car.

3 Q. After the funds were received by

4 Planet Motor Car, what happened to those funds,

5 if you know?

6 A. We paid the floor plan the cost of

7 the car.

8 Q. You paid what?

9 A. We paid the floor plan the cost of

10 the car.

11 Q. The floor plan?

12 A. Yes.

13 Q. Ms. Dong's vehicle was floor

14 planned?

15 A. Yes. It was under floor plan.

16 Q. By who?

17 A. By Palisade Dealer Funding.

18 Q. By?

19 A. Palisade Dealer Funding.

20 Q. "Paliside"?

21 MR. SIMON: Palisades.

22 MR. BRENER: Palisades, okay.

23 Q. So does that mean that you took

24 the funds from Santander and paid off

25 Palisades?

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2 A. Paid Palisades and paid the
3 other -- you know, the warranty I think, or
4 something. And there was a plate in Motor
5 Vehicle, and taxes for the car, and everything.

6 Q. When did you discover that the
7 contract that was submitted by Mr. Estrada to
8 Santander was a fraud?

9 A. When I see Ms. Dong.

10 Q. That was the first time you
11 discovered that?

12 A. First time, yes.

13 Q. And you had not heard any
14 complaints by her prior to that?

15 A. No. She complain to the Motor
16 Vehicle, but in the meantime I could not talk
17 to her. The guy from the Motor Vehicle coming
18 to me and I say it doesn't work so they sue me.
19 Motor Vehicle, when they see this is another
20 lawsuit, they say something, then they ignore
21 it, they don't care, they don't go to specific,
22 you know. Because you cannot sue the same
23 company or the same case by Consumer Affair,
24 and Motor Vehicle, and civil. You have to sue
25 in one particular, you know.

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2 Q. Since you discovered the fraud on
3 Santander by Planet Motor Cars, did you
4 communicate with Santander at all?

5 A. I communicated with Santander. I
6 could not get anybody in legal to talk to him,
7 except you. And I'm telling you this is, I
8 want to go back to Santander, and I'm long time
9 with Santander. It's never happen anything.

10 Q. But you have not repaid Santander
11 for the Dong transaction; have you?

12 A. No.

13 Q. Why not?

14 A. We got pay when we finish the
15 cases.

16 Q. Why when we finish the cases?

17 A. Remember when I telling you
18 yesterday off-the-record, I tell you talk to
19 bosses and see they give you the offer and we
20 go from there.

21 Q. That's an offer that, if Santander
22 will resume funding, that you would pay for the
23 Dong and Freire transactions?

24 A. Correct.

25 Q. But until that occurs, you will

1 Mamdoh Eltouby

2 not pay Santander for Dong and Freire? Is that
3 your position?

4 A. We will go to settle.

5 Q. But to date you have not made any
6 payment to Santander --

7 A. No.

8 Q. -- as a result of the Dong
9 transaction?

10 A. No.

11 Q. And you are not aware of Santander
12 doing anything improper in connection with the
13 Dong transaction; are you?

14 A. I know very good settled.

15 Q. As far as you know, Santander
16 didn't do anything wrong in connection with the
17 Dong transaction; correct?

18 A. Correct.

19 Q. So in other words, Santander
20 didn't do anything --

21 A. No.

22 Q. -- improper in any manner with
23 respect to the Dong transaction?

24 A. No.

25 Q. It was defrauded by Mr. Estrada?

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2 A. Right.

3 MR. LANE: Objection as to form.

4 Q. Are you aware of Mr. Freire's
5 allegations in this case?

6 A. I don't have all that case
7 exactly, Freire. I got to go to Bruce Minsky
8 and sit down with him and see exactly what's
9 his complaint and if he's paying anything
10 extra, or what's exactly -- what he complain.
11 I don't know until now what's his complaint.

12 Q. Do you have any general idea of
13 what his complaints are?

14 A. Not really.

15 Q. Are you aware that he claims that
16 there were multiple contracts in existence and
17 that Santander received a contract for funding
18 that was not representative of the deal that he
19 thought he made with Planet Motor?

20 A. Also what he never, he never
21 again -- he never signed the contract?

22 Q. I'm just asking if you're aware of
23 that --

24 A. No.

25 Q. -- that allegation?